

CAPTION SHEET

CASE MANAGEMENT SYSTEM

- 1. REPORT DATE: 00/00/00
- 2. BUREAU: ALJ
- 3. SECTION(S):
- 5. APPROVED BY: DIRECTOR: SUPERVISOR:
- 6. PERSON IN CHARGE:
- 8. DOCKET NO: C-20054942
- 4. PUBLIC MEETING DATE: 00/00/00
- 7. DATE FILED: 07/13/05
- 9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: SPICER, DEB

RESPONDENT/APPLICANT: PEOPLES NATURAL GAS CO., THE

COMP/APP COUNTY: BLAIR

UTILITY CODE: 122250

ALLEGATION OR SUBJECT

COMPLAINANT STATES SHE RECEIVED A NOTICE THAT HER UTILITY SERVICE IS BEING TERMINATED. SHE WOULD ALSO LIKE A PAYMENT AGREEMENT.

DOCUMENT
FOLDER

DOCKETED

AUG 18 2005

ORIGINAL

«number»
«company»

Must be returned by «duedate»

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

Please print or type.

C-20054942

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Deb Specian

Street/P.O. Box 209 Crawford Ave Apt #

City Atoma State PA Zip 16602

County Blair

Area Code/HOME Phone _____ Post home

Area Code/WORK Phone 814 942-1433 + each Auto work no

Utility Account Number (from your bill) 5500018788918

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name _____

Street/P.O. Box _____

City _____ State _____ Zip _____

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: Dominion Peoples

RECEIVED
2005 JUL 13 AM 9:48
PA P.U.C.
SECRETARY'S BUREAU

7

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER *was shut off*

MOTOR CARRIER
(taxi, moving company, limousine)

TELEPHONE
(local, long distance)

4. COMPLAINT (check one)

A. In general, what is your complaint?

I want to oppose the company's proposed rate increase.

There are incorrect charges on my bill.

There is a reliability, safety or quality problem with my utility service.

I received a notice that my utility service is being terminated.

I would like a payment agreement.

Other.
(explain)

I never got to make a payment And they were threatening

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

*me.
I am back at work now. Had Cancer Surgery. They won't even talk they are threatening me. I can make payment in 3 weeks my first check.*

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES

(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

*I Had cancer surgery
they dont care.*

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I Robert Spier, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Robert Spier
(Signature)

June 2008
(Date)

9. LEGAL REPRESENTATION (IF ANY)

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

10. FILING

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 nd Floor Harrisburg, Pennsylvania 17120
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Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your complaint for your records.



June 18, 2005

MS DEBBIE C SPICER
209 CRAWFORD AVE
ALTOONA PA 16602-4943

ACCOUNT NO:
5500018788918
SERVICE ADDRESS:
209 CRAWFORD AVE
ALTOONA PA 16602-4943

Subject: 10 Day Residential Turn-Off Notice

We plan to turn off gas service to **209 Crawford Ave** on or after 8:00 a.m. on **07-01-2005**.
Your bill of **\$1,851.65** is past due.

We will NOT turn off gas service if you do one of the following:

- Pay **\$1,851.65** in full before **07-01-2005**.
- Show a paid receipt for the past due amount.
- Call **(800)950-7989 today** to make payment arrangements or to dispute your overdue bill.

Handwritten notes:
 this is from
 1001 Jefferson not
 responsible
 to keep
 with
 due
 due
 due

Please read the information we sent with this notice.

If we turn off your gas, you will have to pay the following before we can turn your gas on:

Past Due Amount	\$	1,851.65
Security Deposit	\$	286.00
Turn-on Charge	\$	50.00
Subtotal	\$	2,187.65
Less Existing Security Deposit & Interest	\$	86.95
Total	\$	2,100.70

If you have questions or need more information our office is open Monday through Friday from 7:00 a.m. through 7:00 p.m. Please:

- **Call:** (800)950-7989 OR
- **Write:** PO Box 26666, Richmond, VA 23261-6666.

AFTER you talk with us, if you are not satisfied, you may file a complaint with the Pennsylvania Public Utility Commission (PUC). The PUC will delay the turn-off if you file the complaint **BEFORE** the turn-off date. To contact the PUC call 1-800-692-7380 or write to: Pennsylvania Public Utility Commission, P.O. Box 3265, Harrisburg, PA 17105-3265.

lca001

Dominion Peoples

Handwritten notes:
 5 res per
 sister
 send Bill He 1
 to Lynn Spicer
 2117 Columbia Ave
 + road PA 16606

SEQ#: 5173 OMR-SW1:



Robertson Law Office

21 Turnberry Drive
Cumberland, ME 04021

Tel 207-529-4524
Fax 207-529-4342

December 10, 2001

To whom it may concern:

As of December 4, 2001, as per her divorce decree, Deborah A. Spicer is no longer legally obligated or liable for the debts of Lynn Spicer. These debts include, but are not limited to, all debts associated with said property at 1001 Jefferson Ave. Tyrone, PA 16686.

Melissa Beauchesne, Esq.

Melissa Beauchesne, Esq.

NOTIFICATION OF INTENT TO APPEAL
(Request For Formal Complaint Forms)

forms sent
6/15/2005

Notice to Customer:

If you sign and return this form, you are notifying the Public Utility Commission that you intend to appeal this informal complaint decision. Do not return this form unless you want to appeal this decision.

If you want to appeal this decision, you must return this Notification of Intent to Appeal form within 20 days of 4/14/2005. The Commission will send you formal complaint forms.

You must comply with the terms of this decision until the Public Utility Commission completes the formal complaint process. You must make all of the required payments or the utility company may pursue the termination of your service.

Thank You
Pennsylvania Public Utility Commission

Yes, I want to appeal the decision of the Bureau of Consumer Services. Please send formal complaint forms to me at the following address:

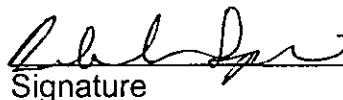
Customer name and address:
(Please correct any mistakes.)

DEBBIE C SPICER
209 CRAWFORD AVE
ALTOONA PA 16601

RECEIVED

JUN 6 2005

814-842-8364
(Area Code) Telephone Number


Signature

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Mail this completed form to:

Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

ST Number:	1759741	Date of mailing:	4/14/2005
Company:	DOMINION PEOPLES		

REVISED 12/97

*I have to go to pittsburgh
hospital for cancer treatment
need 6 months then can pay. 10*

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: AUGUST 19, 2005

DEB SPICER
Complainant

VS.

PEOPLES NATURAL GAS
COMPANY
Respondent

Complaint Docket
No: C-20054942

DOCUMENT
FOLDER

INDEXED
AUG 18 2005

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PEOPLES NATURAL GAS COMPANY

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

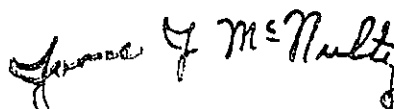
1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

DATE SERVED: AUGUST 19, 2005

C-20054942

PEOPLES NATURAL GAS COMPANY
SUSAN G GEORGE ESQUIRE
625 LIBERTY AVE
PITTSBURGH PA 15222-3197

DOCUMENT
FOLDER

Dear Sir/Madam:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by DEB SPICER. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

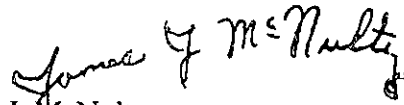
AUGUST 19, 2005

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,

A handwritten signature in black ink that reads "James J. McNulty". The signature is written in a cursive style with a large, stylized "J" and "M".

James J. McNulty
Secretary

JH

2. Article Number



7160 3901 9843 0728 9508

3. Service Type **CERTIFIED MAIL**

4. Restricted Delivery? (Extra Fee) Yes

COMPLETE THIS SECTION ON DELIVERY

A. Received by (Please Print Clearly)

B. Date of Delivery

Josh Kersner

4/22/05

C. Signature

X

Agent

Addressee

D. Is delivery address different from item 1?
If YES, enter delivery address below:

Yes

No

C-20054942 FC
PEOPLES NATURAL GAS COMPANY
SUSAN G GEORGE, ESQUIRE
625 LIBERTY AVENUE
PITTSBURGH PA 15222-3197

Horace P. Payne, Jr.
Senior Counsel

Dominion Resources Services, Inc.
625 Liberty Avenue, Pittsburgh, PA 15222
Phone: 412-497-6889, Fax: 412-497-6838
E-mail: Horace_P._Payne@dom.com



Dominion™

ORIGINAL

September 6, 2005

RECEIVED

CERTIFIED MAIL

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

SEP 06 2005

**DOCUMENT
FOLDER**

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Re: Deb Spicer v. The Peoples Natural Gas Company
at Docket No. C-20054942

Dear Secretary McNulty:

On behalf of The Peoples Natural Gas Company, enclosed please find an original and three (3) copies of its Answer filed in the above-referenced matter.

If you have any questions or concerns regarding this matter, please do not hesitate to contact me.

Very truly yours,

Enclosures

cc: Deb Spicer, 209 Crawford Ave., Altoona, PA 16602
Karen Clunas – Dominion Tower

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COMMONWEALTH OF PENNSYLVANIA
BEFORE
THE PUBLIC UTILITY COMMISSION

ORIGINAL

Deb Spicer
v.
The Peoples Natural Gas Company

) Complaint Docket
) No. C-20054942
) 2005

RECEIVED

SEP 06 2005

ANSWER OF
THE PEOPLES NATURAL GAS COMPANY
d/b/a DOMINION PEOPLES

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

DOCUMENT
FOLDER

1. Admitted.
2. The Peoples Natural Gas Company d/b/a Dominion Peoples
625 Liberty Avenue
Pittsburgh, PA 15222-3197
Horace P. Payne, Jr., Counsel for The Peoples Natural Gas Company
3. Admitted.
4. As indicated on the Dominion Peoples Account Statement attached as "Exhibit A", Complainant presently owes Dominion Peoples \$2,282.10. Complainant's current calculated budget payment amount is \$144.00. The entire arrearage on Complainant's account is for unpaid natural gas bills at the current billing address of 209 Crawford Ave., Altoona, PA. None of the arrearage is attributable to an outstanding balance from 1001 Jefferson Avenue, Tyrone, PA being transferred to the current account as suggested by Complainant.

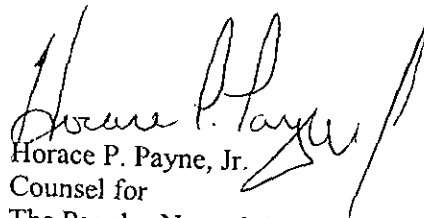
Recently, Complainant contacted the Commission's Bureau of Consumer Services ("BCS") seeking help in preventing the termination of natural gas service. On April 14, 2005, the BCS rendered its decision, requiring Complainant to pay the budget amount each month plus \$25.00 per month toward the outstanding arrears (see "Exhibit B"). In accordance with 52 Pa Code § 56.174 (3), Dominion Peoples requests the removal of the automatic stay of payment arrangements as ordered by the BCS and suggests that Complainant be directed to pay in accordance with the aforesaid BCS decision.

5. See paragraph 4 supra., and such other relief as the Commission may deem appropriate.

DOCKETED
SEP 9 2005

6. Unknown to Respondent.
7. Admitted.

Respectfully submitted,

A handwritten signature in cursive script, appearing to read "Horace P. Payne, Jr.", with a long, sweeping flourish extending to the right.

Horace P. Payne, Jr.
Counsel for
The Peoples Natural Gas Company

RECEIVED DOMINION PEOPLES Statement of Account

Name **SPICER, DEBBIE C**
Address **209 CRAWFORD AVE**

SEP 06 2005

Account Number **5500018788918**
Meter Number **27476850**

For Questions Call **(800)-764-0111**
Hearing-Impaired Customers Call TDD **(800)-527-1333**

PA PUBLIC UTILITY COMMISSION

SECRETARY'S BUREAU																			
READ DATE	BILL DAYS	READ SOURCE	METER READING	AVG DAILY USAGE	DEGREE	BILL AMT	SALES/ STATE TAX	CITY/ COUNTY TAX	DUE DATE	LATE PMT CHRG	PMT AMOUNT	PMT DATE	ADJ	ADJUST DESC	PLAN DESC	PLAN AMT DUE	TOTAL PLAN AMT DUE	ACCT BALANCE	
08/15/2005	31	SYSTEM ES	276.5	4.9	2	0	\$70.97	\$0.00	\$0.00	09/08/2005	\$0.00	\$0.00		\$0.00		\$0.00	\$0.00	\$2,282.10	
07/15/2005	30	SYSTEM ES	271.6	4.8	2	18	\$69.74	\$0.00	\$0.00	08/10/2005	\$0.00	\$0.00		\$0.00		\$0.00	\$0.00	\$2,009.13	
07/19/2005	0		.0	.0	.0	0	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$202.00	DEP		\$0.00	\$0.00		
06/15/2005	30	SYSTEM ES	266.8	4.8	2	196	\$69.74	\$0.00	\$0.00	07/11/2005	\$0.00	\$0.00		\$0.00		\$0.00	\$0.00	\$1,939.39	
05/16/2005	31	SYSTEM ES	262.0	11.5	4	428	\$151.74	\$0.00	\$0.00	06/09/2005	\$0.00	\$0.00		\$0.00		\$0.00	\$0.00	\$1,869.65	
04/15/2005	30	SYSTEM ES	250.5	14.5	5	636	\$185.62	\$0.00	\$0.00	05/11/2005	\$0.00	\$0.00		\$0.00	AGREEMI	\$164.00	\$164.00	\$1,717.91	
03/16/2005	29	SYSTEM ES	236.0	21.6	7	1103	\$266.94	\$0.00	\$0.00	04/11/2005	\$0.00	\$0.00		\$0.00		\$0.00	\$0.00	\$1,532.29	
02/15/2005	32	SYSTEM ES	214.4	22.6	7	1243	\$278.78	\$0.00	\$0.00	03/11/2005	\$0.00	\$0.00		\$0.00		\$0.00	\$0.00	\$1,265.35	
02/03/2005	0	CUST READ	207.1	.0	.0	0	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00		\$0.00	\$0.00		
01/14/2005	32	SYSTEM ES	191.8	19.9	6	966	\$228.27	\$0.00	\$0.00	02/10/2005	\$0.00	\$0.00		\$0.00		\$0.00	\$0.00	\$986.57	
12/13/2004	33	SYSTEM ES	171.9	16.0	5	698	\$175.51	\$0.00	\$0.00	01/06/2005	\$0.00	\$0.00		\$0.00		\$0.00	\$0.00	\$758.30	
11/10/2004	29	SYSTEM ES	155.9	11.2	4	388	\$126.17	\$0.00	\$0.00	12/06/2004	\$0.00	\$40.00	11/03/2004	\$0.00		\$0.00	\$0.00	\$582.79	
10/12/2004	29	SYSTEM ES	144.7	7.5	3	173	\$90.63	\$0.00	\$0.00	11/05/2004	\$0.00	\$0.00		\$0.00		\$0.00	\$0.00	\$496.62	
09/13/2004	32	SYSTEM ES	137.2	5.4	2	17	\$69.43	\$0.00	\$0.00	10/07/2004	\$0.00	\$0.00		\$0.00		\$0.00	\$0.00	\$405.99	
08/12/2004	29	SYSTEM ES	131.8	4.6	2	12	\$60.77	\$0.00	\$0.00	09/07/2004	\$3.81	\$340.00	08/02/2004	\$0.00		\$0.00	\$0.00	\$338.56	
07/14/2004	21	SYSTEM ES	127.2	3.3	2	5	\$43.97	\$0.00	\$0.00	08/09/2004	\$6.01	\$0.00		\$0.00	AGREEMI	\$169.00	\$509.00	\$611.98	
06/23/2004	41	ACTUAL	123.9	2.9	.1	51	\$46.99	\$0.00	\$0.00	07/15/2004	\$0.00	\$0.00		\$0.00	AGREEMI	\$169.00	\$340.00	\$562.00	
06/14/2004	-32	SYSTEM ES	126.1	-5.1	2	-39	-\$68.44	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00		\$0.00	\$0.00		
06/14/2004	32	SYSTEM ES	126.1	5.1	2	39	\$68.44	\$0.00	\$0.00	07/08/2004	\$6.01	\$0.00		\$0.00	CANCEL AGREEMI	\$170.00	\$340.00	\$583.45	
06/03/2004	29	SYSTEM ES	121.0	7.8	3	166	\$98.85	\$0.00	\$0.00	08/08/2004	\$4.53	\$0.00		\$0.00		\$0.00	\$0.00	\$509.00	
05/14/2004	30	SYSTEM ES	113.2	15.9	5	654	\$185.37	\$0.00	\$0.00	05/10/2004	\$1.75	\$0.00		\$0.00		\$0.00	\$0.00	\$405.62	
03/15/2004	18	SYSTEM ES	97.3	10.2	6	429	\$116.50	\$0.00	\$0.00	04/08/2004	\$0.00	\$0.00		\$0.00		\$0.00	\$0.00	\$218.50	
02/26/2004	0	MANUAL ES	87.1	.0	.0	0	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00		\$0.00	\$0.00		
02/26/2004	0		.0	.0	.0	0	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$18.00	CNT		\$0.00	\$0.00		
02/25/2004	0		.0	.0	.0	0	\$0.00	\$0.00	\$0.00		\$0.00	\$0.00	\$84.00	DEP		\$0.00	\$0.00		

- BUD - BUDGET PLAN DEF - DOLLAR ENERGY FUND DEP - DEPOSITS CIA - CONT IN AID OF CONST NSC - INSUFFICIENT FUNDS CHARGE
- DFA - DEFERRED AGREEMENT LPN - LATE PMT CHRG (NONUTILITY) LPC - LATE PMT CHRG RCC - RECONNECTION CHARGE NSA - INSUFFICIENT FUNDS AMOUNT
- INT - INTEREST NSN - INSUFFICIENT FUNDS (NONUTILITY) UTG - UTILITY DSCNT - DISCOUNT CNT - CONTRACTS

"EXHIBIT A"

Closing Case

Decision Complete : Yes

This case was assigned to : Heather A Doyle

Case Information

BCS Case#	1759741	RECEIVED SEP 06 2005	Company Name	DOMINION PEOPLE PEOPLES NATURAL
Company Code	0071		Company Type	GAS TRANSPORTER
Reference #				

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Commission Decisions

Contrary to the law	<input type="radio"/> Y <input type="radio"/> N	Decision appealed	<input type="radio"/> Y <input type="radio"/> N
---------------------	---	-------------------	---

Customer

First Name	DEBBIE
Middle Initial	C
Last Name	SPICER
Account #	5500018788918

Customer Service Address

Service Street	209 CRAWFORD AVE	Service Street	
Service City	ALTOONA	Service State	PA
Service Zip	16601		

Decision Issued	<input checked="" type="radio"/> Y <input type="radio"/> N	Oral / Written	<input type="radio"/> O <input checked="" type="radio"/> W
Violation	NO		
Chapter			
Section Rule			
Total Balance owed on this case/customer's account at the time the case is closed:		1514.29	
Date Closed		04/14/2005	

Brief description of the resolution of the case/complaint

DISPUTE NOT SUBSTANTIATED....BILLS CORRECT AS RENDERED....CU RESPONSIBLE FOR BAL OWING CO. PAY BB 137+25/MO BEGIN 5/05. WAIVE LPCS.

Account balance information provided by company on:	2005-03-28	ORIGINAL
Service Restored Pay		
Service Continue Amount		
Service Continue Date		
Term start date	MAY 2005	
Special Budget Amount	162.00	Current monthly Payment Final Monthly Payment End Monthly Payment
Regular Budget Amount	137.00	
Arrears Payment Plus	25.00	
Letter Description	EGW STRAIGHT PAR/NO LPCS/BUDGET +	

"EXHIBIT B"

Decision Issued Date 04/14/2005

Special Paragraph Instructions

Next Billing Date
Additional Payment

Minimum Customer Payment

Other Information

BCS Investigators First Name GLORIA
Number of times sent 1
Number of times faxed 0
BCS Investigator's Fax 7876641

BCS Investigators Last Name COOK
Fax Area Code 717

End of Form

ORIGINAL

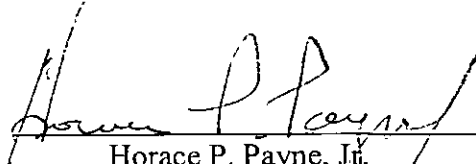
"EXHIBIT B"

"PAGE 2 OF 2"

CERTIFICATION OF SERVICE

I hereby certify that I have served a copy of the foregoing upon each party to this proceeding.

Done at Pittsburgh, Pennsylvania, this 6th day of September, 2005.



Horace P. Payne, Jr.
Counsel for
The Peoples Natural Gas Company

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SEP 06 2005

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

ORIGINAL



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

September 9, 2005

In Re: C-20054942

(SEE ATTACHED LIST)

Deb Spicer v. The Peoples Natural Gas d/b/a Dominion Peoples
Requests Payment Arrangements

Telephone Hearing Notice

This is to inform you that a hearing by telephone has been scheduled in this case on Tuesday, October 18, 2005. This is one of several hearings scheduled for this day. Your case will be dismissed if the presiding officer is not able to contact you at the time scheduled for the hearing. The hearing will be held as follows:

Type: Initial Telephonic Hearing
Date: Tuesday, October 18, 2005
Time: 1:00 p.m.
Presiding: Administrative Law Judge John H. Corbett, Jr.
1103 Pittsburgh State Office Building
300 Liberty Avenue
Pittsburgh, PA 15222
412.565.3550

DOCUME
FOLDEF

The hearing will be conducted as authorized by 52 Pa. Code §56.174.

DOCKETED
SEP 13 2005

You must provide the presiding officer with the telephone number where you can be reached to participate in the hearing. If your telephone number or area code has changed, you must contact the presiding officer at least 5 business days prior to the scheduled hearing and provide the necessary information.

On the hearing date, the Presiding Officer will contact the parties as follows:

Deb Spicer	814-942-1433
Horace P. Payne, Esquire	412-497-6889

ATTENTION: YOU MUST BE AVAILABLE WHEN CONTACTED BY THE PRESIDING OFFICER. IF YOU DO NOT TAKE PART IN THIS HEARING AND PRESENT YOUR CASE, YOUR CASE WILL BE DISMISSED.

If you have any exhibits that you will refer to during the hearing, you must send 3 copies to the presiding officer and 1 copy to every other party. All copies must be received at least 5 business days before the hearing.

Individuals may represent themselves or be represented by an attorney. Individuals representing themselves do not need to be represented by an attorney. If you have an attorney representing you, your attorney should file a Notice of Appearance at least 5 business days before the scheduled hearing date.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least (2) two business days prior to your hearing:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Corbett
Cherie Pyle, Scheduling Officer
Beth Plantz
Docket Section
Calendar File

C-20054942 DEB SPICER v. THE PEOPLES NATURAL GAS COMPANY D/B/A
DOMINION PEOPLES

DEB SPICER
209 CRAWFORD AVENUE
ALTOONA PA 16602
814-942-1433

HORACE P PAYNE JR ESQUIRE
THE PEOPLES NATURAL GAS COMPANY D/B/A DOMINION PEOPLES
625 LIBERTY AVENUE
PITTSBURGH PA 15222
412-497-6889



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
Office of Administrative Law Judge
P.O. BOX 3265, HARRISBURG, PA 17105-3265
October 19, 2005

IN REPLY PLEASE
REFER TO OUR FILE

In Re: C-20054942

(SEE ATTACHED LIST)

Deb Spicer v. The Peoples Natural Gas d/b/a Dominion Peoples
Requests Payment Arrangement

Telephone Hearing Notice

This is to inform you that a hearing by telephone on the above-captioned case will be held as follows:

Type: Further Telephonic Hearing
Date: Wednesday, November 23, 2005
Time: 10:00 a.m.
Presiding: Administrative Law Judge John H. Corbett, Jr.
1103 Pittsburgh State Office Building
300 Liberty Avenue
Pittsburgh, PA 15222
Telephone: 412.565.3550
Fax: 412.565.5692

If you have not provided a current telephone number where you can be reached for participation in the hearing OR YOUR AREA CODE HAS CHANGED, then you must contact the presiding officer at least 7 days before the actual hearing and provide the necessary information.

DOCUMENT
FOLDER

DOCKETED
OCT 24 2005

At the above date and time, the Presiding Officer will contact the parties as follows:

Deb Spicer	814-942-2222
Horace P. Payne, Esquire	412-497-6889

If you have any hearing exhibits to which you will refer during the hearing, 3 copies must be sent to the Administrative Law Judge and 1 copy each must be sent to every other party. All copies must be received at least 3 days before the hearing.

Attention: You may lose the case if you do not take part in this hearing and present facts on the issues raised.

Except for those individuals representing themselves, the Commission's rules require that all parties have an attorney; therefore, you should have an attorney of your choice file an entry of appearance before the scheduled hearing.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least (2) two business days prior to your hearing:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Corbett
Cherie Pyle, Scheduling Officer
Beth Plantz
Docket Section
Calendar File

C-20054942 DEB SPICER v. THE PEOPLES NATURAL GAS COMPANY D/B/A
DOMINION PEOPLES

DEB SPICER
209 CRAWFORD AVENUE
ALTOONA PA 16602
814-942-2222

HORACE P PAYNE JR ESQUIRE
THE PEOPLES NATURAL GAS COMPANY D/B/A DOMINION PEOPLES
625 LIBERTY AVENUE
PITTSBURGH PA 15222
412-497-6889

Chapter 56 Hearing Report

Please check Those Blocks Which Apply

Docket No.:	C-20054942	Prehearing Held:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Case Name:	Deb Spicer	Hearing Held:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	v.	Testimony Taped:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	The Peoples Natural Gas Company d/b/a	Transcript Due:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	Dominion Peoples	Hearing Concluded:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Location:	Pittsburgh	Further Hearing Needed:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Date:	October 18, 2005	Estimated Add'l Days:	30 days 60 days	
Special Agent:	ALJ John H. Corbett, Jr.	RECORD CLOSED:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		DATE:		
		Briefs to be Filed:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		DATE:		
		Bench Decision:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		REMARKS:	Respondent requested 60 day continuance. Complainant is in the hospital for surgery.	
			Done	

DOCUMENT FOLDER

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OCT 21 2005

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

PLEASE PRINT CLEARLY - Incomplete Information may result in delay of processing.

Name and Telephone Number	Address			Who are you representing?
Deb Spicer	209 Crawford Avenue			Complainant pro se
	Altoona	PA	16602	
Telephone: 814-942-1433	E-mail Address:			Fax Number:
Horace P. Payne, Jr., Esq.	625 Liberty Avenue			Respondent
	Pittsburgh	PA	15222	
Telephone: 412-497-6889	E-mail Address:			Fax Number:
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:

10/20/05 elp

Check this box if additional parties or attendees appear on back of form.

Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.

Name and Telephone Number	Address			Who are you representing?
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:

Chapter 56 Hearing Report

Please Check Those Blocks Which Apply

Docket No.:	C-20054942		YES	NO
		Prehearing Held:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Case Name:	Deb Spicer	Hearing Held:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	v.	Testimony Taped:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	The Peoples Natural Gas Company d/b/a	Transcript Due:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	Dominion Peoples	Hearing Concluded:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Location:	Pittsburgh	Further Hearing Needed:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		Estimated Add'l Days:		
Date:	November 23, 2005			
		RECORD CLOSED:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Special Agent:	ALJ John H. Corbett, Jr.	DATE:	<i>11-23-05</i>	
		Briefs to be Filed:	<input type="checkbox"/>	<input checked="" type="checkbox"/>
		DATE:		
		Bench Decision:	<input checked="" type="checkbox"/>	<input type="checkbox"/>
		REMARKS:	<i>Complainant failed to appear for hearing.</i>	

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DEC - 1 2005

PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

PLEASE PRINT CLEARLY - Incomplete Information may result in delay of processing.

Name and Telephone Number	Address	Who are you representing?
Deb Spicer	209 Crawford Avenue	Complainant <i>pro se</i>
	Altoona PA 16602	DOCUMENT FOLDER
Telephone: 814-942-2222	E-mail Address:	Fax Number:
Horace P. Payne, Jr., Esq.	625 Liberty Avenue	Respondent
	Pittsburgh PA 15222	
Telephone: 412-497-6889	E-mail Address:	Fax Number:
<i>11/29/05 elp.</i>	City State Zip	
Telephone:	E-mail Address:	Fax Number:

Check this box if additional parties or attendees appear on back of form.

Note: Completion of this form does not constitute an entry of appearance, see 52 Pa. Code §§1.24 and 1.25.

Name and Telephone Number	Address			Who are you representing?
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number:
	City	State	Zip	
Telephone:	E-mail Address:			Fax Number: