

August 15, 2012

WITHDRAWAL

Pennsylvania Public Utility Commission
Administrative Law Judge Ember S. Jandebaur
Room 317, Scranton State Office Building
100 Lackawanna Avenue
Scranton, PA 18503

Re: Yurchak v. Verizon, C-2011-2254504

Dear Judge Jandebaur:

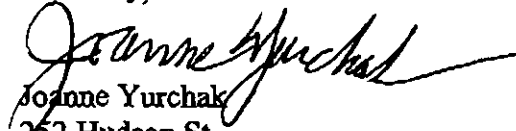
I do not know why a Hearing has been scheduled in the above-referenced case. I am attaching a copy of my October 11, 2011 letter to the PPUC, which, I understood, was the end of the matter.

I will not be attending this Hearing on September 17, nor do I understand why Mr. Lehman sees the need to beat a dead horse. I am a disabled senior, under continuing medical care and on a limited income. I have neither the time, money, or inclination to spend making even more copies of the hundreds of letters, corrected bills, etc. I provided to Verizon over the last ten or eleven years, to which I never received viable responses, nor to hire a lawyer to represent me; nor do I wish to waste the Court's time.

I informed Verizon that I wanted my telephone service terminated on January 6, 2012, the end of my billing cycle. As they had done in the past, they terminated me on January 5, sent me another error filled statement, and made no effort to understand that they had cut off my service a day earlier than requested. This matter, however, should have been put to rest at that time. I had no further correspondence with Verizon until Mr. Lehman's July letter to me, to which I responded.

Thank you for your consideration.

Sincerely,


Joanne Yurchak
252 Hudson St.
Jermyn, PA 18433-1417

Attachment

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU