



Duquesne Light
Our Energy...Your Power

Legal Department
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Jennifer L. Allison
Attorney

August 13, 2012

Via Electronic Filing

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: Nelson and Vivian Norris v. Duquesne Light Company
Docket No. C-2012-2295083
Vivian Norris & Lavonna Nelson v. Duquesne Light Company
Docket No. C-2012-2295092

Dear Secretary Chiavetta:

Duquesne Light Company's Certification of Satisfaction is enclosed for filing. A copy of this document has been served upon Complainants in accordance with Commission regulations.

Sincerely,

Jennifer L. Allison
Attorney for Duquesne Light Company

Enclosure

cc: Nelson & Vivian Norris (with enclosure)
Vivian Norris & Lavonna Nelson (with enclosure)

Before the
PENNSYLVANIA PUBLIC UTILITY COMMISSION

NELSON & VIVIAN NORRIS,)	
)	
Complainants,)	
)	
&)	Docket No. C-2012-2295083
VIVIAN NORRIS &)	
LAVONNA NELSON,)	
)	
Complainants,)	
)	
v.)	Docket No. C-2012-2295092
)	
DUQUESNE LIGHT COMPANY,)	
)	
Respondent.)	

CERTIFICATION OF SATISFACTION

AND NOW comes Respondent Duquesne Light Company, by and through its attorney Jennifer Allison, and files this Certification of Satisfaction in accordance with Commission Regulation 5.24, 52 Pa. Code § 5.24:

1. The parties discussed the matter on August 13, 2012.
2. The parties were able to resolve the matter and Complainants acknowledged that the Formal Complaints have been satisfied.
3. To settle the matter, Respondent agrees to investigate the premise at 9620 Emerson St., Pittsburgh, PA 15235 for evidence of foreign load.
4. Respondent will coordinate with Vivian Norris to schedule the inspection.
5. If Respondent determines through its investigation that there is no foreign load at the premise, it will remove the Act 54 designation, which will allow for a party other than Vivian Norris to apply for service.

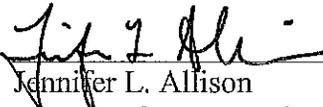
6. If Respondent removes the Act 54 designation, LaVonna Nelson will contact Respondent to apply for service in her name.
7. LaVonna Nelson will accept responsibility for the outstanding balance for Vivian Norris's post-bankruptcy account (number 4000094029007) balance at the premise.
8. After LaVonna Nelson establishes service in her name, Respondent's Legal Department will facilitate her enrollment in Respondent's Customer Assistance Program (CAP) by directing a CAP representative to contact Ms. Nelson and set up an appointment.
9. There is no need for further Commission action.

WHEREFORE, Respondent requests that the Commission close its file on these matters.

Respectfully submitted,

DUQUESNE LIGHT COMPANY

By Counsel:



Jennifer L. Allison
Attorney for Respondent
Pa. I.D. # 307945

Before the
PENNSYLVANIA PUBLIC UTILITY COMMISSION

NELSON & VIVIAN NORRIS,)	
)	
Complainants,)	
)	
&)	Docket No. C-2012-2295083
VIVIAN NORRIS &)	
LAVONNA NELSON,)	
)	
Complainants,)	
)	
v.)	Docket No. C-2012-2295092
)	
)	
DUQUESNE LIGHT COMPANY,)	
)	
Respondent.)	

RESPONDENT'S CERTIFICATION OF SATISFACTION

TO: NELSON NORRIS, VIVIAN NORRIS AND LAVONNA NELSON:

TAKE NOTICE THAT COMMISSION REGULATION 5.24(c) PROVIDES THAT YOU HAVE THE RIGHT TO OBJECT IN WRITING TO THIS CERTIFICATION WITHIN 10 DAYS OF ITS SERVICE UPON YOU.

Respondent Duquesne Light Company, by and through its attorney Jennifer L. Allison, files this Certification of Satisfaction in accordance with Commission Regulation 5.24, 52 Pa. Code § 5.24:

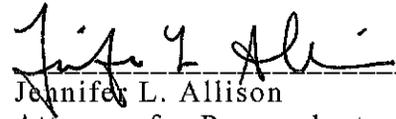
1. Respondent has satisfied this Formal Complaint.
2. There is no need for further Commission action.

WHEREFORE, Respondent requests that the Commission close its file on these matters.

Respectfully submitted,

DUQUESNE LIGHT COMPANY

By Counsel:

A handwritten signature in black ink, appearing to read "Jennifer L. Allison", written over a horizontal line.

Jennifer L. Allison
Attorney for Respondent
Pa. I.D. # 307945

Before the
PENNSYLVANIA PUBLIC UTILITY COMMISSION

NELSON & VIVIAN NORRIS,)	
)	
Complainants,)	
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&)	Docket No. C-2012-2295083
VIVIAN NORRIS &)	
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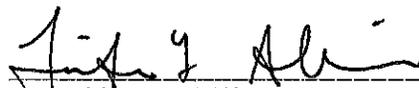
CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing document upon the participant listed below in accordance with the requirements of 52 PA. Code § 1.54 (relating to service by a participant).

Nelson & Vivian Norris
101 Tremont Street
Penn Hills, PA 15235

Vivian Norris & Lavonna Nelson
9620 Emerson Street
Penn Hills, PA 15235

Dated this 13th day of August 2012.



Jennifer L. Allison
Pa. I.D. # 307945
Duquesne Light Company
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FAX (412) 393-1418