

CAPTION SHEET

ASE MANAGEMENT SYSTEM

REPORT DATE: 00/00/00	:	
BUREAU: ALJ	:	
SECTION(S):	:	
5. APPROVED BY:	:	4. PUBLIC MEETING DATE:
DIRECTOR:	:	00/00/00
SUPERVISOR:	:	
6. PERSON IN CHARGE:	:	7. DATE FILED: 07/13/05
8. DOCKET NO: C-20054941	:	9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: WARHOL, JOSEPH

RESPONDENT/APPLICANT: PEOPLES NATURAL GAS CO., THE

COMP/APP COUNTY: CAMBRIA

UTILITY CODE: 122250

ALLEGATION OR SUBJECT

COMPLAINANT STATES HE IS BEING CHARGED FOR A \$303 SECURITY DEPOSIT WITH A ZERO BALANCE WITH NO NOTICE AND NO PAYMENTS.

DOCUMENT  
FOLDER

DOCKETED  
AUG 18 2005

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

C-20054941

ORIGINAL

Please print or type.

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Joseph Warhol

Street/P.O. Box 44 Clover st Apt #

City Johnstown State PA Zip 15902

County Cambria

Area Code/HOME Phone 814 288-5002

Area Code/WORK Phone 814 322-5224

Utility Account Number (from your bill) 1461301312527

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name

Street/P.O. Box

City State Zip

2. UTILITY NAME (RESPONDENT) Dominion Peoples

Name of utility company your complaint concerns:

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER (taxi, moving company, limousine)

TELEPHONE (local, long distance)

RECEIVED 2005 JUL 13 AM 9:39 PA P.U.C. SECRETARY'S BUREAU

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other. I'm being charged for a \$303<sup>00</sup> security deposit (explain) with a zero balance with no notice and no payments

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint. ON July 2nd I received my gas bill my monthly charges was 64.85 Due July 15 But my bill was \$367.85 For a unannounced security deposit I called Dominion and was told it was because I was late with prior payments and could not make payments ON the security deposit

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

Since I was not notified that if I was late with a payment that I would be charged a non refundable 303 dollar security deposit I think that I only should be charged a security if I am late after July 2<sup>nd</sup> when Dominion gas first brought the Chapter 14 law to my attention or at least allow payment to this MONOPOLY for this UNFAIR business practice known as their security deposit. I can not receive natural gas in Johnstown PA with out paying Dominion Peoples gas at least something every 5 months when I asked of other gas providers I was told Agway and out →

Dominion Peoples Plus and was told that Dominion  
and Dominion Peoples Plus were not Affiliated

I find that hard to believe since I can not get  
gas without paying this company something it makes them  
a monopoly in my area although I was told by PUC  
and Dominion that is not so. So I'm giving you  
a dictionary definition of the word

Monopoly - The exclusive control of  
a commodity - Service, or means of production  
of a particular market with the result of being in  
Power to fix prices

Funk & Wagnalls encyclopedia

I'd like a reason why Dominion is not a  
monopoly when I can't get natural gas  
without paying them something

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I Joseph Warhol, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Joseph Warhol  
(Signature)

7-9-05  
(Date)

**9. LEGAL REPRESENTATION (IF ANY)**

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

**10. FILING**

**Please return the completed form to one of the addresses listed below:**

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 <sup>nd</sup> Floor Harrisburg, Pennsylvania 17120
--	--

**Facsimiles and/or electronic filings of the complaint form will not be accepted.**

**If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.**

**Keep a copy of your complaint for your records.**

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: AUGUST 19, 2005

JOSEPH WARHOL  
Complainant

VS.

PEOPLES NATURAL GAS  
COMPANY  
Respondent

Complaint Docket  
No: C-20054941

DOCUMENT  
FOLDER

DOCKETED  
AUG 18 2005

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FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

---

TO: PEOPLES NATURAL GAS COMPANY

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

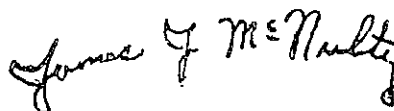
1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

DATE SERVED: AUGUST 19, 2005

C-20054941

PEOPLES NATURAL GAS COMPANY  
SUSAN G GEORGE ESQUIRE  
625 LIBERTY AVE  
PITTSBURGH PA 15222-3197

DOCUMENT  
FOLDER

Dear Sir/Madam:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by JOSEPH WARHOL. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

**CUSTOMER OF A UTILITY**

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

**COMPANY/UTILITY**

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

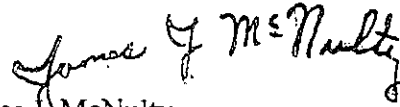
AUGUST 19, 2005

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service  
Pennsylvania Bar Association  
P.O. Box 186  
Harrisburg, PA 17108  
(800) 692-7375

Very truly yours,



James J. McNulty  
Secretary

JIH

2. Article Number



7160 3901 9843 0728 9492

3. Service Type CERTIFIED MAIL

4. Restricted Delivery? (Extra Fee) Yes

1. A

C-20054941 PC  
PEOPLES NATURAL GAS COMPANY  
SUSAN G GEORGE, ESQUIRE  
625 LIBERTY AVENUE  
PITTSBURGH PA 15222-3197

COMPLETE THIS SECTION ON DELIVERY

A. Received by (Please Print Clearly)

Josh Reisman

B. Date of Delivery

2/2/05

C. Signature

X

*[Handwritten Signature]*

Agent  
 Addressee

D. Is delivery address different from item 1?  
If YES, enter delivery address below:

Yes  
 No

Horace P. Payne, Jr.  
Senior Counsel

Dominion Resources Services, Inc.  
625 Liberty Avenue, Pittsburgh, PA 15222  
Phone: 412-497-6889, Fax: 412-497-6838  
E-mail: Horace\_P\_Payne@dom.com



**Dominion™**

ORIGINAL

September 8, 2005

RECEIVED

**CERTIFIED MAIL**

James J. McNulty, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

DOCUMENT  
FOLDER

SEP 08 2005

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Re: Joseph Warhul v. The Peoples Natural Gas Company  
at Docket No. C-20054941

Dear Secretary McNulty:

On behalf of The Peoples Natural Gas Company, enclosed please find an original and three (3) copies of its Answer filed in the above-referenced matter.

If you have any questions or concerns regarding this matter, please do not hesitate to contact me.

Very truly yours,

Enclosures

cc: Joseph Warhul, 44 Clover St., Johnstown, PA 15902  
Deborah Gardner – Dominion Tower

PJP

B

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SEP 08 2005

COMMONWEALTH OF PENNSYLVANIA  
BEFORE  
THE PUBLIC UTILITY COMMISSION

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Joseph Warhol  
v.  
The Peoples Natural Gas Company

) Complaint Docket  
) No. C-20054941  
) 2005

DOCUMENT  
FOLDER

ANSWER OF  
THE PEOPLES NATURAL GAS COMPANY  
d/b/a DOMINION PEOPLES

**DOCKETED**  
SEP 13 2005

1. Admitted.
2. The Peoples Natural Gas Company d/b/a Dominion Peoples  
625 Liberty Avenue  
Pittsburgh, PA 15222-3197  
Horace P. Payne, Jr., Counsel for The Peoples Natural Gas Company
3. Admitted.
4. Under 66 Pa. C.S.A. § 1404 (a)(2), Dominion Peoples is permitted to render a security deposit on an open customer account if an unsatisfactory payment history has been determined. A security deposit warning letter is generated prior to assessing the security deposit if a customer has paid late or has missed a monthly payment. The security deposit warning letter is intended to provide customers with advance notice so that future payments are sent in on time, thus avoiding being assessed a deposit. The purpose of a security deposit is to help reduce the company's loss on unpaid bills, thereby keeping rates as low as possible.

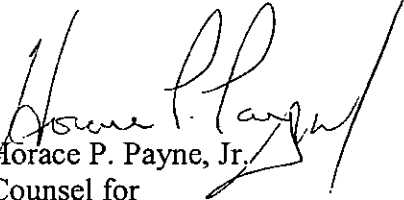
In regard to the determination of a security deposit on Complainant's account, the deposit assessed was based on the credit guidelines outlined in Dominion Peoples' tariff as follows:

A utility may require an existing ratepayer to post a deposit to reestablish credit whenever a ratepayer has been delinquent in the payment of any two consecutive bills or three or more bills within the preceding twelve months. The company will refund or apply the deposit to the ratepayer's account, plus accrued interest after the ratepayer has paid bills for service for 12 consecutive months without having paid after the due date on more than two occasions and without having service terminated or currently being delinquent.

As indicated on the attached Dominion Peoples Statement of Account ("Exhibit A"), Complainant has failed to consistently make monthly payments in a timely fashion. Complainant was issued a Security Deposit Warning Letter on April 27, 2005 ("Exhibit B") and failed to pay the outstanding balance due despite the warning. Complainant's account was assessed a security deposit of \$303.00 on May 25, 2005.

5. Complainant has failed to state in his claim that there have been any violations of any statutes by Dominion Peoples. Therefore, Dominion Peoples respectfully requests that this complaint be dismissed.
6. Unknown to Respondent.
7. Admitted.

Respectfully submitted,

  
Horace P. Payne, Jr.  
Counsel for  
The Peoples Natural Gas Company

# RECEIVED

DOMINION PEOPLES

Statement of Account

SEP 09 2005

Name WARHUL, CRYSTAL

Account Number 1461301312527

For Questions Call (800)-764-0111

Address 44 CLOVER ST

PA PUBLIC UTILITY COMMISSION

Meter Number 23611291

Hearing Impaired Customers Call TDD (800)-527-1333

DETAILS																		
READ DATE	BILL DAYS	READ SOURCE	METER READING	AVG DAILY USAGE	DEGREE DAYS	BILL AMT	SALES/ STATE TAX	CITY/ COUNTY TAX	DUE DATE	LATE PMT CHRG	PMT AMOUNT	PMT DATE	ADJ	ADJUST DESC	PLAN DESC	PLAN AMT DUE	TOTAL PLAN AMT DUE	ACCT BALANCE
08/10/2005	0		.0	.0	0	\$0.00	\$0.00	\$0.00		\$0.00	\$381.06	08/10/2005	\$0.00			\$0.00	\$0.00	
07/22/2005	30	SYSTEM EST	471.0	5.4	.2	\$77.09	\$0.00	\$0.00	08/17/2005	\$0.97	\$84.85	07/13/2005	\$0.00			\$0.00	\$0.00	\$381.06
07/08/2005	0	ACTUAL	469.0	.0	0	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00	
06/22/2005	30	SYSTEM EST	465.6	4.4	.1	\$64.85	\$0.00	\$0.00	07/18/2005	\$0.00	\$288.69	06/24/2005	\$0.00			\$0.00	\$0.00	\$367.85
05/23/2005	31	SYSTEM EST	461.2	9.2	.3	\$123.59	\$0.00	\$0.00	06/16/2005	\$2.14	\$300.00	05/12/2005	\$0.00			\$0.00	\$0.00	\$268.69
05/25/2005	0		.0	.0	0	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00		\$303.00	DEP		\$0.00	\$0.00	
04/22/2005	30	SYSTEM EST	452.0	10.1	.3	\$133.54	\$0.00	\$0.00	05/18/2005	\$4.57	\$0.00		\$0.00			\$0.00	\$0.00	\$442.96
03/23/2005	28	SYSTEM EST	441.9	24.8	.9	\$304.85	\$0.00	\$0.00	04/19/2005	\$0.00	\$284.64	03/21/2005	\$0.00			\$0.00	\$0.00	\$304.85
02/23/2005	30	ACTUAL	417.1	21.1	.7	\$261.01	\$0.00	\$0.00	03/17/2005	\$0.05	\$582.00	02/16/2005	\$0.00			\$0.00	\$0.00	\$264.64
01/24/2005	35	SYSTEM EST	396.0	29.5	.8	\$344.70	\$0.00	\$0.00	02/17/2005	\$3.26	\$137.00	01/06/2005	\$0.00			\$0.00	\$0.00	\$565.58
12/20/2004	33	SYSTEM EST	366.5	19.9	.6	\$215.60	\$0.00	\$0.00	01/13/2005	\$2.05	\$0.00		\$0.00			\$0.00	\$0.00	\$354.82
11/17/2004	29	SYSTEM EST	346.6	12.2	.4	\$136.45	\$0.00	\$0.00	12/13/2004	\$0.01	\$108.00	11/08/2004	\$0.00			\$0.00	\$0.00	\$136.97
10/19/2004	29	SYSTEM EST	334.4	9.3	.3	\$108.51	\$0.00	\$0.00	11/12/2004	\$0.00	\$161.58	10/07/2004	\$0.00			\$0.00	\$0.00	\$108.51
09/20/2004	32	SYSTEM EST	325.1	4.3	.1	\$57.53	\$0.00	\$0.00	10/14/2004	\$1.53	\$0.00		\$0.00			\$0.00	\$0.00	\$161.58
08/19/2004	29	SYSTEM EST	320.8	3.5	.1	\$48.88	\$0.00	\$0.00	09/14/2004	\$0.79	\$84.11	08/04/2004	\$0.00			\$0.00	\$0.00	\$102.52
07/21/2004	30	SYSTEM EST	317.3	3.7	.1	\$51.59	\$0.00	\$0.00	08/16/2004	\$1.26	\$100.00	06/28/2004	\$0.00			\$0.00	\$0.00	\$136.96
06/21/2004	32	ACTUAL	313.6	2.9	.1	\$43.68	\$0.00	\$0.00	07/13/2004	\$2.08	\$158.70	05/27/2004	\$0.00			\$0.00	\$0.00	\$184.11
05/20/2004	29	SYSTEM EST	310.7	6.6	.2	\$85.34	\$0.00	\$0.00	06/15/2004	\$3.14	\$200.00	04/23/2004	\$0.00			\$0.00	\$0.00	\$298.05
04/21/2004	30	ACTUAL	304.1	15.7	.5	\$184.96	\$0.00	\$0.00	05/13/2004	\$3.32	\$400.00	04/07/2004	\$0.00			\$0.00	\$0.00	\$409.57
03/22/2004	28	SYSTEM EST	288.4	18.3	.7	\$208.18	\$0.00	\$0.00	04/15/2004	\$6.11	\$322.85	03/01/2004	\$0.00			\$0.00	\$0.00	\$621.29
02/23/2004	32	ACTUAL	270.1	36.3	1.1	\$402.16	\$0.00	\$0.00	03/16/2004	\$4.84	\$0.00		\$0.00			\$0.00	\$0.00	\$729.85
01/22/2004	35	SYSTEM EST	233.8	29.9	.9	\$322.85	\$0.00	\$0.00	02/17/2004	\$0.00	\$225.39	01/08/2004	\$0.00			\$0.00	\$0.00	\$322.85
12/18/2003	31	ACTUAL	203.9	21.5	.7	\$224.10	\$0.00	\$0.00	01/09/2004	\$0.02	\$243.73	12/01/2003	\$0.00			\$0.00	\$0.00	\$225.39
11/17/2003	31	SYSTEM EST	182.4	14.3	.5	\$152.73	\$0.00	\$0.00	12/11/2003	\$1.36	\$0.00		\$0.00			\$0.00	\$0.00	\$245.00
10/17/2003	29	SYSTEM EST	168.1	8.0	.3	\$90.91	\$0.00	\$0.00	11/12/2003	\$0.00	\$49.61	10/16/2003	\$0.00			\$0.00	\$0.00	\$90.91
09/18/2003	30	SYSTEM EST	160.1	3.9	.1	\$50.33	\$0.00	\$0.00	10/14/2003	\$0.00	\$47.00	09/15/2003	\$0.00			\$0.00	\$0.00	\$49.81

"EXHIBIT A"

"PAGE 1 OF 2"

**DOMINION PEOPLES  
Statement of Account**

Name WARHUL, CRYSTAL

Account Number 1461301312527

For Questions Call (800)-764-0111

Address 44.CLOVER ST

Meter Number 23611291

Hearing Impaired Customers Call TDD (800)-527-1333

DETAILS																		
READ DATE	BILL DAYS	READ SOURCE	METER READING	AVG DAILY USAGE	DEGREE DAYS	BILL AMT	SALES/ STATE TAX	CITY/ COUNTY TAX	DUE DATE	LATE PMT CHRG	PMT AMOUNT	PMT DATE	ADJ	ADJUST DESC	PLAN DESC	PLAN AMT DUE	TOTAL PLAN AMT DUE	ACCT BALANCE
08/19/2003	29	SYSTEM EST	156.2	3.5	.1	0	\$46.28	\$0.00	\$0.00	09/12/2003	\$0.00	\$50.31	08/06/2003	\$0.00		\$0.00	\$0.00	\$46.28
<b>TOTALS</b>				USAGE:	318.3	TAXES:	\$0.00	PAYMENTS:	\$4,130.52	LATE PAYMENT CHARGES:	\$37.50							
				DEGREE DAYS:	11194	BILL AMOUNTS:	\$3,739.71	ADJUSTMENTS:	\$303.00									

BUD - BUDGET PLAN

DEF - DOLLAR ENERGY FUND

DEP - DEPOSITS

CIA - CONT IN AID OF CONST

NSC - INSUFFICIENT FUNDS CHARGE

DFA - DEFERRED AGREEMENT

LPN - LATE PMT CHRG (NONUTILITY)

LPC - LATE PMT CHRG

RCC - RECONNECTION CHARGE

NSA - INSUFFICIENT FUNDS AMOUNT

INT - INTEREST

NSN - INSUFFICIENT FUNDS (NONUTILITY)

UTG - UTILITY

DSCNT - DISCOUNT

CNT - CONTRACTS

**"EXHIBIT A"**

**"PAGE 2 OF 2"**

April 27, 2005

JOSEPH P WARHUL  
CRYSTAL WARHUL  
44 CLOVER ST  
JOHNSTOWN PA 15902-2916

**ACCOUNT NO:**  
1461301312527  
**SERVICE ADDRESS:**  
44 CLOVER ST  
JOHNSTOWN PA 15902-2916

**Subject: Deposit Warning Letter**

We reviewed your account. We have sent you shut-off notices for past-due bills.

For those accounts where there is a poor payment record, we request a security deposit. Steps like this help us keep our rates as low as we can.

We ask that you please make payments in full by the due date shown on each monthly bill.

If we must issue you more shut-off notices, we may need to request a security deposit. It will be equal to 2.0 times your average usage.

If you would like to contact us, please call (800)764-0111 Monday through Friday from 7:00 a.m. through 7:00 p.m.

Sincerely,

Dominion Peoples  
Customer Service Center

lca285

RECEIVED

SEP 03 2005

PA PUBLIC UTILITIES COMMISSION  
SECRETARY'S OFFICE

"EXHIBIT B"

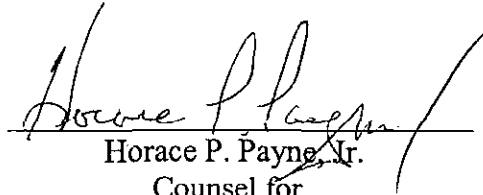
"PAGE 1 OF 1"



CERTIFICATION OF SERVICE

I hereby certify that I have served a copy of the foregoing upon each party to this proceeding.

Done at Pittsburgh, Pennsylvania, this 8<sup>th</sup> day of September, 2005.



Horace P. Payne, Jr.  
Counsel for  
The Peoples Natural Gas Company

RECEIVED

SEP 08 2005

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

October 5, 2005

In Re: C-20054941

(SEE ATTACHED LIST)

Joseph Warhol v. The Peoples Natural Gas d/b/a Dominion Peoples

Billing Dispute

DOCUMENT  
FOLDER

Telephone Hearing Notice

This is to inform you that a hearing by telephone has been scheduled in this case on Wednesday, November 16, 2005. This is one of several hearings scheduled for this day. Your case will be dismissed if the presiding officer is not able to contact you at the time scheduled for the hearing. The hearing will be held as follows:

Type: Initial Telephonic Hearing

Date: Wednesday, November 16, 2005

Time: 9:00 a.m.

Presiding: Administrative Law Judge Mark A. Hoyer  
1103 Pittsburgh State Office Building  
300 Liberty Avenue  
Pittsburgh, PA 15222  
(412) 565-3550

**DOCKETED**  
OCT 21 2005

You must provide the presiding officer with the telephone number where you can be reached to participate in the hearing. If your telephone number or area code has changed, you must contact the presiding officer at least 5 business days prior to the scheduled hearing and provide the necessary information.

On the hearing date, the Presiding Officer will contact the parties as follows:

Joseph Warhol	814-288-5002
Horace P. Payne, Esquire	412-497-6889

**ATTENTION: YOU MUST BE AVAILABLE WHEN CONTACTED BY THE PRESIDING OFFICER. IF YOU DO NOT TAKE PART IN THIS HEARING AND PRESENT YOUR CASE, YOUR CASE WILL BE DISMISSED.**

If you have any exhibits that you will refer to during the hearing, you must send 3 copies to the presiding officer and 1 copy to every other party. All copies must be received at least 5 business days before the hearing.

Individuals may represent themselves or be represented by an attorney. Individuals representing themselves do not need to be represented by an attorney. If you have an attorney representing you, your attorney should file a Notice of Appearance at least 5 business days before the scheduled hearing date.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least (2) two business days prior to your hearing:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Hoyer  
Cherie Pyle, Scheduling Officer  
Beth Plantz  
Docket Section  
Calendar File

C-20054941 JOSEPH WARHOL v. THE PEOPLES NATURAL GAS COMPANY  
D/B/A DOMINION PEOPLES

JOSEPH WARHOL  
44 CLOVER STREET  
JOHNSTOWN PA 15902  
814-288-5002

HORACE P PAYNE JR ESQUIRE  
THE PEOPLES NATURAL GAS COMPANY D/B/A DOMINION PEOPLES  
625 LIBERTY AVENUE  
PITTSBURGH PA 15222  
412-497-6889