

DESCRIPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00	:	
2. BUREAU: ALJ	:	
3. SECTION(S):	:	
5. APPROVED BY:	:	4. PUBLIC MEETING DATE:
DIRECTOR:	:	00/00/00
SUPERVISOR:	:	
6. PERSON IN CHARGE:	:	7. DATE FILED: 07/08/05
8. DOCKET NO: C-20054947	:	9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: GORI, MICHAEL

RESPONDENT/APPLICANT: WEST PENN POWER CO.

COMP/APP COUNTY: WASHINGTON

UTILITY CODE: 111250

ALLEGATION OR SUBJECT

COMPLAINANT STATES THERE ARE INCORRECT CHARGES ON HIS BILL AND HE RECEIVED NOTICE THAT HIS SERVICE WAS GOING TO BE TERMINATED. HE WANTS HIS POWER TURNED BACK ON BECAUSE HE HAS ALL OF HIS BILLS PAID TO DATE.

DOCUMENT
FOLDER

DOCKETED
AUG 18 2005

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

C-20054947

RECEIVED

2005 JUL -8 AM 10:13

PA P.U.C. SECRETARY'S BUREAU

Please print or type.

11250

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name Michael Gori

Street/P.O. Box 1216 Thomas St Apt #

City Monongahela State Pa Zip 15063

County Washington

Area Code/HOME Phone 412-403-9398

Area Code/WORK Phone

Utility Account Number 13904012040505 (from your bill)

ORIGINAL

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name

Street/P.O. Box

City State Zip

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: Allegheny Power

3. TYPE OF UTILITY (check one)

- ELECTRIC
- GAS
- WATER
- TELEPHONE (local, long distance)
- STEAM HEAT
- WASTE WATER
- MOTOR CARRIER (taxi, moving company, limousine)

4

4. **COMPLAINT** (check one)

A. In general, what is your complaint?

- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other.
(explain)

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

On or around June 20, 2005 received a termination notice indicating that service would be turned off as Allegheny Power Transferred Funds due from Ida Gori onto my account. My account is in her name, but I am not responsible for her bills. I called and filed the matter BCS 1932275 and on July 5, 2005 my service was turned off. The power company did not even post a 3 day notice. In the power companies note to the PUC I did not comply with payment arrangements in the past. That is a FALSE statement. I never set up payment arrangements before on this account.

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

I have paid to date all my current bill. I want my power turned back on.

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company AND your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES
(includes appeals of BCS determinations)

NO


If you tried to, but could not speak to a utility company representative about your complaint, please explain why. They would not accept any payment arrangements and also they would not let me put the account in my name

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I Michael Gori, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).



(Signature)

7/5/05

(Date)

9. LEGAL REPRESENTATION (IF ANY)

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name None

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

10. FILING

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 nd Floor Harrisburg, Pennsylvania 17120
--	--

Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your complaint for your records.



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
BUREAU OF CONSUMER SERVICES
P.O. BOX 3265, HARRISBURG, PA 17105-3265

6/29/2005

BCS No: 1932275

IDA M GORI
1216 THOMAS ST
MONONGAHELA PA 15063 - 2746

DEAR IDA M GORI:

The Law does not allow the Public Utility Commission to help you with payment terms at this time. We cannot help you since your circumstances do not qualify you to receive another payment agreement. We are closing your complaint without a decision.

You must contact ALLEGHENY POWER to discuss how much money you need to pay.

Sincerely,

JULIE BENNETT
Investigator

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: August 18, 2005

DOCKETED
AUG 18 2005

MICHAEL GORI
Complainant

VS.

WEST PENN POWER COMPANY
Respondent

Complaint Docket
No: C-20054947

DOCUMENT
FOLDER

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: WEST PENN POWER COMPANY

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.

James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

DOCUMENT
FOLDER

DATE SERVED: August 18, 2005

C-20054947

WEST PENN POWER COMPANY
KATHY L PATTON
DEPUTY GENERAL COUNSEL
800 CABIN HILL DR
GREENSBURG PA 15601

Dear Sir/Madam:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by MICHAEL GORI. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

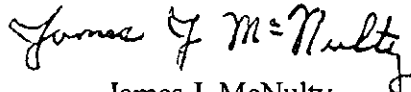
August 18, 2005

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,

A handwritten signature in cursive script that reads "James J. McNulty".

James J. McNulty
Secretary

ANE

2. Article Number



7160 3901 9843 0729 0672

3. Service Type **CERTIFIED MAIL**

4. Restricted Delivery? (Extra Fee) Yes

1. Article Addressed to:

Allegheny Power

FC

C-20054947

COMPLETE THIS SECTION ON DELIVERY

A. Received by (Please Print Clearly)

HENRY LITTLE

B. Date of Delivery

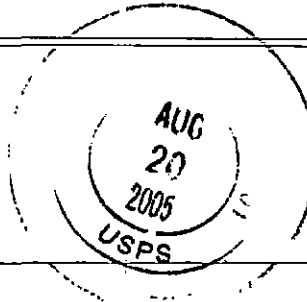
C. Signature

x *[Handwritten Signature]*

Agent
 Addressee

D. Is delivery address different from item 1?
If YES, enter delivery address below:

Yes
 No



PS Form 3811, February



LEGAL SERVICES

ORIGINAL



Allegheny Energy

800 Cabin Hill Drive
Greensburg, PA 15601-1689
Phone: (724) 837-3000
FAX: (724) 838-6464
Writer's Direct Dial No. (724) 838-6210

E-mail: jmunsch@alleghenyenergy.com
September 7, 2005

VIA FEDERAL EXPRESS

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

RECEIVED

SEP 07 2005

DOCUMENT
FOLDER

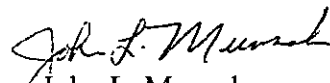
PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Re: Michael Gori v. West Penn Power Company
Complaint Docket No. C-20054947

Dear Secretary McNulty:

Enclosed are the original and three (3) copies of the Answer of West Penn Power Company ("Allegheny Power") to the above-captioned Formal Complaint, with certificate of service attached. This Answer is filed by Federal Express and the filing date is deemed to be today.

Very truly yours,


John L. Munsch
Senior Attorney

Enclosures

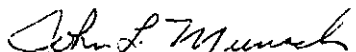
cc: Certificate of Service

accounts were in Ida Mae Gori's name; therefore, she was the ratepayer responsible for payment on both accounts and the transfer of the unpaid balance from a discontinued account to an active account for the same ratepayer was proper. In his complaint, Michael Gori claims he never set up payment arrangements before on this account. A payment arrangement established by Bureau of Consumer Services was set up on this account in May 2004, as a result of an informal complaint, case number 1656455, filed by Michael Gori. Electric service at this address was terminated for non-payment on July 5, 2005. The balance has since been paid and the electric service has been restored to Ida Mae Gori. Attached are the account statement (Exhibit A), payment arrangement history (Exhibit B), and Bureau of Consumer Services decisions/case closing data for this account (Exhibit C).

WHEREFORE, Allegheny Power requests that the relief sought by the Complainant in Paragraph No. 5 be denied and the above-captioned matter be dismissed.

Respectfully submitted,

Date: September 7, 2005

By: 
John L. Munsch, Attorney for
WEST/PENN POWER COMPANY,
dba ALLEGHENY POWER
800 Cabin Hill Drive
Greensburg, PA 15601
(724) 838-6210

RECEIVED

ACCOUNT STATEMENT

WPPCo Acct # 1-39-04-012-040505

SEP 07 2005

Customer GORI,IDA MAE

Investigator

Case Number Z-01656455

PA PUBLIC UTILITY COMMISSION

Svc To	Days	Mtr Rdg	Type	Cons	ADC	DD	Bill Amt	Due Date	LPC	Pymts	Date	Balance	Comments
10-29-03	021	06098	IA	00829	37.5		\$ 55.43	11-20-03	---	\$ 71.60	10-28-03	\$ 16.17	CR
12-04-03	036	08020	A	01922	53.4		\$ 126.36	12-29-03	\$ 1.38	---	---	\$ 111.57	
							\$ 100.90	12-29-03	---	---	---	\$ 212.47	reinstated unpaid balance of \$100.90 from 43904113040504 (bankruptcy docket#02-29559 dismissed 12/12/03)
01-02-04	029	08020	E	00000			\$ 5.00	01-26-04	\$ 2.70	---	---	\$ 220.17	
01-30-04	028	13433	A	05413	95.0		\$ 343.96	02-25-04	\$ 7.00	---	---	\$ 571.13	
									---	\$ 317.00	03-05-04	\$ 254.13	ENERGY CREDIT
03-03-04	033	16567	E	03134			\$ 201.25	03-24-04	---	---	---	\$ 455.38	
									---	\$ 254.00	04-19-04	\$ 201.38	ENERGY CREDIT
03-31-04	028	17841	A	01274	72.3		\$ 84.76	04-22-04	---	---	---	\$ 286.14	
05-03-04	033	18184	E	00343			\$ 26.49	05-24-04	---	---	---	\$ 312.63	
06-01-04	029	20302	A	02118	39.7		\$ 137.62	06-23-04	---	---	---	\$ 450.25	

Type Codes: A - Actual C - Customer IA - Initial (Actual) FA - Final (Actual)
 E - Estimate R - Remote IE - Initial (Estimate) FE - Final (Estimate)

* Cooling/Heating

ACCOUNT STATEMENT

WPPCo Acct # 1-39-04-012-040505

Customer GORI,IDA MAE

Investigator

Case Number Z-01656455

Svc To	Days	Mtr Rdg	Type	Cons	ADC	DD *	Bill Amt	Due Date	LPC	Pymts	Date	Balance	Comments
07-01-04	030	21389	E	01087			\$ 73.08	07-22-04				\$ 523.33	
07-30-04	029	22371	A	00982	35.1		\$ 66.49	08-23-04				\$ 589.82	
08-31-04	032	23554	E	01183			\$ 79.08	09-21-04	\$ 7.39			\$ 676.29	
09-30-04	030	25408	A	01854	49.0		\$ 121.10	10-21-04	\$ 5.59	\$ 99.57	10-01-04	\$ 703.41	
10-29-04	029	26829	E	01421			\$ 93.99	11-22-04		\$ 88.47	10-29-04	\$ 708.93	
									\$12.98 CR			\$ 695.95	LPC adjustment
11-30-04	032	28125	A	01296	44.5		\$ 86.16	12-22-04		\$ 111.71	12-01-04	\$ 670.40	
										\$ 761.00	12-23-04	\$ 90.60CR	ENERGY CREDIT
										\$.78	12-31-04	\$ 91.38CR	Security deposit interest
01-03-05	034	30852	E	02727			\$ 175.88	01-24-05				\$ 84.50	
02-01-05	029	33679	A	02827	88.2		\$ 182.15	02-22-05				\$ 266.65	
03-03-05	030	36171	E	02492			\$ 161.15	03-24-05				\$ 427.80	
04-04-05	032	38858	A	02687	83.5		\$ 173.36	04-25-05				\$ 601.16	

Type Codes: A - Actual C - Customer IA - Initial (Actual) FA - Final (Actual)
E - Estimate R - Remote IE - Initial (Estimate) FE - Final (Estimate)

* Cooling/Heating

ACCOUNT STATEMENT

WPPCo Acct # 1-39-04-012-040505

Customer GORI,IDA MAE

Investigator

Case Number Z-01656455

Svc To	Days	Mtr Rdg	Type	Cons	ADC	DD *	Bill Amt	Due Date	LPC	Pymts	Date	Balance	Comments
05-03-05	029	40546	E	01688			\$ 110.78	05-23-05	--	---	---	\$ 711.94	
06-02-05	030	41587	A	01041	46.3		\$ 70.24	06-23-05	--	\$ 324.10	06-02-05	\$ 3099.73	Balance includes \$2641.65 debit reinstated from account 43904065044507 (same ratepayer)
07-01-05	029	42604	E	01017			\$ 68.72	07-25-05	--	\$ 407.80	07-05-05	\$ 2760.65	
									--	\$ 194.00	---	\$ 2566.65	\$194 sec dep applied to A/R
									--	\$ 5.93	---	\$ 2560.72	\$5.93 sec dep interest
07-05-05	004	44139	FA	01535	77.3		\$ 96.86	08-05-05	--	---	---	\$ 3082.72	Balance includes \$425.14 debit reinstated from 43904065044507 (same ratepayer)
									--	\$ 1500.00	07-25-05	\$ 1582.72	
									--	\$ 1350.00	07-29-05	\$ 232.72	
									--	---	---	\$ 0.00	Final balance transferred to updated account 13904012040506 (same ratepayer)

Type Codes: A - Actual C - Customer IA - Initial (Actual) FA - Final (Actual)
 E - Estimate R - Remote IE - Initial (Estimate) FE - Final (Estimate)

* Cooling/Heating

ALLEGHENY POWER (WEST PENN POWER CO)**Customer: Ida Mae Gori****Account Number: 13904012040505****Service Address: 1216 Thomas St., Monongahela, PA 15063****Mailing Address: 401 W. Main St., Apt. 1001, Monongahela, PA 15063****Prior Agreements**

Type: PUC#1656455
Date: 05/04/04
Balance: \$312.63
Terms: \$40 + BB monthly beginning in June 2004

RECEIVED**SEP 07 2005****PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU**



RECEIVED

SEP 07 2005

APC/PUC Data Exchange
Closing Case (For Printing Only)

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Return To Closing Case

Case Information					
Case Number	1932275	Opened On	6/29/2005	Closed On	6/29/2005
No. Of Times Sent	1	No. Of Times Faxed	0	Received Date	6/29/2005 2:55:01 PM
Investigator	JULIE BENNETT		Account Number	13904012040505	
Status	COMPLETED	Assigned To	Draisha	Assigned Date	6/29/2005 11:38:36 AM
Customer Information					
Customer: First Name	IDA	MI	M	Last Name	GORI
Service Address					
Addr1	1216 THOMAS ST			Addr2	
City	MONONGAHELA	State	PA	Zip	15063-2746
Decision Data					
Account Balance	3099.73	Balance Date	6/29/2005		
Resolution	THE CUSTOMER HAS DEFAULTED ON A PRIOR COMPANY PAYMENT ARRANGEMENT AND DOES NOT QUALIFY FOR NEW PAYMENT ARRANGEMENT TERMS. NO CII, NO SCIC. CASE DISMISSED WITHOUT A DECISION. LETTER SENT TO THE CUSTOMER.				
Paragraph Description					
Letter Description	CHAPTER 14 EGW DISMISS/CONTACT COMP LETTER				
Chapter	Violation	NO	Section Rule		
Decision Issue	N	Oral Written	W	Prior Case Number	
Head Date	6/29/2005		Service Restored Pay		
Service Continue Amount			Service Continue Date		
Terms					
Special Budget Amount			Regular Budget Amount		

<i>Plus Payment Towards Arrears</i>	<i>End Of Month Payment</i>
<i>Final Bill Monthly Payment</i>	<i>Current Bill Monthly Payment</i>

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Attachments | Transmission History | Notes | Exit**



APC/PUC Data Exchange Closing Case (For Printing Only)

Return To Closing Case

Case Information					
Case Number	1656455	Opened On	5/4/2004	Closed On	5/4/2004
No. Of Times Sent	2	No. Of Times Faxed	0	Received Date	6/1/2004 11:00:02 AM
Investigator	LISA JENKINS		Account Number	13904012040505	
Status	COMPLETED	Assigned To	Draisha	Assigned Date	5/5/2004 3:12:55 PM
Customer Information					
Customer: First Name	IDA MAE		MI	Last Name	GORI
Service Address					
Addr1	1216 THOMAS STREET				Addr2
City	MONONGAHELA	State	PA	Zip	15063-
Decision Data					
Account Balance	312.63	Balance Date	5/17/2004		
Resolution	REVISED DECISION.....ISSUED ST PAR AS PRIOR #1403385 CLOSED WITHOUT A DECISION.....WAIVE LPCS.				
Paragraph Description					
Letter Description	EGW STRAIGHT PAR/NO LPCS/BUDGET +				
Chapter	Violation	NO	Section Rule		
Decision Issue	Y	Oral Written	W	Prior Case Number	1509472
Head Date	6/1/2004		Service Restored Pay		
Service Continue Amount			Service Continue Date		
Terms	JUNE 2004				
Special Budget Amount	133.00	Regular Budget Amount	93.00		
Plus Payment Towards Arrears	40.00	End Of Month Payment			

Final Bill Monthly Payment

Current Bill Monthly Payment

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Attachments | Transmission History | Notes | Exit**



APC/PUC Data Exchange Closing Case (For Printing Only)

Return To Closing Case

Case Information					
Case Number	1403385	Opened On	6/4/2003	Closed On	6/9/2003
No. Of Times Sent	1	No. Of Times Faxed	0	Received Date	6/9/2003 9:55:15 AM
Investigator	LISA JENKINS		Account Number	27483396	
Status	COMPLETED	Assigned To	Draisha	Assigned Date	6/4/2003 2:26:06 PM
Customer Information					
Customer: First Name	IDA	MI	Last Name	GORI	
Service Address					
Addr1	1216 THOAMS STREET			Addr2	
City	MONONGAHELA	State	PA	Zip	15063-
Decision Data					
Account Balance	88888.88		Balance Date		
Resolution	VERBAL CLOSE NO DECISION.....PUC HAS NO JURISDICTION OVER SECURITY DEPOSITS ASSESSED AFTER A BANKRUPTCY FILING.....SENT LTR TO CUST ADVISING SAME.				
Paragraph Description					
Letter Description					
Chapter	Violation	NO	Section Rule		
Decision Issue	N	Oral Written	O	Prior Case Number	
Head Date			Service Restored Pay		
Service Continue Amount			Service Continue Date		
Terms					
Special Budget Amount			Regular Budget Amount		
Plus Payment Towards Arrears			End Of Month Payment		
Final Bill Monthly Payment			Current Bill Monthly Payment		

Main Menu | **Training Manual** | **Complaints** | **Case History** |
Attachments | **Transmission History** | **Notes** | **Exit**

COMMONWEALTH OF PENNSYLVANIA)
)
COUNTY OF WESTMORELAND)

ss:

AFFIDAVIT

RUTH R. TOLBERT, being duly sworn according to law, deposes and says that she is Assistant Secretary of West Penn Power Company; that she is authorized to and does make this affidavit for it; and that the facts in the foregoing Answer are, to the best of her knowledge, information and belief, true and correct and she expects the said West Penn Power Company, to provide the same at any hearing hereof.

Ruth R. Tolbert
Ruth R. Tolbert

Sworn to and subscribed before me
this 7th day of September, 2005.

Bonnie L. Bach
Notary Public

Notarial Seal
Bonnie L. Bach, Notary Public
City of Greensburg, Westmoreland County
My Commission Expires Apr. 14, 2007



ORIGINAL

Pennsylvania Public Utility Commission;

Re: Michael Gori v. West Penn Power Company; Docket No. C-20054947

CERTIFICATE OF SERVICE

I hereby certify that I have this day served by first-class mail, postage prepaid, the foregoing Answer addressed as follows:

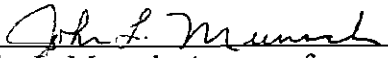
Michael Gori
1216 Thomas Street
Monongahela, PA 15063

RECEIVED

SEP 07 2005

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Date: September 7, 2005



John L. Munsch, Attorney for
WEST PENN POWER COMPANY,
dba ALLEGHENY POWER
800 Cabin Hill Drive
Greensburg, PA 15601
(724) 838-6210



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
Office of Administrative Law Judge
P.O. BOX 3265, HARRISBURG, PA 17105-3265
October 13, 2005

IN REPLY PLEASE
REFER TO OUR FILE

In Re: C-20054947

(See attached list)

DOCKETED
OCT 17 2005

Michael Gori v. West Penn Power Company

Billing dispute.

Telephone Hearing Notice

This is to inform you that a hearing by telephone on the above-captioned case will be held as follows:

Type: Initial telephone hearing
Date: Wednesday, November 16, 2005
Time: 10:00 a.m.
Presiding: Administrative Law Judge Fred R. Nene
1103 Pittsburgh State Office Building
300 Liberty Avenue
Pittsburgh, PA 15222
Telephone: 412.565.3550
Fax: 412.565.5692

**DOCUMENT
FOLDER**

At the above date and time, the Presiding Officer will contact the parties as follows:

Michael Gori 412.403.9394
John L. Munsch, Esquire 724.838.6210

If you have not provided a current telephone number where you can be reached for participation in the hearing OR YOUR AREA CODE HAS CHANGED, then you must contact the presiding officer at least 7 days before the actual hearing and provide the necessary information.

If you have any hearing exhibits to which you will refer during the hearing, 3 copies must be sent to the Administrative Law Judge and 1 copy each must be sent to every other party. All copies must be received at least 3 days before the hearing.

Attention: You may lose the case if you do not take part in this hearing and present facts on the issues raised.

Except for those individuals representing themselves, the Commission's rules require that all parties have an attorney; therefore, you should have an attorney of your choice file an entry of appearance before the scheduled hearing.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least (2) two business days prior to your hearing:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Nene
Susan Licon
Beth Plantz
Docket Section
Calendar File

C-20054947 Michael Gori v. West Penn Power Company

Billing dispute.

MICHAEL GORI
1216 THOMAS STREET
MONONGAHELA PA 15063

JOHN L MUNSCH ESQUIRE
WEST PENN POWER COMPANY
800 CABIN HILL DRIVE
GREENSBURG PA 15601-1689