

Via FAX (215)684-6798

December 13, 2012

Laureto A. Farifias, Senior Attorney
Legal Department
Philadelphia Gas Works
800 West Montgomery Avenue
Philadelphia, PA 19122

COPY

RE: Annette Maldonado v. PGW, Docket No. F-2012-2302797

Dear Mr. Farifias:

Upon arrival from our brief honeymoon, my husband and I received a copy of the settlement letter dated December 4, 2012. Unfortunately, it does not lay out the foundation of our resolution, therefore, we cannot agree nor object to the terms. We respectfully request a detailed settlement letter in order to ensure that we are satisfied with the resolution that has been reached.

Also, enclosed please find two bills dated November 19, 2012. While we agreed to pay \$50 towards our balance of \$550, including our monthly current charges; we did not expect that a bill received prior to our hearing on November 27, 2012, would be altered to charge us the \$50, which would be due today (just two days after receiving the altered bill). As we did not resolve the matter until after that billing cycle, we respectfully request that the first payment of \$50 be due with the current billing cycle, which is due to close this week.

We greatly appreciate your willingness to resolve this long drawn out issue and we look forward to finally putting this whole matter behind us.

Best Regards,

Mr. & Mrs. Hayman

Mr. & Mrs. Hayman
Encl.

cc: Administrative Law Judge Angela T. Jones (via fax w/ enclosures) ✓
Rosemary Chiavetta, Secretary (via first class mail w/ enclosures)



PHILADELPHIA GAS WORKS

Gas Leak Emergencies: 215-235-1212
Billing & General Information (English & Espanol): 215-235-1000
Access Your Account Online: www.pgworks.com

PB_20121119200002.dat-26745-000018570

Page: 1 of 3
Billing Date: Nov 19, 2012
Account Number: 0139589309

MONTHLY STATEMENT

From Oct 17, 2012 thru Nov 16, 2012 (30 Days)

ANNETTE MALDONADO
4133 PECHIN ST, 1F
PHILA PA 19128-3515

Thank you for your payment of \$34.37

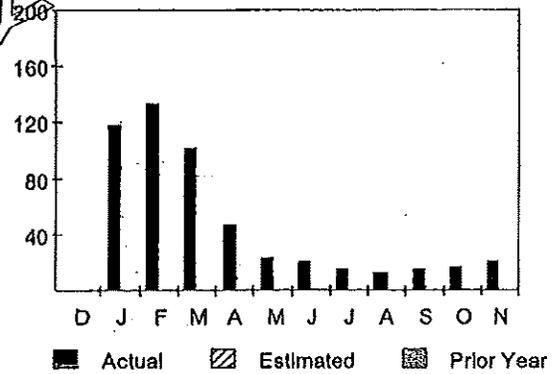
Billing Summary

Past Due Amount \$885.51
Current Charges \$40.13

Total Amount Due By
Dec 13, 2012 \$925.64

COPY

Energy Usage Information



- Average daily temperature 52.0 °F.
- Your average daily cost is \$1.34 compared to \$0.00 last year.
- For the last 12 months:
 - Your total usage is 522 Ccf.
 - Your average monthly usage is 43.5 Ccf.

Enroll in a PGW Parts & Labor Plan and relax ... you're covered. Free yourself from the major hassle and expense of gas appliance breakdowns by enrolling in a PGW Parts & Labor Plan. Plans cover the cost of parts and labor. Find a plan that's right for you at www.pgworks.com/plp

Could you or someone you know use help paying for this season's heating bills? The Low Income Home Energy Assistance Program, LIHEAP, is now open and could help pay for heat, keeping you warm all winter long. Learn how you can receive up to \$1,000 by calling (215) 787-HEAT (4328).

Questions or Complaints about your bill? Please call us before the due date at 215-235-1000, or write to: PGW P.O. Box 3500, Phila., PA 19122-0050



ANNETTE MALDONADO
4133 PECHIN ST, 1F
PHILA PA 19128-3515

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PB_20121119200002.dat-26747-000018570

Page: 3 of 3
Billing Date: Nov 19, 2012
Account Number: 0139589309

Payments Received Nov 13, 2012 Cred Card \$34.37
Total Payments \$34.37

Meter Detail Meter #: 01350822 Cycle #: 12 Next Meter Read: Dec 18, 2012
Service Point ID: 9972330788

From			To			Difference	Usage (Ccf)	Conversion Factor	Total Therms
Date	Reading	Type	Date	Reading	Type				
10/17/2012	4495	Actual	11/16/2012	4515	Actual	20	20.00	1.0269	20.53

Current Basic Charges

SA ID# 3813263418, 4133 PECHIN ST, 1F
Residential Heat & Domestic

Supply Charges

Commodity Charge 20 Ccf @ \$0.51742 \$10.35
Total Supply Charges \$10.35

Delivery Charges

Customer Charge @ \$12.00 \$12.00
Distribution Charge 20 Ccf @ \$0.88403 \$17.68
Gas Cost Adjustment @ \$0.00505 \$0.10
Weather Normalization Adjustment \$0.00
Total Delivery Charges \$29.78
Total Current Billing Charges \$40.13





PHILADELPHIA GAS WORKS

Gas Leak Emergencies: 215-235-1212
Billing & General Information (English & Espanol): 215-235-1000
Access Your Account Online: www.pgworks.com

PB_20121130200002.dat-32793-000016803

Page: 1 of 3
Billing Date: Nov 19, 2012
Account Number: 0139589309

MONTHLY STATEMENT

From Oct 17, 2012 thru Nov 16, 2012 (30 Days)

ANNETTE MALDONADO
4133 PECHIN ST, 1F
PHILA PA 19128-3515

Thank you for your payment of \$34.37

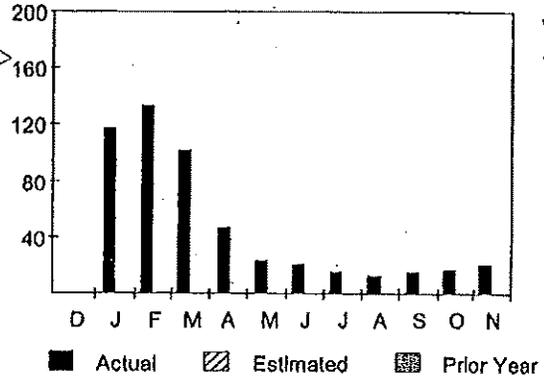
Billing Summary

Past Due Amount \$885.51
Current Charges \$40.13

Total Amount Due By
Dec 13, 2012 \$550.00

COPY

Energy Usage Information



Rec'd on 12/11/12

- Average daily temperature 52.0 °F.
- Your average daily cost is \$1.34 compared to \$0.00 last year.
- For the last 12 months:
 - Your total usage is 522 Ccf.
 - Your average monthly usage is 43.5 Ccf.

Questions or Complaints about your bill? Please call us before the due date at 215-235-1000, or write to: PGW P.O. Box 3500, Phila., PA 19122-0050
Please return this portion with your payment.

Write your account number on your check or money order made payable to Philadelphia Gas Works



Place "X" in box for address corrections. Print corrections on reverse side.

Account Number: 0139589309
Due Date: Dec 13, 2012
Please Pay: \$550.00

Amount Enclosed: \$



016397 000016603



ANNETTE MALDONADO
4133 PECHIN ST 1F
PHILA PA 19128-3515



Philadelphia Gas Works
P.O. Box 11700
Newark, NJ 07101-4700

0001395893098000000000550001



ANNETTE MALDONADO
 4133 PECHIN ST, 1F
 PHILA PA 19128-3515

PB_20121130200002.dat-32785-000018603

Page: 3 of 3
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Account Number: 0139589309

COPY

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Delivery Charges

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 Gas Cost Adjustment @ \$0.00505 \$0.10
 Weather Normalization Adjustment \$0.00
Total Delivery Charges \$29.78
Total Current Billing Charges \$40.13

