



PHILADELPHIA GAS WORKS

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August 27, 2012

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: Agustin Mercado v. PGW, Docket No. F – 2012 – 2302786

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW, the Complainant, his wife and daughter, Ms. Katty Acero (who acted as interpreter) have discussed the issues raised in the complaint and reached a settlement. With this discussion, the Complainant has indicated on the record of this proceeding that he is satisfied with the resolution of this complaint.

By copy of this letter, I am notifying the Complainant of his right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Laureto Farinas', is written over a large, faint, light-blue graphic of a flame or gas burner that serves as a background for the signature area.

Laureto Farinas

cc: Agustin Mercado (Regular Mail)
Administrative Law Judge Cynthia W. Fordham (e-mail)
Linda Pereira (PGW Mail)
Anne Marie Cromley