

RECEIVED

Legal Department

Fax 215.568.3389
www.exeloncorp.com

OFFICE OF C.A.L.J. Business Services
Company

12 OCT 22 AM 11:24

PA PUC

Exelon Business Services Company
2301 Market Street/S23-1
P.O. Box 8699
Philadelphia, PA 19101-8699

Direct Dial: 215 841 6841

October 17, 2012

VIA REGULAR MAIL

Special Agent Tiffany Hunt
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: Samantha Appleton v. PECO Energy Company
Docket No. F-2012-2321813
Date of Hearing: Monday, October 29th @ 10 a.m.

Dear Special Agent Hunt:

Enclosed please find three copies of PECO's exhibits 1 through 6, which it intends to use in the above referenced hearing. By copy of this letter, I am sending a copy of these documents to the Complainant.

Please call my direct dial number if you have any questions regarding this case.

Very truly yours,



Shawane Lee
Counsel for PECO Energy Company

SL/lo
Enclosures

cc: Samantha Appleton (*via Regular Mail*)

RECEIVED
2013 JAN 14 AM 8:24
PA PUC
SECRETARY'S BUREAU

RECEIVED

2013 JAN 14 AM 8:24

PA PUC
SECRETARY'S BUREAU

EXHIBIT "1"

*** Account Information ***

Account Number: 42256-45021
Account Status: Active
Requested By: SAMANTHA J APPLETON
(610)427-0609 Extension:
Mail To: SAMANTHA J APPLETON
180 S PLEASANTVIEW RD
POTTSTOWN PA 19464

*** Current Account Status ***

Current Bill: \$370.00
Billed Prior: \$5760.03
Balance Due: \$6130.03
Service Address: 180 S PLEASANTVIEW RD
POTTSTOWN PA 19464
Credit Amount: \$0.00
Deposit Requested: \$0.00
Deposit On-Hand: \$0.00
Meter Bill Grp: 20
Rate: Electric Off-Peak Service
Electric Residential Service

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CCF	KW
05/11/11	DEPOSIT				\$252.50							
05/13/11	Transfer Debit from 45627-63039 ¹				\$659.44							
05/27/11	ELECTRIC SERVICE	05/11/11 05/26/11	41017	107087891	\$2.65							
05/27/11	ELECTRIC SERVICE	05/11/11 05/26/11	44478	107087890	\$56.71							
05/27/11	CONNECTION CHARGE - STANDARD				\$6.00							
05/27/11	Regular Bill						\$977.30	\$93.39	06/21	353		
06/28/11	ELECTRIC SERVICE	05/26/11 06/27/11	41029	107087891	\$2.82							
06/28/11	ELECTRIC SERVICE	05/26/11 06/27/11	45341	107087890	\$149.37							
06/28/11	DEPOSIT				\$126.25							
06/28/11	Regular Bill						\$1255.74	\$977.30	07/20	875		
07/28/11	ELECTRIC SERVICE	06/27/11 07/27/11	41222	107087891	\$19.09							
07/28/11	ELECTRIC SERVICE	06/27/11 07/27/11	47072	107087890	\$306.30							
07/28/11	DEPOSIT				\$126.25							
07/28/11	Regular Bill						\$1707.38	\$1255.74	08/19	1924		
08/24/11	Late Payment Charge				\$16.54							
08/26/11	ELECTRIC SERVICE	07/27/11 08/25/11	41487	107087891	\$25.56							
08/26/11	ELECTRIC SERVICE	07/27/11 08/25/11	48985	107087890	\$338.42							
08/26/11	Regular Bill						\$2087.90	\$1723.92	09/19	2178		
09/26/11	Late Payment Charge				\$22.00							
09/27/11	ELECTRIC SERVICE	08/25/11 09/26/11	41960	107087891	\$44.25							
09/27/11	ELECTRIC SERVICE	08/25/11 09/26/11	50566	107087890	\$279.83							
09/27/11	Regular Bill						\$2433.98	\$2109.90	10/19	2054		
10/25/11	Late Payment Charge				\$26.86							
10/26/11	CANCELED DEPOSIT											
10/26/11	Payment Agreement					\$505.00						
10/26/11	ELECTRIC SERVICE	09/26/11 10/25/11	42156	107087891	\$19.73	\$1955.84						
10/26/11	ELECTRIC SERVICE	09/26/11 10/25/11	51632	107087890	\$189.44							
10/26/11	DEFERRED PAYMENT AGREEMENT				\$81.49							
10/26/11	Regular Bill						\$290.66		11/17	1262		
11/10/11	Payment					\$81.49						
11/22/11	Late Payment Charge				\$3.14							
11/28/11	ELECTRIC SERVICE	10/25/11 11/27/11	42672	107087891	\$49.09							
11/28/11	ELECTRIC SERVICE	10/25/11 11/27/11	53621	107087890	\$347.23							
11/28/11	DEFERRED PAYMENT AGREEMENT				\$81.49							
11/28/11	Regular Bill						\$690.12	\$212.31	12/20	2505		
12/27/11	Bill Out DPA due to Default				\$1792.86							
12/28/11	Late Payment Charge				\$34.73							
12/29/11	ELECTRIC SERVICE	11/27/11 12/28/11	43329	107087891	\$62.04							
12/29/11	ELECTRIC SERVICE	11/27/11 12/28/11	55784	107087890	\$376.99							
12/29/11	Regular Bill						\$2956.74	\$2517.71	01/20	2820		
01/25/12	Late Payment Charge				\$41.31							
01/31/12	ELECTRIC SERVICE	12/28/11 01/30/12	44480	107087891	\$146.17							
01/31/12	ELECTRIC SERVICE	12/28/11 01/30/12	58695	107087890	\$470.54							
01/31/12	Regular Bill						\$3614.76	\$2998.05	02/22	4062		
02/28/12	Late Payment Charge				\$50.56							
02/29/12	ELECTRIC SERVICE	01/30/12 02/28/12	45695	107087891	\$154.19							
02/29/12	ELECTRIC SERVICE	01/30/12 02/28/12	61048	107087890	\$381.73							
02/29/12	Regular Bill						\$4201.24	\$3665.32	03/22	3568		

PECO ENERGY
EXHIBIT

¹ 780 FARMINGTON AVE, E-3 POTTSTOWN PA 19464 - service from 03/29/07 to 06/28/07

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CCF	KW
03/27/12	Late Payment Charge				\$58.60							
03/29/12	ELECTRIC SERVICE	02/28/12 03/28/12	46722	107087891	\$130.61							
03/29/12	ELECTRIC SERVICE	02/28/12 03/28/12	62440	107087890	\$228.76							
03/29/12	Regular Bill						\$4619.21	\$4259.84	04/20	2419		
04/04/12	Payment Agreement					\$4619.21						
04/16/12	Payment					\$184.77						
04/27/12	BUDGET BILLING	03/28/12 04/26/12			\$332.00							
	** Budget Bill Detail **	Actual Bill Amount: 306.96				BB Deferred Amount: -25.04						
04/27/12	FUC AGREEMENT				\$184.77							
04/27/12	Regular Bill						\$332.00		05/21	2055		
05/29/12	Payment						\$332.00					
05/29/12	BUDGET BILLING	04/26/12 05/28/12			\$332.00							
	** Budget Bill Detail **	Actual Bill Amount: 304.19				BB Deferred Amount: -52.85						
05/29/12	FUC AGREEMENT				\$184.77							
05/29/12	Regular Bill						\$516.77		06/20	2038		
06/25/12	Bill Out DPA due to Default				\$4249.67							
06/26/12	Payment					\$300.00						
06/26/12	Late Payment Charge				\$60.91							
06/27/12	BUDGET BILLING	05/28/12 06/26/12			\$332.00							
	** Budget Bill Detail **	Actual Bill Amount: 322.37				BB Deferred Amount: -62.48						
06/27/12	Regular Bill						\$4859.35	\$4527.35	07/19	2105		
07/12/12	RECONNECT FEE - CUT-OUT NON-PAY				\$150.00							
07/24/12	Late Payment Charge				\$65.74							
07/27/12	BUDGET BILLING	06/26/12 07/26/12			\$332.00							
	** Budget Bill Detail **	Actual Bill Amount: 346.67				BB Deferred Amount: -47.81						
07/27/12	Regular Bill						\$5407.09	\$4925.09	08/20	2424		
08/27/12	BUDGET BILLING	07/26/12 08/26/12			\$332.00							
	** Budget Bill Detail **	Actual Bill Amount: 328.27				BB Deferred Amount: -51.54						
08/27/12	Late Payment Charge				\$70.94							
08/27/12	Regular Bill						\$5810.03	\$5478.03	09/18	2303		
09/26/12	BUDGET BILLING	08/26/12 09/25/12			\$370.00							
	** Budget Bill Detail **	Actual Bill Amount: 239.21				BB Deferred Amount: -182.33						
09/26/12	Regular Bill						\$6180.03	\$5810.03	10/18	1692		
10/09/12	Credit					\$50.00						

*** all readings actual unless otherwise indicated ***

RECEIVED

2013 JAN 14 AM 8:24

PA PUC
SECRETARY'S BUREAU

EXHIBIT "2"

COLLECTION HISTORY FOR ACCOUNT

NAME: SAMANTHA J APPLETON
ACCOUNT: 42256-45021
ADDRESS: 180 S PLEASANTVIEW RD POTTSTOWN PA 19464
CASE: F-2012-2321813

05/11/12 Service established
05/13/12 Outstanding balance transferred from prior account
08/22/11 Ten day notice of termination issued for \$1,707.38
08/29/11 Oral utility report issued for \$1,707/38 by 09/08/11
CAP application mailed
09/07/11 *Income information received*
09/17/11 Letter mailed requesting additional income
Extension processed to 10/04/11
10/05/11 CAP enrollment refused due to insufficient income information
Letter mailed to advise customer of same
10/17/11 Ten day notice of termination issued for \$2,087.90
10/25/11 72 hour notice satisfied
10/26/11 Company payment agreement processed to satisfy \$1,955.84
12/27/11 Customer defaulted on payment agreement
01/03/12 Proactive call for \$2,482.98 past due
01/10/12 Proactive call for \$2,482.98 past due
01/17/12 Proactive call for \$2,482.98 past due
01/24/12 Proactive call for \$2,956.74 past due
01/31/12 Proactive call for \$2,956.74 past due
02/21/12 Proactive call for \$2,956.74 past due
02/28/12 Proactive call for \$3,614.76 past due
03/13/12 Proactive call for \$3,614.76 past due
03/20/10 Ten day notice of termination issued for \$3,614.76
03/28/12 72 hour notice satisfied
04/02/12 Oral utility report issued for \$4,201.24 by 04/12/12
04/03/12 Customer files BCS 2949562, \$4,619.21 removed from collections
04/04/12 PUC PAR processed to satisfy \$4,619.21
06/21/12 Ten day notice of termination issued for \$463.92
06/25/12 Customer defaulted on PUC PAR
Ten day notice of termination issued for \$4,713.59
07/02/12 72 hour notice satisfied
07/09/12 Service terminated for \$4,403.96
Customer files BCS 2991535
07/12/12 30 day medical extension; service restored same day

PECO EXHIBIT #

PECO ENERGY
EXHIBIT 2

07/30/12 **BCS 2991535 dismissed**
08/13/12 **30 day medical extension**
08/30/12 **Customer files F-2012-2321813, \$5,481.76 removed from collections**
09/19/12 **Ten day notice of termination issued for \$276.73 undisputed charges**
09/26/12 **72 hour notice satisfied**

Display Collection Activity Detail for Account 42256-45021

Edit Help

Date	Activity	Amount(\$)	Action By
08/22/11	Disconnect Notice	1,707.38	CUBCL401

View Collection Exception for 42256-45021

Exception Edit Help

Collection Exception Activity Type:

Utility Report | Verification Required

MCNR Status

Type of Equipment:

MCNR Balance: 0.00

Effective Date: 08/29/11

Issue Written Letter

Expiration Date: 09/08/11

Medical Condition Application

Hold Days: 10

Collection Exception Detail

Financial Statement Date	08/29/11	Total Arrears:	1,707.38
Termination Date:	11	Installment Amount:	601.19

View Account Contact for 42256-45021

Contact Edit Help

Contact Information

Name: SAMANTHA J APPLETON
 Date: 09/07/11 Time: 06:09 PM
 Phone: (484) 944-4986 Extension:

Critical Contact

Yes Expiration Date: 11

Contact Type: Miscellaneous

Comments:

Incm Rcvd Process Pending

View Customer Contact for SAMANTHA J APPLETON

Contact Edit Help

Contact Information

Name: SAMANTHA J APPLETON

Date: 09/17/11 Time: 08:57 AM

Phone: (484) 361-2179 Extension:

Critical Contact

Yes Expiration Date: 11

Contact Type: Miscellaneous

Comments:

recvd app and cut-off stubs with no name or ss # sent letter
need last 30 days full stubs n 10/4

View Account Contact for 42256-45021

Contact Edit Help

Contact Information

Name: SYSTEM GENERATED

Date: 10/05/11 Time: 11:51 AM

Phone: [] - Extension:

Critical Contact

Yes Expiration Date: 11

Contact Type: Request Letter

Comments:

CAP Refusal INV Letter

Display Collection Activity Detail for Account 42256-45021

Edit Help

Date	Activity	Amount(\$)	Action By
10/26/11	Setup Deferred Payment Agmt	1,955.84	U999SQM
10/25/11	72 Hour Notice Success	2,087.90	CUBCL122
10/21/11	72 Hour Notice 1	2,087.90	CUBCL401
10/17/11	Disconnect Notice	2,087.90	CUBCL401

Display Collection Activity Detail for Account 42256-45021

Edit Help

Date	Activity	Amount(\$)	Action By
01/24/12	Proactive Customer Call	2,956.74	CUBCL401
01/24/12	Deposit Review	0.00	
01/17/12	Proactive Call 4	2,482.98	CUBCL401
01/10/12	Proactive Call 3	2,482.98	CUBCL401
01/03/12	Proactive Call 2	2,482.98	CUBCL401

Display Collection Activity Detail for Account 42256-45021

Edit Help

Date	Activity	Amount(\$)	Action By
04/04/12	Suspended Charge	4,619.21	U001RAT
04/03/12	Suspended Charge	4,619.21	U001RAT
02/28/12	Proactive Call 2	3,614.76	CUBCL401
02/21/12	Proactive Customer Call	2,956.74	CUBCL401
02/21/12	Deposit Review	0.00	
02/14/12	Proactive Call 4	2,956.74	CUBCL401
02/07/12	Proactive Call 3	2,956.74	CUBCL401
01/31/12	Proactive Call 2	2,956.74	CUBCL401

Display Collection Activity Detail for Account 42256-45021

Edit Help

Date	Activity	Amount(\$)	Action By
03/28/12	72 Hour Notice Success	3,614.76	CUBCL122
03/26/12	72 Hour Notice 1	3,614.76	CUBCL401
03/20/12	Disconnect Notice	3,614.76	CUBCL401
03/20/12	Deposit Review	0.00	
03/13/12	Proactive Call 4	3,614.76	CUBCL401
03/06/12	Proactive Call 3	3,614.76	CUBCL401

View Collection Exception for 42256-45021

Exception Edit Help

Collection Exception Activity Type:

Utility Report | PECO Refused Terms

MCNR Status

Type of Equipment:

MCNR Balance: 0.00

Effective Date: 04/02/12

Issue Written Letter

Expiration Date: 04/12/12

Medical Condition Application

Hold Days: 10

Collection Exception Detail

Financial Statement Date: 10/26/11

Total Arrears: 4,201.24

Termination Date: / /

Installment Amount: 2,100.62

Display Collection Activity Detail for Account 42256-45021 [X]

Edit Help

Date	Activity	Amount(\$)	Action By
07/30/12	Suspended Charge	5,407.09	LEUNEX
06/25/12	Disconnect Notice	4,713.59	CUBCL401
06/25/12	Deposit Review	4,713.59	
06/25/12	PA Reinstatement Call	4,713.59	CUBCL401
06/25/12	PUC Default	4,434.44	CUBSA200
06/21/12	Disconnect Notice	463.92	CUBCL401

Display Collection Activity Detail for Account 42256-45021 [X]

Edit Help

Date	Activity	Amount(\$)	Action By
08/31/12	Suspended Charge	5,481.76	U999LO1
08/30/12	Suspended Charge	5,810.03	U999LO1
07/12/12	Removed From Collections	4,466.43	U997T4M
07/12/12	Halt Collections	4,466.43	U997T4M
07/09/12	Cut Out Non Pay	4,403.96	U996TS5
07/05/12	Cut Out Non Pay - Pending	4,403.96	U000PLA
07/03/12	Eligible for Cut	4,413.59	CUBCL401
07/02/12	72 Hour Notice Success	4,413.59	CUBCL122
06/29/12	72 Hour Notice 1	4,413.59	CUBCL401

View Collection Exception for 42256-45021 [X]

Exception Edit Help

Collection Exception Activity Type:

Medical Condition

MCNR Status

Type of Equipment: _____

MCNR Balance: 0.00

Effective Date: 07/12/12

Issue Written Letter

Expiration Date: 08/11/12

Medical Condition Application

Hold Days: 30

Collection Exception Detail

Financial Statement Date: 07/12/12

Total Arrears: 4,466.43

Termination Date: / /

Installment Amount: 0.00

View Customer Contact for SAMANTHA J APPLETON

Contact Edit Help

Contact Information

Name: SAMANTHA J APPLETON

Date: 07/12/12 Time: 02:31 PM

Phone: (484) 361-2179 Extension:

Critical Contact

Yes Expiration Date: //

Contact Type: Credit Issues

Comments:

med via fax approved for nolan polcheck (son) dated 7/12/12

View Account Contact for 42256-45021

Contact Edit Help

Contact Information

Name: SYSTEM GENERATED

Date: 07/12/12 Time: 04:00 PM

Phone: (610) 427-0609 Extension:

Critical Contact

Yes Expiration Date: //

Contact Type: Cut In Completed

Comments:

ACCT-4225645021
RESTORED ELECTRIC AT 16:55 ON 7/12/12

View Collection Exception for 42256-45021

Exception Edit Help

Collection Exception Activity Type:

Medical Condition

MCNR Status

Type of Equipment:

MCNR Balance: 0.00

Effective Date: 08/13/12

Issue Written Letter

Expiration Date: 09/12/12

Medical Condition Application

Hold Days: 30

Collection Exception Detail			
Financial Statement Date	08/13/12	Total Arrears:	0.00
Termination Date:	11	Installment Amount:	0.00

View Customer Contact for SAMANTHA J APPLETON

Contact Edit Help

Contact Information

Name: SAMANTHA J APPLETON

Date: 08/13/12 Time: 05:04 PM

Phone: (484) 361-2179 Extension:

Critical Contact

Yes Expiration Date: 11

Contact Type: Credit Issues

Comments:

med via fax APPROVED for NOLAN PRONCHICK (son) dated 8/13/12

Display Collection Activity Detail for Account 42256-45021

Edit Help

Date	Activity	Amount(\$)	Action By
08/31/12	Suspended Charge	5,481.76	U999L01

Display Collection Activity Detail for Account 42256-45021

Edit Help

Date	Activity	Amount(\$)	Action By
09/24/12	72 Hour Notice 1	276.73	CUBCL401
09/19/12	Disconnect Notice	276.73	CUBCL401
09/19/12	Deposit Review	0.00	
09/12/12	Expire Medical Cond	0.00	CUBCL010

Display Collection Activity Detail for Account 42256-45021

Edit Help

Date	Activity	Amount(\$)	Action By
09/28/12	Cut Out Non Pay - Pending	145.94	U002JCB
09/27/12	Eligible for Cut	276.73	CUBCL401
09/26/12	72 Hour Notice Success	276.73	CUBCL122

RECEIVED

2013 JAN 14 AM 8:24

PA PUC
SECRETARY'S BUREAU

EXHIBIT "3"

METER READING HISTORY FOR ACCOUNT

NAME: SAMANTHA J APPLETON

ADDRESS: 180 S PLEASANTVIEW RD POTTSTOWN PA 19464

ACCOUNT: 42256-45021

DOCKET: F-2012-2321813

Select Meters for 180 S PLEASANTVIEW RD POTTSTOWN PA 19464

Meter Edit Object Actions Help

Number	Meter Point Status	Type	Location Type	Location ID	Meter Read Schedule	Meter Status	Location	Phase
107087891	Active	KWH	Transformer	13F7G5D	Monthly - All months	On	Outside	Single
107087890	Active	KWH	Transformer	13F7G5D	Monthly - All months	On	Outside	Single

Meter 107087890 – Billed at Residential Electric (“R”) Rate

Select Meter Reading History for Meter 107087890

Reading Edit Actions Help

From	To	Source	GS Tot Kwh	GS Tot Kwh Usage	More	Status	Irregular Condition	Bill Class	Reason	Bill Account
08/26/12	09/25/12	Regular Company	70010	997		Billed			NO ER	42256-45021
07/26/12	08/26/12	Regular Company	69013	1503		Billed			NO ER	42256-45021
06/26/12	07/26/12	Regular Company	67510	1625		Billed			NO ER	42256-45021
	07/09/12	Work Reading (Service Orders)	66633	0		Posted			NO ER	42256-45021
05/28/12	06/26/12	Regular Company	65885	1215		Billed			NO ER	42256-45021
04/26/12	05/28/12	Regular Company	64670	1106		Billed			NO ER	42256-45021
03/28/12	04/26/12	Regular Company	63564	1124		Billed			NO ER	42256-45021
02/28/12	03/28/12	Regular Company	62440	1392		Billed			NO ER	42256-45021
01/30/12	02/28/12	Regular Company	61048	2353		Billed			NO ER	42256-45021
12/28/11	01/30/12	Regular Company	58695	2911		Billed			NO ER	42256-45021
11/27/11	12/28/11	Regular Company	55784	2163		Billed			NO ER	42256-45021
10/25/11	11/27/11	Regular Company	53621	1989		Billed			NO ER	42256-45021
09/26/11	10/25/11	Regular Company	51632	1066		Billed			NO ER	42256-45021
08/25/11	09/26/11	Regular Company	50566	1581		Billed			NO ER	42256-45021
07/27/11	08/25/11	Regular Company	48985	1913		Billed			NO ER	42256-45021
06/27/11	07/27/11	Regular Company	47072	1731		Billed			NO ER	42256-45021
05/26/11	06/27/11	Regular Company	45341	863		Billed			NO ER	42256-45021
05/11/11	05/26/11	Regular Company	44478	333		Billed			NO ER	42256-45021
	05/11/11	Service Activation	44145	0					NO ER	42256-45021

PECO ENERGY
EXHIBIT 3

Meter 107087891 – Billed at Off Peak Electric (“OP”) Rate

Select Meter Reading History for Meter 107087891

Reading Edit Actions Help

From	To	Source	GS Tot Kwh	GS Tot Kwh Usage	More	Status	Irregular Condition	Bill Class	Reason	Bill Account
08/26/12	09/25/12	Regular Company	51769	695		Billed			NO ER	42256-45021
07/26/12	08/26/12	Regular Company	51074	800		Billed			NO ER	42256-45021
06/26/12	07/26/12	Regular Company	50274	799		Billed			NO ER	42256-45021
	07/09/12	Work Reading (Service Orders)	49834	0		Posted			NO ER	42256-45021
05/28/12	06/26/12	Regular Company	49475	890		Billed			NO ER	42256-45021
04/26/12	05/28/12	Regular Company	48585	932		Billed			NO ER	42256-45021
03/28/12	04/26/12	Regular Company	47653	931		Billed			NO ER	42256-45021
02/28/12	03/28/12	Regular Company	46722	1027		Billed			NO ER	42256-45021
01/30/12	02/28/12	Regular Company	45695	1215		Billed			NO ER	42256-45021
12/28/11	01/30/12	Regular Company	44480	1151		Billed			NO ER	42256-45021
11/27/11	12/28/11	Regular Company	43329	657		Billed			NO ER	42256-45021
10/25/11	11/27/11	Regular Company	42672	516		Billed			NO ER	42256-45021
09/26/11	10/25/11	Regular Company	42156	196		Billed			NO ER	42256-45021
08/25/11	09/26/11	Regular Company	41960	473		Billed			NO ER	42256-45021
07/27/11	08/25/11	Regular Company	41487	265		Billed			NO ER	42256-45021
06/27/11	07/27/11	Regular Company	41222	193		Billed			NO ER	42256-45021
05/26/11	06/27/11	Regular Company	41029	12		Billed			NO ER	42256-45021
05/11/11	05/26/11	Regular Company	41017	20		Billed			NO ER	42256-45021
	05/11/11	Service Activation	40997	0					NO ER	42256-45021

RECEIVED

2013 JAN 14 AM 8:24

PA PUC
SECRETARY'S BUREAU

EXHIBIT "4"

AGREEMENT HISTORY FOR ACCOUNT

NAME: SAMANTHA J APPLETON

ACCOUNT: 42256-45021

ADDRESS: 180 S PLEASANTVIEW RD POTTSTOWN PA 19464

CASE: F-2012- 2321813

Date	Type	Amount	Terms	Status
10/26/11	PAR	\$1,955.84	\$81.49	Defaulted 12/27/11
04/04/12	BCS 2949562	\$4,619.21	\$184.77	Defaulted 06/25/12

RECEIVED

2013 JAN 14 AM 8:24

PA PUC
SECRETARY'S BUREAU

EXHIBIT "5"

FINANCIAL HISTORY FOR ACCOUNT

NAME: SAMANTHA J APPLETON

ACCOUNT: 42256-45021

ADDRESS: 180 S PLEASANTVIEW RD POTTSTOWN PA 19464

CASE: F-2012- 2321813

Date	Monthly Income Reported	Household Size	FPL %
06/15/11	\$2,470.00	One adult, two minors	159% (Level 2)
08/29/11	\$400.00	One adult, two minors	25% (Level 1)
09/19/11	\$570.75	One adult, two minors	36% (Level 1)
10/26/11	\$2,509.00	One adult, two minors	162% (Level 2)
07/31/12	\$2,800.00	One adult, two minors	175% (Level 2)

RECEIVED

2013 JAN 14 AM 8:24

PA PUC
SECRETARY'S BUREAU

EXHIBIT "6"

BCS Decision Report

BCS Case #: 002949562 **Open Date:** 2012-04-03
Customer Name: SAMANTHA APPLETON
Service Address: 180 S PLEASANTVIEW RD

POTTSTOWN, PA 19464
BCS Bill Account #: 4225645021 **Previous Case #:**
Violation Type: NO **Chapter Type:**
Decision Type: W **Section / Rule:**
Investigator Name: BUREAU OF
CONSUMER SERVICE

Decision Issued Date: 2012-04-05
Case Closed Date: 2012-04-03

Letter Description:
EGW STRAIGHT PAR/BUDGET + FOR LEVEL 2-4 HOUSEHOLDS

Total Balance:	\$4619.21	Balance Date:	2012-04-03
Amount to Restore Service:	\$0.00	Amount to Continue Service:	\$0.00
Date Payment Due:		Regular Budget Amount:	\$332.00
Special Budget Payment:	\$524.00	Final Bill Monthly Payment:	\$0.00
Plus Arrears Payment:	\$192.00	End of Month Payment:	\$0.00
Current Monthly Payment:	\$0.00		
Payment Terms:	MAY 2012 DUE DATE		

PAR Description:

Resolution Description:
LEVEL 2, BB 332.00 + 192.00 = 524.00 BEGINNING MAY 2012.