**BEFORE THE**

**PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Alyson Scott :

 :

 v. : F-2012-2330753

 :

Philadelphia Gas Works :

**INTERIM ORDER**

**SETTING RESOLUTION CONFERENCE**

On or about October 23, 2012, Alyson Scott ("Complainant") filed a complaint against Philadelphia Gas Works ("Respondent"), at the above-captioned docket number. On or about October 26, 2012, the Office of Consumer Advocate (“OCA”) filed a Notice of Intervention. On or about November 14, 2012, Respondent filed an answer to the complaint.

 Based upon a review of the information contained in this material, I direct the parties to attempt to resolve this matter themselves. Respondent shall contact Complainant and OCA to set a mutually convenient date and time for Respondent, Complainant and OCA to hold a conference about resolving the case. The conference must take place no later than December 18, 2012, unless this is not possible.

 **Within ten (10) days following the conference,** **Respondent** **shall file a short report with Mediator Herbert R. Nurick ("Mediator")**, **setting forth:**

 (a) The date of the conference;

 (b) Who participated for each party;

 (c) A statement whether a full resolution, including withdrawal of complaint, was achieved, and, if not, whether the parties consent to have this case set for mediation by the mediation staff of the Commission; and

 (d) A statement of any issues which have been resolved, if a full resolution was not achieved.

 The Commission encourages mediation if the parties cannot reach an agreement through the resolution conference. Mediation is an informal process in which the parties attempt to resolve the case with the help of a mediator. The mediator is a neutral staff member of the Commission who does not give advice, represent any party, evaluate or make a decision. Instead, the mediator assists the parties in their efforts to come to an agreement.

 If the parties do not reach an agreement on their own, and do not consent to mediate, they are entitled to the hearing process. The hearing process usually includes the presentation of oral testimony and other evidence before a Commission administrative law judge, who will then consider the case and make a written decision to resolve it.

 **If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Mediator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.**

 **In either situation, Respondent must file a report with the Mediator by the applicable due date set forth above.**

 If you have any questions, you should contact the Mediator. His address and phone

number are:

 Mediator Herbert R. Nurick

 P. O. Box 3265

 Harrisburg, PA 17105-3265

 (717) 783-5428

 Email: hnurick@state.pa.us

Date: November 20, 2012

 CHARLES E. RAINEY, JR.

 Chief Administrative Law Judge

**F-2012-2330753 Alyson Scott v. Philadelphia Gas Works**

Alyson Scott

39 E Logan Street

Philadelphia PA 19144

**(215) 242-5425**

Dianne E Dusman Esquire

Amy Hirakis Esquire

Office of Consumer Advocate

555 Walnut Street

5th Floor Forum Place

Harrisburg PA 17101-1923

**(717) 783-5048**

Laureto A Farinas Esquire

Philadelphia Gas Works

800 W Montgomery Avenue

Philadelphia PA 19122

**(215) 684-6982**