**BEFORE THE**

**PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Joseph A. Francano III :

 :

 v. : C-2012-2340016

 :

PECO Energy Company :

**INTERIM ORDER**

**SETTING RESOLUTION PROCEDURE**

On or about December 18, 2012, Joseph A. Francano III ("Complainant") filed a complaint against PECO Energy Company ("Respondent"), at the above-captioned docket number. On or about January 8, 2013, Respondent filed an answer to the complaint.

 Based upon a review of the information contained in this material, I direct the parties to attempt to resolve this matter themselves. Respondent shall continue to work with Complainant in an attempt to resolve this case, and Complainant shall cooperate in this effort.

 **By February 9, 2013,** **Respondent** **shall file a short report with Mediator Cynthia Lehman ("Mediator")**, **setting forth:**

 (a) A statement whether a full resolution, including withdrawal of complaint, was achieved, and, if not, whether the parties consent to have this case set for mediation by the mediation staff of the Commission; and

 (b) A statement of any issues which have been resolved, if a full resolution has not been achieved.

 The Commission encourages mediation if the parties cannot reach an agreement on their own. Mediation is an informal process in which the parties attempt to resolve the case with the help of a mediator. The mediator is a neutral staff member of the Commission who does not give advice, represent any party, evaluate or make a decision. Instead, the mediator assists the parties in their efforts to come to an agreement.

 If the parties do not reach an agreement on their own, and do not consent to mediate, they are entitled to the hearing process. The hearing process usually includes the presentation of oral testimony and other evidence before a Commission administrative law judge, who will then consider the case and make a written decision to resolve it.

 If you have any questions, you should contact the Mediator. Her address and phone number are:

 Cynthia Lehman

 P. O. Box 3265

 Harrisburg, PA 17105-3265

 Telephone: (717) 783-5413

 Email: cylehman@pa.gov

Date: January 10, 2013

 CHARLES E. RAINEY, JR.

 Chief Administrative Law Judge

**C-2012-2340016 Joseph A. Francano III v. PECO Energy Company**

Joseph A Francano III

127 Neshaminy Road

Croydon PA 19021

**(215) 601-6018**

Shawane Lee Esquire

Exelon Business Services Company

2301 Market Street/S23-1

PO Box 8699

Philadelphia PA 19101-8699

**(215) 841-6841**