

WINDSTREAM COMMUNICATIONS, INC.

Mailstop B1F03-71A
4001 Rodney Parham Road
Little Rock, Arkansas 72212

Kristi M. Moody
Vice President - Law

501.748.5890
fax. 501.748.5590
Email: Kristi.Moody@windstream.com



November 5, 2012

RECEIVED

NOV 06 2012

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, P.O. Box 3265
Harrisburg, PA 17105-3265

Re: Elizabeth Boyer v. Windstream Communications, Inc.
Complaint Docket No: C-2012-2331981

Dear Secretary Chiavetta:

Windstream Communications, Inc. ("Windstream" or "Company") has addressed the above-mentioned Complaint of Elizabeth Boyer. Please see attached affidavit. By copy of this letter, Complainant is also advised that she has ten (10) days to object in writing to this letter acknowledging satisfaction of the complaint. If no objection is filed, Windstream respectfully requests that the above complaint docket be marked closed.

If you have any questions regarding the resolution of this complaint, please contact me at 501-748-5890.

Sincerely,

Kristi M. Moody
Vice President – Law

cc: Elizabeth Boyer
1131 Benjamin Franklin Hwy W, Apt. 205
Douglassville, PA 19518

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

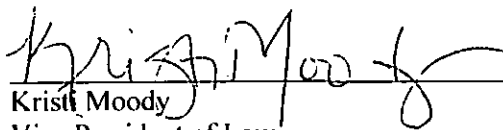
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STATE OF ARKANSAS

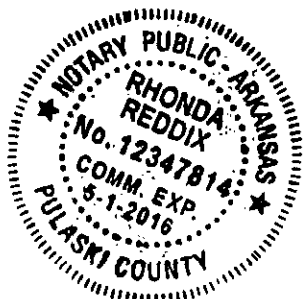
COUNTY OF PULASKI

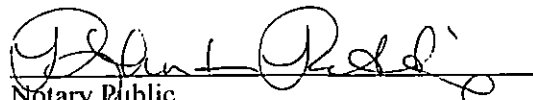
KRISTI MOODY, being duly sworn according to law, deposes and says that she is Vice President of Law of Windstream Communications, Inc.; that she is authorized to and does make this affidavit for Windstream Communications, Inc., and that the facts set forth are true and correct to the best of her knowledge, information and belief and she expects the said Windstream Communications, Inc. to be able to prove the same at any hearing.

- Windstream Communication, Inc. has resolved all matters in case no: C-2012-2331981 (In the Matter of Elizabeth Boyer v. Windstream Communications, Inc.)
- Elizabeth Boyer is satisfied with the resolution of the dispute with Windstream Communications, Inc.
- Elizabeth Boyer acknowledged to Windstream Communications, Inc. Paralegal, Jessica Smith that she no longer wishes to pursue the complaint.
- Elizabeth Boyer has been advised that Windstream Communications, Inc. will be filing this notice with the Pennsylvania Public Utility Commission that the matter has been resolved.


 Kristi Moody
 Vice President of Law

Sworn and subscribed before me this 5th day of November, 2012




 Notary Public

My Commission Expires: 5/1/16



From: (501) 748-7416
Rhonda Reddix
Windstream Communications
4001 Rodney Parham Road
Mail Stop B1F03-71A
Little Rock, AR 72212

Origin ID: LITA



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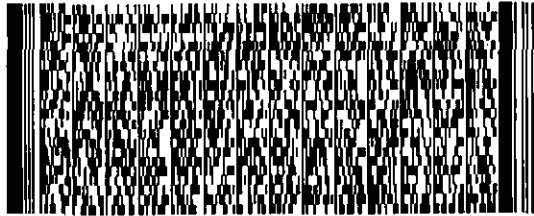
SHIP TO: (501) 748-7416
Rosemary Chiavetta
PA Public Utility Commission
400 North Street

HARRISBURG, PA 17105

BILL SENDER

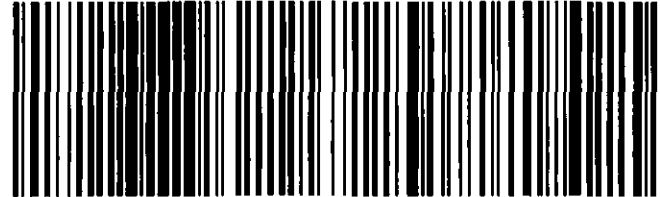
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