

PAGE, WOLFBERG & WIRTH LLC

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PARTNERS

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October 17, 2012

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

Re: Williamsport Area Ambulance Service Cooperative d/b/a Susquehanna
Regional EMS v. Trust Ambulance, Inc.
Docket No. C-2012-2325470

Dear Secretary Chiavetta:

Enclosed is an original and four copies of this cover letter, and my Notice of Appearance and the Amended Complaint of Williamsport Area Ambulance Service Cooperative in this matter filed pursuant to 52 Pa. Code § 5.91.

Please return to me one date-stamped copy of this letter, the Amended Complaint and my Notice of Appearance in the enclosed self-addressed, stamped envelope.

Very truly yours,



Kenneth E. Brody
for PAGE, WOLFBERG & WIRTH, LLC

KEB:

Enclosures

c: Williamsport Area Ambulance Service Cooperative (w/enclosure)
Ryan P. Siney, Esquire (w/enclosure)
Chief Administrative Law Judge (w/enclosure)

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COMMONWEALTH OF PENNSYLVANIA
BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

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WILLIAMSPORT AREA AMBULANCE)	
SERVICE COOPERATIVE, D/B/A)	
SUSQUEHANNA REGIONAL EMS)	
Complainant)	
)	
v.)	Docket No. C-2012-2325470
)	
TRUST AMBULANCE, INC.)	
Respondent)	

AMENDED COMPLAINT

AND NOW, Complainant, Williamsport Area Ambulance Service Cooperative, by and through its counsel, Page, Wolfberg & Wirth, LLC, pursuant 52 Pa. Code § 5.91, files this Amended Formal Complaint against Trust Ambulance, Inc., under 66 Pa.C.S. § 701 and 52 Pa. Code § 5.21:

The Parties:

1. Complainant is Williamsport Area Ambulance Service Cooperative d/b/a. Susquehanna Regional EMS (“Williamsport”).
2. Williamsport’s mailing address is 700 High Street, Williamsport, PA 17701. Its telephone number is (570) 321-2398. Its telefacsimile number is (570) 321-3650. Its electronic mailing address is mseiler@susquehannahealth.org.
3. Williamsport is a non-profit cooperative corporation with a certificate of public convenience issued by the Public Utility Commission (“Commission”) to transport, as a common carrier by motor vehicle, persons by paratransit service, from points in the counties of Sullivan,

Tioga, and Lycoming, to points in Pennsylvania, and return. Attached as Exhibit A is a copy of Williamsport's certificate of public convenience.

4. Respondent is Trust Ambulance Inc. ("Trust").

5. Trust is a business corporation with a certificate of public convenience issued by the Commission to transport, as a common carrier by motor vehicle, persons by paratransit service, from points in Harrisburg, Dauphin County, and within airline distance of forty (40) statute miles of the limits of said city, and from points in the County of York and the Borough of Chambersburg, Franklin County, to points in Pennsylvania and return. Attached as Exhibit B is a copy of Trust's certificate of public convenience.

6. Trust's license number is A-6411147. Its mailing address is P.O. Box 123, Lemoyne, PA 17043-0123.

Legal Representation of Williamsport

7. Williamsport is represented by Kenneth E. Brody, Esq., Attorney I.D. No. 23510 and Christina Mellott, Esq., Attorney I.D. No. 81369. Their address is Page, Wolfberg & Wirth, LLC, 5010 E. Trindle Road, Suite 202, Mechanicsburg, PA 17050. Their telephone and telefacsimile numbers respectively are (717) 691-0100 and (717) 691-1226. Their e-mail addresses are kbrody@pwwemslaw.com. and cmellott@pwwemslaw.com.

Jurisdiction of Commission

8. The Commission has jurisdiction to address this Complaint under 66 Pa.C.S. § 701 and may impose sanctions against Trust as authorized by 52 Pa. Code § 29.12.

Statement of Complaint Against Trust

9. On September 3, 2012, at or about 10.55 a.m., Trust picked up an individual at Manor Care Health Services, 300 Leader Drive, Williamsport, PA 17701, Lycoming County, by

wheelchair van, with one staff member of Trust on board the wheelchair van, and transported that person to North Central Pennsylvania Dialysis Center in Montoursville, Pennsylvania. (The identity of that person is known to Williamsport as Williamsport had previously been contacted to conduct the transport. The identity of the person will not be disclosed herein due to HIPAA concerns, however, will be made available to Trust during discovery, if sought by Trust, provided that the requirements of 45 C.F.R. § 164.512(c) are satisfied.)

10. To the best of Williamsport's information and belief, that person did not require medical assessment, monitoring, treatment or observation during transportation, which would have required that the person have been transported by ambulance pursuant to 35 Pa.C.S. § 8139.

11. Without requiring medical assessment, monitoring, treatment or observation during transportation, this person was not an "ill" or "injured" person as those terms are used in paragraph (9) of the definition of "common carrier by motor vehicle" at 66 Pa.C.S. § 102, pursuant to which an exception is granted to the requirement that the commercial transport of a person be by common carrier by motor vehicle.

12. Because the passenger referenced in Paragraph 9 was not ill or injured and because Trust had only one staff member operating the wheelchair van, Trust's transport of the passenger does not meet the Commission's "medical exemption" at 52 Pa. Code § 41.11, and it was, therefore, a Commission-regulated transport.

13. Trust has entered into a formal contract with Manor Care Health Services, located at 300 Leader Drive, Williamsport, PA 17701, Lycoming County, to provide paratransit services for its patients from a point or points in Lycoming County.

14. The existence of the formal paratransit contract between Trust and Manor Care Health Services has been confirmed to Williamsport by Manor Care Health Services staff.

15. Williamsport has no access to the paratransit contract between Trust and Manor Care Health Services, is therefore unable to attach a copy of it to this Complaint, and will pursue obtaining a copy of the contract through discovery proceedings in this matter.

16. Pursuant to 66 Pa.C.S. § 1101, it is unlawful to begin to offer, render, furnish or supply paratransit service without securing a certificate of public convenience and complying with the description in the certificate of public convenience of the nature of the service and of the territory in which it may be offered, rendered, furnished or supplied.

17. Trust's tariff rates as filed and approved by the Commission are as follows:

SCHEDULE OF RATES
(Per Person)

FLAT RATES:

Wheelchair van transportation:	\$45.00 one way
	\$90.00 round trip

MILEAGE RATES:

Mileage rates apply in addition to the flat rates stated above on all loaded miles beyond the initial 5 miles from the point of pick-up to the point of destination.

Wheelchair van:	\$2.00 per mile or fraction thereof
-----------------	-------------------------------------

WAITING TIME:

During which the van personnel must wait for the passenger at the point of pick up to delivery shall be charged the rate of:

\$1.50 per minute or fraction thereof

Attached as Exhibit C are Trust's approved tariff rates.

18. On September 10, 2012, Trust offered Williamsport Hospital and Medical Center, Lycoming County, Pennsylvania, tariff rates for wheelchair van transport as follows: a flat rate of \$35.00 one way for a wheelchair van transport, \$1.25 per loaded mile or fraction thereof (first

five miles for free), and no charge for any time van personnel must wait at the point of pick up. The offer also included tariff rates for a litter van as follows: a flat rate of \$70.00 one way for a litter van transport, \$1.50 per loaded mile or fraction thereof (first five miles for free), and \$.75 per minute waiting time or fraction thereof at the point of pick up.

19. On July 24, 2012, Trust offered Susquehanna Health System tariff rates for a litter van as follows: a flat rate of \$75.00 one way for a litter van transport, \$2.00 per loaded mile or fraction thereof (first five miles for free), and \$1.50 per minute waiting time or fraction thereof at the point of pick up.

20. The tariff rates offered by Trust in Paragraph 18 for wheelchair van transport service are not the same as Trust's current filed and approved tariff rates for wheelchair van transport service, said currently filed and approved tariff rates being the same as the tariff rates of Trust at the time they were offered.

21. Trust's tariff rates filed with and approved by the Commission do not include rates for litter van transports.

22. Trust is required by 52 Pa. Code § 29.355 to adhere to the tariff rates that are filed, posted and published in accordance with the Public Utility Code and the regulations promulgated thereunder.

Violations by Trust

23. On September 3, 2012, Trust unlawfully supplied paratransit service to a person picked up at Manor Care Health Services, 300 Leader Drive Williamsport, PA 17701, Lycoming County, by wheelchair van, in violation of 66 Pa.C.S. § 1101 and its certificate of public convenience, in that it is not authorized by the Commission to transport a person by paratransit service from any point in Lycoming County.

24. By entering into a contract with Manor Care Health Services to provide paratransit services for it from a point or points in Lycoming County, Trust has unlawfully offered to provide paratransit services in violation of 66 Pa.C.S. § 1101 and its certificate of public convenience, in that it is not authorized by the Commission to transport or offer to transport a person by paratransit service from any point in Lycoming County.

25. By offering tariff rates other than those filed with and approved by the Commission, Trust violated 52 Pa. Code § 29.355 by not adhering to its tariff rates filed and approved by the Commission, and 66 Pa.C.S. § 1303 by directly or indirectly, demanding from an entity a different rate for a service rendered or to be rendered by Trust than that specified in its tariffs, which are the lawful rates Trust is permitted to charge for Commission-regulated paratransit services until changed with the Commission as provided in the Public Utility Code and its supporting regulations.

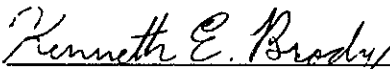
Interest of Williamsport in the Subject Matter of the Complaint:

26. Williamsport is a putative competitor of Trust to the extent Trust is engaging in paratransit services in a county in which Williamsport has paratransit authority under its certificate of public convenience, which includes Lycoming County.

NOW THEREFORE, Williamsport asks the Commission to issue an Order revoking Trust's certificate of public convenience, and imposing such fines upon Trust and other sanctions as authorized under the Public Utility Code and are just and reasonable.

Respectfully submitted,

DATE: October 17, 2012



Kenneth E. Brody, Esquire
Attorney ID No. 23510

PAGE, WOLFBERG & WIRTH, LLC
5010 East Trindle Road, Suite 202
Mechanicsburg, PA 17050
(717) 691-0100
(717) 691-1226 (facsimile)

Counsel for Williamsport Area
Ambulance Service Cooperative

COMMONWEALTH OF PENNSYLVANIA
BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

WILLIAMSPORT AREA AMBULANCE)	
SERVICE COOPERATIVE D/B/A)	
SUSQUEHANNA REGIONAL EMS)	
Complainant)	
)	
v.)	Docket No. C-2012-2325470
)	
TRUST AMBULANCE, INC.)	
Respondent)	

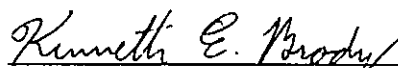
CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing document upon the attorney for the Respondent, Trust Ambulance, Inc., in accordance with the requirements of 52 Pa. Code §§ 1.54 (relating to service by a party) and 1.55 (relating to service on attorneys):

Ryan P. Siney, Esq.
Attorney I.D. No. 209190
2 Lemoyne Drive, Suite 200
Lemoyne, PA 17043
(717) 234-4121

Chief Administrative Law Judge
Office of Administrative Law Judge
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105

DATE: October 17, 2012



Kenneth E. Brody, Esquire
Attorney ID No. 23510
PAGE, WOLFBERG & WIRTH, LLC
5010 East Trindle Road, Suite 202
Mechanicsburg, PA 17050
(717) 691-0100
(717) 691-1226 (facsimile)

Counsel for Williamsport Area
Ambulance Service Cooperative

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COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

November 10, 2008

RECEIVED

NOV 13 2008

A-00124041

A-2008-1218729

Page, Wolfberg & Wirth, LLC

CHRISTINA M MELLOTT ESQUIRE
PAGE WOLFBERG & WIRTH LLC
5010 EAST TRINDLE RD SUITE 202
MECHANICSBURG PA 17050

Application of Williamsport Area Ambulance Service Cooperative,
t/a Susquehanna Regional EMS

To Whom It May Concern:

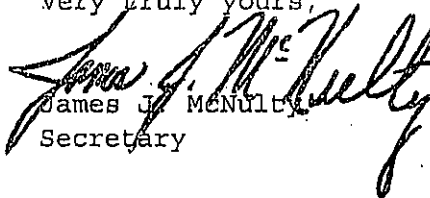
The records of the Commission show that the applicant has complied with the necessary tariff and insurance requirements.

Enclosed, is the CERTIFICATE OF PUBLIC CONVENIENCE evidencing the Commission's approval of the right to operate.

Certificate holder is advised to become familiar with the requirements of 52 Pa. Code. Failure to comply with all applicable requirements may subject the carrier to penalties, including fines suspension of operating rights or cancellation of authority. Title 52 of the Pennsylvania Code may be accessed on the World Wide Web at www.pacode.com.

Kindly attach the enclosures to the compliance order previously issued and mailed to you.

Very truly yours,

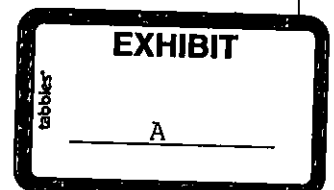

James J. McNulty
Secretary

Rpb

WILLIAMSPORT AREA AMBULANCE SERVICE COOPERATIVE
T/A SUSQUEHANNA REGIONAL EMS
777 RURAL AVENUE
WILLIAMSPORT PA 17701

CERTIFICATE SENT TO ATTORNEY

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2012 OCT 18 AM 10:00
PA.P.U.C.
SECRETARY'S BUREAU

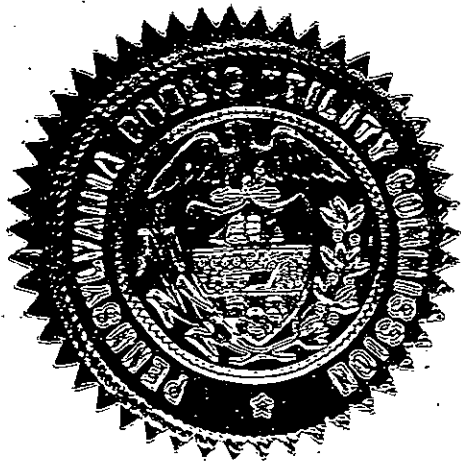


PENNSYLVANIA PUBLIC UTILITY COMMISSION

IN THE MATTER OF THE APPLICATION OF: A-00124041

Williamsport Area Ambulance Service Cooperative,
t/a Susquehanna Regional EMS

The Pennsylvania Public Utility Commission hereby certifies that after an investigation and/or hearing, it has, by its report and order made and entered, found and determined that the granting of the application is necessary or proper for the service, accommodation, convenience and safety of the public and hereby issues to the applicant this **CERTIFICATE OF PUBLIC CONVENIENCE** evidencing the Commission's approval to operate.



In Witness Whereof, The PENNSYLVANIA PUBLIC UTILITY COMMISSION has caused these presents to be signed and sealed, and duly attested by its Secretary at its office in the city of Harrisburg this 10th day of November, 2008.

James J. McKeely
Secretary

PENNSYLVANIA
PUBLIC UTILITY COMMISSION
Harrisburg, PA 17105-3265

Public Meeting held August 7, 2008

Commissioners Present:

James H. Cawley, Vice Chairman
Robert F. Powelson, Dissenting
Tyrone J. Christy
Kim Pizzingrilli, Dissenting Statement attached
Wayne E. Gardner

Application of Williamsport Area Ambulance Service Cooperative, t/a Susquehanna Regional EMS, a corporation of the Commonwealth of Pennsylvania, for the right to begin to transport, as a common carrier, by motor vehicle, persons in paratransit service, from points in the counties of Sullivan, Lycoming and Tioga, to points in Pennsylvania, and return

A-00124041
A-2008-1218729

OPINION AND ORDER

BY THE COMMISSION:

Before the Commission for consideration and disposition is the above-captioned Application filed by Williamsport Area Ambulance Service Cooperative, t/a Susquehanna Regional EMS (Applicant), to provide paratransit service in Pennsylvania.

History of Proceeding

The Applicant filed the instant Application on August 3, 2007. Public notice of the Application was given in the *Pennsylvania Bulletin* of September 1, 2007, with Protests due by September 24, 2007. A Protest was filed by Billtown Cab Co., Inc.

(Protestant) on September 5, 2007. The matter was assigned to the Office of Administrative Law Judge (OALJ) for processing.

On January 3, 2008, Protestant and Applicant filed a restrictive amendment and stipulation and the proceeding was reassigned to the Commission's Bureau of Transportation and Safety (BTS) to be handled under modified procedures.

Discussion

We note that the Applicant and the Protestant entered into negotiations and reached the following restrictive amendment:

To transport as a common carrier, persons in paratransit service, from points in the Counties of Sullivan, Lycoming and Tioga, to points in Pennsylvania, and return, subject to the following conditions and limitations:

- (1) That service is limited to the transportation of persons who are non-ambulatory, or persons who, due to chronic or acute physical or mental conditions, require pre-trip preparations such as assistance in being dressed or lifted or medical monitoring, or the use of medical appliances or equipment, or a medical escort during transit; and
- (2) That service is limited to the use of wheelchair and/or stretcher-equipped vans.

The Commission encourages Parties to reach agreements on restrictive amendments to motor carrier authority in order to avoid the expense and time that may be involved in litigating a contested application. Public need is a relevant factor in determining if approval of a restrictive amendment would serve the public interest. *Application of Sean*

McDonough, t/d/b/a Northstar Executive Transportation, Docket No. A-00118757 (Order entered November 21, 2002).

In this case, the Applicant submitted twelve Statements of Public Need in support of the Application from hospitals and nursing homes in Lycoming County. All of the facilities verified that they desired and needed transportation via wheelchair or stretcher-equipped vans to hospitals, physician offices or nursing homes. The Applicant plans to provide this service via four wheelchair and stretcher-equipped vans. As such, we are of the opinion that the restrictive amendment entered into by the Parties, through their respective attorneys, should be approved as in the public interest, consistent with Section 5.235(b) of the Public Utility Code, 66 Pa. C.S. § 5.235(b).

Accordingly, for the above reasons, the instant Application will be approved with the agreed-upon restrictive amendment; **THEREFORE**,

IT IS ORDERED:

1. That the Application of Williamsport Area Ambulance Service Cooperative, t/a Susquehanna Regional EMS, at Docket Nos. A-00124041; A-2008-1218729 is hereby approved granting the following rights:

For the right to begin to transport, as a common carrier, by motor vehicle, persons in paratransit service, from points in the counties of Sullivan, Lycoming and Tioga, to points in Pennsylvania, and return

The above right is subject to the following conditions and limitations:

(1) That service is limited to the transportation of persons who are non-ambulatory, or persons who, due to chronic or

acute physical or mental conditions, require pre-trip preparations such as assistance in being dressed or lifted or medical monitoring, or the use of medical appliances or equipment, or a medical escort during transit; and

(2) That service is limited to the use of wheelchair and/or stretcher-equipped vans.

2. That Williamsport Area Ambulance Service Cooperative, t/a Susquehanna Regional EMS shall not engage in any transportation granted herein until the following items are submitted to, and approved by, the Commission:

- A. Form E, as evidence of bodily injury and property damage liability insurance.
- B. A tariff establishing just and reasonable rates.

3. That Williamsport Area Ambulance Service Cooperative, t/a Susquehanna Regional EMS shall not engage in any transportation granted herein until it shall have paid all outstanding Public Utility Commission annual assessments and/or civil penalties due.

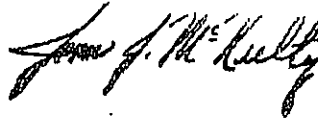
4. That, upon compliance with the requirements herein, a Certificate of Public Convenience be issued evidencing the Commission's approval of the right to operate as above determined.

5. That the Certificate holder shall comply with all the provisions of the Public Utility Code as now existing or as may be hereafter amended and with all pertinent Regulations of this Commission now in effect or as may hereafter be prescribed by the Commission. Failure to comply shall be sufficient cause to suspend, revoke or rescind the rights and privileges conferred by the Certificate.

6. That the authority granted herein, to the extent that it duplicates authority now held by or subsequently granted to Williamsport Area Ambulance Service Cooperative, t/a Susquehanna Regional EMS shall not be construed as conferring more than one operating right.

7. That, in the event Williamsport Area Ambulance Service Cooperative, t/a Susquehanna Regional EMS has not, on or before sixty (60) days from the receipt of the instant Opinion and Order, complied with the requirements set forth herein, the Application shall be dismissed without further proceedings.

BY THE COMMISSION,



James J. McNulty
Secretary

(SEAL)

ORDER ADOPTED: August 7, 2008

ORDER ENTERED: SEP 05 2008

PENNSYLVANIA PUBLIC UTILITY COMMISSION
HARRISBURG, PENNSYLVANIA 17105-3265

Application of Williamsport Area Ambulance Service Cooperative, t/a Susquehanna Regional EMS, a corporation of the Commonwealth of Pennsylvania, for the right to begin to transport, as a common carrier, by motor vehicle, persons in paratransit service, from points in the counties of Sullivan, Lycoming and Tioga, to points in Pennsylvania, and return.

PUBLIC MEETING
August 7, 2008
JUL-2008-TSM-0114*
Docket Nos. A-2008-1218729;
A-00124041

DISSENTING STATEMENT OF COMMISSIONER KIM PIZZINGRILLI

I respectfully dissent from the majority in this case as I believe the application should be approved without restriction.

In reviewing the restrictive amendment, I believe that it unnecessarily limits the nature and quality of service that the Applicant may provide to the public, would only serve to protect the private economic interests of the Protestant, and would create enforcement difficulties for the Commission.

In considering the proposed nature of the service as limited by the restrictive amendment, it should be noted that restrictive amendments which are proffered to dispose of a protest may be binding on the relevant parties, but not on the Commission if it is determined that they are not in the public interest. See 52 Pa. Code §5.235(b). The Public Utility Code dictates that public need is the relevant factor in determining the public interest, and that the protection of private economic interests and competitive positions is not.¹

I also note that this application was filed over a year ago. While I understand that there are extenuating circumstances at times that cause delays to occur, I do not believe that the procedure in place to monitor the restrictive amendment process has adequate safeguards in place to ensure the timely consideration of applications. I will be asking my colleagues for support in reviewing this process as well as the need to ensure that restrictive amendments are necessary, in the public interest and enforceable.

August 7, 2008
Date


KIM PIZZINGRILLI, COMMISSIONER

¹ See Application of Sean McDonough, t/d/b/a Northstar Executive Transportation, Docket No. A-00118757 (November 21, 2002); see also Application of Yvonne Kulp, t/d/b/a YV Kulp Transportation, Docket No. A-00119913 (March 18, 2004); see also Application of Restaurant Valet, LLC, Docket No. A-00118512, F.1, Am-A (March 18, 2004).

PENNSYLVANIA PUBLIC UTILITY COMMISSION

IN THE MATTER OF : A-6411147

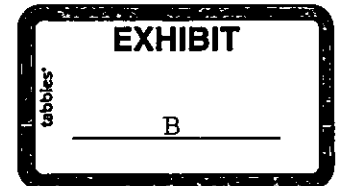
Application of Trust Ambulance, Inc., a corporation of the Commonwealth of Pennsylvania, for amendment to its common carrier certificate, which grants the right to transport, by motor vehicle, persons, in paratransit service, from points in the city of Harrisburg, Dauphin County, and within an airline distance of forty (40) statute miles of the limits of said city, to points in Pennsylvania and return: SO AS TO PERMIT the transportation of persons, in paratransit service from points in the county of York and the borough of Chambersburg, Franklin County, to points in Pennsylvania and return. A-2009-2145264

The Pennsylvania Public Utility Commission hereby certifies that after an investigation and/or hearing, it has, by its report and order made and entered, found and determined that the granting of the application is necessary or proper for the service, accommodation, convenience and safety of the public and hereby issues to the applicant this **CERTIFICATE OF PUBLIC CONVENIENCE** evidencing the Commission's approval to operate.

In Witness Whereof, The PENNSYLVANIA PUBLIC UTILITY COMMISSION has caused these presents to be signed and sealed, and duly attested by its Secretary at its office in the city of Harrisburg this 23rd day of June, 2010.


Secretary

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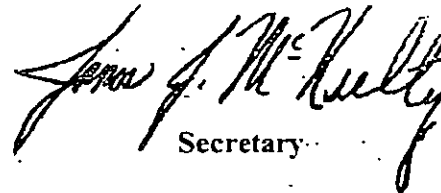
**PENNSYLVANIA
PUBLIC UTILITY COMMISSION**

IN THE MATTER OF THE APPLICATION OF: A-6411147

Trust Ambulance, Inc.

The Pennsylvania Public Utility Commission hereby certifies that after an investigation and/or hearing, it has, by its report and order made and entered, found and determined that the granting of the application is necessary or proper for the service, accommodation, convenience and safety of the public and hereby issues to the applicant this **CERTIFICATE OF PUBLIC CONVENIENCE** evidencing the Commission's approval to operate.

In Witness Whereof, The PENNSYLVANIA PUBLIC UTILITY COMMISSION has caused these presents to be signed and sealed, and duly attested by its Secretary at its office in the city of Harrisburg this 8th day of September, 2009.


Secretary

Certificate No. A-6411147
A-2009-2145264

Paratransit-PA P.U.C. No. 2
Cancelling Paratransit-PA P.U.C. No. 1

Trust Ambulance, Inc.

Paratransit Tariff Naming Rates, Rules and Regulations Governing the
Transportation of Persons in Paratransit Service Between Points in Pennsylvania

(See Operating Authority, Page 2 of Tariff)

Issued: March 26, 2010

Effective: March 31, 2010

Issued under authority of 52 Pa. Code § 23.42

Rostik Pilip
President
Trust Ambulance Inc
2238 Gettysburg Rd
Camp Hill, PA 17011
Tel: (717) 737-2600
Fax: (717) 737-2607

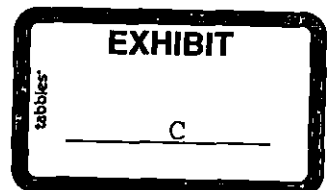
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SECRETARY'S BUREAU

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APR 15 2010

BUREAU OF
TRANSPORTATION & SAFETY

Official Filed Tariff



List of changes made with this tariff:

* Operating Authority is amended in accordance with the Commission's Order under Certificate No. A-2009-2145264; Public Meeting held March 25, 2010.

Operating Authority

Certificate No. A-2009-2110951

To transport, as a common carrier, by motor vehicle, persons in paratransit service, from points in the city of Harrisburg, Dauphin County, and within an airline distance of forty (40) statute miles of the limits of said city, to points in Pennsylvania, and return.

Certificate No. A-2009-2145264

To transport, as a common carrier, by motor vehicle, persons in paratransit service, from points in the city of Harrisburg, Dauphin County, and within an airline distance of forty (40) statute miles of the limits of said city, to points in Pennsylvania, and return: SO AS TO PERMIT the transportation of persons, in paratransit service from points in the county of York and the borough of Chambersburg, Franklin County, to points in Pennsylvania, and return.

RULES AND REGULATIONS

ADVANCED RESERVATION:

--Advanced reservations for service must be made no later than 24 hrs prior to service being rendered.

MILEAGE:

--Mileage shall be charged for loaded miles (i.e., a mile of travel in which a passenger is on board) and shall be calculated based on the odometer reading of the vehicle used.

SERVICE:

--Service is provided in wheelchair capable vans on a non-exclusive basis.

HOURS OF SERVICE:

--All trips must be scheduled between the hours of 6:00 a.m. and 6:00 p.m. Monday through Saturday.

--Operation hours are 4:30 a.m. to 9:00 p.m. Monday through Saturday.

PAYMENT:

--Full payment shall be made prior to service being rendered, unless prior arrangements have been made with (Carrier).

SCHEDULE OF RATES (Per Person)

FLAT RATES:

Wheelchair van transportation:	\$45.00 one way
	\$90.00 round trip

MILEAGE RATES:

Mileage rates apply in addition to the flat rates stated above on all loaded miles beyond the initial 5 miles from the point of pick-up to the point of destination.

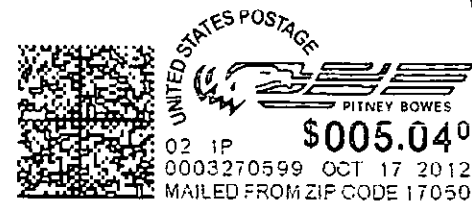
Wheelchair van: \$2.00 per mile or fraction thereof

WAITING TIME:

During which the van personnel must wait for the passenger at the point of pick up or delivery shall be charged at the rate of:

\$1.50 per minute or fraction thereof.

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First Class Mail

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