

**PA PUBLIC UTILITY COMMISSION
BUREAU OF CONSUMER SERVICES
INVESTIGATION DATA**

BCS CASE NUMBER: 2945472

DATE CASE OPENED: 3/26/2012

CUSTOMER NAME: RENEE VERBJAR

SERVICE ADDRESS: 167 WEST MAIN STREET, LOWER
WESTFIELD, PA 16950-

UTILITY NAME: PENELEC (FIRST ENERGY)

ACCOUNT NBR: 100085884102

PRIMARY UTILITY: Yes No

PROBLEM DESCRIPTION: INTAKE

COMPANY CONTACT DATE: 3/26/2012

REPORT RECEIVED DATE: 4/23/2012

ACTIONS TAKEN FOR THIS CASE

ACTION DATE: 9/24/2012 12:47:27 PM

UPDATED BY: HAROLD WILLIAMS, JR

INVESTIGATION DESCRIPTION:

REF C-2012-2325317 FORMAL... CU MOTHER ILL AND CU BACK AND FORTH BETWEEN NY AND PA. CU WOULD LIKE FORMAL SECTION TO SEND CORRESPONDENCE FOR CU TO BOTH P.O. BOX 25614, ROCHESTER, NY 14625 AND 167 WEST MAIN STREET, WESTFIELD, PA 16950....

ACTION DATE: 8/29/2012 11:25:28 AM

UPDATED BY: TERRY SEAVER

INVESTIGATION DESCRIPTION:

ISSUED - FORMALMLD - FORMAL COMPLAINT FORMS SENT

ACTION DATE: 8/28/2012 11:35:13 AM

UPDATED BY: JENNIFER BEEMER

INVESTIGATION DESCRIPTION:

LINKED DOCUMENT 2945472 VERBJAR INTENT TO APPEAL.PDF

ACTION DATE: 8/24/2012 2:48:51 PM

UPDATED BY: DORICE GARDNER

INVESTIGATION DESCRIPTION:

ISSUED - FORMALMLD - FORMAL COMPLAINT FORMS SENT

ACTION DATE: 8/24/2012 2:43:50 PM

UPDATED BY: DORICE GARDNER

INVESTIGATION DESCRIPTION:

MR VERBJAR CALLED TO STATES THE THE ADDRESS SHE WANTS THE FORMS TO BE SENT IS FOR THE ADDRESS 167 W MAIN STREET WESTFIELD PA 16950 AND THE MAILING ADDRESS ALSO