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October 30, 2012

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

Re: Jody Butts v. Columbia Gas of Pennsylvania, Inc.
Complaint Docket No. C-2012-2310541

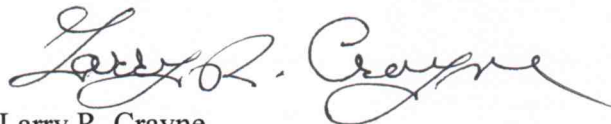
Dear Ms. Chiavetta:

Pursuant to Section 5.24 (b) (2) of the Commission's regulations, Columbia Gas of Pennsylvania, Inc., (Columbia Gas) hereby represents and certifies to the Commission that the Complainant has advised Columbia Gas that she no longer wishes to pursue this complaint.

Complainant has been readmitted into the Columbia Gas Customer Assistance program and will be responsible for a \$58.00 monthly payment. Complainant is satisfied and has indicated she does not wish to pursue this complaint.

I hereby certify that a copy of this certification is being served upon the Complainant, via regular U.S. mail, on the above date. Unless the Complainant objects to this certification within 10 days of filing, the complaint docket shall be marked closed.

Sincerely,



Larry R. Crayne

cc: Jody Butts
315 N. Penn St., Apt 2F
York, PA 17401