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AUG 14 2012

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

416 Commonwealth Avenue
West Briffly, Pennsylvania
August 8, 2012
Re: Docket # C2011-2248 437

Dear Madam Secretary:

1. Friday, August 11, 2011, I mailed my comments to the Commission (on my exceptions) to ALJ decision re: my formal complaint to the PUC against the PAUC. I hope you received it by the due date.
2. I'm at a loss to try to figure why only 20 days from your basic letter was granted to respond to her exceptions. My mail was on hold at the Post office while I visited my daughter and her family July 9-18 with doctor's appointments on the first and last day of my stay. However, you showed kind understanding of my medical reasons.
3. 20 days allowance for comments compared to the time the ALJ took from January 18, 2012 to her closing date of April 4, 2012 took 3 months. It took another 3 months until her decision; after she had said on January 18, 2012 her decision will be rendered in 2 1/2 - 3 months. This never happened.
4. Her delaying my case extended time without water to this very day, from filing date June 7, 2011 to July 6, 2012 - 13 MONTHS & transpired - No water for me.
5. This style of treatment is all inhumane and uncalled for because of their tactics.
6. I am collateral damage & never mentioned is indeed the most important and was taken for granted is:
(a) I have no running water in case of an emergency to extinguish a fire; had forbid this. For safety I don't know what I would do. This should have been priority #1. My safety and that of my neighbors is still at risk.
(b) Now that I mentioned this will you please add it to my comments sent to you on August 8, 2012?

7. Closure question: are you able to let me know when a final decision or outcome will be made? I simply am at my wife's end with the "most grossest" case of anxiety.

Again, thank you for your kind assistance and friendly approach in my conversation we had. I'll await your response(s) to my concerns.

Sincerely

Raymond Kohler
(ROCHIS)

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