

Legal Department

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Exelon Business Services Company
2301 Market Street/S23-1
P.O. Box 8699
Philadelphia, PA 19101-8699

Direct Dial: 215-841-6841

November 21, 2012

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, Second Floor
Harrisburg, PA 17120

Re: Ernestine Jones v. PECO Energy Company
Docket Number: F-2012-2315327

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), PECO Energy Company certifies that the parties in the above-referenced complaint have reached an accord.

By copy of this letter, I am alerting the Complainant of her right to object to the closing of this matter in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you.

Sincerely,



Shawane Lee
Counsel for PECO Energy Company

cc: Ernestine Jones
PUC Scheduling
ALJ Christopher Pell

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

ERNESTINE JONES	:	
Complainant	:	
	:	
v.	:	DOCKET NO. F-2012-2315327
	:	
PECO ENERGY COMPANY	:	
Respondent	:	

CERTIFICATE OF SATISFACTION

I, Shawane Lee, Esquire, representing PECO Energy Company (“PECO”) in this matter, hereby certify that the issues raised in the Formal Complaint filed by Complainant with the Pennsylvania Public Utility Commission and docketed at Complaint Docket No. F-2012-2315327 has been satisfied.

This Certificate of Satisfaction is provided pursuant to 52 Pa. Code §5.24(b). Unless Complainant files an objection to this Certificate within ten (10) days of its filing, the Formal Complaint shall be withdrawn and the Commission’s file closed.



Shawane Lee
Counsel for PECO Energy Company
2301 Market Street, S23-1
P.O. Box 8699
Philadelphia, PA 19101-8699
(215) 841-6841
shawane.lee@exeloncorp.com

Date: November 21, 2012

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

ERNESTINE JONES	:	
Complainant	:	
	:	
v.	:	DOCKET NO. F-2012-2315327
	:	
PECO ENERGY COMPANY	:	
Respondent	:	

CERTIFICATE OF SERVICE

I, Shawane Lee, hereby certify that I have this day served a true and correct copy of the foregoing document upon the interested parties and in the manner indicated below.

Service by first class mail:
Ernestine Jones
821 North 42nd Street
Philadelphia, PA 19104



Shawane Lee
Counsel for PECO Energy Company
2301 Market Street, S23-1
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Shawane.Lee@exeloncorp.com

Dated: November 21, 2012

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November 21, 2012

Ernestine Jones
821 North 42nd Street
Philadelphia, PA 19104

**Re: Ernestine Jones v. PECO Energy Company
PUC Docket No. F-2012-2315327**

Dear Ms. Jones:

Per your conversation with PECO Energy Regulatory Assessor, Elsa Leung this letter confirms that you will not proceed with the above-referenced Public Utility Commission (PUC) Complaint. As the parties desire to amicably resolve the dispute without the need for further litigation, PECO Energy has agreed to resolve your formal complaint as follows:

- (1) On November 2, 2012, you paid \$1,600.00 to account number 28589-59003 for service at 821 North 42nd Street;
- (2) PECO Energy has agreed to issue you a twenty-three (23) month payment agreement on your balance of \$1,691.65. Under the agreement, you are to pay \$73.55 per month plus your current utility bill.
- (3) PECO Energy will send you a Customer Assistance Program ("CAP") application. You are to complete the application and return it with income verification to the attention of Elsa Leung.

This letter memorializes the entire agreement between Ernestine Jones and PECO Energy Company. Any other terms or promises, written or oral, not in the body of this letter will not be a part of this settlement agreement and, therefore, will be void.

I will also forward a Certificate of Satisfaction to the PUC to inform them of the status of this complaint. Unless you file a written objection to the PUC within ten (10) days, the Certificate of Satisfaction will sufficiently confirm to the PUC that the Complaint has been resolved and the file will be closed.

If you have any questions, please do not hesitate to contact me or Elsa Leung at 215-841-4382.

Very truly yours,



Shawane L. Lee
Assistant General Counsel, Exelon BSC
Encl.

cc: Elsa Leung, Regulatory Assessor, PECO Energy