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December 10, 2012

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: Sharon Shirk v PPL Electric Utilities Corporation
Docket No: F-2012-2336036

Dear Ms. Chiavetta:

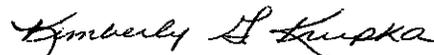
Attached for eFiling in the above-captioned matter is an original Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

Please note that this Certificate of Satisfaction was eFiled with the Commission as of the date indicated above.

Very truly yours,



KIMBERLY G. KRUPKA

KGK/dm

Enclosures

cc: Sharon Shirk (w/ enc)
Kimberly R. Safford (w/ enc); *via email only*
Mae F. Dorris (w/ enc); *via email only*
Kristin M. Cressman (w/ enc); *via email only*

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BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

SHARON SHIRK,

COMPLAINANT,

VS.

PPL ELECTRIC UTILITIES CORPORATION,

RESPONDENT.

COMPLAINT DOCKET

NO. F-2012-2336036

CERTIFICATE OF SATISFACTION

1. Complainant is Sharon Shirk.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL Electric").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. PPL Electric hereby certifies that the parties to the above-referenced formal Complaint, now pending before the Pennsylvania Public Utility Commission (hereafter "Commission"), have mutually and voluntarily agreed upon the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complainant has acknowledged satisfaction to PPL Electric:
 - (a) Complainant, Sharon Shirk, and Respondent, PPL Electric, agree that PPL Electric will remove \$8.35 in late payment charges and apply a customer credit in the amount of \$25. Complainant's new account balance has a credit of \$33.35.
 - (b) Complainant withdraws her Complaint.
5. Respondent, PPL Electric hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of

the Certificate of Satisfaction, Complainant must notify the Commission in writing of their objection and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

GROSS MCGINLEY, LLP



By: _____
KIMBERLY G. KRUPKA, ESQUIRE
I.D. # 83071
Counsel for Defendant, PPL Electric
Utilities Corporation
33 South 7th Street, P.O. Box 4060
Allentown, PA 18105
Phone (610) 820-5450
Fax (610) 820-6006

Dated: December 10, 2012
In Allentown, Pennsylvania

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

SHARON SHIRK,

COMPLAINANT,

VS.

PPL ELECTRIC UTILITIES CORPORATION,

RESPONDENT.

COMPLAINT DOCKET

NO. F-2012-2336036

CERTIFICATE OF SERVICE

This is to certify that the CERTIFICATION OF SATISFACTION of PPL ELECTRIC UTILITIES CORPORATION TO THE COMPLAINT of SHARON SHIRK, was mailed to counsel/complainant of record on behalf of Respondent by first class United States mail, postage on this the 10th day of December 2012.

SHARON SHIRK
2363 STUMPTOWN ROAD
LANCASTER, PA 17602

GROSS MCGINLEY, LLP



By: _____
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