

Legal Department

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Exelon Business Services Company
2301 Market Street/523-1
P.O. Box 8699
Philadelphia, PA 19101-8699

Direct Dial: 215-841-6841

August 31, 2012

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, Second Floor
Harrisburg, PA 17120

Re: Joy Kingwood v. PECO Energy Company
Docket Number: F-2012-2321193

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), PECO Energy Company certifies that the parties in the above-referenced complaint have reached an accord.

By copy of this letter, I am alerting the Complainant of her right to object to the closing of this matter in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you.

Sincerely,



Shawane Lee
Counsel for PECO Energy Company

cc: PUC Scheduling

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

JOY KINGWOOD

Complainant

v.

PECO ENERGY COMPANY

Respondent

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DOCKET NO. F-2012-2321193

CERTIFICATE OF SATISFACTION

I, Shawane Lee, Esquire, representing PECO Energy Company (“PECO”) in this matter, hereby certify that the issues raised in the Formal Complaint filed by Complainant with the Pennsylvania Public Utility Commission and docketed at Complaint Docket No. F-2012-2321193 has been satisfied.

This Certificate of Satisfaction is provided pursuant to 52 Pa. Code §5.24(b). Unless Complainant files an objection to this Certificate within ten (10) days of its filing, the Formal Complaint shall be withdrawn and the Commission’s file closed.



Shawane Lee
Counsel for PECO Energy Company
2301 Market Street, S23-1
P.O. Box 8699
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(215) 841-6841
Shawane.Lee@exeloncorp.com

Date: August 31, 2012

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

JOY KINGWOOD

Complainant

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DOCKET NO. F-2012-2321193

CERTIFICATE OF SERVICE

I, Shawane Lee, hereby certify that I have this day served a true and correct copy of the foregoing document upon the interested parties and in the manner indicated below.

Service by first class mail:
Joy Kingwood
1021 West Jefferson Street
Philadelphia, PA 19122



Shawane Lee
Counsel for PECO Energy Company
2301 Market Street, S23-1
P.O. Box 8699
Philadelphia, PA 19101-8699
(215) 841-6841
Shawane.Lee@exeloncorp.com

Dated: August 31, 2012

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August 31, 2012

Joy Kingwood
1021 West Jefferson Street
Philadelphia, PA 19122

**Re: Joy Kingwood v. PECO Energy Company
PUC Docket No. F-2012-2321193**

Dear Ms. Kingwood:

Per your telephone conversation with Regulatory Assessor, Richard Conway, Jr., this letter confirms the settlement of the above-referenced Public Utility Commission (PUC) Complaint. As the parties desire to amicably resolve the dispute without the need for further litigation, PECO Energy has agreed to resolve your formal complaint as follows:


- (1) You have been enrolled in PECO Energy's Customer Assistance Program ("CAP") effective August 24, 2012;
- (2) PECO Energy has isolated a balance of \$2,978.32 on your account for possible future forgiveness.
- (3) You will pay the current charges due in the amount of \$67.80 by September 18, 2012.

This letter memorializes the entire agreement between Joy Kingwood and PECO Energy Company. Any other terms or promises, written or oral, not body of this letter will not be a part of this settlement agreement and, therefore, will be void.

I will also forward a Certificate of Satisfaction to the PUC to inform them of our agreement. Unless you file a written objection to the PUC within ten (10) days, the Certificate of Satisfaction will sufficiently confirm to the PUC that the Complaint has been settled and the file will be closed.

If you have any questions, please do not hesitate to contact me or Richard Conway, Jr. at 215-841-6031.

Very truly yours,



Shawane L. Lee
Counsel, Exelon BSC
Encl.

cc: Richard Conway, Jr., Regulatory Assessor, PECO Energy