

CAPTION SHEET

CASE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00	:	
2. BUREAU: ALJ	:	
3. SECTION(S):	:	
5. APPROVED BY:	:	4. PUBLIC MEETING DATE:
DIRECTOR:	:	00/00/00
SUPERVISOR:	:	
6. PERSON IN CHARGE:	:	7. DATE FILED: 01/13/06
8. DOCKET NO: F-01761817	:	9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: PEREZ, CARLOS

RESPONDENT/APPLICANT: PHILADELPHIA GAS WORKS

COMP/APP COUNTY: PHILADELPHIA

UTILITY CODE: 125042

ALLEGATION OR SUBJECT

COMPLAINANT STATES HE UNKNOWINGLY SIGNED HIMSELF UP FOR COMMERCIAL NON-HEAT GAS. THE COMPANY MISREAD HIS GAS METER AND CHARGED HIM AN INCORRECT AMOUNT FOR MORE THAN 3 YEARS. HE WANTS AN ALJ TO HEAR HIS PLEA OF DEFENSE IN HOPES OF REVERSING THE DECISION MADE BY THE COMPANYS FAVOR.

DOCUMENT
FOLDER

DOCKETED

JAN 20 2006

Must be returned by January 17, 2006

PENNSYLVANIA PUBLIC UTILITY COMMISSION

125042

Formal Complaint Form

ORIGINAL

Please print or type.

F-01761817

1. CUSTOMER NAME (COMPLAINANT)

Your name, mailing address, county, telephone number, utility account number and service address:

Name CARLOS PEREZ

Street/P.O. Box 8901 LEWIN PLACE Apt # _____

City PHILADELPHIA State PA. Zip 19136

County PHILADELPHIA

Area Code/HOME Phone 215-934-5589

Area Code/WORK Phone 484-614-0916

Utility Account Number 0966362219
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name CARLOS PEREZ

Street/P.O. Box 1601 WORRELL STREET

City Philadelphia State PA. Zip 19124

2. UTILITY NAME (RESPONDENT)

Name of utility company your complaint concerns: Philadelphia Gas Works (PGW)

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JAN 13 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

3. TYPE OF UTILITY (check one)

ELECTRIC

STEAM HEAT

GAS

WASTE WATER

WATER

MOTOR CARRIER
(taxi, moving company, limousine)

TELEPHONE
(local, long distance)

4. COMPLAINT (check one)

A. In general, what is your complaint?

I want to oppose the company's proposed rate increase.

There are incorrect charges on my bill.

There is a reliability, safety or quality problem with my utility service.

I received a notice that my utility service is being terminated.

I would like a payment agreement.

Other.
(explain) *please see next page*

B. State the facts of your complaint.

Include any specific dates, times or places that are important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

please see next page

4. COMPLAINT

A.

PGW—which, at their own mistake—incorrectly and unbeknown to us, had signed myself, CARLOS PEREZ, up for commercial non-heat gas, misread our gas meter and/or charged an incorrect amount for more than three (3) years, and failed to resolve this situation in the first three to six months, at most, of 2001, which would have been a timely manner.

4. B. STATE THE FACTS OF YOUR COMPLAINT

- I. On March 6, 2001, I, Carlos Perez, requested gas service to be turned on at 1601 Worrell St., house, Philadelphia, PA. 19124, which is listed as gas heating.
- II. When we (my wife, Jenny Perez and I) resided at 1601 Worrell St. hse., Philadelphia, PA. and received a gas bill, we paid the total bill promptly every month. We assumed the bill amount sent to us by PGW was correct, because my name and address on the bill were correct.
- III. We received a monthly gas bill for over 3 years (over 36 months of gas) at the property and our bills were paid every month without PGW ever indicating there was a problem or error with our gas bill.
- IV. More than 3 years later (at present, nearly 5 years) PGW has surfaced a problem that there was an error on their part for either misreading our gas meter or for charging an incorrect amount for over 3 years; and now has decided that we should pay them, for their error.

- V. PGW should have caught this error in the first 6 months; or at the very most within the first 12 months of our billing statements.
- VI. PGW should have the responsibility to ensure that:
- The customer's gas meter is operating properly.
 - The customer's meter that is read, for the purpose of a monthly billing statement, is the correct meter for the correct home or domicile.
 - Any errors in billing are identified within a timely manner. A timely manner would be at least 6 months, and at the very most, 1 year, but certainly not over 3 years.
 - PGW employs many personnel in their billing and accounting departments. Someone from the PGW staff should have noticed and rectified the entire situation and not allowed it to continue for over 3 years.
- VII. If the Utility Complaint Investigator of the BCS was informed by PGW that we requested 1601 Worrell St. ofc., then why didn't 1601 Worrell St. use, (all the while, gas being used) receive a 'shut-off' notice? Once again, this is another manner in which this situation could have been resolved nearly 5 years ago, now.
- VIII. We believed the monthly bill, which we received for over 3 years, was always the correct amount for the correct address. We had no reason to question the amount or address of any billing statement. We also contend that this is an internal problem with the negligence of PGW's management, administrative, accounting, billing, and meter departments.
- IX. We should not be held financially accountable nor liable for PGW's mistakes. If anyone should be financially accountable, it is within PGW's personnel, and not us. We do not

read and record the gas meter, we do not complete the billing and accounting statements, and we are not accounting management—who should have caught this problem early on within the first 6 months of our billing cycle.

⊗ When a company makes a mistake as serious as this for a period of over 3 years, they should be looking at the personnel in their company to correct their mistakes, not for their customer to pay for what is clearly a mistake on PGW's part. We feel that we are not and should not be held financially responsible for any of the amount indicated.

5. RELIEF

We ask that the Administrative Law Judge hear our plea of defense in hopes of reversing the decision made in PGW's favor—for we, Carlos and Jenny Perez should not be held accountable for the negligence nor the mismanagement of PGW's misreading of meters, inadequate billing, accounting, and administrative personnel. With all this in mind, the burden of PGW's omission of duties will continue to cause mental anguish and financial strife upon my family.

Sincerely,

Carlos Perez

5. **RELIEF**

What do you want the Public Utility Commission to do about your complaint? Use additional paper if you need more space.

6. **PROTECTION FROM ABUSE**

Answer the following question if your complaint is against a natural gas distribution company, an electric distribution company or a water company **AND** your complaint is about a billing problem, an application for service problem, a termination of service problem or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety?

YES

NO

7. **PRIOR UTILITY CONTACT**

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES
(includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

8. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I CARLOS PEREZ, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Carlos Perez
(Signature)

January 10, 2006
(Date)

9. LEGAL REPRESENTATION (IF ANY)

If you are represented by a lawyer in this matter you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

10. FILING

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 nd Floor Harrisburg, Pennsylvania 17120
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Facsimiles and/or electronic filings of the complaint form will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your complaint for your records.

NOTIFICATION OF INTENT TO APPEAL
(Request For Formal Complaint Forms)

Notice to Customer:

If you sign and return this form you are notifying the Public Utility Commission that you intend to appeal this informal complaint decision. Do not return this form unless you want to appeal this decision.

If you want to appeal this decision, you must return this Notification of Intent to Appeal form within twenty days of this date: December 14, 2005. The Commission will send you formal complaint forms.

You must comply with the terms of this decision until the Public Utility Commission completes the formal complaint process. You must make all of the required payments, or the utility company may pursue the termination of your service.

Thank You.
Pennsylvania Public Utility Commission

Yes, I want to appeal the decision of the Bureau of Consumer Services. Please send formal complaint forms to me at the following address:

Customer name and address:
(Please correct any mistakes.)

CARLOS PEREZ
8901 LEWIN PLACE
PHILADELPHIA PA 19136

(215) 934-5589
(Area Code) Telephone Number

Carlos Perez
Signature

Mail this completed form to:

SECRETARY
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P. O. BOX 3265
HARRISBURG, PA 17105-3265

FOR OFFICE USE ONLY

BCS Number: 1761817

Date of mailing: December 14, 2005

Company: PHILADELPHIA GAS WORKS

REVISED-11/97

RECEIVED

DEC 22 2005

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

74



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

December 28, 2005

BCS1761817

CARLOS PEREZ
8901 LEWIN PLACE
PHILADELPHIA PA 19136

Dear Sir/Madam:

We have received your request to appeal the decision of the Bureau of Consumer Services.

We have enclosed one complaint form for you to complete. Please read carefully the instructions to help you complete the form.

**** Please make sure you sign the form. We must receive your original signature in order for us to process your complaint. Your form will be returned to you if an original signature is not received.**

Return the form to us on or before January 17, 2006 to the address listed below:

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

While you wait for us to reach a decision on your complaint, you must pay all undisputed bills (ones that are not a part of your complaint). As long as you pay all undisputed bills and return these formal complaint forms to us on time, the company is not permitted to terminate your service.

Commission Procedures for Formal Complaints

- We send a copy of this letter to the company so they know you are appealing the Bureau of Consumer Services' decision;
- We also send the company a copy of your completed formal complaint forms. Once they receive it, they have 20 days to send us an answer to your complaint. The company will send you a copy of their answer.

- Once we receive all the paperwork, we usually will schedule your hearing before an Administrative Law Judge.
- We will notify both you and the company by mail when the hearing date is set.
- If you cannot travel to your hearing, you can request that the hearing be held by phone. This is called a telephonic hearing. If we can, we will schedule a telephonic hearing for you.
- We will most likely schedule your hearing sometime within three months after you file your complaint forms. If you know of certain dates when you will not be available for a hearing, let us know when you file your forms. We will try to work around your schedule.
- **If you cannot attend the hearing on the scheduled date, you must request a different time or date. You should request the change at least 5 days before your hearing by writing to:**

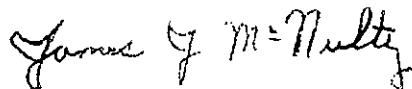
**Office of Administrative Law Judge
Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265**

YOU SHOULD INCLUDE YOUR DAYTIME TELEPHONE NUMBER IN YOUR LETTER. DEPENDING ON YOUR REASON FOR NOT BEING ABLE TO ATTEND THE SCHEDULED HEARING, YOUR REQUEST TO CHANGE THE HEARING MAY OR MAY NOT BE APPROVED. WE WILL LET YOU KNOW OUR DECISION ON YOUR REQUEST FOR CHANGING THE HEARING DATE BEFORE THE DATE OF THE HEARING.

YOU MUST ATTEND SCHEDULED HEARINGS IN PERSON OR BY PHONE. IF YOU DO NOT ATTEND, YOUR COMPLAINT MAY BE DISMISSED (THROWN OUT).

If you have any questions about the complaint process, please call the Bureau of Consumer Services, toll free, at 1-800-782-1110.

Very truly yours,



James J. McNulty
Secretary

ddi

cc: Philadelphia Gas Works

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: January 20, 2006

DOCUMENT
FOLDER

CARLOS PEREZ

Complainant

v.

PHILADELPHIA GAS WORKS

Respondent

Complaint Docket
No: F-01761817

DOCKETED
JAN 20 2006

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PHILADELPHIA GAS WORKS

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time; THEREFORE,

1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the **Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265**, an answer (original and three copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if

you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.

James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

DATE SERVED: January 20, 2006

F-01761817

LAURETO FARINAS ESQUIRE
PHILADELPHIA GAS WORKS
800 W MONTGOMERY AVE
PHILADELPHIA PA 19122-2898

DOCUMENT
FOLDER

Dear Mr. Farinas:

A complaint has been filed against you before the Pennsylvania Public Utility Commission by CARLOS PEREZ. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

January 20, 2006

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,

James J. McNulty
Secretary

ane

2. Article Number



7160 3901 9843 0835 5837

3. Service Type **CERTIFIED MAIL**

4. Restricted Delivery? (Extra Fee) Yes

1. Article Addressed to:

Philadelphia Gas Works
FC
F-01761817

COMPLETE THIS SECTION ON DELIVERY

A. Received by (Please Print Clearly)

B. Date of Delivery

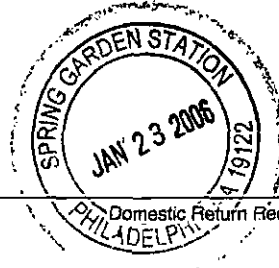
C. Signature

X *[Signature]*

Agent
 Addressee

D. Is delivery address different from Item 1?
If YES, enter delivery address below:

Yes
 No



PS Form 3811, March 2005

Domestic Return Receipt

Philadelphia Gas Works
800 West Montgomery Avenue, Philadelphia, PA 19122



Mary M. Chan, Paralegal
Legal Department
Direct Dial: (215) 684-6830
Fax: (215) 684-6798
E-mail: mary.chan@pgworks.com

ORIGINAL

February 2, 2006

RECEIVED

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

FEB 2 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

RE: Carlos Perez vs. PGW, Docket No.: F-01761817

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby files the original and three (3) copies of its Answer to the Complaint in the above captioned matter.

If additional information is needed about this matter, please do not hesitate to contact me at my direct-dial number above. Thank you for your assistance in this matter.

Sincerely,

A handwritten signature in black ink, appearing to be the initials "M" or "MC" with a stylized flourish extending to the right.

Enclosure

**DOCUMENT
FOLDER**

cc: Carlos Perez
Jennifer Raksnis

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

RECEIVED

FEB 2 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Carlos Perez

:

:

v.

:

Docket No.: F-01761817

:

Philadelphia Gas Works

:

DOCKETED
FEB 6 2006

Answer of the Philadelphia Gas Works

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby answers the Complaint filed in the above captioned matter. PGW hereby avers the following:

1. Admitted.
2. Admitted.
3. Admitted.
4. (a-b) Denied. PGW denies the averments contained in this paragraph concerning the inaccuracy of the Complainant's bills, and all other averments that are conclusions. On March 7, 2001, the Complainant applied for gas service at 1601 Worrell Street, office-listed as commercial, non-heat account. On April 14, 2004, the Complainant requested gas service to be transferred to 8901 Lewin Place, Philadelphia, PA – effective April 30, 2004. On July 20, 2004, the owner of the property provided a copy of a lease showing the Complainant occupying 1601 Worrell Street, House and not the office. The Complainant's bills for 1601 Worrell Street, office were cancelled, and the Complainant was re-billed for 1601 Worrell Street, house in the amount of \$4,925.28 as shown on the statement of account history which is attached hereto as Exhibit "A".

The Bureau of Consumer Service ("BCS") decision dated December 14, 2005 determined the Complainant's bills to be correct as rendered. The

DOCUMENT
FOLDER

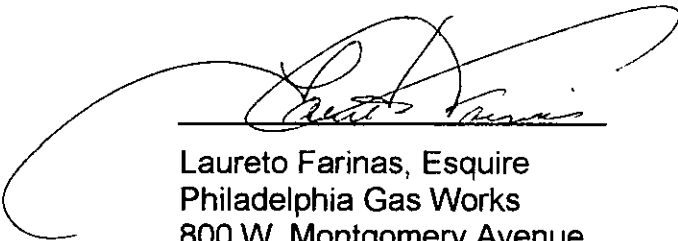
BCS decision ordered the Complainant to pay \$96 in budget bill plus \$90 towards the arrears monthly. A copy of the BCS decision is attached hereto as Exhibit "B".

5. Denied. The averments in Paragraph 5 of the Complaint are requests for relief to which no response is required. PGW therefore denies the averments in this paragraph.
6. Admitted.
7. Admitted.

Wherefore, PGW respectfully requests that this Commission find against the Complainant, and affirm the BCS decision. PGW requests that, the Commission enter an Interim Order directing the Complainant to make payment of the current bill during the pendency of the hearing in this matter. PGW further requests that the Interim Order directing payment authorize PGW to terminate service if the Complainant fails to comply with that Interim Order.

Respectfully submitted,

February 2, 2006

A handwritten signature in black ink, appearing to read 'Laureto Farinas', is written over a horizontal line. The signature is stylized and includes a large, sweeping flourish that extends to the left and then curves back under the line.

Laureto Farinas, Esquire
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122
(215) 684-6982

RECEIVED

FEB 2 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

EXHIBIT A

HISTORY REQUEST REPORT FOR ACCOUNT # 966362219 AND SA # 6478429127 AS OF 02/02/2006

Account #: 966362219	SA #: 6478429127	Bill Cycle: 02	Rate Class: GS	Phone #: 9345589(215)	
Name: PEREZ, CARLOS		Address: 1601 WORRELL ST, OFC/PHILA, PA			
Pay Agreement Indicator: Y	Easyway Indicator: B	CRP Status:			
Blocker Start Date: 20060126	Blocker End Date: 20080126	Meter #: 1520518			

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
03/06/2001	BILL	\$0.00	\$0.00	\$0.00	03/06/2001	03/06/2001	R	1981	\$0.00	0	1520518
05/03/2001	BILL	\$105.10	\$105.10	\$0.00	03/06/2001	05/03/2001	R	2031	\$105.10	50	1520518
05/08/2001	PAY	(\$105.10)	(\$105.10)	\$0.00							
06/04/2001	BILL	\$20.03	\$20.03	\$0.00	05/03/2001	06/04/2001	R	2034	\$20.03	3	1520518
06/25/2001	PAY	(\$20.03)	(\$20.03)	\$0.00							
07/05/2001	BILL	\$18.54	\$18.54	\$0.00	06/04/2001	07/05/2001	R	2036	\$18.54	2	1520518
07/16/2001	PAY	(\$18.54)	(\$18.54)	\$0.00							
08/03/2001	BILL	\$20.03	\$20.03	\$0.00	07/05/2001	08/03/2001	R	2039	\$20.03	3	1520518
08/22/2001	PAY	(\$20.03)	(\$20.03)	\$0.00							
09/04/2001	BILL	\$18.54	\$18.54	\$0.00	08/03/2001	09/04/2001	R	2041	\$18.54	2	1520518
09/24/2001	PAY	(\$18.54)	(\$18.54)	\$0.00							
10/03/2001	BILL	\$19.28	\$19.28	\$0.00	09/04/2001	10/03/2001	R	2044	\$19.28	3	1520518
10/16/2001	PAY	(\$19.28)	(\$19.28)	\$0.00							
11/01/2001	BILL	\$24.18	\$24.18	\$0.00	10/03/2001	11/01/2001	R	2048	\$24.18	4	1520518
11/15/2001	PAY	(\$24.18)	(\$24.18)	\$0.00							
12/03/2001	BILL	\$26.56	\$26.56	\$0.00	11/01/2001	12/03/2001	R	2054	\$26.56	6	1520518
12/12/2001	PAY	(\$26.56)	(\$26.56)	\$0.00							
01/03/2002	BILL	\$52.16	\$52.16	\$0.00	12/03/2001	01/03/2002	R	2084	\$52.16	30	1520518
01/15/2002	PAY	(\$52.16)	(\$52.16)	\$0.00							
02/01/2002	BILL	\$59.83	\$59.83	\$0.00	01/03/2002	02/01/2002	R	2121	\$59.83	37	1520518
02/14/2002	PAY	(\$59.83)	(\$59.83)	\$0.00							
03/04/2002	BILL	\$59.28	\$59.28	\$0.00	02/01/2002	03/04/2002	R	2158	\$59.28	37	1520518
03/19/2002	PAY	(\$59.28)	(\$59.28)	\$0.00							
04/03/2002	BILL	\$44.68	\$44.68	\$0.00	03/04/2002	04/03/2002	R	2184	\$44.68	26	1520518
04/15/2002	PAY	(\$44.68)	(\$44.68)	\$0.00							
05/02/2002	BILL	\$26.34	\$26.34	\$0.00	04/03/2002	05/02/2002	R	2191	\$26.34	7	1520518
05/20/2002	PAY	(\$26.34)	(\$26.34)	\$0.00							
06/03/2002	BILL	\$21.31	\$21.31	\$0.00	05/02/2002	06/03/2002	R	2193	\$21.31	2	1520518

Account #: 966362219	SA #: 6478429127	Bill Cycle: 02	Rate Class: GS	Phone #: 9345589(215)
Name: PEREZ, CARLOS		Address: 1601 WORRELL ST, OFC/PHILA, PA		
Pay Agreement Indicator: Y	Easyway Indicator: B	CRP Status:		
Blocker Start Date: 20060126	Blocker End Date: 20080126	Meter #: 1520518		

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust. Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
06/24/2002	PAY	(\$21.31)	(\$21.31)	\$0.00							
07/02/2002	BILL	\$22.59	\$22.59	\$0.00	06/03/2002	07/02/2002	R	2196	\$22.59	3	1520518
07/26/2002	PAY	(\$77.59)	(\$77.59)	\$0.00							
08/01/2002	BILL	\$21.47	\$21.47	\$0.00	07/02/2002	08/01/2002	R	2198	(\$33.53)	2	1520518
08/30/2002	BILL	\$21.47	\$21.47	\$0.00	08/01/2002	08/30/2002	R	2200	(\$12.06)	2	1520518
10/01/2002	BILL	\$22.66	\$22.66	\$0.00	08/30/2002	10/01/2002	R	2203	\$10.60	3	1520518
10/22/2002	PAY	(\$10.60)	(\$10.60)	\$0.00							
10/31/2002	BILL	\$23.81	\$23.81	\$0.00	10/01/2002	10/31/2002	R	2207	\$23.81	4	1520518
11/25/2002	PAY	(\$23.81)	(\$23.81)	\$0.00							
12/03/2002	BILL	\$36.38	\$36.38	\$0.00	10/31/2002	12/03/2002	R	2222	\$0.00	15	1520518
12/03/2002	BILL	\$36.38	\$36.38	\$0.00	10/31/2002	12/03/2002	R	2222	\$36.38	15	1520518
12/05/2002	CANB	(\$36.38)	(\$36.38)	\$0.00							
12/23/2002	PAY	(\$36.38)	(\$36.38)	\$0.00							
01/03/2003	BILL	\$73.01	\$73.01	\$0.00	12/03/2002	01/03/2003	R	2267	\$73.01	45	1520518
01/24/2003	PAY	(\$73.01)	(\$73.01)	\$0.00							
02/03/2003	BILL	\$117.21	\$117.21	\$0.00	01/03/2003	02/03/2003	R	2349	\$117.21	82	1520518
02/28/2003	PAY	(\$117.21)	(\$117.21)	\$0.00							
03/05/2003	BILL	\$118.15	\$118.15	\$0.00	02/03/2003	03/05/2003	R	2431	\$118.15	82	1520518
03/24/2003	PAY	(\$118.15)	(\$118.15)	\$0.00							
04/03/2003	BILL	\$52.11	\$52.11	\$0.00	03/05/2003	04/03/2003	R	2457	\$52.11	26	1520518
04/22/2003	PAY	(\$52.11)	(\$52.11)	\$0.00							
05/05/2003	BILL	\$40.57	\$40.57	\$0.00	04/03/2003	05/05/2003	R	2473	\$40.57	16	1520518
05/21/2003	PAY	(\$40.57)	(\$40.57)	\$0.00							
06/03/2003	BILL	\$21.98	\$21.98	\$0.00	05/05/2003	06/03/2003	R	2475	\$21.98	2	1520518
06/25/2003	PAY	(\$21.98)	(\$21.98)	\$0.00							
07/02/2003	BILL	\$22.11	\$22.11	\$0.00	06/03/2003	07/02/2003	R	2477	\$22.11	2	1520518
07/22/2003	PAY	(\$22.11)	(\$22.11)	\$0.00							
08/01/2003	BILL	\$22.11	\$22.11	\$0.00	07/02/2003	08/01/2003	R	2479	\$22.11	2	1520518
08/25/2003	PAY	(\$22.11)	(\$22.11)	\$0.00							
09/03/2003	BILL	\$22.11	\$22.11	\$0.00	08/01/2003	09/03/2003	R	2481	\$22.11	2	1520518
09/23/2003	PAY	(\$22.11)	(\$22.11)	\$0.00							
10/02/2003	BILL	\$22.15	\$22.15	\$0.00	09/03/2003	10/02/2003	R	2483	\$22.15	2	1520518
10/17/2003	PAY	(\$22.15)	(\$22.15)	\$0.00							

Account #: 966362219	SA #: 6478429127	Bill Cycle: 02	Rate Class: GS	Phone #: 9345589(215)
Name: PEREZ, CARLOS		Address: 1601 WORRELL ST, OFC/PHILA, PA		
Pay Agreement Indicator: Y	Easyway Indicator: B	CRP Status:		
Blocker Start Date: 20060126	Blocker End Date: 20080126	Meter #: 1520518		

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust. Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
10/31/2003	BILL	\$25.04	\$25.04	\$0.00	10/02/2003	10/31/2003	R	2487	\$25.04	4	1520518
11/25/2003	PAY	(\$25.04)	(\$25.04)	\$0.00							
12/03/2003	BILL	\$43.75	\$43.75	\$0.00	10/31/2003	12/03/2003	R	2504	\$43.75	17	1520518
12/26/2003	PAY	(\$43.75)	(\$43.75)	\$0.00							
01/05/2004	BILL	\$101.83	\$101.83	\$0.00	12/03/2003	01/05/2004	R	2563	\$101.83	59	1520518
01/26/2004	PAY	(\$101.83)	(\$101.83)	\$0.00							
02/03/2004	BILL	\$135.43	\$135.43	\$0.00	01/05/2004	02/03/2004	R	2646	\$135.43	83	1520518
02/25/2004	PAY	(\$135.43)	(\$135.43)	\$0.00							
03/04/2004	BILL	\$92.28	\$92.28	\$0.00	02/03/2004	03/04/2004	R	2698	\$92.28	52	1520518
03/24/2004	PAY	(\$92.28)	(\$92.28)	\$0.00							
04/02/2004	BILL	\$65.20	\$65.20	\$0.00	03/04/2004	04/02/2004	R	2730	\$65.20	32	1520518
04/16/2004	PAY	(\$65.20)	(\$65.20)	\$0.00							
04/30/2004	BILL	\$36.48	\$36.48	\$0.00	04/02/2004	04/30/2004	R	2742	\$126.36	12	1520518
05/04/2004	BILL	\$277.58	\$277.58	\$0.00	04/02/2004	05/04/2004	Y	2910	\$277.58	180	1520518
05/08/2004	AUTO CN	\$0.00	\$0.00	(\$277.58)							
05/08/2004	CANB	(\$277.58)	(\$277.58)	\$0.00							
06/17/2004	PAY	(\$36.48)	(\$36.48)	\$0.00							
08/09/2004	BSEG CN	\$0.00	\$0.00	(\$18.54)							
08/09/2004	BSEG CN	\$0.00	\$0.00	(\$20.03)							
08/09/2004	CANB	(\$59.28)	(\$59.28)	\$0.00							
08/09/2004	CANB	(\$20.03)	(\$20.03)	\$0.00							
08/09/2004	CANB	(\$44.68)	(\$44.68)	\$0.00							
08/09/2004	BSEG CN	\$0.00	\$0.00	(\$52.16)							
08/09/2004	CANB	(\$52.16)	(\$52.16)	\$0.00							
08/09/2004	BSEG CN	\$0.00	\$0.00	(\$26.56)							
08/09/2004	CANB	(\$26.56)	(\$26.56)	\$0.00							
08/09/2004	BSEG CN	\$0.00	\$0.00	(\$19.28)							
08/09/2004	CANB	(\$19.28)	(\$19.28)	\$0.00							
08/09/2004	CANB	(\$18.54)	(\$18.54)	\$0.00							
08/09/2004	BSEG CN	\$0.00	\$0.00	(\$20.03)							
08/09/2004	CANB	(\$20.03)	(\$20.03)	\$0.00							
08/09/2004	BSEG CN	\$0.00	\$0.00	(\$21.47)							
08/09/2004	CANB	(\$21.47)	(\$21.47)	\$0.00							

Account #: 966362219	SA #: 6478429127	Bill Cycle: 02	Rate Class: GS	Phone #: 9345589(215)
Name: PEREZ, CARLOS		Address: 1601 WORRELL ST, OFC/PHILA, PA		
Pay Agreement Indicator: Y	Easyway Indicator: B	CRP Status:		
Blocker Start Date: 20060126	Blocker End Date: 20080126	Meter #: 1520518		

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
08/09/2004	BSEGCN	\$0.00	\$0.00	(\$22.59)							
08/09/2004	CANB	(\$22.59)	(\$22.59)	\$0.00							
08/09/2004	BSEGCN	\$0.00	\$0.00	(\$26.34)							
08/09/2004	BSEGCN	\$0.00	\$0.00	(\$59.28)							
08/09/2004	CANB	(\$118.15)	(\$118.15)	\$0.00							
08/09/2004	BSEGCN	\$0.00	\$0.00	(\$44.68)							
08/09/2004	CANB	(\$26.34)	(\$26.34)	\$0.00							
08/09/2004	BSEGCN	\$0.00	\$0.00	(\$135.43)							
08/09/2004	CANB	(\$23.81)	(\$23.81)	\$0.00							
08/09/2004	CANB	(\$22.11)	(\$22.11)	\$0.00							
08/09/2004	BSEGCN	\$0.00	\$0.00	(\$22.11)							
08/09/2004	CANB	(\$25.04)	(\$25.04)	\$0.00							
08/09/2004	BSEGCN	\$0.00	\$0.00	(\$25.04)							
08/09/2004	CANB	(\$21.31)	(\$21.31)	\$0.00							
08/09/2004	BSEGCN	\$0.00	\$0.00	(\$21.31)							
08/09/2004	CANB	(\$36.38)	(\$36.38)	\$0.00							
08/09/2004	BSEGCN	\$0.00	\$0.00	(\$36.38)							
08/09/2004	CANB	(\$40.57)	(\$40.57)	\$0.00							
08/09/2004	CANB	(\$21.98)	(\$21.98)	\$0.00							
08/09/2004	CANB	(\$135.43)	(\$135.43)	\$0.00							
08/09/2004	BSEGCN	\$0.00	\$0.00	(\$118.15)							
08/09/2004	CANB	(\$43.75)	(\$43.75)	\$0.00							
08/09/2004	BSEGCN	\$0.00	\$0.00	(\$43.75)							
08/09/2004	CANB	(\$36.48)	(\$36.48)	\$0.00							
08/09/2004	BSEGCN	\$0.00	\$0.00	(\$36.48)							
08/09/2004	XFER	\$1,675.76	\$1,675.76	\$1,675.76							
08/09/2004	CANB	(\$73.01)	(\$73.01)	\$0.00							
08/09/2004	BSEGCN	\$0.00	\$0.00	(\$73.01)							
08/09/2004	CANB	(\$117.21)	(\$117.21)	\$0.00							
08/09/2004	BSEGCN	\$0.00	\$0.00	(\$117.21)							
08/09/2004	CANB	(\$22.11)	(\$22.11)	\$0.00							
08/09/2004	BSEGCN	\$0.00	\$0.00	(\$22.11)							
08/09/2004	BSEGCN	\$0.00	\$0.00	(\$40.57)							

Account #: 966362219	SA #: 6478429127	Bill Cycle: 02	Rate Class: GS	Phone #: 9345589(215)
Name: PEREZ, CARLOS		Address: 1601 WORRELL ST, OFC/PHILA, PA		
Pay Agreement Indicator: Y	Easyway Indicator: B	CRP Status:		
Blocker Start Date: 20060126	Blocker End Date: 20080126	Meter #: 1520518		

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
08/09/2004	BSEGCN	\$0.00	\$0.00	(\$105.10)							
08/09/2004	BSEGCN	\$0.00	\$0.00	(\$21.47)							
08/09/2004	CANB	(\$22.11)	(\$22.11)	\$0.00							
08/09/2004	BSEGCN	\$0.00	\$0.00	(\$22.11)							
08/09/2004	CANB	(\$92.28)	(\$92.28)	\$0.00							
08/09/2004	BSEGCN	\$0.00	\$0.00	(\$92.28)							
08/09/2004	CANB	(\$22.15)	(\$22.15)	\$0.00							
08/09/2004	BSEGCN	\$0.00	\$0.00	(\$22.15)							
08/09/2004	CANB	(\$24.18)	(\$24.18)	\$0.00							
08/09/2004	BSEGCN	\$0.00	\$0.00	(\$24.18)							
08/09/2004	CANB	(\$59.83)	(\$59.83)	\$0.00							
08/09/2004	BSEGCN	\$0.00	\$0.00	(\$21.98)							
08/09/2004	CANB	(\$105.10)	(\$105.10)	\$0.00							
08/09/2004	CANB	(\$21.47)	(\$21.47)	\$0.00							
08/09/2004	CANB	(\$18.54)	(\$18.54)	\$0.00							
08/09/2004	BSEGCN	\$0.00	\$0.00	(\$18.54)							
08/09/2004	CANB	(\$52.11)	(\$52.11)	\$0.00							
08/09/2004	BSEGCN	\$0.00	\$0.00	(\$52.11)							
08/09/2004	CANB	(\$65.20)	(\$65.20)	\$0.00							
08/09/2004	BSEGCN	\$0.00	\$0.00	(\$65.20)							
08/09/2004	CANB	(\$101.83)	(\$101.83)	\$0.00							
08/09/2004	BSEGCN	\$0.00	\$0.00	(\$101.83)							
08/09/2004	CANB	(\$22.66)	(\$22.66)	\$0.00							
08/09/2004	BSEGCN	\$0.00	\$0.00	(\$22.66)							
08/09/2004	BSEGCN	\$0.00	\$0.00	(\$23.81)							
08/09/2004	BSEGCN	\$0.00	\$0.00	(\$59.83)							

HISTORY REQUEST REPORT FOR ACCOUNT # 966362219 AND SA # 7600193007 AS OF 02/02/2006

Account #: 966362219	SA #: 7600193007	Bill Cycle: 02	Rate Class: GS	Phone #: 9345589(215)
Name: PEREZ, CARLOS		Address: 1601 WORRELL ST,HSE/PHILA,PA		
Pay Agreement Indicator: Y	Easyway Indicator: B	CRP Status:		
Blocker Start Date: 20060126	Blocker End Date: 20080126	Meter #: 1592568		

Tran Date	Tran Type	Current Amt.	Total Amt.	Adjust Amt.	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
03/04/2002	BILL	\$1,291.37	\$1,291.37	\$0.00	03/01/2001	03/04/2002	R	6324	\$0.00	964	1592568
03/05/2003	BILL	\$1,520.86	\$1,520.86	\$0.00	03/04/2002	03/05/2003	R	7674	\$0.00	1350	1592568
04/14/2004	BILL	\$2,113.05	\$2,113.05	\$0.00	03/05/2003	04/14/2004	R	9170	\$0.00	1496	1592568
07/27/2004	PAY	(\$28.59)	(\$28.59)	\$0.00							
08/04/2004	LPC	\$73.45	\$73.45	\$73.45							
08/09/2004	XFER	(\$1,675.76)	(\$1,675.76)	(\$1,675.76)							
08/26/2004	XFER	(\$3,294.38)	(\$3,294.38)	(\$3,294.38)							

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**PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU**

EXHIBIT B

- <Case>
<CaseNbr>1761817</CaseNbr>
<CompanyName>PGW (PHILA. GAS WORKS (NGDC))</CompanyName>
<CompanyCode>0766</CompanyCode>
<CompanyType>GAS TRANSPORTER</CompanyType>
- <Customer>
<CustomerFirstName>CARLOS</CustomerFirstName>
<CustomerLastName>PEREZ</CustomerLastName>
<AccountNumber>0966362219</AccountNumber>
- <CustomerServAddress>
<ServAddress1>8901 LEWIN PLACE</ServAddress1>
<ServCity>PHILADELPHIA</ServCity>

<ServState>PA</ServState>
<ServZip5>19136</ServZip5>
</CustomerServAddress>
</Customer>

<DecisionIssue>Y</DecisionIssue>
<OralWritten>W</OralWritten>
<Violation>ACTUAL</Violation>
<Chapter>56</Chapter>
<SectionRule>163(1)</SectionRule>
<TotalBalance>3900.11</TotalBalance>
<DateClosed>2005-12-14</DateClosed>

<Resolution>DECISION ISSUED- CUST APPLIED FOR SERVICE 1601
WORRELL ST OFC...HE LIVED AT 1601 WORRELL ST HSE. WAS BILLED
MARCH 2001- APRIL 30, 2004 OFC (NON-HEAT). PGW CANCELLED ALL
BILLS AND RE-BILLED CUST FOR HSE (HEAT) FROM MARCH 1, 2001-
APRIL 30, 2004 FOR \$4925.28. CUST NOW ON AT 8901 LEWIN PLACE.
BILLS ARE CORRECT, CUST RESPONSIBLE FOR BALANCE OWING TO PGW.
BEGINNING BILL DUE JAN 30, 2006 CUST TO PAY BUDGET \$96 PLUS \$90=
\$186.00 PER MONTH. WAIVE LPCS FROM JAN 4, 2005 TO PRESENT.
WAIVE LPCS FOR PAR. BASED ON THESE FINDINGS, THE BUREAU OF
CONSUMER SERVICES CONCLUDES: 1. THAT THE BILLS ARE CORRECT AS
RENDERED. 2. THAT PGW MAY RE-BILL THE CUSTOMER FOR PREVIOUSLY
UNBILLED GAS SERVICE. 3. THAT THE CUSTOMER IS RESPONSIBLE FOR
THE BALANCE OWING TO THE PHILADELPHIA GAS WORKS. THEREFORE IT
IS DECIDED: 1. THAT PGW WILL WAIVE LATE PAYMENT CHARGES FROM
JANUARY 5, 2005 TO THE PRESENT. 2. THAT BEGINNING WITH THE BILL
DUE ON JANUARY 30, 2006 THE CUSTOMER SHALL PAY THE SPECIAL
PAYMENT ARRANGEMENT AMOUNT OF \$186.00 PER MONTH. THIS
AMOUNT INCLUDES THE CUSTOMER'S REGULAR BUDGET BILL OF \$96.00
PER MONTH PLUS AN ADDITIONAL \$90.00 PER MONTH TO BE APPLIED
TOWARD THE CUSTOMER'S REMAINING UNPAID BALANCE. 3. ALL
PAYMENTS MUST BE MADE BY THE DUE DATE OF EACH MONTH'S BILL. 4.
PAYMENTS SHALL CONTINUE IN THIS MANNER UNTIL THE BILL IS PAID
IN FULL. 5. THE CUSTOMER'S PAYMENT ARRANGEMENT AMOUNT MAY
VARY IN ACCORDANCE WITH NORMAL INCREASES OR DECREASES IN THE
CUSTOMER'S BUDGET BILL. 6. THAT THE PHILADELPHIA GAS WORKS
WILL NOT CHARGE LATE PAYMENT FEES TO CUSTOMER'S ACCOUNT AS
LONG AS THE CUSTOMER PAYS ACCORDING TO THE DECISION. HOWEVER,
THE PHILADELPHIA GAS WORKS MAY APPLY LATE PAYMENT FEES IF YOU
DO NOT PAY ON TIME OR DO NOT KEEP THIS AGREEMENT. DECEMBER 14,
2005 DATE _____ SIGNATURE
MATTHEW HRIVNAK UTILITY COMPLAINT INVESTIGATOR BUREAU OF
CONSUMER SERVICES PA PUBLIC UTILITY COMMISSION</Resolution>

<BalanceDate />

- <OtherInfo>
<BCSInvestigatorFName>MATTHEW</BCSInvestigatorFName>
<BCSInvestigatorLName>HRIVNAK</BCSInvestigatorLName>
<NbrOfTimeSend>1</NbrOfTimeSend>
<NbrOfTimeEvad>0</NbrOfTimeEvad>

VERIFICATION

I, Laureto Farinas, hereby declare that I am counsel to the Philadelphia Gas Works; that, as such, I am authorized to make this verification on its behalf; that the facts set forth in the foregoing Answer are true to the best of my knowledge, information and belief, and that I expect to be able to prove these at a hearing held in this matter. I make this verification subject to the penalties of 18. Pa. C.S. §4904, pertaining to false statements to authorities.

Date: February 2, 2006


Laureto Farinas, Esquire

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

CERTIFICATE OF SERVICE

I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF §1.54 (RELATING TO SERVICE BY A PARTICIPANT).

Service List:

For Complainant:

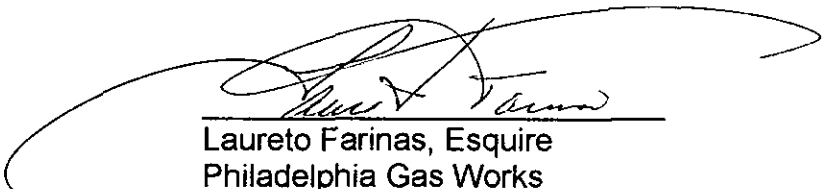
Carlos Perez
8901 Lewin Place
Philadelphia, PA 19136-1014

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FEB 2 2006

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

February 2, 2006



Laureto Farinas, Esquire
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122
(215) 684-6982



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY, PLEASE
REFER TO OUR FILE

February 6, 2006

In Re: F-01761817

(SEE ATTACHED LIST)

Carlos Perez v. Philadelphia Gas Works

Billing Dispute

**DOCUMENT
FOLDER**

Telephone Hearing Notice

This is to inform you that a hearing by telephone has been scheduled in this case on Tuesday, April 18, 2006. This is one of several hearings scheduled for this day. Your case will be dismissed if the presiding officer is not able to contact you at the time scheduled for the hearing. The hearing will be held as follows:

Type: Initial Telephonic Hearing
Date: Tuesday, April 18, 2006
Time: 2:30 p.m.
Presiding: Administrative Law Judge Mark A. Hoyer
1103 Pittsburgh State Office Building
300 Liberty Avenue
Pittsburgh, PA 15222
(412) 565-3550

DOCKETED
FEB 16 2006

You must provide the presiding officer with the telephone number where you can be reached to participate in the hearing. If your telephone number or area code has changed, you must contact the presiding officer at least 5 business days prior to the scheduled hearing and provide the necessary information.

On the hearing date, the Presiding Officer will contact the parties as follows:

Carlos Perez	215-934-5589
Laureto A. Farinas, Esquire	215-684-6982

ATTENTION: YOU MUST BE AVAILABLE WHEN CONTACTED BY THE PRESIDING OFFICER. IF YOU DO NOT TAKE PART IN THIS HEARING AND PRESENT YOUR CASE, YOUR CASE WILL BE DISMISSED.

If you have any exhibits that you will refer to during the hearing, you must send 3 copies to the presiding officer and 1 copy to every other party. All copies must be received at least 5 business days before the hearing.

Individuals may represent themselves or be represented by an attorney. Individuals representing themselves do not need to be represented by an attorney. If you have an attorney representing you, your attorney should file a Notice of Appearance at least 5 business days before the scheduled hearing date.

If you are a person with a disability, and you wish to attend the hearing, we may be able to make arrangements for your special needs. Please call the scheduling office at the Public Utility Commission at least (2) two business days prior to your hearing:

- Scheduling Office: (717) 787-1399.
- AT&T Relay Service number for persons who are deaf or hearing-impaired: 1-800-654-5988.

pc: Judge Hoyer
Cherie Pyle, Scheduling Officer
Beth Plantz
Docket Section
Calendar File

F-01761817 CARLOS PEREZ v. PHILADELPHIA GAS WORKS

CARLOS PEREZ
8901 LEWIN PLACE
PHILADELPHIA PA 19136-1014
215-934-5589

LAURETO A FARINAS ESQUIRE
PHILADELPHIA GAS WORKS
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