

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00	:	
2. BUREAU: TAS	:	
3. SECTION(S):	:	
5. APPROVED BY:	:	4. PUBLIC MEETING DATE:
DIRECTOR:	:	00/00/00
SUPERVISOR:	:	
6. PERSON IN CHARGE: BROWN	:	7. DATE FILED: 05/31/05
8. DOCKET NO: A-00086452C0501	:	9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: TRANSPORTATION & SAFETY, BUREAU OF

RESPONDENT/APPLICANT: SNYDER BROTHERS MOVING, INC.

COMP/APP COUNTY:

UTILITY CODE: 847360

ALLEGATION OR SUBJECT

TAS COMPLAINT VS. THE SNYDER BROTHERS MOVING, INC., T/A GEORGE TRANSPORTATION COMPANY FOR VARIOUS VIOLATIONS.

DOCUMENT
 FOLDER
DOCKETED
 JUN 10 2005

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG PA 17105-3265

Date of Service: JUNE 13, 2005
Docket Number: A-00086542C0501*

THE SNYDER BROTHERS MOVING, INC.
T/A GEORGE TRANSPORTATION COMPANY
729 WEST NEW CASTLE STREET
ZELIENOPE PA 16063

DOCKETED
JUN 10 2005

Pennsylvania Public Utility Commission Bureau of Transportation and Safety

v.

THE SNYDER BROTHERS MOVING, INC. T/A GEORGE TRANSPORTATION
COMPANY

DOCUMENT
FOLDER

Dear Sir/Madam:

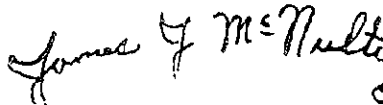
The Pennsylvania Public Utility Commission has delegated its authority to initiate prosecutory proceedings to several bureaus in the Commission with enforcement responsibilities.

Pursuant to this delegated authority and Section 701 of the Public Utility Code, the Bureau of Transportation and Safety Prosecutory Staff has filed the attached complaint against you.

Please refer to the Notice page at the conclusion of this complaint for detailed instructions on how to proceed. Alternative formats of this material are available for persons with disabilities.

Any questions may be directed to the Technical Review Section of the Bureau of Transportation and Safety at (717) 787-1168.

Very truly yours,



James J. McNulty
Secretary

ORIGINAL

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

RECEIVED
05 MAY 31 AM 11:20

PENNSYLVANIA PUBLIC UTILITY COMMISSION
BUREAU OF TRANSPORTATION AND SAFETY

PA.P.U.C.
SECRETARY'S BUREAU

v.

DOCKET NO. A-00086452C 0501

THE SNYDER BROTHERS MOVING, INC.
T/A GEORGE TRANSPORTATION COMPANY

COMPLAINT

The Pennsylvania Public Utility Commission (Commission) is a duly constituted agency of the Commonwealth of Pennsylvania empowered to regulate public utilities within the Commonwealth. The Commission has delegated its authority to initiate proceedings which are prosecutory in nature to the Bureau of Transportation and Safety and other bureaus with enforcement responsibilities. Pursuant to that delegated authority and Section 701 of the Public Utility Code, the Bureau of Transportation and Safety Prosecutory Staff hereby represents as follows:

1. That The Snyder Brothers Moving, Inc. t/a George Transportation Company, Respondent, maintains its principal place of business at 729 West New Castle Street, Zelienople, Pennsylvania, 16063.

2. That Respondent was issued a certificate of public convenience by this Commission on October 1, 1959, at Application Docket No. A-00086452.

3. That Respondent, on July 27 and 28, 2004, transported household goods for Mary Schofield, from 521 Kelly Avenue, Apt. D, Pittsburgh, Pennsylvania, 15221, Allegheny County, to 5450 Wissahichon Avenue, Philadelphia, 19144, Philadelphia County.

4. That, on December 3, 2004, during an investigation of the move, Manager Denise H. Cohen, a duly authorized officer of this Commission, found the following violations:

- (a) Respondent failed to charge according to its tariff on file with this Commission. Improper rates were charged for the stair carry and the fuel surcharge;
- (b) Respondent failed to provide adequate, efficient and reasonable service to the accommodation and convenience of the public. At the destination on July 28, 2004, Respondent did not provide manpower to unload the truck other than the driver;

DOCKETED
JUN 10 2005

DOCUMENT
FOLDER

- (c) Respondent failed to provide an "Information for Shipper" statement to the shipper before the order for service was prepared;
- (d) Respondent failed to give a written "Estimated Cost of Services" form to the shipper prior to the day of the move;
- (e) Respondent failed to act promptly upon written communications of an insurance claim. It took two months before the shipper received a response;

5. That Respondent, by charging a rate other than that on file with this Commission, violated 66 Pa. C.S. §1303. The penalty is \$250.00.

6. That Respondent, violated 66 Pa. C.S. §1501, by failing to provide adequate and reasonable service to the shipper. The penalty is \$250.00.

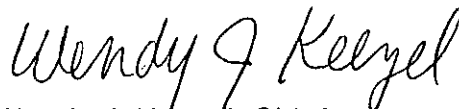
7. That Respondent, by failing to furnish the shipper with an "Information for Shippers" statement prior to the preparation of an order for service, violated 52 Pa. Code §31.121(a). Penalty is \$250.00.

8. That Respondent, by failing to provide the written form for estimates of charges titled "Estimated Cost of Services" to the shipper prior to the move, violated 52 Pa. Code §31.122(2). Penalty is \$250.00.

9. That Respondent, by failing to act promptly upon written communications of an insurance claim, violated 52 Pa. Code §32.16(2). The penalty is \$250.00.

WHEREFORE, the Bureau of Transportation and Safety Prosecutory Staff hereby requests that the Commission fine The Snyder Brothers Moving, Inc t/a George Transportation Company the sum of one thousand, two-hundred fifty dollars (\$1,250.00) for the illegal activity described in this Complaint and order such other remedy as the Commission may deem to be appropriate.

Respectfully submitted,



Wendy J. Keezel, Chief
Motor Carrier Services & Enforcement Division
Bureau of Transportation and Safety
P.O. Box 3265
Harrisburg, PA 17105-3265

VERIFICATION

I, Wendy J. Keezel, hereby state that the facts above set forth are true and correct to the best of my knowledge, information and belief and that I expect to be able to prove the same at any hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. §4904 relating to unsworn falsification to authorities.

Date: 5-27-05

Wendy J. Keezel
Wendy J. Keezel

NOTICE

A. You must file an answer within twenty (20) days of the date of service of this complaint. The date of service is the mailing date as indicated at the top of the Secretarial cover letter for this complaint and notice, 52 Pa. Code §1.56(a). An answer is a written explanation of circumstances wished to be considered in determining the outcome. The answer shall raise all factual and legal arguments that you wish to claim in your defense and must include the reference number of this complaint. Your answer must be verified and the original and three (3) copies sent to:

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

B. If you fail to answer this complaint within twenty (20) days, the Bureau of Transportation and Safety will request that the Commission issue a Secretarial Letter imposing a penalty.

C. You may elect not to contest this complaint by paying the fine proposed in this complaint by certified check or money order. Payment must be made to the Pennsylvania Public Utility Commission, P.O. Box 3265, Harrisburg, PA 17105-3265. Your payment is an admission that you committed the alleged violation and an agreement to cease and desist from further violations. Upon receipt of your payment, the complaint proceeding shall be closed.

D. If you file an answer which admits or fails to deny the allegations of the complaint, the Bureau of Transportation and Safety will request that the Commission issue a Secretarial Letter imposing a penalty.

E. If you file an answer which contests the complaint, the matter will be assigned to an administrative law judge for hearing and decision. The judge is not bound by the optional fine set forth above.

F. Alternative formats of this material are available, for persons with disabilities, by contacting the Compliance Office at (717) 787-1168.

2. Article Number



7160 3901 9843 0007 8666

3. Service Type **CERTIFIED MAIL**

4. Restricted Delivery? (Extra Fee) Yes

1. Article Addressed to:

A-00086542C0501
FC
Snyder Brothers
Moving. Inc.

RJF

COMPLETE THIS SECTION ON DELIVERY

A. Received by (Please Print Clearly) Renee Moscapan	B. Date of Delivery 6-13-05
C. Signature x Renee Moscapan	
	<input type="checkbox"/> Agent <input type="checkbox"/> Addressee
D. Is delivery address different from Item 1? If YES, enter delivery address below:	
	<input type="checkbox"/> Yes <input type="checkbox"/> No



MOVING & STORAGE, INC.
 729 W. New Castle St., Zelenople, PA 16063
 724-452-4700 FAX: 724-452-4408
 www.georgemoving.com

RECEIVED
 2005 JUN 27 AM 10: 2
 PA P.U.C.
 SECRETARY'S BUREAU

June 24, 2005

Pennsylvania Public Utility Commission
 P O Box 32655
 Harrisburg, PA 17105-3265

RE: Docket number A-000865⁴⁵42C0501

To Whom It May Concern:

Please see attached certified check in the amount of \$1250.00 regarding the above docket number. Per section C of your notice this complaint proceeding shall be closed. Thank you.

Sincerely,

Rebecca George
 Vice President

RECEIVED
 2005 JUN 27 AM 10: 26
 PA P.U.C.
 SECRETARY'S BUREAU



northAmerican[®] VAN LINES / AGENT

- DOMESTIC & INTERNATIONAL RELOCATION SERVICE
- HIGH VALUE PRODUCTS & COMMERCIAL TRANSPORT

PENNSYLVANIA PUBLIC UTILITY COMMISSION

RECEIPT

The addressee named here has paid the PA P.U.C. for the following bill:

DATE: 6/29/2005
RECEIPT NO: 183388

GEORGE MOVING & STORAGE, INC.
729 W. NEW CASTLE ST.
ZELIENOPLE PA 16063

PUC VS. GEORGE MOVING & STORAGE, INC.

Fine for the violation of Pa Public Utility Law

Docket Number A-00086452C0501..... \$1,250.00

REVENUE ACCOUNT: 001420-017000-101

CHECK NUMBER: CC 167510
CHECK AMOUNT: \$1,250.00

Stephen Reed
(for Department of Revenue)

**DOCUMENT
FOLDER**

RJP

DOCKETED
JUL 18 2005

END