

**Legal Department**

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Exelon Business Services Company  
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September 21, 2012

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, Second Floor  
Harrisburg, PA 17120

**Re: Ella M. Smith v. PECO Energy Company**  
**Docket Number: C-2012-2315772**

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), PECO Energy Company certifies that the parties in the above-referenced complaint have reached an accord.

By copy of this letter, I am alerting the Complainant of her right to object to the closing of this matter in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you.

Sincerely,



Shawane Lee  
Counsel for PECO Energy Company

cc: Ella M. Smith  
PUC Scheduling  
ALJ Cynthia Fordham

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**ELLA M. SMITH**

v.

**PECO ENERGY COMPANY**

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**DOCKET NO. C-2012-2315772**

**CERTIFICATE OF SATISFACTION**

I, Shawane Lee, Esquire, representing PECO Energy Company (“PECO”) in this matter, hereby certify that the issues raised in the Formal Complaint filed by Complainant with the Pennsylvania Public Utility Commission and docketed at Complaint Docket No. C-2012-2315772 has been satisfied.

This Certificate of Satisfaction is provided pursuant to 52 Pa. Code §5.24(b). Unless Complainant files an objection to this Certificate within ten (10) days of its filing, the Formal Complaint shall be withdrawn and the Commission’s file closed.



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Shawane Lee  
Counsel for PECO Energy Company  
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P.O. Box 8699  
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(215) 841-6841  
[shawane.lee@exeloncorp.com](mailto:shawane.lee@exeloncorp.com)

Date: September 21, 2012

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**ELLA M. SMITH**

v.

**PECO ENERGY COMPANY**

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**DOCKET NO. C-2012-2315772**

**CERTIFICATE OF SERVICE**

I, Shawane Lee, hereby certify that I have this day served a true and correct copy of the foregoing document upon the interested parties and in the manner indicated below.

Service by first class mail:

Ella M. Smith  
819 East Main Street  
Norristown, PA 19401



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Shawane Lee  
Counsel for PECO Energy Company  
2301 Market Street, S23-1  
P.O. Box 8699  
Philadelphia, PA 19101-8699  
(215) 841-6841  
[Shawane.Lee@exeloncorp.com](mailto:Shawane.Lee@exeloncorp.com)

Dated: September 21, 2012

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September 21, 2012

Ella M. Smith  
819 East Main Street  
Norristown, PA 19401

**Re: Ella M. Smith v. PECO Energy Company**  
**PUC Docket No. C-2012-2315772**

Dear Ms. Smith:

Per your conversation with Regulatory Assessor, Richard Conway, Jr., this letter confirms the settlement of the above-referenced Public Utility Commission (PUC) Complaint. As the parties desire to amicably resolve the dispute without the need for further litigation, PECO Energy has agreed to resolve your formal complaint as follows:

- (1) You are to pay \$173.72 to have the electric service placed back in your name;
- (2) You are to contact Richard Conway, Jr. when you make the payment and a new account number will be established for you;
- (3) PECO Energy will issue you a 24 month payment agreement on your balance of \$1,910.83. Under the agreement, you are to pay \$79.62 per month plus the current utility charges.

This letter memorializes the entire agreement between Ella M. Smith and PECO Energy Company. Any other terms or promises, written or oral, not body of this letter will not be a part of this settlement agreement and, therefore, will be void.

I will also forward a Certificate of Satisfaction to the PUC to inform them of our agreement. Unless you file a written objection to the PUC within ten (10) days, the Certificate of Satisfaction will sufficiently confirm to the PUC that the Complaint has been settled and the file will be closed.

If you have any questions, please do not hesitate to contact me or Richard Conway, Jr. at 215-841-6031.

Very truly yours,



Shawane L. Lee  
Counsel, Exelon BSC  
Encl.

cc: Richard Conway, Jr., Regulatory Assessor, PECO Energy