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December 17, 2012

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, Second Floor
Harrisburg, Pa. 17120

Pennsylvania PUC

DEC 24 2012

Consumer Service
CAC Division

PA.P.U.C.
SECRETARY'S BUREAU

2012 DEC 27 AM 9:59

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Copy to:
Shawane L. Lee, Esquire
PECO Energy Company
2301 Market Street, S-23
Philadelphia, Pa. 19103

Dear Ms. Chiavetta and Ms. Lee,

You DEMANDED that I respond to your "NEW MATTER" , so, here is my response.

NO ONE ever told me that CAP money was to be repaid by me. NOT once. NOT EVER!!!!

When this all started, over a year ago, and I asked for a payment plan for the \$600.00 deposit that was placed on my bill,... I was simply told.."No".

A few months later, Mr. James, in your finance dept., told me that if I dropped my Bankruptcy, that he would give me a payment plan. I did. He didn't.

PECO insists that my son, T.Ian Pfeiffer, has lived in this apt., with us, since 2011. THAT IS A BOLD-FACED LIE!!!!!! Which we have learned is the typical PECO line of action. Obviously, if their personnel can make promises and just ignore that fact, then they will go to any lengths at all to win any case. And, it is just as obvious that the PUC will go along with anything PECO has to say.

PECO told my landlord that the only way he would EVER get gas and electric in this apt. again was to show them an eviction notice with my name on it!!! Well, Guess What????? PECO, you got your wish!!!! We have been evicted from our apt.---because of you---PECO---and I think it is about time the public knew what PECO can do if they care to!!!! The power you possess is truly awesome!!!! We have until 12/26/12 to get the money together to rent a new place. Since our only income is our Social Security, which doesn't arrive until 12/26/12, it seems we will probably be living in our car. Unless PECO can find a reason that we should not have even that option, and then I guess we'll just have to do what PECO says, since they are the GREAT and ALL POWERFUL PECO!!!!

I intend to pursue all factors that have come to light during this entire disgraceful display from both PECO and the PUC.

First, the fact that PECO employees can make promises to a customer, causing that customer to dismiss a Bankruptcy case, and then ignoring the fact that Mr. James made a promise to me!!!! Think about it---where would I have gotten the fax # of the finance office to fax the dismissal paperwork to Mr. James???? Where did I get the name.. "Mr. James"????? Do you really believe that I have the ability to gather that information on my own???? No, you know better. But, still---you do go on!!!! And on, and on, and on about how irresponsible I am at paying my bills on time. Yes, you see, I have a pile of \$100 bills, but I only pay people when I feel like it!!!! Get serious!! If I had the money, I would have gladly paid your bill in full and on time every month!!! We don't even have enough money for me to see my Doctor when I should!! Or to purchase my medications!!!! So, sorry if my energy bills fell behind. I know, why don't you crucify me!!!! Oh, you already did.

So, lets re-cap. shall we?? PECO lied about what my total bill is supposed to be comprised of, for over a year! Saying it was past usage, or a "Deposit" or now, CAP ARREARS!!!! That's a brand new one!!!!

PECO has the POWER to get us tossed out of our home!!!! Good to know. I'm sure many citizens will be glad to learn this bit of news!!!! PECO can lie, and lie and lie...and the PUC will swear to it!!!! Two peas in a pod.

You know what??? It doesn't matter anymore. PECO has managed to destroy my life. You've taken away my place to live,... after we have suffered for over 3 months with no utilities, now you have taken our apt. as well. So, make your decision. I couldn't care less. It is painfully obvious that there is NO justice when it comes to dealing with PECO and the PUC. As for the fact that it has taken so incredibly long---well, what can I say-- I guess none of you thinks very quickly. But, you have no trouble spewing lies real quick, do you???

This isn't over.

Very, very truly yours,

Joanne C. Pfeiffer
Joanne C. Pfeiffer
Ordinary Citizen

Pennsylvania PUC

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PFEIFFER
310 CAMERON RD.
2ND FLOOR
WILLOW GROVE, PA.
19090

PHILADELPHIA PA 191

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ROSEMARY CHIAVETTA, SECRETARY
PENNSYLVANIA PUBLIC UTILITY COMMISSION
COMMONWEALTH KEystone BUILDING
400 NORTH STREET, SECOND FLOOR
HARRISBURG, PA. 17120

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