

COMMONWEALTH OF PENNSYLVANIA  
PUBLIC UTILITY COMMISSION

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Kathleen Hayes,  
v.  
PPL Electric Utilities  
Corporation  
Telephonic  
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Docket No.: C-2012-2323405

Pages 1 - 23

Scranton State Office Building  
100 Lackawanna Avenue  
Room 318  
Scranton, PA 18523

Thursday, December 27, 2012  
Commencing at 10:00 a.m.

BEFORE:

EMBER JANDEBEUR, Administrative Law Judge

**RECEIVED**

APPEARANCES:

KATHLEEN HAYES, Pro Se  
For the Complainant

CRAIG SCHULTZ, Esquire  
33 South Seventh Street  
Post Office Box 4060  
Allentown, PA 18105-4060  
For the Respondent

JAN 04 2013

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

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REPORTER: AMBER M. PAULTON

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INDEX TO WITNESSES

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25

<u>WITNESS</u>	<u>DIRECT</u>	<u>CROSS</u>	<u>REDIRECT</u>	<u>RECROSS</u>
Swinderman	12	--	--	--



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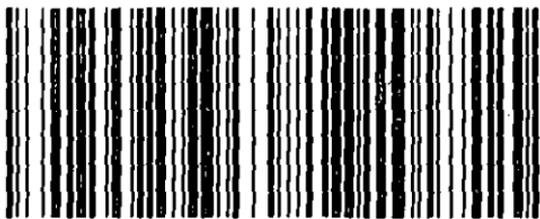


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