

Legal Department

Fax 215.568.3389
www.exeloncorp.com

Business Services
Company

Exelon Business Services Company
2301 Market Street/529-1
PO Box 8699
Philadelphia, PA 19101-8699

Direct Dial: 215 841 6841

November 19, 2012

Special Agent Tiffany A. Hunt
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: Karen Millsip v. PECO Energy Company
Docket No. F-2012-2325071
Date of Hearing: Tuesday, November 27th @ 10:00 a.m.

Dear Agent Hunt:

Enclosed please find three copies of PECO's exhibits 1 through 10, which it intends to use in the above referenced hearing. By copy of this letter, I am sending a copy of these documents to the Complainant.

Please call my direct dial number if you have any questions regarding this case.

Very truly yours,



Shawane Lee
Counsel for PECO Energy Company

SL/lo
Enclosures

cc: Karen D. Millsip

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EXHIBIT "1"

*** Account Information ***

*** Current Account Status ***

Account Number:	Mail To:	Current Bill:	\$0.00	Credit Amount:	\$0.00
19387-01510	KAREN MILLSIP	Billed Prior:	\$963.36	Deposit Requested:	\$122.00
Account Status: Final	7019 WHEELER ST	Balance Due:	\$976.89	Deposit On-Hand:	\$0.00
Requested By:	PHILADELPHIA PA 19142	Service Address:			
KAREN MILLSIP		7619 WHEELER ST		Meter Bill Grp: 15	
(215)278-1334 Extension:		PHILADELPHIA PA 19142		Rate: Electric Residential Service	

0|0

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CCF	KW
10/19/10	ELECTRIC SERVICE	09/19/10 10/19/10	50195	021543989	\$85.36							
10/19/10	FUC AGREEMENT				\$14.87							
10/19/10	Late Payment Charge				\$1.38							
10/19/10	Regular Bill						\$204.94	\$105.01	11/10	523		
11/10/10	Bill Cut DPA due to Default				\$609.52							
11/16/10	Late Payment Charge				\$11.01							
11/17/10	ELECTRIC SERVICE	10/16/10 11/16/10	50807	021543989	\$99.67							
11/17/10	Regular Bill						\$924.14	\$782.75	12/09	612		
12/08/10	Payment Agreement					\$594.65						
12/09/10	Payment					\$177.09						
12/14/10	Late Payment Charge				\$2.12							
12/20/10	ELECTRIC SERVICE	11/16/10 12/19/10	51340	021543989	\$86.61							
12/20/10	FUC AGREEMENT				\$14.87							
12/20/10	Regular Bill						\$256.00	\$154.52	01/11	533		
01/18/11	Bill Cut DPA due to Default				\$579.78							
01/19/11	Late Payment Charge				\$12.04							
01/24/11	ELECTRIC SERVICE	12/19/10 01/23/11	51839	021543989	\$84.17							
01/24/11	Regular Bill						\$931.99	\$847.82	02/15	499		
02/22/11	ELECTRIC SERVICE	01/23/11 02/21/11	52235	021543989	\$70.59							
02/22/11	Late Payment Charge				\$13.30							
02/22/11	Regular Bill						\$1015.88	\$945.29	03/16	399		
03/04/11	Payment					\$361.95						
03/04/11	Payment Agreement					\$550.04						
03/23/11	Late Payment Charge				\$1.06							
03/23/11	ELECTRIC SERVICE	02/21/11 03/22/11	52622	021543989	\$68.21							
03/23/11	FUC AGREEMENT				\$14.87							
03/23/11	Regular Bill						\$168.03	\$84.95	04/14	384		
04/19/11	Bill Cut DPA due to Default				\$535.17							
04/19/11	Late Payment Charge				\$2.30							
04/21/11	ELECTRIC SERVICE	03/22/11 04/20/11	52991	021543989	\$66.03							
04/21/11	Regular Bill						\$771.53	\$705.50	05/18	369		
05/03/11	Payment					\$778.20						
05/03/11	Transfer					\$75.00						
05/03/11	RECONNECT FEE - CUT-OUT NON-PAY				\$75.00							
05/20/11	ELECTRIC SERVICE	04/20/11 05/19/11	53387	021543989	\$70.34							
05/20/11	Regular Bill						\$138.67	\$68.33	06/13	366		
05/23/11	Late Payment Charge				\$0.99							
06/20/11	Late Payment Charge				\$2.05							
06/21/11	ELECTRIC SERVICE	05/19/11 06/20/11	54168	021543989	\$135.29							
06/21/11	Regular Bill						\$277.00	\$141.71	07/13	781		

PECO ENERGY
EXHIBIT

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CCF	KW
07/19/11	Late Payment Charge				\$4.08							
07/21/11	ELECTRIC SERVICE	06/20/11 07/20/11	55021	021543989	\$151.37							
07/21/11	Regular Bill						\$432.45	\$281.08	08/12	853		
08/19/11	ELECTRIC SERVICE	07/20/11 08/18/11	55811	021543989	\$140.26							
08/19/11	Regular Bill						\$572.71	\$432.45	09/12	790		
08/30/11	Payment Agreement					\$572.71						
08/30/11	PUC AGREEMENT				\$140.26							
08/12/11	Bill Out EPA due to Default				\$432.45							
08/19/11	Late Payment Charge				\$7.46							
08/20/11	BUDGET BILLING	08/18/11 09/19/11			\$92.00							
	** Budget Bill Detail **	Actual Bill Amount: 82.71				BB Deferred Amount: -9.29						
09/20/11	Regular Bill						\$672.17	\$580.17	10/12	461		
09/29/11	Payment					\$155.17						
09/29/11	Payment Agreement					\$417.54						
10/13/11	Payment					\$95.00						
10/17/11	BUDGET BILLING	09/19/11 10/18/11			\$92.00							
	** Budget Bill Detail **	Actual Bill Amount: 73.19				BB Deferred Amount: -28.10						
10/19/11	PUC AGREEMENT				\$14.91							
10/19/11	Regular Bill						\$111.37	\$4.46	11/10	396		
11/16/11	Bill Out EPA due to Default				\$402.63							
11/16/11	Late Payment Charge				\$1.25							
11/17/11	BUDGET BILLING	10/18/11 11/16/11			\$92.00							
	** Budget Bill Detail **	Actual Bill Amount: 82.97				BB Deferred Amount: -38.03						
11/17/11	Regular Bill						\$607.25	\$515.25	12/09	438		
11/23/11	Payment					\$126.28						
11/23/11	Payment Agreement					\$387.72						
12/14/11	Late Payment Charge				\$0.81							
12/20/11	BUDGET BILLING	11/16/11 12/19/11			\$92.00							
	** Budget Bill Detail **	Actual Bill Amount: 96.44				BB Deferred Amount: -33.59						
12/20/11	PUC AGREEMENT				\$14.91							
12/20/11	Regular Bill						\$200.97	\$94.06	01/11	522		
01/17/12	Bill Out EPA due to Default				\$272.61							
01/18/12	Late Payment Charge				\$7.96							
01/24/12	BUDGET BILLING	12/19/11 01/23/12			\$92.00							
	** Budget Bill Detail **	Actual Bill Amount: 86.47				BB Deferred Amount: -39.12						
01/24/12	Regular Bill						\$673.74	\$581.74	02/15	498		
02/21/12	Late Payment Charge				\$9.26							
02/22/12	BUDGET BILLING	01/23/12 02/21/12			\$92.00							
	** Budget Bill Detail **	Actual Bill Amount: 80.09				BB Deferred Amount: -51.03						
02/22/12	Regular Bill						\$775.00	\$683.00	03/15	458		
03/20/12	Late Payment Charge				\$10.46							
03/22/12	BUDGET BILLING	02/21/12 03/21/12			\$92.00							
	** Budget Bill Detail **	Actual Bill Amount: 66.90				BB Deferred Amount: -76.13						
03/22/12	Regular Bill						\$877.46	\$785.46	04/13	375		
03/29/12	Payment					\$102.46						
04/13/12	Late Payment Charge				\$9.93							
04/20/12	BUDGET BILLING	03/21/12 04/19/12			\$92.00							
	** Budget Bill Detail **	Actual Bill Amount: 61.77				BB Deferred Amount: -106.36						
04/20/12	Regular Bill						\$876.93	\$784.93	05/14	340		
05/09/12	Payment Agreement					\$313.17						
05/10/12	Payment					\$102.00						

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CCF	KW
05/21/12	BUDGET BILLING	04/19/12 05/20/12			\$92.00							
	** Budget Bill Detail **	Actual Bill Amount: 60.89			BB Deferred Amount: -137.56							
05/21/12	PUC AGREEMENT				\$14.91							
05/21/12	Regular Bill						\$568.67	\$461.76	06/12	334		
06/18/12	Bill Cut DPA due to Default				\$298.26							
06/20/12	BUDGET BILLING	05/20/12 06/19/12			\$82.00							
	** Budget Bill Detail **	Actual Bill Amount: 68.13			BB Deferred Amount: -151.43							
06/20/12	Regular Bill						\$948.93	\$866.93	07/12	378		
07/17/12	Late Payment Charge				\$10.33							
07/20/12	BUDGET BILLING	06/19/12 07/19/12			\$82.00							
	** Budget Bill Detail **	Actual Bill Amount: 82.62			BB Deferred Amount: -150.81							
07/20/12	Regular Bill						\$1041.26	\$959.26	08/13	515		
08/20/12	BUDGET BILLING	07/19/12 08/19/12			\$82.00							
	** Budget Bill Detail **	Actual Bill Amount: 61.33			BB Deferred Amount: -171.48							
08/20/12	Late Payment Charge				\$12.58							
08/20/12	Regular Bill						\$1134.84	\$1052.84	09/11	370		
09/12/12	Budget Bill Settlement					\$171.48						
09/12/12	BUDGET BILLING											
	** Budget Bill Detail **	Actual Bill Amount: 0.00			BB Deferred Amount: 0.00							
09/12/12	Regular Bill						\$963.36	\$963.36	10/04			
09/18/12	Late Payment Charge				\$13.53							

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EXHIBIT "2"

Collection History

Name Karen Millsip
Address 7019 Wheeler St.
Philadelphia, PA 19142
Account 19387-01510
Case F-2012- 2325071

7/13/12 10-day termination notice issued for past due \$797.50
7/19/12 72-hour notice satisfied
7/26/12 Utility report issued until 8/05/12
8/09/12 Electric service terminated at meter for past due \$798.12
9/12/12 Final bill for \$963.36 issued, due 10/04/12

Display Collection Activity Detail for Account 19387-01510

Edit Help

Date	Activity	Amount(\$)	Action By
08/14/12	Suspended Charge	0.01	U997RTC
07/26/12	Halt Collections	948.93	BROWRW
07/23/12	Cut Out Non Pay - Pending	798.12	U002JCB
07/20/12	Eligible for Cut	797.50	CUBCL401
07/19/12	72 Hour Notice Success	797.50	CUBCL122
07/17/12	72 Hour Notice 1	797.50	CUBCL401
07/13/12	Disconnect Notice	797.50	CUBCL401
07/13/12	Deposit Review	0.00	

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EXHIBIT "3"

PAR History

Name Karen Millsip
Address 7019 Wheeler St.
Philadelphia, PA 19142
Account 19387-01510
Case F-2012- 2325071

Date	Type	Level	Balance	Installment	Status
7/30/08	BCS 2423530	2	\$886.75	\$32.84	not kept
10/23/09	BCS 2610902	1	\$773.09	\$14.87	not kept
8/10/11	BCS 2871490	1	\$572.71	\$14.91	not kept

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EXHIBIT "4"

Financial History

Name Karen Millsip
Address 7019 Wheeler St.
 Philadelphia, PA 19142
Account 19387-01510
Case F-2012- 2325071

Account 09387-01510 (for Karen Millsip) (PFC)

Statement Edit Help

Date Taken	Total Monthly Income	FPL	Income Level	Cap Rate Eligible	Date Verified	Taken By
06/23/08	\$2,629.00	179.00	257	Y	06/23/08	U999ED4

View Financial Statement Details for Account 19307-01510

Edit Help

Statement Summary

Total Monthly Gross: \$2,629.00 Adults: 3 Children: SSN Not Matched Letter

Percentage Income Change: 64% Significant Life Event:

Account 09387-01510 (for Karen Millsip) (PFC)

Statement Edit Help

Date Taken	Total Monthly Income	FPL	Income Level	Cap Rate Eligible	Date Verified	Taken By
08/28/09	\$2,629.00	172.00	257	Y	07/2/09	U996LS7K

View Financial Statement Details for Account 19307-01510

Edit Help

Statement Summary

Total Monthly Gross: \$2,629.00 Adults: 3 Children: SSN Not Matched Letter

Percentage Income Change: 64% Significant Life Event:

Account 09387-01510 (for Karen Millsip) (PFC)

Statement Edit Help

Date Taken	Total Monthly Income	FPL	Income Level	Cap Rate Eligible	Date Verified	Taken By
08/05/11	\$1,560.00	100.00	12	Y	8/5/11	U996MG15

View Financial Statement Details for Account 19307-01510

Edit Help

Statement Summary

Total Monthly Gross: \$1,560.00 Adults: 3 Children: SSN Not Matched Letter

Percentage Income Change: -42% Significant Life Event:

Account (P) (D) (V) (O) (A) (C) (S) (I) (N) (S) (P) (P) (O)

Account Maintenance

Statement of Edit Help

Date Taken	Total Monthly Income	FPL	Income Level	Cap Rate Eligible	Date Verified	Taken By
08/17/2011	2,786.00	299.00	3%	N	08/17/2011	U998DXF

View Financial Statement Details for Account: 19307-01510

Edit Help

Statement Summary

Total Monthly Gross: 92,786.00 Adults: 1 Children: SSN Not Matched Letter

Percentage Income Change: 3% Significant Life Event: [dropdown]

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EXHIBIT "5"



The Office of Property Assessment

Property Location	
Address:	7019 WHEELER ST
Unit Number:	
Zip Code:	191421718
Zoning:	R9
Zoning Description:	Multi Family Row and Twin

Owner Information	
Owner(s):	MILLSIP KAREN D
Account Number:	406198000
Mailing Address:	MILLSIP KAREN D , 7019 WHEELER ST Philadelphia PA, 191421718

Property Characteristics	
Land Area:	1090.04 SqFt
Improvement Description:	ROW B/GAR 2STY MASONRY
Improvement Area:	1056 SqFt
Beginning Point:	147' 2" W OF 70TH ST
Exterior Condition:	Average

Certified Values for 2012	
Market Value:	\$34,900
Assessed Land (Taxable):	\$867
Assessed Improvement (Taxable):	\$10,301
Assessed Land (Exempt):	\$0
Assessed Improvement (Exempt):	\$0
Total Assessment:	\$11,168

Sale Information	
Sale Date:	9/3/1999
Sale Price:	\$45,000
Tax Information	
Real Estate Tax:	\$1,053.37

Proposed Values							
Year	Market Value	Assessed Land (Taxable)	Assessed Land (Exempt)	Assessed Improvement (Taxable)	Assessed Improvement (Exempt)	Total Assessment	Gross Tax
2013	\$34,900	\$867	\$0	\$10,301	\$0	\$11,168	\$1,091.23

Certified Values							
Year	Market Value	Assessed Land (Taxable)	Assessed Land (Exempt)	Assessed Improvement (Taxable)	Assessed Improvement (Exempt)	Total Assessment	Gross Tax
2012	\$34,900	\$867	\$0	\$10,301	\$0	\$11,168	\$1,053.37
2011	\$34,900	\$867	\$0	\$10,301	\$0	\$11,168	\$1,014.28
2010	\$34,900	\$867	\$0	\$10,301	\$0	\$11,168	\$922.92
2009	\$34,900	\$867	\$0	\$10,301	\$0	\$11,168	\$922.92
2008	\$34,900	\$867	\$0	\$10,301	\$0	\$11,168	\$922.92
2007	\$33,600	\$835	\$0	\$9,917	\$0	\$10,752	\$888.55
2006	\$33,600	\$835	\$0	\$9,917	\$0	\$10,752	\$888.55

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EXHIBIT "6"



November 19, 2012

BCS Decision Report

BCS Case #: 002423530 Open Date: 2008-07-30
Customer Name: KAREN MILLSIP
Service Address: 7019 WHEELER STREET

PHILADELPHIA, PA 19142
BCS Bill Account #: 1938701510 Previous Case #:
Violation Type: NO Chapter Type:
Decision Type: W Section / Rule:
Investigator Name: ROBERT SHINDLE

Decision Issued Date: 2008-09-19
Case Closed Date: 2008-09-12

Letter Description:

EGW STRAIGHT PAR/BUDGET + FOR LEVEL 2-4 HOUSEHOLDS

Total Balance:	\$797.75	Balance Date:	2008-08-19
Amount to Restore Service:	\$0.00	Amount to Continue Service:	\$0.00
Date Payment Due:		Regular Budget Amount:	\$83.00
Special Budget Payment:	\$116.00	Final Bill Monthly Payment:	\$0.00
Plus Arrears Payment:	\$33.00	End of Month Payment:	\$0.00
Current Monthly Payment:	\$0.00		
Payment Terms:	OCTOBER 2008		

PAR Description:

Resolution Description:

SEE TERMS FOR PAYMENT ARRANGEMENT.

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EXHIBIT "7"



November 19, 2012

BCS Decision Report

BCS Case #: 002610902 Open Date: 2009-10-23
Customer Name: KAREN MILLSIP
Service Address: 7019 WHEELER STREET

PHILADELPHIA, PA 19142
BCS Bill Account #: 1938701510 Previous Case #: 2423530
Violation Type: NO Chapter Type:
Decision Type: W Section / Rule:
Investigator Name: JAMIE HENRY

Decision Issued Date: 2009-11-06
Case Closed Date: 2009-11-04

Letter Description:
EGW STRAIGHT PAR/NO LPCS/BUDGET + FOR LEVEL 1 HOUSEHOLDS

Total Balance: \$773.09 Balance Date: 2009-10-26
Amount to Restore Service: \$0.00 Amount to Continue Service: \$243.23
Date Payment Due: Regular Budget Amount: \$73.00
Special Budget Payment: \$88.00 Final Bill Monthly Payment: \$0.00
Plus Arrears Payment: \$15.00 End of Month Payment: \$0.00
Current Monthly Payment: \$0.00
Payment Terms: DECEMBER 2009 DUE DATE

PAR Description:
BY LAW YOU MUST PAY ANY CURRENT BILLS DUE BEFORE THIS PAYMENT ARRANGEMENT STARTS.

Resolution Description:
CASE CLOSED WITH A DECISION, PAR ISSUED LEVEL 1, BB 73 + 15 = 88 BEGINNING DECEMBER 2009 DUE DATE. WAIVE LPCS. MUST PAY CURRENT CHARGE THE CUSTOMER HAD A PREVIOUS PUC PAYMENT AGREEMENT (BCS# 02423530) THAT THE AGREEMENT WAS NOT KEPT HOWEVER THE AGREEMENT AMOUNT HAS BEEN PAID. AT THE TIME OF THIS PREVIOUS AGREEMENT, THE CUSTOMER REPORTED 3 ADULTS/0 CHILDREN WITH A GROSS MONTHLY INCOME OF \$2,205.90. THE CUSTOMER IS NOW REPORTING INCOME OF 3 ADULTS/0 CHILDREN WITH A GROSS MONTHLY INCOME OF \$1,800.00. THIS IS A VALID (CII) CHANGE IN INCOME FOR THIS CUSTOMER AND THE CUSTOMER IS ELIGIBLE FOR NEW PUC TERMS.

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EXHIBIT "8"



November 19, 2012

BCS Decision Report

BCS Case #: 002871490 Open Date: 2011-08-10
Customer Name: KAREN MILLSIP
Service Address: 7019 WHEELER STREET

PHILADELPHIA, PA 19142
BCS Bill Account #: 1938701510 Previous Case #: 2610902
Violation Type: NO Chapter Type:
Decision Type: W Section / Rule:
Investigator Name: BUREAU OF
CONSUMER SERVICE

Decision Issued Date: 2011-08-17
Case Closed Date: 2011-08-15

Letter Description:
EGW STRAIGHT PAR/NO LPCS/BUDGET + FOR LEVEL 1 HOUSEHOLDS

Total Balance:	\$432.45	Balance Date:	2011-08-15
Amount to Restore Service:	\$0.00	Amount to Continue Service:	\$0.00
Date Payment Due:		Regular Budget Amount:	\$92.00
Special Budget Payment:	\$107.00	Final Bill Monthly Payment:	\$0.00
Plus Arrears Payment:	\$15.00	End of Month Payment:	\$0.00
Current Monthly Payment:	\$0.00		
Payment Terms:	SEPTEMBER 2011 DUE DATE		

PAR Description:

Resolution Description:
LEVEL 1, BB 92.00 + 15.00 = 107.00 BEGINNING SEPTEMBER 2011. WAIVE LPCS.

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EXHIBIT "9"

November 19, 2012

BCS Decision Report

BCS Case #: 002966500 Open Date: 2012-05-09
Customer Name: KAREN MILLSIP
Service Address: 7019 WHEELER STREET

PHILADELPHIA, PA 19142
BCS Bill Account #: 1938701510 Previous Case #: 2871490
Violation Type: NO Chapter Type:
Decision Type: Section / Rule:
Investigator Name: ERIC TUTTLE

Decision Issued Date: 2012-06-04
Case Closed Date: 2012-05-31

Letter Description:
CHAPTER 14 EGW ON DISMISS LETTER

Total Balance:	\$770.57	Balance Date:	2012-05-10
Amount to Restore Service:	\$0.00	Amount to Continue Service:	\$0.00
Date Payment Due:		Regular Budget Amount:	\$0.00
Special Budget Payment:	\$0.00	Final Bill Monthly Payment:	\$0.00
Plus Arrears Payment:	\$0.00	End of Month Payment:	\$0.00
Current Monthly Payment:	\$0.00		
Payment Terms:			

PAR Description:

Resolution Description:
CASE DISMISSED PER 1405 (D) - COMPANY REPORTS THAT PRIOR PUC PAR ISSUED 8/15/2011, BCS 2871490, HAS NOT BEEN SATISFIED. CUSTOMER CLAIMED CII, BUT FAILED TO SUBMIT ANY DOCUMENTATION TO SUPPORT THAT CLAIM.

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EXHIBIT "10"



November 19, 2012

BCS Decision Report

BCS Case #: 003005944 Open Date: 2012-08-10
Customer Name: KAREN MILLSIP
Service Address: 7019 WHEELER STREET

PHILADELPHIA, PA 19142
BCS Bill Account #: 1938708510 Previous Case #: 2966500
Violation Type: NO Chapter Type:
Decision Type: W Section / Rule:
Investigator Name: DENNIS SCATTON

Decision Issued Date: 2012-08-15
Case Closed Date: 2012-08-13

Letter Description:
NO GOOD FAITH, UPHOLD CO POSITION FOR RECONNECT.

Total Balance:	\$890.45	Balance Date:	2012-08-13
Amount to Restore Service:	\$0.00	Amount to Continue Service:	\$0.00
Date Payment Due:		Regular Budget Amount:	\$0.00
Special Budget Payment:	\$0.00	Final Bill Monthly Payment:	\$0.00
Plus Arrears Payment:	\$0.00	End of Month Payment:	\$0.00
Current Monthly Payment:	\$0.00		
Payment Terms:			

PAR Description:

Resolution Description:
DECISION SENT TO CUST ADVISING CO IS REQUESTING 953.12 (798.12 PAST DUE BALANCE, 75.00 REC FEE AND 80.00 1/2 SEC DEPOSIT INSTALLMENT) TO HAVE SVC RESTORED. NO GOOD FAITH EFFORT. ADV INFORMAL COMPLAINT DISMISSED. ADV CLOSING CASE INFORMALLY. ADV PRIOR PUC PAR DECISION CASE NUMBER 2871490 NOT SATISFIED. ADV PUC BY LAW AND REGS CANNOT SET UP PAR DUE TO PRIOR PUC PAR NOT SATISFIED.