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November 15, 2012

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
Post Office Box 3265, 400 North Street  
Harrisburg, PA 17105-3265

**RE: Stephen Hess v PPL Electric Utilities Corporation**  
**Docket No: F-2012-2324249**

Dear Ms. Chiavetta:

Attached for eFiling in the above-captioned matter is an original Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

Please note that this Certificate of Satisfaction was eFiled with the Commission as of the date indicated above.

Very truly yours,

  
KIMBERLY G. KRUPKA

KGK/dm  
Enclosure

cc: Stephen Hess (w/ enc);  
Mediator Herbert R. Nurick (w/enc); *via email only*  
Kimberly R. Safford (w/ enc); *via email only*  
Suzanne Conklin (w/ enc); *via email only*  
Kristin M. Cressman (w/ enc); *via email only*

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BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

STEPHEN HESS  
Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,  
Respondent.

COMPLAINT DOCKET

NO. F-2012-2324249

**CERTIFICATE OF SATISFACTION**

1. Complainant is Stephen Hess.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL Electric").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. PPL Electric hereby certifies that the parties to the above-referenced formal Complaint, now pending before the Pennsylvania Public Utility Commission (hereafter "Commission"), have mutually and voluntarily agreed upon the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complainant has acknowledged satisfaction to PPL Electric:
  - (a) Complainant, Stephen Hess, and Respondent, PPL Electric, agree that beginning with the bill due December 6, 2012, Complainant will pay his monthly budget bill plus \$40 per month towards arrearages until all arrearages are paid in full. It is further agreed that upon completion of 12 months of timely payments, PPL Electric will credit Complainant's security deposit to his account.
  - (b) Complainant withdraws his Complaint.

5. Respondent, PPL Electric hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of the Certificate of Satisfaction, Complainant must notify the Commission in writing of their objection and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

Respectfully submitted,

GROSS MCGINLEY, LLP



BY: \_\_\_\_\_

KIMBERLY G. KRUPKA, ESQUIRE  
*Attorney for Respondent, PPL Electric  
Utilities Corporation*

Dated: November 15, 2012  
In Allentown, Pennsylvania

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

STEPHEN HESS  
Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,  
Respondent.

COMPLAINT DOCKET

NO. F-2012-2324249

**CERTIFICATE OF SERVICE**

This is to certify that the CERTIFICATION OF SATISFACTION of PPL ELECTRIC UTILITIES CORPORATION TO THE COMPLAINT of STEPHEN HESS, was mailed/faxed to counsel/complainant of record on behalf of Respondent by first class United States mail, postage on this the 15th day of November 2012.

STEPHEN HESS  
6493 HEATHERFIELD WAY  
HARRISBURG, PA 17112

GROSS MCGINLEY, LLP



By: \_\_\_\_\_  
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