

**Legal Department**

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Exelon Business Services Company  
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September 26, 2012

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, Second Floor  
Harrisburg, PA 17120

**Re: Brenda Roberts v. PECO Energy Company**  
**Docket Number: F-2012-2315537**

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), PECO Energy Company certifies that the parties in the above-referenced complaint have reached an accord.

By copy of this letter, I am alerting the Complainant of her right to object to the closing of this matter in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you.

Sincerely,



Shawane Lee  
Counsel for PECO Energy Company

cc: Brenda Roberts  
PUC Scheduling

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

<b>BRENDA ROBERTS</b>	:	
<b>Complainant</b>	:	
	:	
v.	:	<b>DOCKET NO. F-2012-2315537</b>
	:	
<b>PECO ENERGY COMPANY</b>	:	
<b>Respondent</b>	:	

**CERTIFICATE OF SATISFACTION**

I, Shawane Lee, Esquire, representing PECO Energy Company (“PECO”) in this matter, hereby certify that the issues raised in the Formal Complaint filed by Complainant with the Pennsylvania Public Utility Commission and docketed at Complaint Docket No. F-2012-2315537 has been satisfied.

This Certificate of Satisfaction is provided pursuant to 52 Pa. Code §5.24(b). Unless Complainant files an objection to this Certificate within ten (10) days of its filing, the Formal Complaint shall be withdrawn and the Commission’s file closed.



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Shawane Lee  
Counsel for PECO Energy Company  
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P.O. Box 8699  
Philadelphia, PA 19101-8699  
(215) 841-6841  
[shawane.lee@exeloncorp.com](mailto:shawane.lee@exeloncorp.com)

Date: September 26, 2012

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

<b>BRENDA ROBERTS</b>	:	
<b>Complainant</b>	:	
	:	
<b>v.</b>	:	<b>DOCKET NO. F-2012-2315537</b>
	:	
<b>PECO ENERGY COMPANY</b>	:	
<b>Respondent</b>	:	

**CERTIFICATE OF SERVICE**

I, Shawane Lee, hereby certify that I have this day served a true and correct copy of the foregoing document upon the interested parties and in the manner indicated below.

Service by first class mail:  
Brenda C. Roberts  
740 Vernon Road, Apt. 204  
Philadelphia, PA 19119



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Shawane Lee  
Counsel for PECO Energy Company  
2301 Market Street, S23-1  
P.O. Box 8699  
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(215) 841-6841  
[Shawane.Lee@exeloncorp.com](mailto:Shawane.Lee@exeloncorp.com)

Dated: September 26, 2012

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September 26, 2012

Brenda C. Roberts  
740 Vernon Road, Apt. 204  
Philadelphia, PA 19119

**Re: Brenda C. Roberts v. PECO Energy Company  
PUC Docket No. F-2012-2315537**

Dear Ms. Roberts:

Per your conversation with Regulatory Assessor, Richard Conway, Jr. this letter confirms the settlement of the above-referenced Public Utility Commission (PUC) Complaint. As the parties desire to amicably resolve the dispute without the need for further litigation, PECO Energy has agreed to resolve your formal complaint as follows:

- (1) PECO Energy provided you with a billing explanation;
- (2) You were enrolled in PECO Energy's Customer Assistance Program (CAP) on August 30, 2012;
- (3) PECO Energy has isolated a balance of \$716.09 for possible future forgiveness.

This letter memorializes the entire agreement between Brenda C. Roberts and PECO Energy Company. Any other terms or promises, written or oral, not in the body of this letter will not be a part of this settlement agreement and, therefore, will be void.

I will also forward a Certificate of Satisfaction to the PUC to inform them of our agreement. Unless you file a written objection to the PUC within ten (10) days, the Certificate of Satisfaction will sufficiently confirm to the PUC that the Complaint has been settled and the file will be closed.

If you have any questions, please do not hesitate to contact me or Richard Conway, Jr. at 215-841-6031.

Very truly yours,



Shawane L. Lee  
Counsel, Exelon BSC  
Encl.

cc: Richard Conway, Jr., Regulatory Assessor, PECO Energy