

To : Secretary of the Commission

MOON K. KIM
F-2012-2286037

8-14-2012.

To Whom may it concern.

I don't agree with this decision, also I do not confuse about \$ 8.⁰⁰ of delivery cost from PUC., either.

My issue is, I don't have enough money to pay, of PPL, suddenly raise up of \$ 8.⁰⁰ more, after November of 2011, my reduced of on track payment agreement of \$ 61.⁰⁰ to affordable of my son gift to me to pay for me.

And, on July 6, 2012, I try to pay \$ 8.⁰⁰ first, before my son gift to me to pay of diffience of on track payment agreement of \$ 61.⁰⁰, that day, I talk to with PPL Rep. her's name is Greselle, she told me, after, November of 2012, I shall pay without \$ 8.⁰⁰ of only \$ 61.⁰⁰ of on track payment agreement.

SO, I thought, that is result of Administrative Law Judge.

But now, I receive this unexpected resulting of denied letter, SO, I am very disappoint of this letter, and I shall appeal again.

letter said, I confuse about \$ 8.⁰⁰, but I know that \$ 8.⁰⁰ is delivery cost of PUC, I have to tell you something, that after 8/12/2011, without \$ 8.⁰⁰ of my reduced on track payment agreement, \$ 61.⁰⁰ payment for until 11/2011, before 10/2011, I never hear about PUC, not any rep. of PPL, mention about that before.

but from 11/2011 suddenly PPL raised up \$ 8.⁰⁰ more, and PUC involved and charge \$ 8.⁰⁰ of delivery cost, and they told me PUC is easy to delivery energy solution, it does not make sense for me. What is PUC of purpose? Is this matter to payment? if that what they do for me? I never miss, on track payment so far, except this on July of 2012, my son, who, he so work tirelessly until 1:00 AM in the morning, recently, he's pay check coming after week, so I ask to forbearing to extend one week late, pay to excuse to PPL, and 1 week after my son paid for me, except that most time, I paid on time, or 2-3 days late, or if only solution of easy to delivery energy, What better of service for customer?

My issue is, I don't have enough money to pay \$ 8.00 more, for them, \$ 8.00 is nothing, but fee for me, \$ 8.00 is $\frac{1}{2}$ of my one month of food shop

I really financially difficult and hard circumstance, now.

I couldn't exist without my parent, my son's help...

I don't receive any Government assistance, only from my old parent of Korea of assistance, and my son, who lives and works in Buffalo, he even hard work and tired to work sometimes until 1:00 AM., but he gift to me to pay electric of my on track payment of \$ 61.00, sometimes \$ 77.00 (include behind of 2 month of \$ 8.00)

Because, sale my own design product, hand painting and hand writing Greeting Card of establish order, not been yet received, and also, bad happening to, I have been stolen many times, my unmerchant of standard ceramic mug, and recent again, stolen my prettiest of few of Greeting Card standard, so miserable feeling now; and I couldn't stand it of these of unfair of abuse.

I have been abused, by some evil persons, whose attempt to grab my own product, and ruin my ability and my life. But I never give up for this my whole life of ability of my creative of Art talent from God.

And, I faith in Jesus, and he's righteousness.

I shall continually, concentrate, my establish order, that who she promiss with me, of my own hand painting and hand writing of Greeting Card of own my design product, from long time ago.

And also most worry about fact is my old parent of Korea, whose, they are both very weak, and my father has been leg surgery 2 times, and being recovery, but now my father doesn't walking very well, and he has to use walker to walk, and my mother, she does not walking herself now, and she has to use wheel chair, and middle of

Aug, she shall going to hospital, treatment for seriously swollen of both legs, even this of difficult circumstance, but they helping me, to hardly go a bank, and send to me assistance, because, they know my financial difficult and unfair of been abused, circumstance.

And still they encourage to me, for sale my own product, and send to me assistance and my son help to gift to me to pay electric of on track payment, so I could survive.

How shall I use; this my old parent of sacrifice money, that my parent hardly send to me for my emergency money of assistance.

Rather, I save this money for my parent of Green Card of United States, through the USCIS (Government Agency)

I want quickly, bring them to my house, and care each other, every day.

now, only I save for \$400.00 for my parent's green card, (total cost is \$840.00 for two persons (mother & father))

But only money income source is this now, so I have to spend money from this money to pay for my 2008 income tax return payment installment, and sales tax for my own product, and being pay of 2010, 2011, income tax return payment and water pay, grocery fee, material fee, etc. my car still has been brake down, park front of my house, without fix.

Reason of this long letter of my hard circumstance, that I don't affordable to pay \$8.00 still only simply my son gift to me to pay, on track payment agreement of \$61.00 without \$8.00.

And additionally, tell about this, on June unexpectedly, received yellow post card of winter relief program, and said if I don't contact with them, shall remove from on track program. I was not feeling good, and ^{that} makes me little bit, get nervous, so call them and they gave

to me appointment date of July 5 of 2012, 9~10 AM
I waited for that, for proc. 2 hours in the morning.
but they didn't keep appointment.. I was up set
about that, and call them, they (she) said schedule
was changed, so I said. if schedule was changed
you suppose to do call me, and tell about that.
she said, she does not know about why changed of
schedule, but that rep. went vacation, and gave
new schedule date of July 17 of 2012. on July 17/12
representative he's name is Rich, came and checked
all my refrigerator and Hot heater, and light, after
checked, replace to my all ^{regular} lights to fluorescent
lights (Total 12 of bulb replace) and CO detector
prevent to Gas leaking cause to dangerous to human,
that put on behind Gas (propane) fire place of socket
and order to replace refrigerator and hot heater.
that day, my refrigerator does not working.
my refrigerator is very suffriciously sometimes
working, and sometimes doesn't working.
So, I told him that, after 2 weeks some rep. call
me to replace of refrigerator, but that day my
refrigerator working again, so I was need
think more about that, replace of expensive of
Item, so extend to call next week, and canceled,
few days later, PPL Rep. call me again, her's
name is Andrea, said think again to replace,
because if cancel now, for 7 years not eligible of
this replace refrigerator, Hot heater, and doesn't
working after 2~3 months, I have to spend my
own money to replace. so, again, I need think more,
and I try to ask to on track payment agency first
so next day, I ask to her (on track payment
agent) her's name is Cindy marakovitz, case worker.
on Aug - 9 - 2012

and also I need ask to her, about review of my on track payment agreement, of \$61.00, and she said I could keep, on track payment agreement, until may or June 2013, and they shall send to me, application for recertification and also her's suggestion was same with winter relief program of Rep. Andrea, but if cancel that, might be reduce of PPL payment, I know, I am on track payment customer so, that is not effective for me, but I make decision, of myself to canceled, of replace of expensive items of Hot heater and refrigerator, to call Rep. Andrea of PPL on Aug 10, 2012.

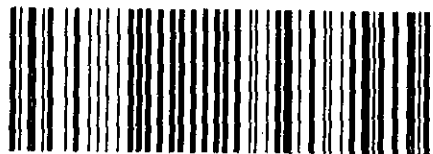
Because, I sincerely hope, wait for more important of my sale own design product, hand painting and hand writing of Greeting Card of establish order, for, at least of my exist, now so, I canceled, uncomfortable of free charge of expensive of 2 Item of replace of refrigerator and hot heater, for make balance of fairness and impartiality.

Thank you for your help and concern.

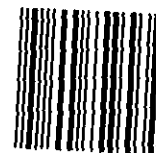
8-11-2012

MOON K. ~~MOON K.~~
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