

THURSDAY, OCTOBER 18, 2012

CERTIFIED MAILING 7004 0750 0002 7713 5446

**ROSEMARY CHIAVETTA, SECRETARY
PENNSYLVANIA PUBLIC UTILITY COMMISSION
POST OFFICE BOX 3265
HARRISBURG, PENNSYLVANIA 17105-3265**

RECEIVED

OCT 17 2012

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

**SUBJECT: RESPONSE TO DUQUESNE LIGHT'S ANSWER
C-2012-2324088**

DEAR MS. CHIAVETTA AND COMMISSION:

DUQUESNE LIGHT ON PAGE 1 AND AGAIN ON PAGE 3 MAKES REFERENCE TO PREVIOUS CLAIM F-2010-2214227 AND HOW IT WAS DISMISSED. BUT DUQUESNE LIGHT STILL HAS NOT FOUND OUT WHAT HAPPENED TO \$92.93 WORTH OF PAYMENTS. AND I TOTALLY DISAGREE WITH THE COMMISSION ELECTING TO OPEN UP ANOTHER CLAIM, WHEN THE FIRST ONE WAS NOT ADEQUATELY ADDRESSED, AND ESPECIALLY SO WHEN THE SAME THING HAS HAPPENED AGAIN – ANOTHER LOST PAYMENT.

ON PAGE 2, DUQUESNE LIGHT., "RESPONDENT HAS REPEATEDLY ATTEMPTED TO CONTACT COMPLAINTANT." THE WORD "REPEATEDLY" IS A LIE. DUQUESNE LIGHT TO DATE, 10-17-2012, WEDNESDAY, MADE TWO ATTEMPTS TO CONTACT US. ON SEPTEMBER 28, 2012, A MARIE TAMILIA CALLED MY JOB, ASKING FOR MY BROTHER AND ON OCTOBER 3, 2012, A LETTER WAS REC'VD FROM THE SAME WOMAN. BUT THERE CERTAINLY WERE NO REPEATED ATTEMPTS. ON PAGE 3, DUQUESNE LIGHT, "AFTER REASONABLE INVESTIGATION, WITHOUT SUFFICIENT KNOWLEDGE OR INFORMATION TO FORM A BELIEF AS TO TRUTH OF AVERMENT THE COMPLAINANT REC'VD ATTACHED BILL FROM RESPONDENT ON JULY 12, 2012" AND "COMPLAINANT'S AVERMENT REGARDING THE PAYMENT OF \$84.28 ON JULY 5, 2012 BY CHECK 763 IS DENIED." SO NOW WE SEE THE STANCE OF DUQUESNE LIGHT, THEY DO NOT BELIEVE WE ARE MAKING PAYMENTS. NO WONDER

Customer Name and Service Address:
 WALLACE E MARTIN JR
 JANET L MARTIN
 1331 OAKDENE ST
 PITTSBURGH, PA 15206-1949

Account Number 0000-073-856-001
Rate: RH-Residential Heating
Date Prepared: 10/10/12

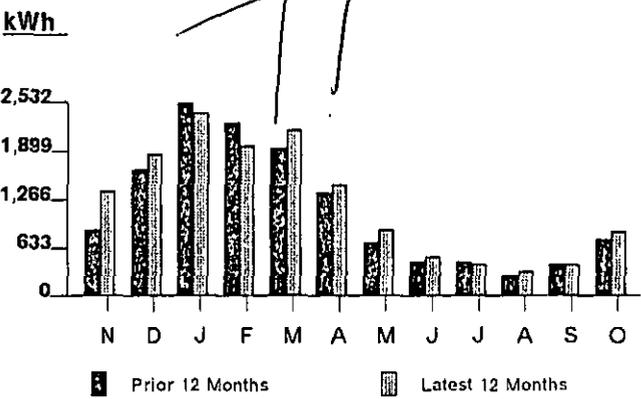
Meter Reading Usage Information

Next Scheduled Meter Reading Date: November 8, 2012

Meter Read Information for Meter Number: G90211151
 Present: Oct 09, 2012 - Actual 9039
 Prior: Sep 10, 2012 - Actual 8967
 Difference 72
 Your Meter Multiplier x 12
 Total kWh Used 864

Electric Usage:
 Comparing Your Usage

	Oct 11	Oct 12
Avg. kWh Per Day	24	29
Avg. Temperature (F)	61	58
YTD Usage (kWh)	11,316	11,616



- Average Monthly Usage for the past 12 months is 1,243 kWh.
- Total Annual Usage for the past 12 months is 14,916 kWh.
- For comparison to other electric suppliers--your supply/generation and transmission **Price to Compare** is 9.25 cents/kWh.

Summary

Prior Billing Information
 Amount of Last Bill \$155.92
 Payment(s) Received as of 09/25/12 -71.64
~~Total Amount Owed From Your Last Bill \$84.28~~

Current Billing Information
 DLC Basic Service Charges (see page 3) 130.17

TOTAL ACCOUNT BALANCE PAYABLE TO DLC \$214.45
TOTAL BUDGET PAYMENT PLAN AMOUNT \$646.36

ACTUAL METER READING BILL
 See following pages for more detailed information.
 Please contact us at 1-412-393-7100 with any billing questions before the due date on your bill.
 Help Our Neighbors. Give to the Dollar Energy Fund to help people without heat or light. Please add \$1.00 to your payment or make a monthly pledge at www.duquesnelight.com. Your gift is tax deductible.

Handwritten calculation:
 214.45
 84.28

 130.17

Handwritten: 130.17

Estimated Gross Receipts Tax \$7.68	Estimated PA State Taxes \$8.85	Late Charge after Nov 1, 2012 \$2.66	Payment Due Nov 1, 2012	To Join the Budget Payment Plan see the message on page 3	Amount Due \$214.45
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Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company.

Account Number 0000-073-856-001 PLEASE PAY THIS AMOUNT BY Nov 1, 2012 ~~\$214.45~~

Handwritten: 130.17

Make account changes or pledge to the Dollar Energy Fund on the back-check box.

#BWNHBYB
 #0000003692800059#

WALLACE E MARTIN JR
 JANET L MARTIN
 1331 OAKDENE ST.
 PITTSBURGH, PA 15206-1949

DUQUESNE LIGHT COMPANY
 PAYMENT PROCESSING CENTER
 PITTSBURGH, PA 15267-0001

MARTIN
1331 OAKDENE STREET
EAST LIBERTY
PITTSBURGH, PA. 15206-1949

UNITED STATES POSTAGE
102
0387 \$ 06.70⁰ PB8686726
8331 PITTSBURGH PA OCT 17 12
15208



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