

9/19/12  
C-2011-22532

Dear Secretary Chiavetta,

I received this initial decision  
on August 31, 2012.

Wanda R. Baird

RECEIVED  
2012 SEP 19 AM 9:03  
PA PUC  
SECRETARY'S BUREAU

1.  
Commonwealth of PA  
PA: Public Utility Commission  
P.O. Box 32  
Hbg. PA 17105-3265

RECEIVED  
2012 SEP 19 AM 8:48  
PA PUC  
SECRETARY'S BUREAU

Dear Secretary Chiavetta,

I am appealing the decision made on  
my case # C-2011-2253209, Ulonda Beaty v.  
PPL Electric Utilities Corp.

Reason for appeal page 11 of the initial  
decision states income of total income  
of \$23,700. The amount of  $\$220.00 \times 12 = \$2640^{00}$   
is not part of my income. Also since this  
proceeding my daughter has moved out of  
the house hold. So the amount of  $\$650.00 \times 12$   
= \$7,700 is no longer part of my income.

I am not ~~un~~employed. I am employed

and earning \$9.75/hr on current assignment aid.

will start a new assignment on 9/24/12 aid.

will earn \$9.50/hr @ 40hr/wk.

I call PPL and they stated that I

can get on a budget for \$198/month + \$298.00.

I asked if my arrangement could be changed

because of my income decrease. She stated

which is Kelly at PPL ext 7965. Since

you do not agree with payment arrangement

you need to take proof of income to Community

Action and pay \$996.00. I asked how it went from

\$498.00 to \$996.00? She stated sometime it gets worse.

By the time I got home from work it went back

to original arrangement.

I called Med Park Legal services and spoke with Brenda Zimmerman. She asked that I call PPL and give permission for her to call and obtain information on account. I called PPL and gave permission.

I cannot pay  $198^{00}/\text{mth} + 298^{00} = \$496^{00}/\text{mth}$   
 My rent is  $\$1725^{00}/\text{mth}$ . My income is  $19,760^{00}$   
 per year,  $\$1646.66/\text{mth}$ , &  $9.50/\text{hr}$  starting  
 9/24/12. I currently earn  $9.75/\text{hr}$ . (paystubs  
 attached). Between rent & light bill  
 total will be  $\$1221/\text{mth}$ . I am asking  
 for 5yrs to pay balance of  $\$6,970.60$   
 for 60 mths @  $\$116.18$ . Which will  
 make total rent & light  $\$725 + 314.18 = 1039.18^{00}$

In order for me to get on ontrack I must  
mess up on my payment arrangement,  
which will cause another shut off notice.

Sincerely,

Wanda R Bush

Acct # PPL-22120-66096

PUC# C-2011-2253209



AT 01 004313 36879B 15 A\*\*3DGT



ULONDA R BEATY  
 4057 RAWLEIGH ST  
 HARRISBURG PA 17109-4149

September 14, 2012

Bill Account No: 22120-66096

*gave today from 9/18/12*  
*Sept 26 Shut off*

**10-DAY SHUT-OFF NOTICE**  
**AVISO DE SUSPENSION DE SERVICIO**

**Your Electric Service May Be Shut Off!**

Because your bill is past due, we will shut off the service to 4057 RAWLEIGH ST, HARRISBURG PA 17109 on or after 8:00 AM on September 26, 2012. We may act on this notice for up to 60 days.

**We will NOT Shut off your electric service if you do ONE of the following:**

- Arrange to pay your past due bill of \$6,896.64 by:
  - Calling us at 800-358-6623, or *medical condition*
  - Visiting pplelectric.com, then selecting:  
 Residential Customers> Pay My Bill>Payment Assistance
- Pay the amount you owe on your payment plan. Call us at 800-358-6623 for this amount.
- Show us a paid receipt for the past due amount.
- Call 800-358-6623 right away if you dispute this bill or to provide us with household income and occupant information. You may be eligible for a payment agreement or special assistance programs.

If we shut off your electric service, you may have to pay all of the following before we can turn your service on:

Past Due Bill	\$6,896.64
Security Deposit	\$385.00
Turn-on Charge	\$15.00- \$21.00
<b>Total</b>	<b>\$7296.64</b>

*Budget \$195.00*  
*778.00*

- To talk about your bill, please call our office at 1-800-358-6623.

**LIHEAP/CRISIS GRANTS ARE AVAILABLE:**

You may qualify for a cash grant to pay your energy bill. Go to pplelectric.com and click for LIHEAP eligibility guidelines and information under "BREAKING NEWS". You may also call us at 800-358-6623, or your local county assistance office, for more information.

498

*\$298.00 24 month*

*Community Commission proof of income extract*

*\$6970.60*



- If your service is shut off, you may be required to pay more than the amount listed on the front of this notice to have your service turned back on. You may have to pay any additional bills that have become past due.
- All adult occupants of the premise whose names are on the mortgage, deed or lease are considered the 'customer' and are responsible for payment of this bill.
- If service is shut off, ANY adult occupant who has been living at the premise may have to pay all or portions of this bill to have service restored.
- If your service is shut off, you must contact us after your payment has been made to be sure you have met all conditions to have the service turned back on and to arrange access to your premises.
- After all conditions have been met to have the service turned back on, it may take up to seven days to have your service restored. Please contact us to discuss the details.

**WINTER NOTICE PROVISIONS  
(between December 1 - March 31)**

- **Contact us BEFORE the shut off date** to give us household income and occupant information to see if you qualify for any assistance programs.
- **If your income is at or below 250% of the federal poverty guidelines, we must first ask the PUC for permission to shut off your service.** Add together the monthly income of the adults in your household. If that number is the same or less than the amount listed in the chart below for your household size, call us immediately at 800-358-6623. You may need to provide us with proof of your income.

**Monthly income at 250% of Federal Poverty Level: 2012**

Household Size	1	2	3	4
Monthly Income	\$2,327	\$3,152	\$3,977	\$4,802

Add \$825 for each additional household member.

**Atencion! Este es en mensaje muy importante. Si usted no lo entiende, favor de llamar al 1-800-358-6623.**

Revenue Collection Supervisor

