

WINDSTREAM COMMUNICATIONS, INC.

Mailstop B1F03-71A
4001 Rodney Parham Road
Little Rock, Arkansas 72212

Kristi M. Moody
Vice President - Law

501.748.5890
fax. 501.748.5590
Email: Kristi.Moody@windstream.com



December 14, 2012

VIA US MAIL
And EMAIL

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, P.O. Box 3265
Harrisburg, PA 17105-3265

Re: Robert Connelly c/o Delores Connelly v. Windstream Pennsylvania, LLC
Complaint Docket No: C-2012-2335728

Dear Secretary Chiavetta:

A complaint has been filed in the above-captioned matter. By this letter Windstream Pennsylvania, LLC ("Company") hereby requests an extension in which to provide an Answer and any other responsive documents to the above-referenced complaint.

The Company has been in frequent contact with the Complainants and Zitomeia, the telephone service provider that that Complainants are attempting to port their telephone number to, in an effort to quickly rectify the situation with the customer. While the Company has taken the necessary actions to expedite the porting of the Complainant's telephone number, Zitomeia will be unable to dispatch its technicians to the Complainants location prior to December 20, 2012.

Rather than expending resources to prepare formal documents to advance formal litigation of this Complaint, the Company would much prefer to dedicate time and resources to satisfying the customer and the Complaint. The Company has spoken to the Complainant's daughter, Roane Cunningham, who has stated that the Complainants are willing to agree to an extension of time to respond to the Complaint.

Accordingly, we respectfully request an extension of ten (10) days from the due date of December 17, 2012, or until Wednesday, December 27, 2012, in which to file responsive documents to the Complaint. It is our hope to be able to resolve the issue with the customer in that time frame.

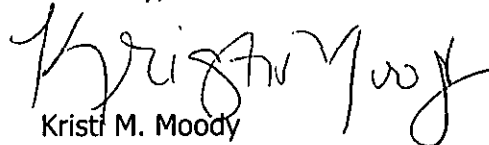
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December 14, 2012

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The Company very much appreciates your attention to this request. If you have any questions, please do not hesitate to contact me.

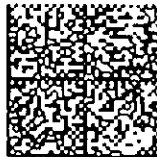
Sincerely,

A handwritten signature in black ink, appearing to read "Kristi M. Moody". The signature is written in a cursive, flowing style.

Kristi M. Moody
Vice President - Law

cc: Robert Connelly
c/o Delores Connelly
817 Birch Rd
St Marys, PA 16915

windstream 



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MAILED FROM ZIP CODE 72212

Secretary Rosemary Chiavetta
Pennsylvania Public Utility Commission
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