

Via First Class Mail

August 23, 2012

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

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2012 AUG 27 AM 10:49
PA P.U.C.
SECRETARY'S BUREAU

RE: Annette Maldonado v. PGW, Docket No. F-2012-2302797
Objection to Settlement dated August 16, 2012

Dear Secretary Chiavetta:

We are in receipt of the settlement terms set forth in Senior Attorney Laureto A. Fariñas letter dated August 16, 2012. We regret to inform you that we are not satisfied with the resolution of the complaint and we are objecting to the terms of the settlement.

During the settlement conference held on August 15, 2012, with Ms. Wendy Vacca, we were under the impression that every month, in addition to the current charges, we would be required to pay \$20 towards the remaining balance owed over a 60 month period. Pursuant to the letter, it states that we have agreed to pay \$146 toward the balance each month. Furthermore, we are unclear as to the actual balance owed on our account and what that balance entails. We also remain concerned as to the accuracy of our account.

In the interest of good customer relations, PGW stated that they would attempt to perform a field visit for a trace meter and piping for 2205 W. Thompson Street and our service address, which we felt should have been done during our initial dispute. Nevertheless, we have been extremely cooperative and were surprised when they arrived today and departed after just three minutes. The PGW representative simply flashed a light on the oven, a light on the meter in the basement and departed. We are concerned as to what results this sort of field investigation could produce and the reliability of those results.

Pursuant to these concerns, we wish to pursue the above captioned matter and respectfully request that a new hearing date be scheduled.

If you have any questions or require further information, please feel free to contact me. Thank you.

Sincerely,


Annette Maldonado

PC/am

cc: Administrative Law Judge Angela T. Jones (via fax)
Laureto A. Fariñas, Esq. (via fax)

Annette Maldonado
4133 Pechin St. 1st Fl.
Philadelphia, PA 19128



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