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THOMAS
7/7/2010



Legal Department

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Business Services
Company

Exelon Business Services Company
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P.O. Box 8699
Philadelphia, PA 19101-8699

Direct Dial: 215.841.6841

September 18, 2012

Alexis Bechtel
Bureau of Consumer Services
P.O. Box 3265
Harrisburg, PA 17105-3265

Alexis Bechtel

SEP 21 2012
Director
Bureau of Consumer Services

**Re: Connie Connor v. PECO Energy Company
PUC Docket No. F-2010-2205777**

Dear Ms. Bechtel:

Please find enclosed correspondence issued to Connie Connor dated September 18, 2012, wherein PECO Energy cancelled charges accrued at 101 High Street in the amount of \$123.37. Pursuant to the Commission's Opinion and Order, dated August 6, 2012, the Complainant was to submit proof of identity theft and a lease agreement. Specifically, the Order stated as follows:

Specifically, we urge that the Complainant timely provide PECO's counsel with the following (1) a copy of the lease agreement for 1300 Green Lane, Bristol, PA, which Ms. Connor claims was her residence from October 31, 2008 to present, and (2) any police report that Ms. Connor filed alleging, at a minimum, that her identity was used to obtain service at the High Street Address. Upon receipt or review of this documentation or any other information that PECO typically uses to validate a claim of identity theft, we urge PECO to make the necessary billing adjustments if the Complainant establishes to PECO's satisfaction that she did not reside at the High Street address and did not benefit from the utility service provided there from October 2008 through March 2009. PECO shall subsequently inform the Commission's Bureau of Consumer Services, in writing, about any such documentation/information that is received and of any billing adjustments made to the Complainant's account relating to the identity theft issue.

The Complainant submitted the lease documentation and police report suggested in the Commission's Order. PECO Energy has credited the Complainant's account from the period October 2008 through March 2009 accordingly. Consistent with the Commission's Order, kindly accept this correspondence as notification to the Bureau of Consumer Services regarding the billing adjustments made to the Complainant's account.



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If you have any questions, please do not hesitate to contact me or Teresa Ferrier at 215-841-6330.

Very truly yours,

A handwritten signature in black ink, appearing to read "Shawane L. Lee", written over a horizontal line.

Shawane L. Lee
Counsel, Exelon BSC
Encl.

cc: Teresa Ferrier, Senior Regulatory Assessor, PECO Energy

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