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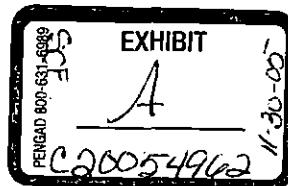
DEC 13 2005

PA PUBLIC UTILITY COMMISSION
SECRETARY'S OFFICE

EXHIBIT "A"

CUSTOMER USAGE REPORT

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T. W. PHILLIPS GAS AND OIL CO.

CUSTOMER USAGE REPORT
Jule Johnson (Account No. 6200277001)

Service To	Meter Reading	Gas Usage (Mcf)	Bill Amount	Due Date	Degree Days	Payment	Payment Date	Balance
11/07/05	491A	3	\$47.59	12/05/05	405	--	--	\$47.59
10/10/05	488E	2	\$33.92	11/07/05	69	\$33.92	11/09/05	\$0
9/09/05	486A	1	\$22.46	10/05/05	8	\$22.46	10/06/05	\$0
08/08/05	485E	1	\$22.70	09/05/05	0	\$22.70	09/07/05	\$0
07/11/05	484E	2	\$34.59	08/08/05	10	\$34.59	08/08/05	\$0
06/08/05	482E	3	\$46.37	07/06/05	147	\$46.37	07/11/05	\$0
05/09/05	479A	5	\$68.75	06/06/05	397	\$68.75	05/31/05	\$0
04/08/05	474E	11	\$136.94	05/04/05	734	\$136.94	05/05/05	\$0
03/08/05	463A	19	\$228.62	04/04/05	956	\$228.62	04/07/05	\$0
02/08/05 ¹	452E	16	\$194.26	03/07/05	1088	\$194.26 ²	03/08/05	\$0
01/10/05	436A	8	\$102.62	02/07/05	1016	\$102.62	02/03/05	\$0
12/08/04	434C	19	\$228.62	01/05/05	689	\$228.62 ²	01/03/05	\$0
11/05/04	415A	2	\$32.16	12/01/04	344	\$32.16	12/01/04	\$0
10/08/04	413E	4	\$52.59	11/03/04	127	\$52.59	11/01/04	\$0
09/09/04	409A	2	\$31.81	10/06/04	15	\$31.81	09/29/04	\$0
08/09/04	407E	2	\$31.47	09/07/04	14	\$31.47	09/09/04	\$0
07/09/04	405E	2	\$31.32	08/04/04	18	\$31.32	08/05/04	\$0
06/08/04	403A	2	\$31.32	07/06/04	36	\$31.32	07/06/04	\$0
05/10/04	401C	5	\$60.70	06/07/04	294	\$60.70	06/07/04	\$0
04/08/04	396A	10	\$109.39	05/05/04	733	\$109.39	05/03/04	\$0
03/08/04	386C	15	\$158.46	04/05/04	760	\$158.46	04/09/04	\$0
02/09/04	371A	28	\$280.29	03/08/04	1366	\$280.29	03/10/04	\$0
01/09/04	343C	5	\$58.60	02/04/04	972	\$58.60	02/04/04	\$0
12/09/03	338A	13	\$134.77	01/06/04	865	\$134.77	01/06/04	\$0

A = Actual TWP meter reading.
E = Estimated meter reading
C = Actual Customer meter reading

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¹ Customer called in a meter read of 444 on February 18, 2005.

² Includes customer payment and credit adjustment.

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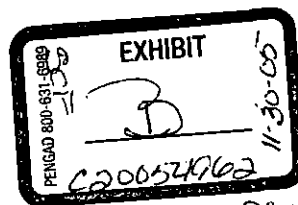
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EXHIBIT "B"

BCS DECISION ON INFORMAL COMPLAINT

CASE NO. 1613877

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BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

JULE JOHNSON
151 PERRY STREET
PUNXSUTAWNEY PA 15767

T W Phillips Gas and Oil Company

v.

Account Number: 6200277001

Case Number: 1613877

Decision On Informal Complaint By The Bureau Of Consumer Services:**Statement Of Complaint:**

A summary of the customer's complaint is as follows: That the Company is billing the customer based on last year's usage. That the prior customer was ninety years old and that the T W Phillips Gas and Oil Company representative told her the PUC gave them the right to bill her based on the prior customer's usage. That T W Phillips Gas and Oil Company had not investigated her dispute and she wanted an actual reading and credit for the overpayment.

Investigation By Staff Of The Bureau Of Consumer Services Revealed:

1. That T W Phillips reports the customer established service effective November 4, 2003.
2. That T W Phillips reports the customer was billed for service from November 4, 2003 to December 9, 2003 for 13 MCF based on an actual read.
3. That T W Phillips reports the customer was billed for service from December 9, 2003 to January 9, 2004 for 5 MCF based on a customer read.
4. That T W Phillips reports the customer was billed for service from January 9, 2004 to February 9, 2004 for 28 MCF based on an actual read.
5. That on February 19, 2004 the Company did a usage comparison and explained to the customer the gas usage at this address had decreased 18% and the degree days had decreased 1% and she was using less gas than the previous customer. That the Company offered to schedule a high bill investigation to re read the meter and check for gas leaks inside and out and special test her meter for a \$10.00 fee and she declined stating the Company would be hearing from her lawyer and hung up.
6. That T W Phillips believes that on January 9, 2004, the customer possibly under read the meter at a read of 343. The read possibly was 353. That this, therefore, caused a high bill in February, 2004.

Based On These Findings, The Bureau Of Consumer Services Concludes:

That the bills are correct as rendered.

Therefore It Is Decided:

1. **That the dispute of Jule Johnson is denied..**

Date: May 23, 2005

Signature
Terry Ridge
Utility Complaint Investigator
Bureau of Consumer Services
PA Public Utility Commission

END