

CAPTION SHEET

CASE MANAGEMENT SYSTEM

- 1. REPORT DATE: 00/00/00
- 2. BUREAU: ALJ
- 3. SECTION(S):
- 5. APPROVED BY: DIRECTOR: SUPERVISOR:
- 6. PERSON IN CHARGE:
- 8. DOCKET NO: C-20054905
- 4. PUBLIC MEETING DATE: 00/00/00
- 7. DATE FILED: 06/17/05
- 9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: RAGONE, DONNA M.

RESPONDENT/APPLICANT: PECO ENERGY COMPANY

COMP/APP COUNTY: DELAWARE UTILITY CODE: 110550

ALLEGATION OR SUBJECT

COMPLAINANT STATES SHE WANTS TO KNOW WHY HER CREDIT WAS SUDDENLY REDUCED. SHE STATES SHE WAS BILLED APPROXIMATELY \$50 - \$80 PER MONTH OVER, THAT IS WHY THE INITIAL CREDIT SEEMED ACCURATE.

DOCUMENT  
FOLDER

DOCKETED  
AUG 17 2005

ORIGINAL

Formal Complaint Form

C-20054905

Please print or type.

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name DOUVA M. RAGONE

Street/P.O. Box 225 S. PARK WAY AVE. Apt # B

City BROOMALL State PA Zip 19008

County DELAWARE

Area Code/HOME Phone 610 353-3551

Area Code/WORK Phone \_\_\_\_\_

Utility Account Number 50-13-12-579094  
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

RECEIVED  
2005 JUN 17 AM 9:46  
PA P.U.C. BUREAU  
SECRETARY'S BUREAU

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: PECO

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER  
(taxi, moving company, limousine)

TELEPHONE  
(local, long distance)

4. COMPLAINT (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.  
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

FROM NOV. 2003 TO OCT 2004 I WAS BILLED FOR MY NEIGHBORS ELECTRIC. I LIVE IN A DUPLEX AND AFTER SEVERAL PHONE CALLS TO PECO, BECAUSE MY BILL WAS TOO HIGH, THEY SENT SOMEONE TO CHECK OUR METERS. THEY FOUND THAT OUR METERS WERE LABELED INCORRECTLY + I WAS PAYING MY NEIGHBORS BILL EVERY MONTH WHICH WAS SIGNIFICANTLY HIGHER THAN MINE. PECO ISSUED ME A CREDIT FOR 1 YEAR OF THE MIX UP FOR \$768.00 WHICH SEEMED TO BE ACCURATE. THEN I WAS NOTIFIED THAT THE CREDIT WAS ONLY FOR 351.95. NOT ENOUGH.

5. RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

I WANT THE PUC TO FIND OUT WHY MY CREDIT WAS SUDDENLY REDUCED (NOT SOMETHING PECO DOESN'T INVESTIGATE BEFORE ISSUING) I WAS BILLED APPROXIMATELY \$50 TO \$80 PER MONTH OVER, THAT IS WITH THE INITIAL CREDIT SEEMED ACCURATE.

WRONG METER # E 9 G 306180

RIGHT # AFTER 9 G 3068112  
CHANGE

I RECEIVED NO NOTICE OF CREDIT JUST VERBAL -

THE ONLY CREDIT NOTICE I FINALLY RECEIVED WAS MY OCT 2004 BILL ISSUING CREDIT OF \$216.11.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES   
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

**Verification:** I           DOWNA RAGONE          , hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

          Downa Ragone            
(Signature)

          6-4-05            
(Date)

Customer Charge		11.07
Generation and Transmission Charges (\$ 0608 X 398.0000 kWh)		10.07
Distribution Charges		10.07
Transition Charges		57.12
Total Basic Charges for 398.0000 kWh		24
State Tax Adjustment		
<b>New Charges</b>		<b>\$56.88</b>

**Rate GR Gas General Service - Residential**

**Meter# 019 470074**

To May 19, 2005	09228	- Actual Reading
From April 19, 2005	09197	- Actual Reading
Hundreds Cubic Feet (Ccf) billed for 30 days	00031	

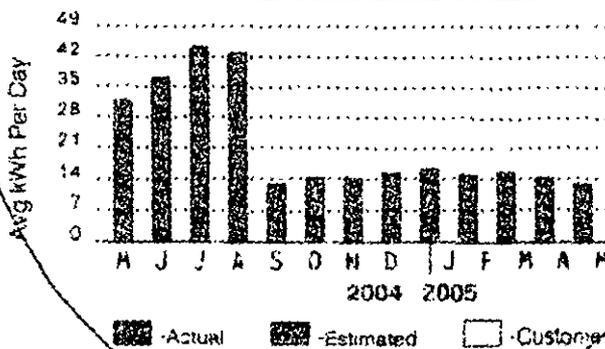
**PECO ENERGY Charges**

Customer Charge		7.20
Natural Gas Supply Charges (\$ .76774 X 31.0000 Ccf)		23.80
Distribution Charges		9.94
Gas Cost Adjustment Charges		2.83
Total Basic Charges for 31.0000 Ccf		43.77
State Tax Adjustment		20
<b>New Charges</b>		<b>\$43.57</b>

NOTE THE USAGE PATTERN AFTER MY COMPLAINT WAS ADDRESSED - SIGNIFICANT DIFFERENCE.

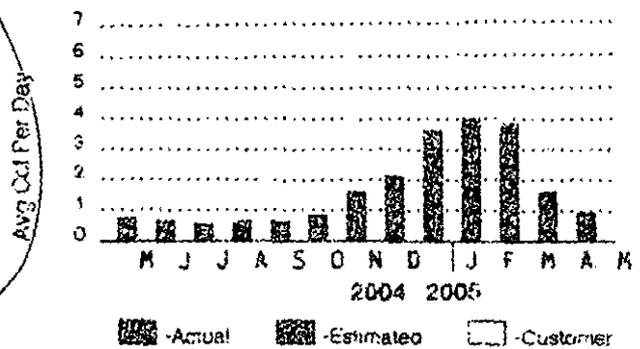
**Your Electric Use Pattern**

Average kWh per month	665.3	
Total Annual kWh	7,984.0	
<hr/>		
	Last Year	This Year
kWh per day	32.2	13.2
Meter Reading	Actual	Actual
Average Temperature	64°	58°



**Your Gas Use Pattern**

Average Ccf per month	57.4	
Total Annual Ccf	689.0	
<hr/>		
	Last Year	This Year
Ccf per day	0.8	1.0
Meter Reading	Actual	Actual
Average Temperature	64°	58°



BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: AUGUST 18, 2005

DONNA M. RAGONE

Complainant

VS.

PECO ENERGY COMPANY

Respondent

Complaint Docket

No: C-20054905

DOCUMENT  
FOLDER

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PECO ENERGY COMPANY

DOCKETED  
AUG 17 2005

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

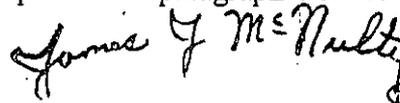
1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty  
Secretary

(SEAL)

Certified Mail  
Return Receipt Requested

COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P O BOX 3265, HARRISBURG PA 17105-3265

DATE SERVED: AUGUST 18, 2005

C-20054905

PECO ENERGY COMPANY  
C/O WARD L SMITH ASSOCIATE GENERAL COUNSEL  
P O BOX 8699  
PHILADELPHIA PA 19101-8699

DOCUMENT  
FOLDER

Dear Sir/Madam:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by DONNA M. RAGONE. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

**CUSTOMER OF A UTILITY**

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

**COMPANY/UTILITY**

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

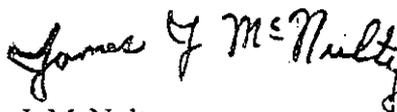
AUGUST 18, 2005

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service  
Pennsylvania Bar Association  
P.O. Box 186  
Harrisburg, PA 17108  
(800) 692-7375

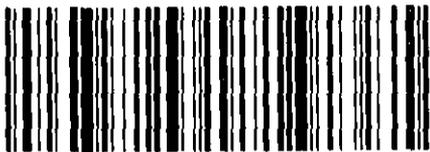
Very truly yours,

A handwritten signature in black ink that reads "James J. McNulty". The signature is written in a cursive style with a large, stylized "J" and "M".

James J. McNulty  
Secretary

JH

2. Article Number



7160 3901 9843 0732 9761

3. Service Type **CERTIFIED MAIL**

4. Restricted Delivery? (Extra Fee) Yes

**COMPLETE THIS SECTION ON DELIVERY**

A. Received by (Please Print Clearly)

B. Date of Delivery

8/23/05

C. Signature

X *Zilma Rodriguez*

Agent  
 Addressee

D. Is delivery address different from item 1?

Yes  
 No

If YES, enter delivery address below:

C-20054905  
PECO ENERGY COMPANY  
C/O WARD L. SMITH, ASSOCIATE GENERAL  
COUNSEL  
PO BOX 8699  
PHILADELPHIA PA 19101-8699

FC RJP

**Legal Department**

Exelon Business Services Company  
2301 Market Street/ 523-1  
P.O.Box 8699  
Philadelphia, PA 19101-8699

Telephone 215.841.5544  
Fax 215.568.3389  
www.exeloncorp.com

Business Services  
Company

## DOCUMENT FOLDER

# ORIGINAL

Direct Dial: 215.841.6841

September 8, 2005

James McNulty, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, Second Floor  
Harrisburg, PA 17120

## RECEIVED

SEP 8 2005

**RE: Donna M. Ragone v. PECO Energy Company**  
**PUC Docket No. C-20054905**

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

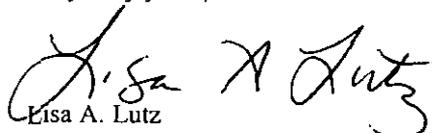
Dear Mr. McNulty:

Enclosed for filing with the Commission are the following documents and copies in the matter referenced above.

<u>  X  </u>	Answer (original and 3 copies)
___	Petition (original and 3 copies)
___	Answer and Motion (original and 3 copies)
___	Motion to Dismiss (original and 3 copies)
___	Reply to Motion/Petition (original and 3 copies)
___	Exceptions (original and 9 copies)
___	Reply Exceptions (original and 9 copies)
___	Brief (original and 9 copies)
___	Reply Brief (original and 9 copies)

Also enclosed is an extra copy of this letter, which I request that you date stamp and return to me in the envelope provided as proof of filing. I have enclosed a Certificate of Service showing that a copy of the above document was served on the interested parties.

Very truly yours,

  
Lisa A. Lutz  
Counsel for PECO Energy Company

LAL/zr

Enc.

P231197

RJP

64

RECEIVED

SEP 8 2005

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

DONNA M. RAGONE

:  
:  
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:  
:  
:

v.

DOCKET NO. C-20054905

PECO ENERGY COMPANY

DOCUMENT  
FOLDER

ANSWER OF RESPONDENT PECO ENERGY COMPANY

PECO Energy Company ("PECO Energy"), pursuant to 52 Pa. Code § 5.61, responds to the Complaint and states:

1. Admitted.
2. Admitted.
3. Admitted.
4. Admitted in part and denied in part. PECO Energy admits that on August 3, 2004,

a PECO representative determined and corrected a meter mix-up between Apartment A and Complainant's Apartment B at 225 S. Parkway Avenue, Broomall, PA. PECO Energy denies that the proper credit adjustment of \$351.95 was not applied to Complainant's account.

By way of further answer, PECO Energy avers that upon discovering and correcting this meter mix-up, PECO reviewed the billing for the affected meters. As a result of the billing review, the Complainant's account was incorrectly credited \$768.06; however, the correct amount was \$351.95. Therefore, the additional \$416.11 was debited back to the Complainant's account. PECO Energy further extended a business credit of \$70.01 to Complainant's account, with a total credit adjustment as a result of the meter mix-up to the Complainant's account of \$421.96.

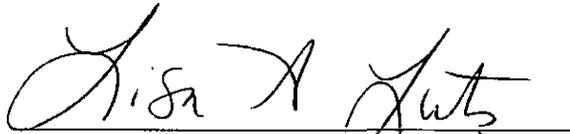
DOCKETED  
SEP 13 2005

A decision by the Bureau of Consumer Services ("BCS") issued on or about May 10, 2005 found that the Complainant was initially provided with the incorrect credit amount but was changed to the correct credit amount to Complainant's account. The BCS directed the Complainant to pay a special budget amount of \$258.00 each month, which includes \$61.00 that would be applied to Complainant's past due balance. The Complainant has failed to comply with this decision. The last payment made by Complainant on this account was in June, 2004. A copy of the BCS decision is attached as Exhibit A.

5. This paragraph is a request for relief and no answer is required.
6. PECO Energy is without sufficient information to confirm or deny this statement.
7. Admitted.

**WHEREFORE**, PECO Energy Company respectfully requests that your Honorable Commission dismiss the instant Complaint.

Respectfully Submitted,



Lisa A. Lutz  
Counsel for PECO Energy Company  
2301 Market Street, S23-1  
P.O. Box 8699  
Philadelphia, PA 19101-8699  
Direct Dial: 215.841.6841;  
Fax: 215.568.3389  
[Lisa.Lutz@exeloncorp.com](mailto:Lisa.Lutz@exeloncorp.com)

RECEIVED

SEP 8 2005

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

DONNA M. RAGONE

v.

PECO ENERGY COMPANY

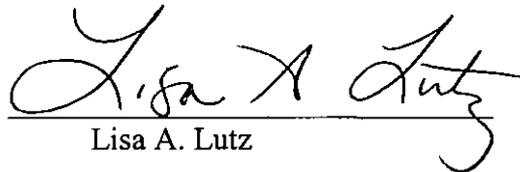
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DOCKET NO. C-20054905

**VERIFICATION**

I, Lisa A. Lutz, hereby declare that I am counsel for PECO Energy Company; that as such I am authorized to make this verification on its behalf; that the facts set forth in the foregoing Pleading are true to the best of my knowledge, information and belief, and that I make this verification subject to the penalties of 18 Pa. C.S. § 4904 pertaining to false statements to authorities.

Date: September 8, 2005

  
\_\_\_\_\_  
Lisa A. Lutz

Date: 8/25/05

PA. Public Utility Commission  
Bureau Of Consumer Services  
Inbound Closing Report

Case Number: 1820584  
Customer Name: DONNA RAGONE  
Address: 225 S PARKWAY AVENUE  
APT B  
BROOMALL PA 19008-C

Opened On: 12/8/04  
Utility Type: Electric Distributor  
Account Number: 501312579094  
Company Name: PECO Energy

Prior Case:

Total Balance: \$1,462.35 Balance Date:

Compliance

Violation(Alleged, Actual, No): NO

Chap 56/64/Other: Section/Rule:

Decision Issued: Y

Oral Written: W

Investigator: MCCLINTON, RENEE

PUC Decision Issued Dt: PUC Case Closed Dt: 5/10/05

Decision Recvd Dt: 5/10/05 11:25AM

Letter Description:

To Restore Service Pay:	\$0.00	To Continue Service Pay:	\$0.00	By:	
Terms:					
Special Budget Amount:	\$0.00	Regular Budget Amount:	\$0.00	Plus Arrears Payment:	\$0.00
Final Bill Monthly Payment:	\$0.00	Current Bill Monthly Payment:	\$0.00		
End Of Month Payment:	\$0.00				

Par Description:

Resolution:

BASED ON THESE FINDINGS, THE BUREAU OF CONSUMER SERVICES CONCLUDES THAT: 1. THE CUSTOMER WAS INITIALLY PROVIDED WITH THE INCORRECT CREDIT AMOUNT THAT WAS CHANGED TO THE CORRECT ADJUSTMENT AMOUNT. 2. THE CUSTOMER'S BILLS ARE CORRECT AS RENDERED. IT IS DECIDED THAT: 1. THE INFORMAL COMPLAINT OF DONNA RAGONE IS HEREBY DISMISSED. 2. BEGINNING WITH THE BILL DUE DATE ON OR ABOUT JUNE 15, 2005, THE CUSTOMER MUST PAY THE COMPANY A SPECIAL BUDGET AMOUNT OF \$258.00 EACH MONTH. THIS AMOUNT MAY CHANGE DEPENDING ON ANY CHANGE IN THE AMOUNT OF SERVICE THE CUSTOMER USE. 3. THIS SPECIAL BUDGET AMOUNT INCLUDES A REGULAR AMOUNT OF \$197.00 PER MONTH, WHICH IS BASED ON THE CUSTOMER'S MONTHLY USAGE, PLUS \$61.00 THAT WILL BE PAID TOWARDS THE ACCOUNT PAST DUE BALANCE. 4. THE CUSTOMER MUST MAKE ALL PAYMENTS BY THE DUE DATE OF EACH MONTH'S BILL AND CONTINUE MAKING THE PAYMENTS UNTIL THE ACCOUNT IS PAID IN FULL. 5. IF THE CUSTOMER FAILS TO KEEP THE TERMS OF THIS INFORMAL DECISION BY NOT MAKING PAYMENTS AS REQUIRED, THE COMPANY WILL BE PERMITTED TO PURSUE COLLECTION OF THE PAST DUE BALANCE AS ALLOWED BY CHAPTER 56 OF THE PUBLIC UTILITY COMMISSION'S RULES AND REGULATIONS.

Exhibit A

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

DONNA M. RAGONE

v.

PECO ENERGY COMPANY

:  
:  
:  
:  
:

DOCKET NO. C-20054905

**CERTIFICATE OF SERVICE**

I, Lisa A. Lutz, hereby certify that I have this day served a copy of PECO Energy Company's Answer in the above matter upon all interested parties by mailing a copy, properly addressed and postage prepaid to:

DONNA M. RAGONE  
225 S. Parkway Avenue, Apt. B  
Broomall, PA 19008

Dated at Philadelphia, Pennsylvania September 8, 2005.



\_\_\_\_\_  
Lisa A. Lutz  
Counsel for PECO Energy Company  
2301 Market Street, S23-1  
P.O. Box 8699  
Philadelphia, PA 19101-8699  
Direct Dial: 215.841.6841;  
Fax: 215.568.3389  
[Lisa.Lutz@exeloncorp.com](mailto:Lisa.Lutz@exeloncorp.com)



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
Office of Administrative Law Judge  
P.O. BOX 3265, HARRISBURG, PA 17105-3265  
October 5, 2005

IN REPLY PLEASE  
REFER TO OUR FILE

In Re: C-20054905

(See attached list)

Donna M. Ragone v. PECO Energy Company

Billing dispute.

Hearing Notice

This is to inform you that your case is scheduled for hearing at 1:30 p.m. in Hearing Room 2 in the Philadelphia State Office Building. Your case is one of several cases that have been scheduled at this time in Hearing Room 2. You must be available in the hearing room when your case is called by the presiding Administrative Law Judge. You should arrive at the Hearing Room no later than 1:15 p.m. and wait in the Hearing Room until the presiding Administrative Law Judge calls your case. Your case might not be the first one to be called and you should be prepared to stay in the hearing room all afternoon, if necessary. If you are not present and prepared to go forward with your case when it is called, your case will be dismissed by the Administrative Law Judge.

Type: Initial Hearing  
Date: Wednesday, November 9, 2005  
Time: 1:30 p.m.  
Location: Hearing Room 2  
State Office Building  
Broad & Spring Garden Streets  
Philadelphia, PA

**DOCKETED**  
OCT 06 2005

**DOCUMENT  
FOLDER**

Presiding:       **Administrative Law Judge Herbert Smolen**  
1302 Philadelphia State Office Building  
1400 West Spring Garden Street  
Philadelphia, PA 19130  
Telephone: 215.560.2105  
Fax: 215.560.3133

**Attention: You must be available in the hearing room when your case is called by the presiding Administrative Law Judge. If you are not present and prepared to go forward with your case when it is called, your case will be dismissed by the Administrative Law Judge.**

If you intend to file exhibits, bring 4 copies with you to the hearing.

Individuals may represent themselves or be represented by an attorney. Individuals representing themselves do not need to be represented by an attorney. If you have an attorney representing you, your attorney should file a Notice of Appearance before the scheduled hearing date.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Smolen  
Susan Licon  
Beth Plantz  
Docket Section  
Calendar File

#502239 09/04

#502239 03/05

C-20054905 Donna M. Ragone v. PECO Energy Company

Billing dispute.

DONNA M RAGONE  
225 SOUTH PARKWAY AVENUE  
BROOMALL PA 19008

LISA A LUTZ ESQUIRE  
PECO ENERGY COMPANY  
2301 MARKET STREET S23-1  
PO BOX 8699  
PHILADELPHIA PA 19101-8699



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
Office of Administrative Law Judge  
P.O. BOX 3265, HARRISBURG, PA 17105-3265  
October 11, 2005

IN REPLY PLEASE  
REFER TO OUR FILE

In Re: C-20054905

(See letter of 10-5-05)

Donna M. Ragone v. PECO Energy Company  
Billing dispute.

JUDGE CHANGE NOTICE

The presiding officer has been changed from Administrative Law Judge Herbert Smolen to Administrative Law Judge Cynthia W. Fordham.

This is to inform you that your case is scheduled for hearing at 1:30 p.m. in Hearing Room 2 in the Philadelphia State Office Building. Your case is one of several cases that have been scheduled at this time in Hearing Room 2. You must be available in the hearing room when your case is called by the presiding Administrative Law Judge. You should arrive at the Hearing Room no later than 1:15 p.m. and wait in the Hearing Room until the presiding Administrative Law Judge calls your case. Your case might not be the first one to be called and you should be prepared to stay in the hearing room all afternoon, if necessary. If you are not present and prepared to go forward with your case when it is called, your case will be dismissed by the Administrative Law Judge.

Type: Initial Hearing  
Date: Wednesday, November 9, 2005  
Time: 1:30 p.m.

DOCUMENT  
FOLDER RJP

DOCKETED  
OCT 13 2005

Location: Hearing Room 2  
State Office Building  
Broad & Spring Garden Streets  
Philadelphia, PA

Presiding: Administrative Law Judge Cynthia W. Fordham  
1302 Philadelphia State Office Building  
1400 West Spring Garden Street  
Philadelphia, PA 19130  
Telephone: 215.560.2105  
Fax: 215.560.3133

Attention: You must be available in the hearing room when your case is called by the presiding Administrative Law Judge. If you are not present and prepared to go forward with your case when it is called, your case will be dismissed by the Administrative Law Judge.

If you intend to file exhibits, bring 4 copies with you to the hearing.

Individuals may represent themselves or be represented by an attorney. Individuals representing themselves do not need to be represented by an attorney. If you have an attorney representing you, your attorney should file a Notice of Appearance before the scheduled hearing date.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Fordham  
Susan Licon  
Beth Plantz  
Docket Section  
Calendar File

#502239 09/04

#502239 03/05