

PLEASE DOCKET

Philadelphia Gas Works



800 W. Montgomery Ave., Philadelphia, PA 19122
Telephone: 215-236-0500

August 15, 2006

RECEIVED

AUG 17 2006

Public Utility Commission
Philadelphia Office
Administrative Law Judge

Venessa Burrell
1748 E Tulpehocken St
Philadelphia, PA 19138

RE: Venessa Burrell vs. PGW, Docket No.: F-01763537

Dear Ms Burrell

I am in receipt of the correspondence you forwarded to Administrative Law Judge Cynthia Williams Fordham and Mr Andre C Dasent, attorney for the Philadelphia Gas Works. Mr Dasent has requested that I review the issues you addressed in your letter.

Regarding the bill for account #20016929 for service at 7353 N 20th St, from 4/23/2004 - 11/15/2004, per PUC decision on 11/23/2004, it was found that you were responsible for the unbilled services at this address during the above billing period. On 11/23/2004, the service was established in your name as of 4/23/2004 (meter read 4494) and billed to the last cycle read on the meter on 11/15/2004 (read 4796). The account was billed for total usage of 302 cubic feet for a total amount of \$538.86. This bill was for gas usage consumed during the end of one heating season into the beginning of the next over a seven month period.

As seen in the print out you provided for the billing history at the premise, the account continued to bill for gas consumed until 11/4/2005 when the service was finalized in your name. These charges remained unpaid which also accrued late payment fees for total final balance of \$4417.42.

Regarding the photo-copy you provided of correspondence dated 7/21/2004 for services billed to you instead of your tenant. Prior to you being billed for the services at 7353 N 20th St, the service was previously in the name of Arnetra James. Per history of contact and services orders on the account, Ms James requested service in her name effective 6/18/2002. The service continued to be billed to her until 2/18/2004 when Ms James requested her service to be discontinued for 20th St and transferred to another residence. On 2/19/2004 there is a notation on the account that the "landlady" called to inform PGW that the tenant did vacate the premise and a new tenant will contact PGW to establish service. Since February 2004, there is no record that another tenant called for service. The service has been billed in your name since April 2004.

Regarding the photo-copy of the bill you provided for service at 1748 E Tulpehocken St dated 5/22/2004, we previously reviewed this discrepancy. You originally established service in your name as of 8/20/2003 for this address. On 5/14/2004 it was found during a service investigation, that you were responsible for the uncharged service billed at the meter from 1/3/03. Your service date was pro-rated from 8/20/2003 back to 1/3/2003. The account was then rebilled for the additional gas usage from 1/3/2003 to 7/28/2003 for 637 cubic feet of gas for a total of \$841.82. This additional amount was not itemized on your cycle bill at that time. We previously apologized for this confusion.

I hope your issues were addressed and if any additional information is needed regarding these matters, please contact me at 215 787 1250.

Sincerely,

Eloise Carnall
Eloise Carnall

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Cc: Administrative Law Judge Cynthia Williams Fordham
Andre C Dasent, Esquire

DOCUMENT
FOLDER

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Administrative Law Judge Cynthia Williams Fordham
1302 State Office Bldg
1400 W. Spring Garden Street
Philadelphia, Pa 19130

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August 20, 2006

AUG 22 2006

RE; Venessa Burrell vs PGW Docket # F- 01763537

Public Utility Commission
Philadelphia Office
Administrative Law Judge

Dear Judge Fordham,

I, do object to PGW Exhibit 3A. I do object to the start date of 4/23/04. I provided proof of a requested starting date in complainant's exhibit 21. The dated letter of 7/21/04 is when service was requested not 4/23/04.

I do object to PGW ex 6. MS. Carnall's account statement for me is inaccurate. Each time a tenant vacates the premises, I always put the utilities in my name until a new tenant becomes available. I was not residing at 7353 N. 20th St. The gas bill was only asked to be put in my name until a new tenant occupied the premises. I then made sure that the bill was out of my name and the tenant's responsibility. During the months from July 2004 thru November 2005, renovation was being done periodically. There was no need for heat during these months that I am responsible for, no cooking was being done, the place was not livable. I strongly object to having a gas bill for \$ 4,417 42. Where this amount come from?

On PGW ex7 , I can not object or agree. Since PGW is treating both bills as two separate entities. I can not elaborate on a tenants bill. I have no knowledge of how much usage a tenants uses.

I can however make a comment on never seeing the street dug up at 7353 N. 20th.

I would like to just add that PGW has to start going after the tenants, not the landlords when they vacate the premises. There was a balance left at 7353 N. 20th St by Arnestra James. When I thought this balance was transferred to 1748 E. Tulpehocken St I was told that another tenant had left a balance of \$800.00 from a few years ago This has to STOP.

Thank You, for you time and patience, your honor.

Sincerely,



Venessa Burrell

1748 E. Tulpehocken St.
Phila, Pa 19138

cc; Andre C. Dasent, PC

ANDRE C. DASENT, P.C.
1500 Market Street
12th Floor/East Tower
Philadelphia, Pennsylvania 19102

PLEASE DOCKET

MEMORANDUM

RECEIVED

TO: Judge Cynthia Williams Fordham
FROM: Andre C. Dasent, Esquire
RE: Venessa Burrell v. PGW
Docket No. F-01763537
DATE: August 23, 2006

AUG 24 2006

Public Utility Commission
Philadelphia Office
Administrative Law Judge

Please be informed that Philadelphia Gas Works has no objection to Complainant's late filed exhibits. The Company requests that all exhibits (both sides) be admitted into the record in the absence of credible legal (evidentiary) reasons for their exclusion. The factual dispute outlined in the exhibits from both sides is for Your Honor to decide. Thank you for your attention to this matter.