

Ms. Rosemary Chiavetta
Secretary's Bureau
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg , PA 17120

January 14, 2013

Re: Thomas More Holland v. XO Communications Services Inc.; C-2012-2338906

Dear Ms. Chiavetta,

It has come to my attention that the Pennsylvania Public Utilities Commission (the "Commission") attempted to send a formal complaint filed by Thomas More Holland against XO Communications Services, Inc. ("XO") to Mr. John Ivanuska of XO on December 13, 2012. Unfortunately, Mr. Ivanuska did not receive the complaint and is not the current Person of Record ("POR") for XO.

Mr. Herbert Nurick, of the Office of the Administrative Law Judge, contacted Mr. Ivanuska today inquiring about XO's response to the complaint. Mr. Ivanuska forwarded me that inquiry and stated that he had received no previous correspondence on the issue. We subsequently confirmed, with Ms. Rhonda Junkin, Supervisor in your office, that the Commission has correctly listed Ms. Kelly Faul as the regulatory contact for XO and myself, Kristin Shulman, as the POR for XO. However, neither Kelly nor I had previously received a copy of the complaint.

XO's response to the complaint was due 20 days after December 13, 2012 and because XO did not receive the complaint, no response was filed. With this letter, I am requesting that XO be given until February 1st, 2013 to attempt to negotiate a settlement with Thomas More Holland and file an Answer to the complaint. In addition, please ensure that all future correspondence regarding XO's operations in Pennsylvania be directed to Kelly Faul and/or myself as appropriate.

Thank you for your help with this matter. If you have any questions regarding this request, please contact me at 630 371 3311 or kris.shulman@xo.com.

Sincerely,



Kristin U. Shulman

Executive Director – Regulatory Affairs