

CAPTION SHEET

SE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00 :
 2. BUREAU: ALJ :
 3. SECTION(S) : 4. PUBLIC MEETING DATE:
 5. APPROVED BY: : 00/00/00
 DIRECTOR: :
 SUPERVISOR: :
 6. PERSON IN CHARGE: : 7. DATE FILED: 06/10/05
 8. DOCKET NO: C-20054886 : 9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: LECH, GWEN

RESPONDENT/APPLICANT: PHILADELPHIA GAS WORKS

COMP/APP COUNTY: PHILADELPHIA UTILITY CODE: 125042

ALLEGATION OR SUBJECT

COMPLAINANT STATES THERE ARE INCORRECT CHARGES ON HER BILL.

DOCUMENT
FOLDER

DOCKETED
AUG 17 2005

ORIGINAL

ST1713096
Philadelphia Gas Works

Must be returned by JUNE 7, 2005

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Form received

Formal Complaint Form

*JUNE 6, 2005
SPOKE W BASIL
SEE ATTACHED
LETTER*

C-20054886

Please print or type.

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name GWEN LECH

Street/P.O. Box 227 BUCKINGHAM PL Apt # _____

City PHILA State PA Zip 19104

County Phila

Area Code/HOME Phone (215) 386-1094 *LEAVE MESSAGE IF NOT HOME*

Area Code/WORK Phone (215) 898-2045

Utility Account Number 9116283860
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name _____

Street/P.O. Box _____

City _____ State _____ Zip _____

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: PHILA GAS & WORKS

RECEIVED

JUN 10 2005

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

4

*56
#*

3.

TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER
(taxi, moving company, limousine)

TELEPHONE
(local, long distance)

4. COMPLAINT (check one)

A. In general, what is your complaint?

I want to oppose the company's proposed rate increase.

There are incorrect charges on my bill.

There is a reliability, safety or quality problem with my utility service.

I received a notice that my utility service is being terminated.

I would like a payment agreement.

Other.
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

SEE ATTACHED LETTER

RELIEF

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

INVESTGATE METER READING
GIVE ANALYSIS OF PAST USAGE

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I GWEN LECH; hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Gwen Lech
(Signature)

6/6/05
(Date)

9. LEGAL REPRESENTATION (IF ANY)

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

10. FILING

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 nd Floor Harrisburg, Pennsylvania 17120
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Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your complaint for your records.

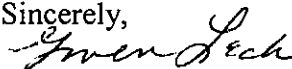
June 6, 2005
Gwen Lech
227 Buckingham Place
Phila., PA 19104

James J McNulty, Secretary
Commonwealth of Pennsylvania
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

Re: ST1713096 Complaint:

Around November 2003, the Philadelphia Gas Works installed a new gas meter at the residence of 227 Buckingham Place to allow automated reading of the meter. Prior to that time, the meter was read by myself and called into PGW. PGW requested to install the new meter January 2002 and a day was arranged. PGW did not arrive nor call until the following day. I had taken a day off of work and was unable to immediately reschedule a day off. PGW then increased the estimated gas usage, and the estimated bills were up to 10 fold above of my actual usage for the next year, and my called-in readings were not utilized. There was an extended delay in getting the new meter installed because I work in a hospital and due to a shortage of workers, it was difficult to arrange days off. I also attend to an aged parent, which further limits my time available at the residence. Eventually, the meter was changed, and when it was, PGW claimed that the meter read higher than previous billed estimates. Of course they billed me for the difference. I contacted PGW to dispute the meter reading, and requested they do an analysis to show this usage was incorrect. I was informed I would need to file a complaint with the PUC for that. They now have over a year of actual readings and can confirm their estimates were well above usage. I not only feel PGW's meter reading is inaccurate, but their billing practice may be illegal. The higher usage (they claim) should reflect the gas rate at the time of usage, but instead PGW billed me at the current gas rate, which had recently been dramatically increased. I explained my complaint as described above to a PUC representative when filing. Unfortunately, I never received an analysis or investigation into the meter reading, but instead was given a bill payment schedule. To prevent termination of service, I have been forced to pay-down a bill I do not owe, and at an inflated rate that conveniently benefits PGW. I would appreciate your help in settling this dispute.

Lastly, I received my "formal complaint letter" via mail on June 6, 2005. It was dated May 18, 2005 and stated the form should be returned on or before June 7, 2005. I immediately called the Secretary's Bureau regarding my inability to respond by June 7, 2005. I spoke with Basil, who informed me to return the form in a day if possible and note this in the letter.

Sincerely,

Gwen Lech

NOTIFICATION OF INTENT TO APPEAL
(Request For Formal Complaint Forms)

Notice to Customer:

If you sign and return this form, you are notifying the Public Utility Commission that you intend to appeal this informal complaint decision. Do not return this form unless you want to appeal this decision.

If you want to appeal this decision, you must return this Notification of Intent to Appeal form within 20 days of 3/8/2005. The Commission will send you formal complaint forms.

You must comply with the terms of this decision until the Public Utility Commission completes the formal complaint process. You must make all of the required payments or the utility company may pursue the termination of your service.

Thank You
Pennsylvania Public Utility Commission

Yes, I want to appeal the decision of the Bureau of Consumer Services. Please send formal complaint forms to me at the following address:

Customer name and address:
(Please correct any mistakes.)

GWEN LECH
227 BUCKINGHAM PLACE
PHILADELPHIA PA 19104

215 386 1094

(Area Code) Telephone Number

Gwen Lech

Signature

Mail this completed form to:

Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

ST Number:	1713096	Date of mailing:	3/8/2005
Company:	PHILADELPHIA GAS WORKS		

REVISED 12/97
SECRETARY'S BUREAU
MAR 28 AM 10:59

RECEIVED
[Signature]



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

MAY 18, 2005

ST1713096

GWEN LECH
227 BUCKINGHAM PLACE
PHILADELPHIA PA 19104

Dear Sir/Madam:

We have received your request to appeal the decision of the Bureau of Consumer Services.

We have enclosed one complaint form for you to complete. Please read carefully the instructions to help you complete the form.

****:** Please make sure you sign the form. We must receive your original signature in order for us to process your complaint. Your form will be returned to you if an original signature is not received.

Return the form to us on or before JUNE 7, 2005 to the address listed below:

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

While you wait for us to reach a decision on your complaint, you must pay all undisputed bills (ones that are not a part of your complaint). As long as you pay all undisputed bills and return these formal complaint forms to us on time, the company is not permitted to terminate your service.

Commission Procedures for Formal Complaints

- We send a copy of this letter to the company so they know you are appealing the Bureau of Consumer Services' decision;
- We also send the company a copy of your completed formal complaint forms. Once they receive it, they have 20 days to send us an answer to your complaint. The company will send you a copy of their answer.

- Once we receive all the paperwork, we usually will schedule your hearing before an Administrative Law Judge.
- We will notify both you and the company by mail when the hearing date is set.
- If you cannot travel to your hearing, you can request that the hearing be held by phone. This is called a telephonic hearing. If we can, we will schedule a telephonic hearing for you.
- We will most likely schedule your hearing sometime within three months after you file your complaint forms. If you know of certain dates when you will not be available for a hearing, let us know when you file your forms. We will try to work around your schedule.
- **If you cannot attend the hearing on the scheduled date, you must request a different time or date. You should request the change at least 5 days before your hearing by writing to:**

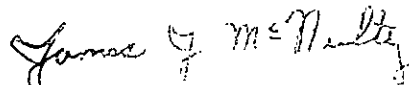
Office of Administrative Law Judge
Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

YOU SHOULD INCLUDE YOUR DAYTIME TELEPHONE NUMBER IN YOUR LETTER. DEPENDING ON YOUR REASON FOR NOT BEING ABLE TO ATTEND THE SCHEDULED HEARING, YOUR REQUEST TO CHANGE THE HEARING MAY OR MAY NOT BE APPROVED. WE WILL LET YOU KNOW OUR DECISION ON YOUR REQUEST FOR CHANGING THE HEARING DATE BEFORE THE DATE OF THE HEARING.

YOU MUST ATTEND SCHEDULED HEARINGS IN PERSON OR BY PHONE. IF YOU DO NOT ATTEND, YOUR COMPLAINT MAY BE DISMISSED (THROWN OUT).

If you have any questions about the complaint process, please call the Bureau of Consumer Services, toll free, at 1-800-782-1110.

Very truly yours,


James J. McNulty
Secretary

DDI

cc: Philadelphia Gas Works

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: AUGUST 18, 2005

GWEN LECH
Complainant

VS.

PHILADELPHIA GAS WORKS
Respondent

Complaint Docket
No: C-20054886

DOCUMENT
FOLDER

DOCKETED
AUG 17 2005

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PHILADELPHIA GAS WORKS

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

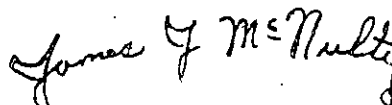
1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

DATE SERVED: AUGUST 18, 2005

C-20054886

LAURETO FARINAS ESQUIRE
PHILADELPHIA GAS WORKS
800 W MONTGOMERY AVE
PHILADELPHIA PA 19122-2898

DOCUMENT
FOLDER

Dear Sir/Madam:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by GWEN LECH. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

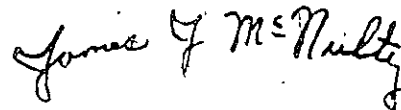
AUGUST 18, 2005

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,

A handwritten signature in cursive script that reads "James J. McNulty".

James J. McNulty
Secretary

JH

2. Article Number



7160 3901 9843 0729 1082

3. Service Type **CERTIFIED MAIL**

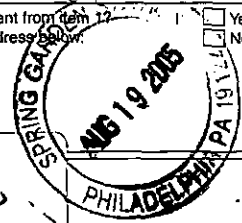
4. Restricted Delivery? (Extra Fee) Yes.

COMPLETE THIS SECTION ON DELIVERY

A. Received by (Please Print Clearly) B. Date of Delivery

C. Signature
X *J. O'Kane*
 Agent
 Addressee

D. Is delivery address different from item 1? Yes
If YES, enter delivery address below. No



1. **C-20054886**
LAURETO FARINAS, ESQUIRE
PHILADELPHIA GAS WORKS
800 WEST MONTGOMERY AVENUE
PHILADELPHIA PA 19122-2898

FC

Philadelphia Gas Works



800 West Montgomery Avenue, Philadelphia, PA 19122

Laureto A. Farinas, Senior Attorney
Legal Department
Direct Dial: 215-684-6982
FAX: 215-684-6798
E-mail: laureto.farinas@pgworks.com

September 1, 2005

Chief Administrative Law Judge Veronica A. Smith
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

ORIGINAL

Re: Request for Blanket Extension of Time In Which To File Answers to Complaints

Dear Judge Smith:

C - 2005 4880

This is to request an extension of time in which the Philadelphia Gas Works (PGW) may file Answers to formal complaints. We request that you grant to PGW an extension of the time in which to file Answers on all outstanding formal complaints from 20 days to 35 days until October 31, 2005.

The need for this extension of time arises from the increased volume of formal complaints that you have served upon PGW in recent weeks. This increase has created a backlog of pending investigations of formal complaints and places higher demands for PGW resources. The PGW personnel who conduct investigations on formal complaint also investigate the even greater number of informal complaints now pending.

As the complaint numbers increase, PGW is prevented from conducting the requisite investigation and filing an answer to formal complaints within the 20-day period as prescribed in the Commission's procedural rules. Of the approximately 30 Answers due as of the end of this week (9/2/05), only 20 investigations have been completed. Of the 103 Answers that are due by the end of next week (the week of 9/6/05 to 9/9/05), I expect only a small portion of investigations to be completed in sufficient time to file a timely Answer.

As PGW complaint personnel are able to investigate each complaint, the backlog of complaints to be answered will decrease; PGW will be able to return to answering formal complaints within the 20-day period by the end of October 2005.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

54

**DOCUMENT
FOLDER**

cc: James McNulty, Secretary
Cherie Pyle
Eric A. Rohrbough
Randy Gyory
Abby Pozefsky, Esq.

DOCKETED
NOV 03 2005

RECEIVED

SEP 01 2005
PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

FORMAL COMPLAINTS WHERE RESPONSE DUE DATE IS DUE BETWEEN 0 AND 5 DAYS AS OF 09/01/2005

	Account #	SA #	Customer Name	DATES			Docket #	PGW			DATES		
				Active	Settled	Closed		Counsel	Witness	ALI Assigned	Resp. Due	Resp. File	Hearings
1	213669305	9783544405	FERRELL, GLADYS T	08/12/2005			Z01780206	Adamucci	Langford		09/01/2005		
2	817256320	8735101677	TUCKER, ROMEE N	08/12/2005			Z01772816	Farinas			09/01/2005		
3	7116440988	9961495827	JWANIER, CAROL A	08/12/2005			Z01787443	Farinas			09/01/2005		
4	8116048322	9961480010	PRESTON, JOAN	08/12/2005			F01625760	Farinas			09/01/2005		
5	9119894874	9961735950	JOHNSON, WILLIE MAE	08/12/2005			Z01741834	Farinas			09/01/2005		
6	380141131	754309060	PORTER, DAVID C	08/12/2005			Z01798369	Farinas			09/01/2005		
7	301355129	7635156038	KRR INC	08/12/2005			C20054861	Farinas			09/01/2005		
8	8117558340	9961591513	COLANCECCO, PASQUALE	08/12/2005			C20054862	Farinas			09/01/2005		
9	9112633198	9961299163	MYRICK, ROSALIND & S	08/12/2005			F01610214	Farinas			09/01/2005		
10	4113667662	9961312061	REID, RONALD	08/12/2005			Z01703736	Adamucci			09/01/2005		
11	343725008	1648313891	MITCHELL, TERESA D	08/16/2005			Z0181367	Farinas	Vacca		09/05/2005		
12	47367972	1717036746	JONES, RONALD L	08/16/2005			z01599873	Farinas	Coleman		09/05/2005		
13	4113063403	9961320563	CARDE, BETSAIDA	08/15/2005			Z01746909	Farinas	Raksnis		09/05/2005		
14	552852973	2563041772	WHITE, EDWARD	08/16/2005			F01578155	Farinas	Irizarry		09/05/2005		
15	3112313360	9961286722	SMITH, FLOYD	08/16/2005			F01560780	Farinas	Rosario		09/05/2005		
16	4119250699	9961708311	DIANO, VINCENT	08/16/2005			C20054873	Farinas	Kelly		09/05/2005		
17	5119366537	9961630447	ALLEN, REGINALD	08/16/2005			Z01613899	Farinas	Vacca		09/05/2005		
18	870454285	1119960586	JAMES, GALLAGHER	08/16/2005			F01603719	Farinas	Irizarry		09/05/2005		
19	4116288049	7690118689	WILLIAMS, RICARDO	08/16/2005			Z01777259	Farinas	Raksnis		09/05/2005		
20	3116859441	7879995710	JOHNSON, CHERYL	08/16/2005			F01593262	Farinas	Carnall		09/05/2005		
21	1117331298	9961477559	BRANCH, JACQUELINE	08/16/2005			Z01651513	Farinas	Rosario		09/05/2005		
22	4114290013	8843007661	BACKMAN ADZUA AWURA, A Z	08/16/2005			F01581327	Farinas	Langford		09/05/2005		
23	2117179112	1072393421	ADAMS, CLAUDE	08/16/2005			c20054871	Farinas	Carnall		09/05/2005		
24	502573253	5522968704	MATTHEWS, SHIRLEY A.	08/16/2005			C20054875	Farinas	Raksnis		09/05/2005		
25	195780585	2776675995	GLOVER, LILLIAN E.	08/17/2005			C20054878	Farinas	Kelly		09/06/2005		
26	456552499	7105244440	GILLARY, JASON A	08/17/2005			z01821106	Farinas	Kelly		09/06/2005		
27	930479821	8910571815	JOHNSON, ANITA R	08/17/2005			C20054884	Farinas	Raksnis		09/06/2005		
28	6117130553	9961530705	SAULSBERRY, DAVID	08/17/2005			Z01773607	Farinas			09/06/2005		
29	7117323880	2774042980	CARTER, THOMAS F	08/17/2005			C20054882	Farinas			09/06/2005		
30	3116747571	9961485761	POWELL, EDWIN S	08/17/2005			Z01864537	Adamucci	Kelly		09/06/2005		
31	7117532324	9961577699	BLASZCZYK, JESSIE	08/17/2005			Z01718126	Adamucci	Irizarry		09/06/2005		
32	650040433	271078261	BRINSON, ELAINE B	08/17/2005			Z01767176	Farinas	Coleman		09/06/2005		
33	8119351719	9961628963	SHAFFMASTER, F H	08/17/2005			Z01740344	Farinas	Langford		09/06/2005		
34	2112470495	2724443014	DEFLEMINGUE, ELISA L	08/17/2005			Z01782543	Adamucci	Irizarry		09/06/2005		
35	262110753	1373144497	MCGREOR, HELENE	08/17/2005			Z01737655	Farinas	Vacca		09/06/2005		
36	427325780	819766233	ATKINS, CELESTE	08/17/2005			Z01778493	Farinas	Rosario		09/06/2005		
37	4111502567	9240888929	MILLS, CHARLES E JR	08/17/2005			F01669480	Farinas	Irizarry		09/06/2005		
38	2116691499	917182543	BASHIR, ALI	08/17/2005			Z01696299	Farinas	Langford		09/06/2005		
39	5116285808	9961594056	COSBY, ANGELIQUE D	08/17/2005			Z01709854	Farinas	Rosario		09/06/2005		
40	993127610	4904759478	KINNEY, BARBARA	08/17/2005			Z01765296	Farinas	Irizarry		09/06/2005		

FORMAL COMPLAINTS WHERE RESPONSE DUE DATE IS DUE BETWEEN 0 AND 5 DAYS AS OF 09/01/2005

	Account #	SA #	Customer Name	DATES			Docket #	PGW			DATES		
				Active	Settled	Closed		Counsel	Witness	ALJ Assigned	Resp Due	Resp File	Heari
41	238387054	9555590000	GOANUE, PETER	08/17/2005			C20054883	Farinas	Carnall		09/06/2005		
42	4113633011	9961447778	GRAY-HARMON, ROSELYN	08/17/2005			Z01674945	Farinas	Langford		09/06/2005		
43	4111496538	2628021120	TEMPLE, ARMINA R	08/17/2005			Z01682269	Adamucci	Kelly		09/06/2005		
44	219147616	8225704368	CUNNINGHAM, BARBARA	08/17/2005			c20054881	Farinas			09/06/2005		
45	514852697	5835803056	COKER, BLANCH E	08/17/2005			z01705301	Farinas			09/06/2005		
46	996137648	3729799858	COIT, ROSE M	08/17/2005			z01792986	Farinas	Rosario		09/06/2005		
47	672891008	3299102686	SOFT OFF, 1024	08/17/2005			F01616264	Farinas	Coleman		09/06/2005		
48	672891008	3299102686	SOFT OFF, 1024	08/17/2005			F0161264	Farinas			09/06/2005		
49	4113964662	1485977874	BROWN, MILDRED	08/17/2005			Z01777100	Farinas	Langford		09/06/2005		
50	5113038306	9961304832	JACKS CAMERA INC	08/17/2005			C20054880	Adamucci	Coleman		09/06/2005		
51	9112007427	6383404510	GRIGGS, SHEENA	08/17/2005			Z01694429	Farinas	Kelly		09/06/2005		

FORMAL COMPLAINTS WHERE RESPONSE DUE DATE IS DUE BETWEEN 6 and 10 DAYS AS OF 09/01/2005

	Account #	SA #	Customer Name	DATES			Docket #	PGW			DATES		
				Active	Settled	Closed		Counsel	Witness	ALJ Assigned	Resp. Due	Resp. File	Hear
1	5119339531	9961744850	BROWN, MATTIE	08/18/2005			C20054911	Farinas			09/07/2005		
2	2117097488	3458434323	WASHINGTON, KATHLEEN	08/18/2005			Z01868754	Adamucci			09/07/2005		
3	300636033	1460930629	THOMAS, PAULETTE L	08/18/2005			Z01800409	Farinas			09/07/2005		
4	425046292	2336447981	RODRIGUEZ, MARGARITA	08/18/2005			F01578200	Farinas			09/07/2005		
5	628715638	594786297	BETHEL, ALFONSO	08/18/2005			f01679920	Farinas			09/07/2005		
6	9114306172	1358930268	TATE, CHARLOTTE S	08/18/2005			Z01877579	Farinas			09/07/2005		
7	566606142	1855708000	HENRY, JOAN C	08/18/2005			Z01874716	Adamucci			09/07/2005		
8	3116972032	4602636472	ROWELL, MARGARET	08/18/2005			Z01786183	Farinas			09/07/2005		
9	1112547887	9961253256	MCALILEY, ELIZABETH	08/18/2005			Z01796401	Adamucci	Raksnis		09/07/2005		
10	3113069337	2871788275	RAMOS, MARIE	08/18/2005			Z01647474	Farinas			09/07/2005		
11	1119472514	9961691962	MCQUILLA, JAMES	08/18/2005			C20054934	Adamucci	Langford		09/07/2005		
12	48650280	4346688400	GAMBLE, LYNN	08/18/2005			C20054912	Farinas			09/07/2005		
13	433255149	9924704683	WANAMAKER, MARY A	08/18/2005			C20054913	Farinas	Vacca		09/07/2005		
14	9114375560	5005537736	ESCALERA, NORMA I	08/18/2005			C20054914	Adamucci	Carnall		09/07/2005		
15	1113852312	9961403441	ANDREW, ANNA W	08/18/2005			C20054915	Farinas	Coleman		09/07/2005		
16	8111431239	9961280150	WILSON, CAROLYN M	08/18/2005			c20054937	Farinas	Carnall		09/07/2005		
17	6112329591	1786215251	HINTON, MARVELLA	08/18/2005			c20054936	Farinas	Kelly		09/07/2005		
18	730689233	2369554412	CUNNINGHAM, EUGENE	08/18/2005			c20054935	Farinas	Coleman		09/07/2005		
19	3111225984	9191195648	TOLER, JOCINDA	08/18/2005			Z01728718	Adamucci			09/07/2005		
20	6116730951	9961469723	RAGLAND, SYLVIA	08/18/2005			C20054889	Adamucci	Carnall		09/07/2005		
21	7117351331	3323155987	ELLIS, RHONDA	08/18/2005			Z01743010	Adamucci	Rosario		09/07/2005		
22	1112094287	8051580046	REGAN, WILLIAM M	08/18/2005			Z01702885	Farinas	Langford		09/07/2005		
23	372520969	9898880895	GRANT, DESIREA T	08/18/2005			Z01792624	Farinas	Kelly		09/07/2005		
24	634351074	5724645743	LELAND, DONALD C	08/18/2005			F01690882	Farinas	Irizarry		09/07/2005		
25	8111322963	9961237678	TAYLOR, ALAN	08/18/2005			F01691880	Farinas			09/07/2005		
26	7114022836	9961340150	SERVANCE, DARLENE	08/18/2005			F01632134	Adamucci	Carnall		09/07/2005		
27	3120177411	9961705373	FOWLER, ANNETTE	08/18/2005			F01766847	Farinas	Langford		09/07/2005		
28	7112546686	4955715898	LYNCH, FRANCES A	08/18/2005			C20054888	Farinas	Vacca		09/07/2005		
29	283153800	3367579022	CUSTUS, MELINDA	08/18/2005			C20054887	Farinas	Carnall		09/07/2005		
30	6411929	6335037845	EASLEY, JUANITA	08/18/2005			F01899255	Farinas	Coleman		09/07/2005		
31	9113328864	9961309246	SMITH, ENID J	08/18/2005			F01830920	Farinas	Vacca		09/07/2005		
32	9116283860	9961593862	GWEN LECH	08/18/2005			C2005486	Farinas	Raksnis		09/07/2005		
33	2116388736	4024806558	LEROY FREEMAN	08/18/2005			F01795811	Farinas	Langford		09/07/2005		
34	1117279639	9961618524	BYRD, WILLIAM	08/18/2005			Z01706665	Farinas			09/07/2005	08/26/2005	
35	3113018213	9961302824	JONES, BRIAN S	08/18/2005			C20054819	Farinas			09/07/2005	08/29/2005	
36	8122184672	9961773222	CONNELLY, MIRIAM I	08/18/2005			C20054820	Farinas			09/07/2005	08/29/2005	
37	7116130126	2235239927	MONTGOMERY, SHYRL	08/09/2005			C20054842	Farinas			09/07/2005		
38	963441541	9395676161	RILEY, LORETTA	08/18/2005			C20054846	Farinas			09/07/2005	08/30/2005	
39	2114077862	6733455314	DEGRASSE, ANNE T	08/18/2005			C20054836	Farinas			09/07/2005		
40	3119038733	9961626894	TALLEY, ERRICK	08/18/2005			F01858922	Farinas			09/07/2005	08/29/2005	

FORMAL COMPLAINTS WHERE RESPONSE DUE DATE IS DUE BETWEEN 6 and 10 DAYS AS OF 09/01/2005

	Account #	SA #	Customer Name	DATES			Docket #	PGW			DATES		
				Active	Settled	Closed		Course	Witness	ALI Assigned	Resp. Due	Resp. File	Heari
41	9116893434	9354493105	O'REILLY, MICHAEL	08/18/2005	08/29/2005		C20054844	Farinas			09/07/2005		
42	278764295	1553529012	WALLACE, MARITITHA	08/18/2005	08/30/2005		C20054837	Farinas			09/07/2005		
43	2117613009	9961622415	DENNIS, PHYLLIS	08/18/2005			F01633827	Farinas			09/07/2005	08/30/2005	
44	476973363	463120307	GARCIA, WILNELIA	08/18/2005			C20054848	Farinas			09/07/2005	08/30/2005	
45	8113502738	9961369295	CREAMER, ROY	08/18/2005			Z01768119	Farinas			09/07/2005		
46	693055925	4507653375	ALMOND, ETHEL	08/18/2005			C20054855	Farinas			09/07/2005		
47	824280512	5707625277	LATIMORE, SHARON	08/19/2005			C20054973	Adamucci			09/08/2005		
48	1116693559	3391190020	CARMICHAEL, CYNTHIA	08/19/2005			C20054970	Adamucci			09/08/2005		
49	1113352549	8178860043	ZESZUT, JOHN	08/19/2005			C20054971	Farinas			09/08/2005		
50	450016571	1176844550	HARRIS, CHARLES M	08/19/2005			Z01877517	Farinas			09/08/2005		
51	240235296	2911690806	BURNO, STEVEN	08/19/2005			F01880101	Farinas			09/08/2005		
52	422575010	5867459980	BURNETTE, JAIME	08/19/2005			C20054925	Farinas			09/08/2005		
53	33474687	2211182168	BAERGA, ESPERANZA	08/19/2005			Z01873155	Farinas			09/08/2005		
54	6113454202	6344770943	HENDERSON, CRYSTAL L	08/19/2005			C20054926	Farinas			09/08/2005		
55	3117264625	3880544328	HANCOX, PATRELL R	08/19/2005			Z01877557	Adamucci			09/08/2005		
56	808622889	1478242624	NICHOLS, CYNTHIA D	08/19/2005			C20054972	Farinas			09/08/2005		
57	1114457836	9961409421	MAGGIOLINI, PETER	08/19/2005			C20054974	Farinas			09/08/2005		
58	669090637	3845991521	SMITH, KAREN	08/19/2005			Z01719581	Adamucci			09/08/2005		
59	986451530	2910697312	FONTANA, CHRISTOPHER	08/19/2005			Z01665078	Adamucci			09/08/2005		
60	3111625766	4002978805	GUERRERO, ESTABAN	08/19/2005			Z01609884	Adamucci			09/08/2005		
61	673089455	3004425483	CASTILLO, ISMAEL	08/19/2005			C20054924	Adamucci			09/08/2005		
62	4116206770	1440692481	HIRST, LINDA	08/19/2005			C20054928	Adamucci			09/08/2005		

FORMAL COMPLAINTS WHERE RESPONSE DUE DATE IS DUE BETWEEN 11 and 15 DAYS AS OF 09/01/2005

	Account #	SA #	Customer Name	DATES			Docket #	PGW			DATES		
				Active	Settled	Closed		Counsel	Witness	ALJ Assigned	Resp Due	Resp File	Hear
1	519845375	6632618799	WILLIAMS-MIMMS, RHONDA	08/23/2005			Z01896409	Farinas			09/12/2005		
2	8111752891	2827004190	GREEN, ROLANDA	08/23/2005			Z01880551	Farinas			09/12/2005		
3	598866758	2651040209	KUMMERLEN, KRISTINE M	08/23/2005			F01877895	Farinas			09/12/2005		
4	4113628697	9961447345	BUSH, STEPHANIE J	08/23/2005			Z01841154	Farinas			09/12/2005		
5	5113994371	9961316104	JACKSON, LORINDA	08/23/2005			F01778294	Farinas			09/12/2005		
6	8112080400	4593780972	HOUSE, MAURICE R	08/23/2005			F01848627	Farinas			09/12/2005		
7	982112291	3905549748	BAKER, BEVERLY R	08/23/2005			F01911274	Adamucci			09/12/2005		
8	1117567818	7117014267	YANCHIS, JOSEPH	08/22/2005			C20054976	Farinas			09/12/2005		
9	499916855	2131309188	PARKER, KEISHA S	08/24/2005			C20055075	Farinas			09/13/2005		
	2117454065	1462099546	DOHERTY, GINA M	08/24/2005			C20055043	Adamucci			09/13/2005		
11	2122013167	5170795526	CHAMBERS, MICHELE	08/24/2005			C20055081	Farinas			09/13/2005		
12	9116746647	3017894443	GROCE, DAVITA	08/24/2005			C20055038	Farinas			09/13/2005		
13	2111146507	358277738	FINKELMAN, CINDY	08/24/2005			C20055044	Farinas			09/13/2005		
14	879357818	3828469833	MC CARTHY, DENNIS	08/24/2005			C20055042	Farinas			09/13/2005		
15	504353503	1931920659	GREENE, FRANCIS P.	08/24/2005			C20055046	Farinas			09/13/2005		
16	726807229	5861448312	BURNETT, VERA	08/24/2005			C20055045	Farinas			09/13/2005		
17	2116388736	716753752	LEROY FREEMAN	08/24/2005			C20055082	Adamucci			09/13/2005		



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
Office of Administrative Law Judge
P.O. BOX 3265, HARRISBURG, PA 17105-3265

1st PAGE DOCKET

IN REPLY PLEASE
REFER TO OUR FILE

September 7, 2005

In Re: Various Complaints

C-2005 4886

Laureto A. Farinas, Esquire
800 West Montgomery Avenue
Philadelphia, PA 19122

Request for Blanket Extension of Time in Which to File Answers
to Complaints

NOTICE

Please be advised that your request for a blanket extension of time to file answers on the complaints on the attached list has been granted. The extension is approved for 30 days.

Answers must be filed on or before the date indicated on the attached list for each case. Failure to submit answers by that date may result in the scheduling of a hearing.

If you have any questions regarding this response, please contact the scheduling office at (717) 787-1399.

Enclosure

pc: Scheduling (w/enc.)
Beth Plantz (w/enc.)
Docket Section (w/enc.)

DOCUMENT
FOLDER

DOCKETED
NOV 07 2005

TIME EXTENSIONS

COMPLAINTS
FOR
PHILADELPHIA GAS WORKS

DOCKET NO.	RESP. DUE DATE	30-DAY TIME EXTENSION DUE DATE	COMMENTS
F-01606310	08/31/2005	09/31/2005	
Z-01812022	08/31/2005	09/31/2005	
Z-01783490	08/31/2005	09/31/2005	
C-20054858	08/31/2005	09/31/2005	
Z-01703352	08/31/2005	09/31/2005	
Z-01802069	08/31/2005	09/31/2005	
Z-01781897	08/31/2005	09/31/2005	
C-20054853	08/31/2005	09/31/2005	
Z-01777820	08/31/2005	09/31/2005	
Z-01758609	08/31/2005	09/31/2005	
Z-01781359	08/31/2005	09/31/2005	
Z-01775134	08/31/2005	09/31/2005	
Z-01757981	08/31/2005	09/31/2005	
Z-01780206	09/01/2005	10/01/2005	
Z-01772816	09/01/2005	10/01/2005	
Z-01787443	09/01/2005	10/01/2005	
F-01625760	09/01/2005	10/01/2005	
Z-01741834	09/01/2005	10/01/2005	
Z-01798369	09/01/2005	10/01/2005	
C-20054861	09/01/2005	10/01/2005	
C-20054862	09/01/2005	10/01/2005	
F-01610214	09/01/2005	10/01/2005	
Z-01703736	09/01/2005	10/01/2005	
Z-01818367	09/05/2005	10/05/2005	
Z-01599873	09/05/2005	10/05/2005	
Z-01746909	09/05/2005	10/05/2005	
F-01578155	09/05/2005	10/05/2005	
F-01560780	09/05/2005	10/05/2005	
C-20054873	09/05/2005	10/05/2005	
Z-01613899	09/05/200	10/05/2005	
F-01603719	09/05/2005	10/05/2005	
Z-01777259	09/05/2005	10/05/2005	Correct Docket No. is Z-01772594
F-01593262	09/05/2005	10/05/2005	
Z-01651513	09/05/2005	10/05/2005	
F-01581327	09/05/2005	10/05/2005	
C-20054871	09/05/2005	10/05/2005	
C-20054875	09/05/2005	10/05/2005	
C-20054878	09/06/2005	10/06/2005	

**Complaints
for
Philadelphia Gas Works (Cont'd)**

DOCKET NO.	RESP. DUE DATE	30-DAY TIME EXTENSION DUE DATE	COMMENTS
Z-01821106	09/06/2005	10/06/2005	
C-20054884	09/06/2005	10/06/2005	
Z-01773607	09/06/2005	10/06/2005	
C-20054882	09/06/2005	10/06/2005	
Z-01864537	09/06/2005	10/06/2005	
Z-01718126	09/06/2005	10/06/2005	
Z-01767176	09/06/2005	10/06/2005	
Z-01740344	09/06/2005	10/06/2005	
Z-01782543	09/06/2005	10/06/2005	
Z-01737655	09/06/2005	10/06/2005	
Z-01778493	09/06/2005	10/06/2005	
F-01669480	09/06/2005	10/06/2005	
Z-01696299	09/06/2005	10/06/2005	
Z-01709854	09/06/2005	10/06/2005	Complainant for this Docket No. is Francis Scarborough and not Angelique D. Cosby. Cosby's Docket No. is Z-01851953
Z-01765296	09/06/2005	10/06/2005	
C-20054883	09/06/2005	10/06/2005	
Z-01674945	09/06/2005	10/06/2005	
Z-01682269	09/06/2005	10/06/2005	
C-20054881	09/06/2005	10/06/2005	
Z-01705301	09/06/2005	10/06/2005	
Z-01792986	09/06/2005	10/06/2005	
F-01616264	09/06/2005	10/06/2005	
Z-01777100	09/06/2005	10/06/2005	
C-20054880	09/06/2005	10/06/2005	
Z-01694429	09/06/2005	10/06/2005	
C-20054911	09/07/2005	10/07/2005	
Z-01868754	09/07/2005	10/07/2005	
Z-01800409	09/07/2005	10/07/2005	
F-01578200	09/07/2005	10/07/2005	
F-01679920	09/07/2005	10/07/2005	
Z-01877579	09/07/2005	10/07/2005	
Z-01874716	09/07/2005	10/07/2005	
Z-01786183	09/07/2005	10/07/2005	
Z-01796401	09/07/2005	10/07/2005	
Z-01647474	09/07/2005	10/07/2005	
C-20054934	09/07/2005	10/07/2005	
C-20054912	09/07/2005	10/07/2005	
C-20054913	09/07/2005	10/07/2005	
C-20054914	09/07/2005	10/07/2005	
C-20054915	09/07/2005	10/07/2005	
C-20054937	09/07/2005	10/07/2005	
C-20054936	09/07/2005	10/07/2005	
C-20054935	09/07/2005	10/07/2005	
Z-01728718	09/07/2005	10/07/2005	
C-20054889	09/07/2005	10/07/2005	

**Complaints
for
Philadelphia Gas Works (Cont'd)**

DOCKET NO.	RESP. DUE DATE	30-DAY TIME EXTENSION DUE DATE	COMMENTS
Z-01743010	09/07/2005	10/07/2005	
Z-01702885	09/07/2005	10/07/2005	
Z-01792624	09/07/2005	10/07/2005	Complainant for this Docket No. is Cynthia Smith and not Desirea T. Grant. Desirea T. Grant is not in our system.
F-01690882	09/07/2005	10/07/2005	
F-01691880	09/07/2005	10/07/2005	
F-01632134	09/07/2005	10/07/2005	
F-01766847	09/07/2005	10/07/2005	
C-20054888	09/07/2005	10/07/2005	
C-20054887	09/07/2005	10/07/2005	
F-01899255	09/07/2005	10/07/2005	
F-01830920	09/07/2005	10/07/2005	
C-20054886	09/07/2005	10/07/2005	
F-01795811	09/07/2005	10/07/2005	
C-20054842	09/07/2005	10/07/2005	
C-20054846	09/07/2005	10/07/2005	This complaint is not in our system
C-20054836	09/07/2005	10/07/2005	
C-20054844	09/07/2005	10/07/2005	
C-20054837	09/07/2005	10/07/2005	Certificate of Satisfaction issued 9/02/05
Z-01768119	09/07/2005	10/07/2005	Duplicate Listing – Due Dates of 8/31/05 and 09/07/05
C-20054855	09/07/2005	10/07/2005	Duplicate Listing – Dues Dates of 8/31/05 and 09/07/05
C-20054973	09/08/2005	10/08/2005	
C-20054970	09/08/2005	10/08/2005	
C-20054971	09/08/2005	10/08/2005	
Z-01877517	09/08/2005	10/08/2005	
F-01880101	09/08/2005	10/08/2005	
C-20054925	09/08/2005	10/08/2005	
Z-01873155	09/08/2005	10/08/2005	
C-20054926	09/08/2005	10/08/2005	
Z-01877557	09/08/2005	10/08/2005	
C-20054972	09/08/2005	10/08/2005	
C-20054974	09/08/2005	10/08/2005	
Z-01719581	09/08/2005	10/08/2005	
Z-01665078	09/08/2005	10/08/2005	
Z-01609884	09/08/2005	10/08/2005	
C-20054924	09/08/2005	10/08/2005	
C-20054928	09/08/2005	10/08/2005	
Z-01896409	09/12/2005	10/12/2005	
Z-01880551	09/12/2005	10/12/2005	
F-01877895	09/12/2005	10/12/2005	Duplicate Listing – Due Dates of 09/12/05 and after 09/20/05
Z-01841154	09/12/2005	10/12/2005	
F-01778294	09/12/2005	10/12/2005	
F-01848627	09/12/2005	10/12/2005	Duplicate Listing – Due Dates of

**Complaints
for
Philadelphia Gas Works (Cont'd)**

DOCKET NO.	RESP. DUE DATE	30-DAY TIME EXTENSION DUE DATE	COMMENTS
			09/12/05 and after 09/20/05
F-01911274	09/12/2005	10/12/2005	Duplicate Listing – Due Dates of 09/12/05 and after 9/20/05
C-20054976	09/12/2005	10/12/2005	
C-20055075	09/13/2005	10/13/2005	
C-20055043	09/13/2005	10/13/2005	Duplicate Listing – Due Dates of 09/13/05 and after 09/20/05
C-20055081	09/13/2005	10/13/2005	Duplicate Listing – Due Dates of 09/13/05 and after 09/20/05
C-20055038	09/13/2005	10/13/2005	Duplicate Listing – Due Dates of 09/13/05 and after 09/20/05
C-20055044	09/13/2005	10/13/2005	Duplicate Listing – Due Dates of 09/13/05 and after 09/20/05
C-20055042	09/13/2005	10/13/2005	Duplicate Listing – Due Dates of 09/13/05 and after 09/20/05
C-20055046	09/13/2005	10/13/2005	Duplicate Listing – Due Dates of 09/13/05 and after 09/20/05
C-20055045	09/13/2005	10/13/2005	Duplicate Listing – Due Dates of 09/13/05 and after 09/20/05
C-20055082	09/13/2005	10/13/2005	Duplicate Listing – Due Dates of 09/13/05 and after 09/20/05
F-01878100	09/20/2005	10/20/2005	
Z-01777135	09/20/2005	10/20/2005	
C-20055075	09/20/2005	10/20/2005	
C-20055019	09/20/2005	10/20/2005	
C-20055033	09/20/2005	10/20/2005	
C-20055032	09/20/2005	10/20/2005	
C-20055035	09/20/2005	10/20/2005	
F-01778294	09/20/2005	10/20/2005	
F-01859980	09/20/2005	10/20/2005	
Z-01896409	09/20/2005	10/20/2005	
C-20055037	09/20/2005	10/20/2005	
Z-01841154	09/20/2005	10/20/2005	
C-20055036	09/20/2005	10/20/2005	
C-20055034	09/20/2005	10/20/2005	
Z-01880551	09/20/2005	10/20/2005	
F-01677174	09/20/2005	10/20/2005	
C-20055031	09/20/2005	10/20/2005	
C-20055039	09/20/2005	10/20/2005	

Philadelphia Gas Works

800 West Montgomery Avenue, Philadelphia, PA 19122



Laureto A. Farinas, Senior Attorney
Legal Department
Direct Dial: (215) 684-6982
Fax: (215) 684-6798
E-mail: laureto.farinas@pgworks.com

October 3, 2005

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

**DOCUMENT
FOLDER**

ORIGINAL

RE: Gwen Lech v. PGW, Docket No.: C-20054886

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby files the original and three (3) copies of its Answer to the Complaint in the above captioned matter.

If additional information is needed about this matter, please do not hesitate to contact me at my direct-dial number above. Thank you for your assistance in this matter.

Sincerely,

Laureto A. Farinas, Senior Attorney

Enclosure

cc: Gwen Lech
Jennifer Raksnis, (CRU)

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

83

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

ORIGINAL

Gwen Lech

v.

Philadelphia Gas Works

Docket No.: C - 20054886

Answer of the Philadelphia Gas Works

DOCUMENT
FOLDER

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby answers the Complaint filed in the above captioned matter. PGW hereby avers the following:

1. Admitted.
2. Admitted.
3. Admitted.
4. (a-b) Denied. PGW denies the averments contained in this paragraph of the Complaint concerning the accuracy of the Complainant's bill and all other averments that are conclusions. PGW did use the Complainant's called in meter readings.

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OCT 04 2005

According to PGW records the Complainant received gas service at 227 Buckingham Place, Philadelphia (Service Address).

According to PGW Records, the Complainant was receiving estimated bills based upon estimated meter readings.

On March 2, 2000, the Complainant contacted PGW and called in a meter reading of 5796.

On March 13, 2000 the previously generated over estimated bill was cancelled based on the Complainant's meter reading.

On December 31, 2000 the Complainant contacted PGW and called in a meter reading of 6220.

On January 9, 2001 due to the Complainant's lower meter reading, three over estimated bills were cancelled. PGW issued a new bill consistent with the Complainant's called in read.

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SECRETARY'S BUREAU

On December 30, 2002, PGW completed a meter exchange at the Service Address. Meter number 1592591 was removed at an index of 2306. PGW installed an Automatic Meter Reader is installed in the Service Address. Meter number 1516546 was installed at an index of 4786.

On January 28, 2003 two previously over estimated bills were cancelled and the Complainant was re billed to the remove index on the meter.

As the account currently stands the Complainant was re-billed due to previously over estimated gas usage. The Complainant did not receive a bill for previously unbilled gas usage.

The PGW Meter Shop has verified the remove index on the meter. Meter number 1592591 was tested upon removal and was found to be accurate.

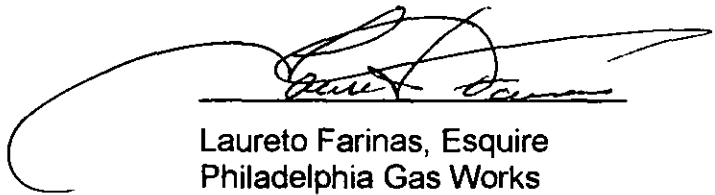
A decision of the Bureau of consumer Services ("BCS") rendered March 7, 2005, which is attached hereto as Exhibit "B", provided a payment arrangement consisting of the budget plan payment of \$24 per month

5. Denied. The averments in Paragraph 5 of the Complaint are requests for relief to which no response is required. PGW therefore denies the averments in this paragraph.
6. Admitted.
7. Denied. The Complainant has contacted PGW concerning this matter.

Wherefore, PGW respectfully requests that this Commission find against the Complainant, and affirm the decision of the BCS in this matter. PGW requests that, the Commission enter an Interim Order directing the Complainant to make payment of the current bill during the pendency of the hearing in this matter. PGW further requests that the Interim Order directing payment authorize PGW to terminate service if the Complainant fails to comply with that Interim Order.

Respectfully submitted,

October 3, 2005

A handwritten signature in black ink, appearing to read "Laureto Farinas", is written over a horizontal line. A large, sweeping flourish extends from the left side of the signature.

Laureto Farinas, Esquire
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122
(215) 684-6982

EXHIBIT A

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OCT 3 2005

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

HISTORY REQUEST REPORT FOR ACCOUNT # 9116283860 AND SA # 9961593862 AS OF 09/02/2005

Account #: 9116283860	SA #: 9961593862	Bill Cycle: 11	Rate Class: GS	Phone #: 3861094(215)
Name: GWEN LECH		Address: 227 BUCKINGHAM PL/PHILA,PA		
Pay Agreement Indicator: N	Easyway Indicator:	CRP Status:		
Blocker Start Date: 20050720	Blocker End Date: 20070731	Meter #: 1516546		

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
01/01/1996	CONVRC	\$1,152.77	\$1,579.66	\$1,579.66							
06/18/1997	LPC	\$29.14	\$29.14	\$29.14							
07/17/1997	LPC	\$26.59	\$26.59	\$26.59							
08/06/1997	LPC	\$19.64	\$19.64	\$19.64							
08/06/1997	BILL	\$725.88	\$725.88	\$0.00	07/16/1997	08/06/1997	R	2858	\$725.88	782	1592591
08/18/1997	PAY	(\$2,045.39)	(\$2,045.39)	\$0.00							
09/12/1997	BILL	\$46.38	\$46.38	\$0.00	08/06/1997	09/12/1997	Y	2897	\$46.38	39	1592591
09/15/1997	LPC	\$13.60	\$13.60	\$13.60							
10/14/1997	BILL	\$61.91	\$61.91	\$0.00	09/12/1997	10/14/1997	Y	2953	\$61.91	56	1592591
10/15/1997	LPC	\$12.50	\$12.50	\$12.50							
11/12/1997	BILL	\$167.10	\$167.10	\$0.00	10/14/1997	11/12/1997	Y	3124	\$167.10	171	1592591
11/13/1997	LPC	\$12.21	\$12.21	\$12.21							
12/12/1997	BILL	\$261.30	\$261.30	\$0.00	11/12/1997	12/12/1997	Y	3398	\$261.30	274	1592591
12/15/1997	LPC	\$15.10	\$15.10	\$15.10							
01/16/1998	LPC	\$21.50	\$21.50	\$21.50							
02/18/1998	LPC	\$23.21	\$23.21	\$23.21							
03/19/1998	LPC	\$29.33	\$29.33	\$29.33							
04/01/1998	PAY	(\$200.00)	(\$200.00)	\$0.00							
04/20/1998	LPC	\$29.76	\$29.76	\$29.76							
05/18/1998	LPC	\$29.59	\$29.59	\$29.59							
05/19/1998	BILL	\$229.08	\$229.08	\$0.00	12/12/1997	05/19/1998	R	3590	\$229.08	192	1592591
05/19/1998	LPC	\$71.16	\$71.16	\$71.16							
05/19/1998	LPCWVE	\$0.00	(\$355.73)	(\$355.73)							
05/20/1998	LPCWVE	\$0.00	(\$71.16)	(\$71.16)							
06/16/1998	PAY	(\$1,142.36)	(\$1,142.36)	\$0.00							
06/17/1998	BILL	\$39.05	\$39.05	\$0.00	05/19/1998	06/17/1998	Y	3621	\$39.05	31	1592591
07/16/1998	BILL	\$37.23	\$37.23	\$0.00	06/17/1998	07/16/1998	Y	3650	\$37.23	29	1592591
07/17/1998	LPC	\$0.47	\$0.47	\$0.47							

Account #: 9116283860

SA #: 9961593862

Bill Cycle: 11

Rate Class: GS

Phone #: 3861094(215)

Name: GWEN LECH

Address: 227 BUCKINGHAM PL/PHILA,PA

Pay Agreement Indicator: N

Easyway Indicator:

CRP Status:

Blocker Start Date: 20050720

Blocker End Date: 20070731

Meter #: 1516546

Tran/Date	Tran.Type	Current Amt:	Total Amt:	Adjust.Amt?	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter.#
08/14/1998	BILL	\$37.23	\$37.23	\$0.00	07/16/1998	08/14/1998	Y	3679	\$37.23	29	1592591
08/17/1998	LPC	\$0.91	\$0.91	\$0.91							
09/14/1998	BILL	\$39.05	\$39.05	\$0.00	08/14/1998	09/14/1998	Y	3710	\$39.05	31	1592591
09/15/1998	LPC	\$1.45	\$1.45	\$1.45							
10/08/1998	PAY	(\$115.00)	(\$115.00)	\$0.00							
10/14/1998	BILL	\$57.35	\$57.35	\$0.00	09/14/1998	10/14/1998	Y	3761	\$57.35	51	1592591
10/15/1998	LPC	\$0.50	\$0.50	\$0.50							
11/12/1998	BILL	\$133.25	\$133.25	\$0.00	10/14/1998	11/12/1998	Y	3895	\$133.25	134	1592591
11/13/1998	LPC	\$1.16	\$1.16	\$1.16							
12/12/1998	BILL	\$154.29	\$154.29	\$0.00	11/12/1998	12/12/1998	Y	4052	\$154.29	157	1592591
12/15/1998	LPC	\$2.85	\$2.85	\$2.85							
01/15/1999	BILL	\$360.06	\$360.06	\$0.00	12/12/1998	01/15/1999	Y	4434	\$360.06	382	1592591
01/19/1999	LPC	\$2.23	\$2.23	\$2.23							
02/11/1999	BILL	\$202.67	\$202.67	\$0.00	01/15/1999	02/11/1999	Y	4653	\$202.67	219	1592591
03/10/1999	BILL	\$243.89	\$243.89	\$0.00	02/11/1999	03/10/1999	Y	4921	\$243.89	268	1592591
03/11/1999	LPC	\$5.75	\$5.75	\$5.75							
04/07/1999	BILL	\$160.35	\$160.35	\$0.00	03/10/1999	04/07/1999	Y	5093	\$160.35	172	1592591
04/07/1999	LPC	\$8.76	\$8.76	\$8.76							
05/06/1999	PAY	(\$800.00)	(\$800.00)	\$0.00							
05/11/1999	BILL	\$116.85	\$116.85	\$0.00	04/07/1999	05/11/1999	Y	5215	\$116.85	122	1592591
05/12/1999	LPC	\$2.70	\$2.70	\$2.70							
06/11/1999	LPC	\$4.74	\$4.74	\$4.74							
06/11/1999	BILL	\$44.63	\$44.63	\$0.00	05/11/1999	06/11/1999	Y	5254	\$44.63	39	1592591
07/13/1999	PAY	(\$30.00)	(\$30.00)	\$0.00							
07/16/1999	BILL	\$38.54	\$38.54	\$0.00	06/11/1999	07/16/1999	Y	5286	\$344.68	32	1592591
07/21/1999	LPC	\$3.72	\$3.72	\$3.72							
08/13/1999	BILL	\$17.67	\$17.67	\$0.00	07/16/1999	08/13/1999	Y	5294	\$337.07	8	1592591
08/13/1999	PAY	(\$30.00)	(\$30.00)	\$0.00							
08/19/1999	LPC	\$4.72	\$4.72	\$4.72							
09/14/1999	BILL	\$75.96	\$75.96	\$0.00	08/13/1999	09/14/1999	Y	5369	\$387.63	75	1592591
09/14/1999	PAY	(\$30.00)	(\$30.00)	\$0.00							
09/18/1999	LPC	\$4.60	\$4.60	\$4.60							
09/20/1999	PAY	(\$300.00)	(\$300.00)	\$0.00							

Account #: 9116283860

SA #: 9961593862

Bill Cycle: 11

Rate Class: GS

Phone #: 3861094(215)

Name: GWEN LECH

Address: 227 BUCKINGHAM PL/PHILA,PA

Pay Agreement Indicator: N

Easyway Indicator:

CRP Status:

Blocker Start Date: 20050720

Blocker End Date: 20070731

Meter #: 1516546

Tran Date	Tran Type	Current Amt	Total Amt	Adjust Amt	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
10/08/1999	PAY	(\$30.00)	(\$30.00)	\$0.00							
10/14/1999	BILL	\$45.51	\$45.51	\$0.00	09/14/1999	10/14/1999	Y	5409	\$103.86	40	1592591
10/16/1999	LPC	\$0.72	\$0.72	\$0.72							
11/05/1999	PAY	(\$30.00)	(\$30.00)	\$0.00							
11/10/1999	BILL	\$34.19	\$34.19	\$0.00	10/14/1999	11/10/1999	Y	5436	\$0.00	27	1592591
11/10/1999	BILL	\$39.42	\$39.42	\$0.00	10/14/1999	11/10/1999	Y	5442	\$114.20	33	1592591
11/16/1999	LPC	\$0.92	\$0.92	\$0.92							
11/16/1999	CANB	(\$34.19)	(\$34.19)	\$0.00							
11/29/1999	PAY	(\$300.00)	(\$300.00)	\$0.00							
12/08/1999	PAY	(\$50.00)	(\$50.00)	\$0.00							
12/11/1999	BILL	\$80.11	\$80.11	\$0.00	11/10/1999	12/11/1999	Y	5521	(\$155.69)	79	1592591
01/10/2000	PAY	(\$50.00)	(\$50.00)	\$0.00							
01/15/2000	BILL	\$136.79	\$136.79	\$0.00	12/11/1999	01/15/2000	Y	5663	(\$68.90)	142	1592591
02/07/2000	PAY	(\$50.00)	(\$50.00)	\$0.00							
02/16/2000	BILL	\$566.45	\$566.45	\$0.00	01/15/2000	02/16/2000	Y	6295	\$447.55	632	1592591
03/02/2000	BILL	\$138.36	\$138.36	\$0.00	01/15/2000	03/02/2000	C	5796	(\$30.54)	133	1592591
03/06/2000	PAY	(\$50.00)	(\$50.00)	\$0.00							
03/13/2000	BSEGCN	\$0.00	\$0.00	(\$566.45)							
03/13/2000	CANB	(\$566.45)	(\$566.45)	\$0.00							
03/16/2000	BILL	\$35.17	\$35.17	\$0.00	03/02/2000	03/16/2000	Y	5836	\$4.63	40	1592591
04/07/2000	PAY	(\$50.00)	(\$50.00)	\$0.00							
04/14/2000	BILL	\$60.82	\$60.82	\$0.00	03/16/2000	04/14/2000	Y	5893	\$15.45	57	1592591
05/08/2000	PAY	(\$50.00)	(\$50.00)	\$0.00							
05/15/2000	BILL	\$41.47	\$41.47	\$0.00	04/14/2000	05/15/2000	Y	5928	\$6.92	35	1592591
06/06/2000	PAY	(\$50.00)	(\$50.00)	\$0.00							
06/09/2000	BILL	\$41.47	\$41.47	\$0.00	05/15/2000	06/09/2000	Y	5963	(\$1.61)	35	1592591
07/10/2000	PAY	(\$50.00)	(\$50.00)	\$0.00							
07/14/2000	BILL	\$30.05	\$30.05	\$0.00	06/09/2000	07/14/2000	Y	5985	(\$21.56)	22	1592591
08/07/2000	PAY	(\$50.00)	(\$50.00)	\$0.00							
08/14/2000	BILL	\$15.98	\$15.98	\$0.00	07/14/2000	08/14/2000	Y	5991	(\$55.58)	6	1592591
09/12/2000	PAY	(\$50.00)	(\$50.00)	\$0.00							
09/13/2000	BILL	\$13.34	\$13.34	\$0.00	08/14/2000	09/13/2000	Y	5994	(\$92.24)	3	1592591
10/06/2000	PAY	(\$50.00)	(\$50.00)	\$0.00							

Account #: 9116283860 SA #: 9961593862 Bill Cycle: 11 Rate Class: GS Phone #: 3861094(215)

Name: GWEN LECH Address: 227 BUCKINGHAM PL/PHILA,PA

Pay Agreement Indicator: N Easyway Indicator: CRP Status:

Blocker Start Date: 20050720 Blocker End Date: 20070731 Meter #: 1516546

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
10/13/2000	BILL	\$213.83	\$213.83	\$0.00	09/13/2000	10/13/2000	Y	6225	\$71.59	231	1592591
11/06/2000	PAY	(\$50.00)	(\$50.00)	\$0.00							
11/13/2000	BILL	\$302.64	\$302.64	\$0.00	10/13/2000	11/13/2000	Y	6557	\$224.23	332	1592591
11/14/2000	PAY	(\$100.00)	(\$100.00)	\$0.00							
12/08/2000	PAY	(\$50.00)	(\$50.00)	\$0.00							
12/12/2000	PAY	(\$225.00)	(\$225.00)	\$0.00							
12/13/2000	BILL	\$873.51	\$873.51	\$0.00	11/13/2000	12/13/2000	Y	7393	\$822.74	836	1592591
12/31/2000	BILL	\$258.80	\$258.80	\$0.00	09/13/2000	12/31/2000	C	6220	(\$308.44)	226	1592591
01/09/2001	BSEGNC	\$0.00	\$0.00	(\$873.51)							
01/09/2001	BSEGNC	\$0.00	\$0.00	(\$302.64)							
01/09/2001	CANB	(\$302.64)	(\$302.64)	\$0.00							
01/09/2001	CANB	(\$213.83)	(\$213.83)	\$0.00							
01/09/2001	BSEGNC	\$0.00	\$0.00	(\$213.83)							
01/09/2001	CANB	(\$873.51)	(\$873.51)	\$0.00							
01/11/2001	PAY	(\$50.00)	(\$50.00)	\$0.00							
02/05/2001	PAY	(\$50.00)	(\$50.00)	\$0.00							
02/13/2001	BILL	\$1,249.10	\$1,249.10	\$0.00	12/31/2000	02/13/2001	Y	7089	\$840.66	869	1592591
03/01/2001	PAY	(\$1,249.00)	(\$1,249.00)	\$0.00							
03/09/2001	PAY	(\$50.00)	(\$50.00)	\$0.00							
03/15/2001	BILL	\$786.44	\$786.44	\$0.00	02/13/2001	03/15/2001	Y	7620	\$328.10	531	1592591
04/03/2001	PAY	(\$800.00)	(\$800.00)	\$0.00							
04/06/2001	PAY	(\$50.00)	(\$50.00)	\$0.00							
04/16/2001	BILL	\$599.52	\$599.52	\$0.00	03/15/2001	04/16/2001	Y	8015	\$77.62	395	1592591
05/07/2001	PAY	(\$50.00)	(\$50.00)	\$0.00							
05/15/2001	BILL	\$294.99	\$294.99	\$0.00	04/16/2001	05/15/2001	Y	8204	\$322.95	189	1592591
05/17/2001	LPC	\$0.34	\$0.34	\$0.34							
06/07/2001	PAY	(\$400.00)	(\$400.00)	\$0.00							
06/08/2001	PAY	(\$50.00)	(\$50.00)	\$0.00							
06/15/2001	BILL	\$234.38	\$234.38	\$0.00	05/15/2001	06/15/2001	Y	8352	\$107.33	148	1592591
07/09/2001	PAY	(\$50.00)	(\$50.00)	\$0.00							
07/17/2001	BILL	\$224.03	\$224.03	\$0.00	06/15/2001	07/17/2001	Y	8493	\$282.07	141	1592591
07/19/2001	LPC	\$0.71	\$0.71	\$0.71							
08/07/2001	PAY	(\$50.00)	(\$50.00)	\$0.00							

Account #: 9116283860

SA #: 9961593862

Bill Cycle: 11

Rate Class: GS

Phone #: 3861094(215)

Name: GWEN LECH

Address: 227 BUCKINGHAM PL/PHILA,PA

Pay Agreement Indicator: N

Easyway Indicator:

CRP Status:

Blocker Start Date: 20050720

Blocker End Date: 20070731

Meter #: 1516546

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
08/15/2001	BILL	\$158.98	\$158.98	\$0.00	07/17/2001	08/15/2001	Y	8590	\$393.95	97	1592591
08/17/2001	LPC	\$2.90	\$2.90	\$2.90							
09/10/2001	PAY	(\$50.00)	(\$50.00)	\$0.00							
09/14/2001	BILL	\$218.57	\$218.57	\$0.00	08/15/2001	09/14/2001	Y	8739	\$567.67	149	1592591
09/18/2001	LPC	\$5.15	\$5.15	\$5.15							
09/25/2001	PAY	(\$400.00)	(\$400.00)	\$0.00							
10/04/2001	PAY	(\$50.00)	(\$50.00)	\$0.00							
10/16/2001	BILL	\$207.41	\$207.41	\$0.00	09/14/2001	10/16/2001	Y	8892	\$326.55	153	1592591
10/18/2001	LPC	\$1.47	\$1.47	\$1.47							
10/22/2001	PAY	(\$300.00)	(\$300.00)	\$0.00							
11/06/2001	PAY	(\$50.00)	(\$50.00)	\$0.00							
11/14/2001	BILL	\$289.79	\$289.79	\$0.00	10/16/2001	11/14/2001	Y	9112	\$266.34	220	1592591
12/10/2001	PAY	(\$50.00)	(\$50.00)	\$0.00							
12/13/2001	BILL	\$322.33	\$322.33	\$0.00	11/14/2001	12/13/2001	Y	9371	\$541.37	259	1592591
12/15/2001	LPC	\$2.70	\$2.70	\$2.70							
01/11/2002	PAY	(\$50.00)	(\$50.00)	\$0.00							
01/15/2002	PAY	(\$550.00)	(\$550.00)	\$0.00							
01/15/2002	BILL	\$560.00	\$560.00	\$0.00	12/13/2001	01/15/2002	Y	9864	\$501.37	493	1592591
02/06/2002	PAY	(\$50.00)	(\$50.00)	\$0.00							
02/13/2002	BILL	\$533.67	\$533.67	\$0.00	01/15/2002	02/13/2002	Y	333	\$991.81	469	1592591
02/15/2002	LPC	\$6.77	\$6.77	\$6.77							
03/11/2002	PAY	(\$50.00)	(\$50.00)	\$0.00							
03/14/2002	BILL	\$459.99	\$459.99	\$0.00	02/13/2002	03/14/2002	Y	757	\$1,415.92	424	1592591
03/16/2002	LPC	\$14.12	\$14.12	\$14.12							
03/18/2002	PAY	(\$550.00)	(\$550.00)	\$0.00							
04/05/2002	PAY	(\$50.00)	(\$50.00)	\$0.00							
04/15/2002	BILL	\$421.74	\$421.74	\$0.00	03/14/2002	04/15/2002	Y	1166	\$1,249.89	409	1592591
04/17/2002	LPC	\$12.23	\$12.23	\$12.23							
05/07/2002	PAY	(\$50.00)	(\$50.00)	\$0.00							
05/14/2002	BILL	\$227.60	\$227.60	\$0.00	04/15/2002	05/14/2002	Y	1369	\$1,445.48	203	1592591
05/16/2002	LPC	\$17.99	\$17.99	\$17.99							
05/20/2002	PAY	(\$500.00)	(\$500.00)	\$0.00							
05/21/2002	PAY	(\$750.00)	(\$750.00)	\$0.00							

Account #: 9116283860

SA #: 9961593862

Bill Cycle: 11

Rate Class: GS

Phone #: 3861094(215)

Name: GWEN LECH

Address: 227 BUCKINGHAM PL/PHILA,PA

Pay Agreement Indicator: N

Easyway Indicator:

CRP Status:

Blocker Start Date: 20050720

Blocker End Date: 20070731

Meter #: 1516546

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
06/11/2002	PAY	(\$50.00)	(\$50.00)	\$0.00							
06/13/2002	BILL	\$208.33	\$208.33	\$0.00	05/14/2002	06/13/2002	Y	1547	\$353.81	178	1592591
07/09/2002	PAY	(\$50.00)	(\$50.00)	\$0.00							
07/15/2002	BILL	\$194.48	\$194.48	\$0.00	06/13/2002	07/15/2002	Y	1705	\$498.29	158	1592591
08/06/2002	PAY	(\$50.00)	(\$50.00)	\$0.00							
08/13/2002	BILL	\$136.82	\$136.82	\$0.00	07/15/2002	08/13/2002	Y	1811	\$585.11	106	1592591
09/09/2002	PAY	(\$50.00)	(\$50.00)	\$0.00							
09/12/2002	BILL	\$145.78	\$145.78	\$0.00	08/13/2002	09/12/2002	Y	1924	\$180.89	113	1592591
09/13/2002	PAY	(\$500.00)	(\$500.00)	\$0.00							
10/08/2002	PAY	(\$50.00)	(\$50.00)	\$0.00							
10/11/2002	BILL	\$152.09	\$152.09	\$0.00	09/12/2002	10/11/2002	Y	2041	\$282.98	117	1592591
11/06/2002	PAY	(\$50.00)	(\$50.00)	\$0.00							
11/13/2002	BILL	\$333.73	\$333.73	\$0.00	10/11/2002	11/13/2002	Y	2318	\$566.71	277	1592591
11/29/2002	PAY	(\$50.00)	(\$50.00)	\$0.00							
12/13/2002	BILL	\$457.87	\$457.87	\$0.00	11/13/2002	12/13/2002	Y	2712	\$974.58	394	1592591
12/31/2002	PAY	(\$50.00)	(\$50.00)	\$0.00							
01/15/2003	BILL	\$561.64	\$561.64	\$0.00	10/11/2002	01/15/2003	R	4954	\$694.62	433	1516546
01/15/2003	BILL	\$561.64	\$561.64	\$0.00	10/11/2002	01/15/2003	R	2306	\$694.62	433	1592591
01/28/2003	BSEGCN	\$0.00	\$0.00	(\$333.73)							
01/28/2003	CANB	(\$457.87)	(\$457.87)	\$0.00							
01/28/2003	CANB	(\$333.73)	(\$333.73)	\$0.00							
01/28/2003	BSEGCN	\$0.00	\$0.00	(\$457.87)							
01/31/2003	PAY	(\$50.00)	(\$50.00)	\$0.00							
02/13/2003	BILL	\$509.28	\$509.28	\$0.00	01/15/2003	02/13/2003	R	5379	\$1,153.90	425	1516546
02/28/2003	PAY	(\$50.00)	(\$50.00)	\$0.00							
03/17/2003	BILL	\$448.11	\$448.11	\$0.00	02/13/2003	03/17/2003	R	5740	\$1,552.01	361	1516546
04/01/2003	PAY	(\$50.00)	(\$50.00)	\$0.00							
04/10/2003	PAY	(\$200.00)	(\$200.00)	\$0.00							
04/15/2003	BILL	\$210.82	\$210.82	\$0.00	03/17/2003	04/15/2003	R	5889	\$1,512.83	149	1516546
05/01/2003	PAY	(\$50.00)	(\$50.00)	\$0.00							
05/15/2003	BILL	\$92.24	\$92.24	\$0.00	04/15/2003	05/15/2003	R	5943	\$1,555.07	54	1516546
05/30/2003	PAY	(\$50.00)	(\$50.00)	\$0.00							
06/13/2003	BILL	\$109.33	\$109.33	\$0.00	05/15/2003	06/13/2003	R	6008	\$1,636.97	65	1516546

Account #: 9116283860

SA #: 9961593862

Bill Cycle: 11

Rate Class: GS

Phone #: 3861094(215)

Name: GWEN LECH

Address: 227 BUCKINGHAM PL/PHILA,PA

Pay Agreement Indicator: N

Easyway Indicator:

CRP Status:

Blocker Start Date: 20050720

Blocker End Date: 20070731

Meter #: 1516546

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
06/17/2003	LPC	\$22.57	\$22.57	\$22.57							
06/30/2003	PAY	(\$50.00)	(\$50.00)	\$0.00							
07/15/2003	BILL	\$43.53	\$43.53	\$0.00	06/13/2003	07/15/2003	R	6025	\$1,607.93	17	1516546
07/16/2003	LPCWVE	(\$22.57)	(\$22.57)	(\$22.57)							
07/21/2003	PAY	(\$400.00)	(\$400.00)	\$0.00							
08/01/2003	PAY	(\$50.00)	(\$50.00)	\$0.00							
08/13/2003	BILL	\$37.81	\$37.81	\$0.00	07/15/2003	08/13/2003	R	6038	\$1,195.74	13	1516546
08/25/2003	PAY	(\$200.00)	(\$200.00)	\$0.00							
08/29/2003	PAY	(\$50.00)	(\$50.00)	\$0.00							
09/15/2003	BILL	\$42.23	\$42.23	\$0.00	08/13/2003	09/15/2003	R	6054	\$987.97	16	1516546
09/26/2003	PAY	(\$200.00)	(\$200.00)	\$0.00							
10/01/2003	PAY	(\$50.00)	(\$50.00)	\$0.00							
10/14/2003	BILL	\$57.88	\$57.88	\$0.00	09/15/2003	10/14/2003	R	6081	\$795.85	27	1516546
10/31/2003	PAY	(\$50.00)	(\$50.00)	\$0.00							
11/05/2003	PAY	(\$313.00)	(\$313.00)	\$0.00							
11/13/2003	BILL	\$150.72	\$150.72	\$0.00	10/14/2003	11/13/2003	R	6170	\$583.57	89	1516546
12/01/2003	PAY	(\$50.00)	(\$50.00)	\$0.00							
12/15/2003	BILL	\$306.44	\$306.44	\$0.00	11/13/2003	12/15/2003	R	6372	\$840.01	202	1516546
12/18/2003	PAY	(\$260.00)	(\$260.00)	\$0.00							
12/31/2003	PAY	(\$50.00)	(\$50.00)	\$0.00							
01/15/2004	BILL	\$387.16	\$387.16	\$0.00	12/15/2003	01/15/2004	R	6633	\$925.12	261	1516546
01/17/2004	LPC	\$7.95	\$7.95	\$7.95							
01/30/2004	PAY	(\$50.00)	(\$50.00)	\$0.00							
02/02/2004	PAY	(\$300.00)	(\$300.00)	\$0.00							
02/13/2004	BILL	\$510.85	\$510.85	\$0.00	01/15/2004	02/13/2004	R	6997	\$1,094.59	364	1516546
02/18/2004	LPC	\$8.62	\$8.62	\$8.62							
03/01/2004	PAY	(\$50.00)	(\$50.00)	\$0.00							
03/16/2004	BILL	\$318.68	\$318.68	\$0.00	02/13/2004	03/16/2004	R	7202	\$1,378.93	205	1516546
03/18/2004	LPC	\$15.66	\$15.66	\$15.66							
04/01/2004	PAY	(\$50.00)	(\$50.00)	\$0.00							
04/15/2004	BILL	\$256.19	\$256.19	\$0.00	03/16/2004	04/15/2004	R	7371	\$1,605.05	169	1516546
04/17/2004	LPC	\$19.93	\$19.93	\$19.93							
04/28/2004	PAY	(\$500.00)	(\$500.00)	\$0.00							

Account #: 9116283860

SA #: 9961593862

Bill Cycle: 11

Rate Class: GS

Phone #: 3861094(215)

Name: GWEN LECH

Address: 227 BUCKINGHAM PL/PHILA,PA

Pay Agreement Indicator: N

Easyway Indicator:

CRP Status:

Blocker Start Date: 20050720

Blocker End Date: 20070731

Meter #: 1516546

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
04/30/2004	PAY	(\$50.00)	(\$50.00)	\$0.00							
05/14/2004	BILL	\$69.23	\$69.23	\$0.00	04/15/2004	05/14/2004	R	7402	\$1,140.10	31	1516546
05/18/2004	LPC	\$15.82	\$15.82	\$15.82							
06/01/2004	PAY	(\$50.00)	(\$50.00)	\$0.00							
06/09/2004	PAY	(\$500.00)	(\$500.00)	\$0.00							
06/15/2004	BILL	\$38.33	\$38.33	\$0.00	05/14/2004	06/15/2004	R	7415	\$637.28	13	1516546
06/17/2004	LPC	\$8.85	\$8.85	\$8.85							
07/01/2004	PAY	(\$50.00)	(\$50.00)	\$0.00							
07/15/2004	BILL	\$37.31	\$37.31	\$0.00	06/15/2004	07/15/2004	R	7427	\$633.39	12	1516546
07/17/2004	LPC	\$8.80	\$8.80	\$8.80							
07/30/2004	PAY	(\$50.00)	(\$50.00)	\$0.00							
08/07/2004	LPCWVE	(\$8.80)	(\$8.80)	(\$8.80)							
08/13/2004	BILL	\$35.80	\$35.80	\$0.00	07/15/2004	08/13/2004	R	7438	\$619.00	11	1516546
08/17/2004	LPC	\$8.61	\$8.61	\$8.61							
08/23/2004	LPCWVE	(\$8.61)	(\$8.61)	(\$8.61)							
08/23/2004	XFER	(\$610.39)	(\$610.39)	(\$610.39)							
09/01/2004	PAY	(\$50.00)	(\$50.00)	\$0.00							
09/15/2004	BILL	\$38.89	\$38.89	\$0.00	08/13/2004	09/15/2004	R	7451	(\$11.11)	13	1516546
10/01/2004	PAY	(\$50.00)	(\$50.00)	\$0.00							
10/14/2004	BILL	\$72.34	\$72.34	\$0.00	09/15/2004	10/14/2004	R	7486	\$11.23	35	1516546
11/01/2004	PAY	(\$50.00)	(\$50.00)	\$0.00							
11/15/2004	BILL	\$196.39	\$196.39	\$0.00	10/14/2004	11/15/2004	R	7606	\$157.62	120	1516546
12/01/2004	PAY	(\$50.00)	(\$50.00)	\$0.00							
12/14/2004	BILL	\$267.66	\$267.66	\$0.00	11/15/2004	12/14/2004	R	7753	\$228.89	147	1516546
12/15/2004	PAY	(\$146.39)	(\$146.39)	\$0.00							
12/29/2004	PAY	(\$217.66)	(\$217.66)	\$0.00							
12/31/2004	PAY	(\$50.00)	(\$50.00)	\$0.00							
01/14/2005	BILL	\$478.78	\$478.78	\$0.00	12/14/2004	01/14/2005	R	8015	\$440.01	262	1516546
02/01/2005	PAY	(\$50.00)	(\$50.00)	\$0.00							
02/03/2005	PAY	(\$428.78)	(\$428.78)	\$0.00							
02/14/2005	BILL	\$597.03	\$597.03	\$0.00	01/14/2005	02/14/2005	R	8363	\$558.26	348	1516546
03/01/2005	PAY	(\$547.03)	(\$547.03)	\$0.00							
03/01/2005	PAY	(\$50.00)	(\$50.00)	\$0.00							

Account #: 9116283860

SA #: 9961593862

Bill Cycle: 11

Rate Class: GS

Phone #: 3861094(215)

Name: GWEN LECH

Address: 227 BUCKINGHAM PL/PHILA,PA

Pay Agreement Indicator: N

Easyway Indicator:

CRP Status:

Blocker Start Date: 20050720

Blocker End Date: 20070731

Meter #: 1516546

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
03/08/2005	XFER	\$610.39	\$610.39	\$610.39							
03/15/2005	BILL	\$440.55	\$440.55	\$0.00	02/14/2005	03/15/2005	R	8639	\$1,012.17	276	1516546
04/01/2005	PAY	(\$50.00)	(\$50.00)	\$0.00							
04/06/2005	PAY	(\$210.00)	(\$210.00)	\$0.00							
04/14/2005	BILL	\$209.62	\$209.62	\$0.00	03/15/2005	04/14/2005	R	8765	\$961.79	126	1516546
04/29/2005	PAY	(\$50.00)	(\$50.00)	\$0.00							
05/05/2005	PAY	(\$160.00)	(\$160.00)	\$0.00							
05/13/2005	BILL	\$73.39	\$73.39	\$0.00	04/14/2005	05/13/2005	R	8802	\$825.18	37	1516546
05/24/2005	PAY	(\$160.00)	(\$160.00)	\$0.00							
06/01/2005	PAY	(\$50.00)	(\$50.00)	\$0.00							
06/14/2005	BILL	\$46.56	\$46.56	\$0.00	05/13/2005	06/14/2005	R	8820	\$661.74	18	1516546
07/01/2005	PAY	(\$50.00)	(\$50.00)	\$0.00							
07/14/2005	BILL	\$53.33	\$53.33	\$0.00	06/14/2005	07/14/2005	R	8841	\$665.07	21	1516546
08/01/2005	PAY	(\$50.00)	(\$50.00)	\$0.00							
08/15/2005	BILL	\$54.96	\$54.96	\$0.00	07/14/2005	08/15/2005	R	8863	\$679.25	22	1516546
08/16/2005	LPC	\$9.22	\$9.22	\$9.22							
09/01/2005	PAY	(\$50.00)	(\$50.00)	\$0.00							

EXHIBIT B

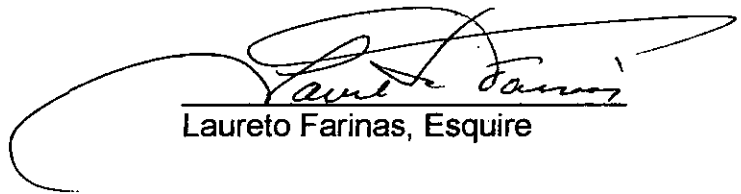
RECEIVED
OCT 3 2005
PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

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- <Customer>
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 <CustomerLastName>**LECH**</CustomerLastName>
 <AccountNumber>**9116283860**</AccountNumber>
 - <CustomerServAddress>
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 <ServCity>**PHILADELPHIA**</ServCity>
 <ServState>**PA**</ServState>
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- <OtherInfo>
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 <BCSInvestigatorLName>**RIVERA**</BCSInvestigatorLName>
 <NbrOfTimeSend>**1**</NbrOfTimeSend>
 <NbrOfTimeFaxed>**0**</NbrOfTimeFaxed>

VERIFICATION

I, Laureto Farinas, hereby declare that I am counsel to the Philadelphia Gas Works; that, as such, I am authorized to make this verification on its behalf: that the facts set forth in the foregoing Answer are true to the best of my knowledge, information and belief, and that I expect to be able to prove these at a hearing held in this matter. I make this verification subject to the penalties of 18. Pa. C.S. §4904, pertaining to false statements to authorities.

Date: October 3, 2005


Laureto Farinas, Esquire

RECEIVED
OCT 3 2005
PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

CERTIFICATE OF SERVICE

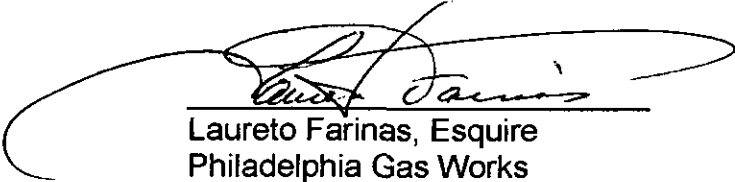
I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF §1.54 (RELATING TO SERVICE BY A PARTICIPANT).

Service List:

For Complainant:

*Ms. Gwen Lech
227 Buckingham Place
Philadelphia, PA 19104*

October 3, 2005


Laureto Farinas, Esquire
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122
(215) 684-6982

Philadelphia Gas Works



800 West Montgomery Avenue, Philadelphia, PA 19122

Sharon L. Banton, Paralegal
Legal Department

Direct Dial: 215-684-6862

FAX: 215-684-6798

E-mail: Sharon.banton@pgworks.com

October 3, 2005

James McNulty, Sec.
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

Re: Filings

Dear Secretary McNulty:

Enclosed please find filings for the below listed individuals:

Satisfaction Letter

Renee Cosby

Docket No. Z-01684632

Answer

Enid Smith
Melinda Custus
Gwen Lech

Docket No. F-01830920
Docket No. C-20054887
Docket No. C-20054886

Yours truly,

A handwritten signature in cursive script that reads 'Sharon L. Banton'.

Sharon Banton, Paralegal

Enclosures

RECEIVED

OCT 3 2005

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU