



Exelon Business Services Company  
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October 24, 2012

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, Second Floor  
Harrisburg, PA 17120

**Re: Denise Martino v. PECO Energy Company**  
**Docket Number: F-2012-2329930**

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), PECO Energy Company certifies that the parties in the above-referenced complaint have reached an accord.

By copy of this letter, I am alerting the Complainant of her right to object to the closing of this matter in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you.

Sincerely,

A handwritten signature in black ink, appearing to read "Shawane Lee", with a long horizontal flourish extending to the right.

Shawane Lee  
Counsel for PECO Energy Company

cc: Denise Martino  
PUC Scheduling

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

<b>DENISE MARTINO</b>	:	
<b>Complainant</b>	:	
	:	
v.	:	<b>DOCKET NO. F-2012-2329930</b>
	:	
<b>PECO ENERGY COMPANY</b>	:	
<b>Respondent</b>	:	

**CERTIFICATE OF SATISFACTION**

I, Shawane Lee, Esquire, representing PECO Energy Company (“PECO”) in this matter, hereby certify that the issues raised in the Formal Complaint filed by Complainant with the Pennsylvania Public Utility Commission and docketed at Complaint Docket No. F-2012-2329930 has been satisfied.

This Certificate of Satisfaction is provided pursuant to 52 Pa. Code §5.24(b). Unless Complainant files an objection to this Certificate within ten (10) days of its filing, the Formal Complaint shall be withdrawn and the Commission’s file closed.



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Shawane Lee  
Counsel for PECO Energy Company  
2301 Market Street, S23-1  
P.O. Box 8699  
Philadelphia, PA 19101-8699  
(215) 841-6841  
[shawane.lee@exeloncorp.com](mailto:shawane.lee@exeloncorp.com)

Date: October 24, 2012

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

<b>DENISE MARTINO</b>	:	
<b>Complainant</b>	:	
	:	
v.	:	<b>DOCKET NO. F-2012-2329930</b>
	:	
<b>PECO ENERGY COMPANY</b>	:	
<b>Respondent</b>	:	

**CERTIFICATE OF SERVICE**

I, Shawane Lee, hereby certify that I have this day served a true and correct copy of the foregoing document upon the interested parties and in the manner indicated below.

Service by first class mail:  
Denise Martino  
936 Simpson Street, Apt. A  
Eddystone, PA 19022



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Shawane Lee  
Counsel for PECO Energy Company  
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P.O. Box 8699  
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(215) 841-6841  
[Shawane.Lee@exeloncorp.com](mailto:Shawane.Lee@exeloncorp.com)

Dated: October 24, 2012



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October 24, 2012

Denise Martino  
936 Simpson Street, Apt. A  
Eddystone, PA 19022

**Re: Denise Martino v. PECO Energy Company  
PUC Docket No. F-2012-2329930**

Dear Ms. Martino:

Per your telephone conversation with Regulatory Assessor, Dana McCollom, this letter confirms the settlement of the above-referenced Public Utility Commission (PUC) Complaint. As the parties desire to amicably resolve the dispute without the need for further litigation, PECO Energy has agreed to resolve your formal complaint as follows:

- (1) You will maintain the payment agreement issued under Bureau of Consumer Services ("BCS") Case Number 002974601 on September 6, 2012;
- (2) PECO Energy will send a Customer Assistance Program ("CAP") application. Once you receive the application, you are to submit the application with income verification to the attention of Dana McCollom.
- (3) If you qualify, you will be placed on the CAP program and receive the benefits of the program.

This letter memorializes the entire agreement between Denise Martino and PECO Energy Company. Any other terms or promises, written or oral, not in the body of this letter will not be a part of this settlement agreement and, therefore, will be void.

I will also forward a Certificate of Satisfaction to the PUC to inform them of our agreement. Unless you file a written objection to the PUC within ten (10) days, the Certificate of Satisfaction will sufficiently confirm to the PUC that the Complaint has been settled and the file will be closed.

If you have any questions, please do not hesitate to contact me or Dana McCollom at 215-841-6401.

Very truly yours,

Shawane L. Lee  
Assistant General Counsel, Exelon BSC  
Encl.

cc: Dana McCollom Regulatory Assessor, PECO Energy