

MALCOLM J. GROSS  
PAUL A. McGINLEY  
HOWARD S. STEVENS  
DONALD LaBARRE, JR.  
J. JACKSON EATON, III  
MICHAEL A. HENRY  
PATRICK J. REILLY  
ANNE K. MANLEY  
SUSAN ELLIS WILD†  
VICTOR F. CAVACINI  
THOMAS E. REILLY, JR.  
STUART T. SHMOOKLER  
JAMES A. RITTER  
JOHN F. GROSS  
ROBERT A. ALPERT  
ALLEN I. TULLAR  
RAYMOND J. DeRAYMOND  
THOMAS A. CAPEHART  
KIMBERLY G. KRUPKA  
KIMBERLY A. SPOTTS-KIMMEL  
ANDREW H. RALSTON, JR.

GROSS   
McGINLEY LLP  
ATTORNEYS AT LAW

LOREN L. SPEZIALE°  
MICHAEL J. BLUM \* °  
SAMUEL E. COHEN°  
EWALDE M. COOK  
GRAIG M. SCHULTZ°  
TYLER M. SMITH°

[www.grossmcginley.com](http://www.grossmcginley.com)

Please reply to:  
Allentown Office

Kimberly G. Krupka  
kkrupka@grossmcginley.com

OF COUNSEL  
MICHAEL J. PIOA

\*Also admitted in NY  
°Also admitted in NJ  
†Also admitted in DC & MD  
°Also admitted in MA

September 14, 2012

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
Post Office Box 3265, 400 North Street  
Harrisburg, PA 17105-3265

**RE: Neal Howard v PPL Electric Utilities Corporation**  
**Docket No: F-2012-2318763**

Dear Ms. Chiavetta:

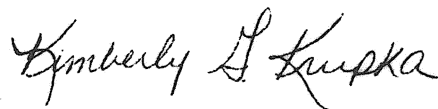
Enclosed for filing in the above-captioned matter is an original Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

In addition, please date and time-stamp the enclosed extra copy of this letter and return it to me in the envelope provided.

Very truly yours,



KIMBERLY G. KRUPKA

KGK/dm

Enclosures

cc: Neal Howard (w/ enc)  
Kimberly R. Safford (w/ enc); *via email only*  
Kristin M. Cressman (w/ enc); *via email only*

00478095.DOCX

33 South Seventh Street, P.O. Box 4060, Allentown, PA, 18105-4060 Telephone 610/820-5450 Fax 610/820-6006

101 Larry Holmes Drive, Suite 202, Easton, PA 18042 Telephone 610/258-1506 Fax 610/258-0701

111 East Harrison Street, Suite 2, Emmaus, PA 18049 Telephone 610/967-1030 Fax 610/967-0622

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

NEAL HOWARD,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. F-2012-2318763

**CERTIFICATE OF SATISFACTION**


1. Complainant is Neal Howard.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL Electric").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. PPL Electric hereby certifies that the parties to the above-referenced formal Complaint, now pending before the Pennsylvania Public Utility Commission (hereafter "Commission"), have mutually and voluntarily agreed upon the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complainant has acknowledged satisfaction to PPL Electric:
  - (a) Complainant, Neal Howard, and Respondent, PPL Electric, agree that Complainant will pay \$260.97 by October 1, 2012. Thereafter, Complainant will pay his monthly budget bill plus \$53 per month towards arrearages, until all arrearages are paid in full.
  - (b) Complainant agrees to withdraw his Complaint.
5. Respondent, PPL Electric hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of the

Certificate of Satisfaction, Complainant must notify the Commission in writing of their objection and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

Respectfully submitted,

GROSS MCGINLEY, LLP

BY:   
KIMBERLY G. KRUPKA, ESQUIRE  
*Attorney for Respondent, PPL Electric  
Utilities Corporation*

Dated: September 14, 2012  
In Allentown, Pennsylvania

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

NEAL HOWARD,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. F-2012-2318763

CERTIFICATE OF SERVICE

This is to certify that the CERTIFICATION OF SATISFACTION of PPL ELECTRIC UTILITIES CORPORATION TO THE COMPLAINT of NEAL HOWARD, was mailed to counsel/complainant of record on behalf of Respondent by first class United States mail, postage on this the 14<sup>th</sup> day of September 2012.

NEAL HOWARD  
515 CHESTNUT STREET  
COLUMBIA, PA 17512

GROSS MCGINLEY, LLP

By: 

KIMBERLY G. KRUPKA, ESQUIRE

I.D. # 83071

Counsel for Defendant, PPL Electric

Utilities Corporation

33 South 7<sup>th</sup> Street, P.O. Box 4060

Allentown, PA 18105

Phone (610) 820-5450

Fax (610) 820-6006