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September 11, 2012

By Hand Delivery

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor (filing room)
Harrisburg, PA 17120

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2012 SEP 11 PM 2:03
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SECRETARY'S BUREAU

RE: Robin Cobb-Haye v. Verizon Pennsylvania Inc.; Docket No. C-2012-2313309
CERTIFICATE OF SATISFACTION

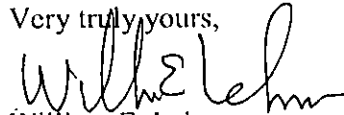
Dear Secretary Chiavetta:

Enclosed for filing with the Commission are the original and three (3) copies of a Certificate of Satisfaction in connection with the above-referenced case. This Certificate indicates that the Complainant has informed counsel for Verizon Pennsylvania Inc. that she no longer wishes to pursue her Complaint, and has acknowledged to me that the Complaint can be withdrawn and the Commission's file closed. Unless Ms. Cobb-Haye files an objection to the enclosed Certificate of Satisfaction within ten (10) days, the Formal Complaint filed at Docket No. C-2012-2313309 can be withdrawn and the Commission's file closed.

On the basis of the enclosed Certificate of Satisfaction, no Answer to the Complaint will be filed. Verizon PA, however, reserves its right to file an Answer should the Complainant object to this Certificate.

If you have any questions with regard to this filing, please direct them to me. Thank you for your attention to this matter.

Very truly yours,



William E. Lehman

Counsel for Verizon Pennsylvania Inc.

WEL/bcs

Enclosure

cc: Kim Hafner, Office of Administrative Law Judge

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

ROBIN COBB-HAYE, :
 :
 Complainant :
 :
 v. : Docket No. C-2012-2313309
 :
 VERIZON PENNSYLVANIA INC., :
 :
 Respondent :

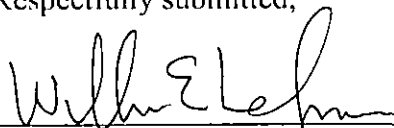
CERTIFICATE OF SATISFACTION

I, William E. Lehman, an attorney with Hawke McKeon & Sniscak LLP, representing Verizon Pennsylvania Inc. ("Verizon PA") in this matter, hereby certifies that the Complainant, through Counsel, has indicated to me that she no longer wishes to pursue the issues raised in the Formal Complaint filed with the Pennsylvania Public Utility Commission ("Commission") and docketed at Complaint No. C-2012-2313309.

This Certificate of Satisfaction is provided pursuant to 52 Pa. Code §5.24(b). Unless Ms. Cobb-Haye files an objection to this Certificate within ten (10) days of its filing, the Formal Complaint shall be withdrawn and the Commission's file closed. Verizon PA reserves its right to file an Answer should the Complainant object to this Certificate.

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Respectfully submitted,



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Facsimile: (717) 236-4841

Counsel for Verizon Pennsylvania Inc.

Dated: September 11, 2012

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing document upon the parties, listed below, in accordance with the requirements of §1.54 (relating to service by a party).

Service Via First Class Mail:

Robin Cobb-Haye
532 Benner Road
Allentown, PA 18104



William E. Lehman
Counsel for Verizon Pennsylvania Inc.

Dated this 11th day of September 2012

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