

Request for Formal Complaint Forms
(Notification of Intent to Appeal)

timely

Notice to Customer:

If you sign and return this form, you are telling the Public Utility Commission that you want to appeal this decision. Do not return this form unless you want to appeal this decision.

If you want to appeal, you must return this form within 20 days of 9/26/2012. The Commission will send you formal complaint forms if you return this form.

You must comply with this decision until the Public Utility Commission completes the formal complaint process. You must make all of the required payments or the utility company may shut off your service.

Sincerely,
Pennsylvania Public Utility Commission

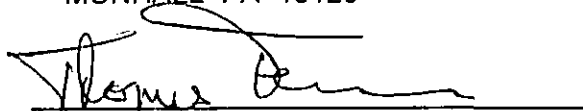
Yes, I want to appeal this decision. Please send formal complaint forms to me at the following address:

Customer name and address:
(Please correct any mistakes.)

THOMAS FENNER
1809 WEST STREET BASEMENT
MUNHALL PA 15120

412-773-3563

(Area Code) Telephone Number
BCS: 3023849
Company: PA AMERICAN WATER CO



Signature
Date of Mailing: 9/26/2012

Mail this completed form to:

Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

PA P.U.C.
SECRETARY'S BUREAU

2012 OCT -3 AM 10:29

RECEIVED

your Agreement plan, still does not
Resolve, my problem of not receiving a
monthly Bill, which I have be complaining
about for 3 years. I live on a fixed
income and these few extra dollars a
month are "needed."

PITTSBURGH PA 150



OCT 2012 PM 5 L

TENNER
1809 West St. Basement
Munhall, PA 15120

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2012 OCT -3 AM 10: 29

PA P.U.C.
SECRETARY'S BUREAU

Secretary
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. Box 3265
HARRISBURG, PA

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17105-3265