

Eddie Muhammad - Docket # C-2012-2332996

TO P.U.C.

11-16-2012

In response to Peco's Answer and New Matter
1. In regard to the termination notice:
Peco mentioned they sent me a
termination notice on October 26th 2012
they also mentioned they received a
payment from me for \$274.00 on Oct. 25th.
What Peco failed to mention was that
the Oct. 25th payment was made to avoid
the first termination notice originally
dated for Oct. 1st but was extended until
Oct. 26th due to a medical form from Peco
filled out by my Doctor stating I need my
electric to operate equipment necessary for
my condition.

P.S: Enclosed you will find
copies of the two
termination notices

RECEIVED

NOV 16 2012

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

11. The higher bill issue was raised because, as stated in my complaint all I wanted was a explanation for the increase.

In Peco's answer they stated the reason was due to my monthly meter use which exceeded the \$170.00 budget bill during the winter heating months.

There are a few things in question about that explanation, First I didnt use as much heat last winter as I did in previous winters because last winter, one of the mildest winters on record not much heat was needed. Second a Customer Relations person from Peco called and told me the increase was not due to higher useage.

On the Issue of the New Matter,
Since my complaints do not include P.U.C. giving me a payment agreement, I respectfully request that the Commission do not dismiss my complaint.

Thank you
Kedra Muhammed

215 740-9630

RECEIVED

NOV-16-2012

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

TEN DAY SHUT OFF NOTICE
(AVISO DE SUSPENSION DE SERVICIO EN 10 DIAS)
FOR PECO ENERGY CHARGES ONLY.

RECEIVED

Account Number: 2054301608
For Service To: 1123 BETHLEHEM PI
Date Prepared: September 17, 2012

Past Due Amt: \$273.96
New Billing: \$0.00
Total Amount: \$273.96

NOV 16 2012

PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Your Gas/Electric Service May Be Shut Off!

Because your bill is past due, we will shut off the service to 1123 BETHLEHEM PI on or after 8:00 a.m. on October 1, 2012.

Extended until Oct. 26th due to medical form

We will NOT shut off your gas/electric service if you do ONE of the following:

- Pay \$273.96 in full before October 1, 2012, this includes any amount you owe on your payment plan. This notice is effective for 60 days.
- Pay the catch up amount on your agreement if it has defaulted. Call 1-888-480-1533 for the amount.
- Show us a paid receipt for the past due amount.
- You may qualify for a payment agreement or special assistance programs. Call 1-888-480-1533 right away to provide us with household income and occupant information to determine your eligibility.
- If you dispute this balance or have other billing questions, please call our office at 1-800-494-4000.

WE MUST RECEIVE YOUR PAYMENT BEFORE THE SHUT-OFF DATE. WE WILL NOT ACCEPT PAYMENTS AT YOUR PROPERTY.

If we shut off your gas/electric service, you may have to pay all of the following before we can turn service on:

- Past Due Amount of \$273.96
- Deposit Past Due Amount of \$0.00
- Agreement Unbilled Balance \$0.00
- Total \$273.96*

*If your service is shut off, you may be required to pay any additional bills that have become past due to restore your service.

**If your service is shut off, you may have to make substantial payments in order to have your service restored. In addition to any balance owed, you will have to pay a Reconnection charge of up to \$1,700.00. This fee amount is set by PECO's tariff and based on how much work is needed to restore your service. You may also be required to pay a deposit equal to two times your average monthly usage.

MEDICAL EMERGENCY NOTICE

Let us know if you or anyone presently and normally living in your home is seriously ill. WE WILL NOT SHUT OFF YOUR SERVICE during such an illness provided you:

1. Have your licensed physician or nurse practitioner certify by phone and in writing that such an illness exists and that it may be aggravated if your service is shut off, phone certification must be followed by written certification within 7 days.
2. Make arrangements to pay this bill. You must provide us with household income and occupant information to determine your payment terms while protected under the medical certification.

IMPORTANT TO KNOW

Before we shut off your utility service please read the back of this notice. You may be eligible for certain protections from shut off.

Atencion ! Este es en mensaje muy importante. Si usted no lo entiende, favor de llama a 1-888-480-1533.

Send payment in the enclosed envelope or pay your bill at an authorized payment location or PECO Energy's Main Office (23rd & Market Streets Philadelphia). To pay by credit card or check by phone, call 1-877-432-9384. The service provider will charge a convenience fee of \$3.50.

See other side for more information

When paying in person, please bring the entire bill

Return only this portion with your check made payable to PECO. Please write your account number on your check.



- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

Monday through Friday 8:30 a.m. to 5:00 p.m.
1-888-480-1533

2656 1 AT 0.371 2950002858002858 008 01 GXECHO 1 00182012
EDDIE MUHAMMAD
1123 BETHLEHEM PIKE APT B
FLOURTOWN PA 19031-1901

180 to
590 2799

Account Number
20543-01608
Payment Amount

Payment Receipt Stamp



Please pay this amount immediately. \$273.96

00000000000000000000

PECO Energy Co.
PO BOX 13439
Philadelphia PA 19162-0439



205430160800000000022750000005

TEN DAY SHUT OFF NOTICE
(AVISO DE SUSPENSION DE SERVICIO EN 10 DIAS)
FOR PECO ENERGY CHARGES ONLY.

Account Number: 2054301608
For Service To: 1123 BETHLEHEM PI
Date Prepared: October 26, 2012

Past Due Amt: \$1,517.78
New Billing: \$229.97
Total Amount: \$1,747.75

Your Gas/Electric Service May Be Shut Off!

Because your bill is past due, we will shut off the service to 1123 BETHLEHEM PI on or after 8:00 a.m. on November 9, 2012.

We will NOT shut off your gas/electric service if you do ONE of the following:

- Pay \$1,517.78 in full before November 9, 2012, this includes any amount you owe on your payment plan. This notice is effective for 60 days.
- Pay the catch up amount on your agreement if it has defaulted. Call 1-888-480-1533 for the amount.
- Show us a paid receipt for the past due amount.
- You may qualify for a payment agreement or special assistance programs. Call 1-888-480-1533 right away to provide us with household income and occupant information to determine your eligibility.
- If you dispute this balance or have other billing questions, please call our office at 1-800-494-4000.

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If we shut off your gas/electric service, you may have to pay all of the following before we can turn service on:

- Past Due Amount of **\$1,517.78**
- Deposit Past Due Amount of **\$0.00**
- Agreement Unbilled Balance **\$0.00**
- Total **\$1,517.78***

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See other side for more information

When paying in person, please bring the entire bill

RETURN ONLY THIS PORTION WITH YOUR CHECK MADE PAYABLE TO PECO. PLEASE WRITE YOUR ACCOUNT NUMBER ON YOUR CHECK.



- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

Monday through Friday 8:30 a.m. to 5:00 p.m.
1-888-480-1533

2170 1 AT 0.371 2170002170002170 007 01 GXEGBC 1 10272012
EDDIE MUHAMMAD
1123 BETHLEHEM PIKE APT B
FLOURTOWN PA 19031-1901

Account Number
20543-01608

Payment Receipt Sta

Payment Amount

Please pay this amount immediately. **\$1,517.78**

000000000000000000000000

PECO Energy Co.
PO BOX 13439
Philadelphia PA 19162-0439



2054301608000000000023140000002



E I 4 4 2 5 6 3 9 3 3 U S

Addressee Copy
Label 11-B, March 2004

UNITED STATES POSTAL SERVICE®

Post Office To Addressee

PRESS HARD. YOU ARE MAKING 3 COPIES.

ORIGIN (POSTAL SERVICE USE ONLY)

PO ZIP Code 21512	Day of Delivery <input type="checkbox"/> Next <input type="checkbox"/> 2nd <input type="checkbox"/> 2nd Del Day	Postage \$ 1
Date Accepted 11-16-02	Scheduled Date of Delivery Month Day Year	Return Receipt Fee \$
Time Accepted <input type="checkbox"/> AM <input type="checkbox"/> PM	Scheduled Time of Delivery <input type="checkbox"/> Noon <input type="checkbox"/> 3 PM	COD Fee Insurance Fee \$ S
Flat Rate <input type="checkbox"/> or Weight lbs. ozs.	Military <input type="checkbox"/> 2nd Day <input type="checkbox"/> 3rd Day	Total Postage & Fees \$
	Int'l Alpha Country Code	Acceptance Emp. Initials

DELIVERY (POSTAL USE ONLY)

Delivery Attempt 11-17	Time 0622	<input checked="" type="checkbox"/> AM <input type="checkbox"/> PM	Employing Signature [Signature]
Mo. Day			
Delivery Attempt	Time	<input type="checkbox"/> AM <input type="checkbox"/> PM	Employee Signature
Mo. Day			
Delivery Date	Time	<input type="checkbox"/> AM <input type="checkbox"/> PM	Employee Signature
Mo. Day			

CUSTOMER USE ONLY

NO DELIVERY
 Weekend Holiday Mailer Signature

WAIVER OF SIGNATURE (Domestic Mail Only)
Additional merchandise insurance is void if customer requests waiver of signature. I wish delivery to be made without obtaining signature of addressee or addressee's agent (if delivery employee judges that article can be left in secure location) and I authorize that delivery employee's signature constitutes valid proof of delivery.

FROM: (PLEASE PRINT) PHONE 215 740-9630

Eddie Muhammad
11233 Bethlehem PK
Flourtown, PA - 19031

TO: (PLEASE PRINT) PHONE ()

Secretary
PA Public Utility Commission
400 North Street
Commonwealth Keystone Bldg 2nd floor
Harrisburg, PA 17120

ZIP + 4 (U.S. ADDRESSES ONLY. DO NOT USE FOR FOREIGN POSTAL CODES.)

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FOR INTERNATIONAL DESTINATIONS, WRITE COUNTRY NAME BELOW.

FOR PICKUP OR TRACKINGVisit www.usps.com

Call 1-800-222-1811

