



Exelon Business Services Company
Legal Department

2301 Market Street/S23-1
Philadelphia, PA 19103

215 568 3389 Fax
www.exeloncorp.com

Direct Dial: 215-841-6841

January 18, 2013

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, Second Floor
Harrisburg, PA 17120

Re: Anna Ruggirello v. PECO Energy Company
Docket Number: C-2012-2327936

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), PECO Energy Company certifies that the parties in the above-referenced complaint have reached an accord.

By copy of this letter, I am alerting the Complainant of her right to object to the closing of this matter in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you.

Sincerely,

A handwritten signature in black ink, appearing to read "Shawane Lee", with a long horizontal line extending to the right.

Shawane Lee
Counsel for PECO Energy Company

cc: Anna Ruggirello
ALJ Vero (via email only)
PUC Scheduling

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

ANNA RUGGIRELLO

v.

PECO ENERGY COMPANY

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DOCKET NO. C-2012-2327936

CERTIFICATE OF SATISFACTION

I, Shawane Lee, Esquire, representing PECO Energy Company (“PECO”) in this matter, hereby certify that the issues raised in the Formal Complaint filed by Complainant with the Pennsylvania Public Utility Commission and docketed at Complaint Docket No. C-2012-2327936 has been satisfied.

This Certificate of Satisfaction is provided pursuant to 52 Pa. Code §5.24(b). Unless Complainant files an objection to this Certificate within ten (10) days of its filing, the Formal Complaint shall be withdrawn and the Commission’s file closed.



Shawane Lee
Counsel for PECO Energy Company
2301 Market Street, S23-1
P.O. Box 8699
Philadelphia, PA 19101-8699
(215) 841-6841
shawane.lee@exeloncorp.com

Date: January 18, 2013

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

ANNA RUGGIRELLO

v.

PECO ENERGY COMPANY

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:

DOCKET NO. C-2012-2327936

CERTIFICATE OF SERVICE

I, Shawane Lee, hereby certify that I have this day served a true and correct copy of the foregoing document upon the interested parties and in the manner indicated below.

Service by first class mail:

Anna Ruggirello
315 South Valley Forge Road, Unit 3
Devon, PA 19333



Shawane Lee
Counsel for PECO Energy Company
2301 Market Street, S23-1
P.O. Box 8699
Philadelphia, PA 19101-8699
(215) 841-6841
Shawane.lee@exeloncorp.com

Dated: January 18, 2013



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January 18, 2013

Anna Ruggirello
315 South Valley Forge Road, Unit 3
Devon, PA 19333

**Re: Anna Ruggirello v. PECO Energy Company
PUC Docket No. : C-2012-2327936**

Dear Ms. Ruggirello:

Per your telephone conversation with Regulatory Assessor, Teresa Ferrier, this letter confirms the settlement of the above-referenced Public Utility Commission (PUC) Complaint. As the parties desire to amicably resolve the dispute without the need for further litigation, PECO Energy has agreed to resolve your formal complaint as follows:

- (1) You will fax your income verification to the attention of Ms. Ferrier on January 18, 2013;
- (2) You will make a payment to PECO Energy in the amount of \$500.00 by January 25, 2013;
- (3) You will sign up for PECO Energy's EBilling;
- (4) PECO Energy will cancel late payment fees, a returned check charge and a reconnection fee totaling \$542.00
- (5) Upon receipt of your income verification and \$500.00 payment, PECO Energy will process a twenty-four (24) month payment agreement. Under the agreement, your monthly payment will be \$193.66 plus the current utility bill.
- (6) Upon receipt of your tax return refund, you have agreed to pay PECO Energy a lump sum. The company will adjust your agreement by the number of months remaining.

This letter memorializes the entire agreement between Anna Ruggirello and PECO Energy Company. Any other terms or promises, written or oral, not in the body of this letter will not be a part of this settlement agreement and, therefore, will be void.



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Anna Ruggirello
January 18, 2013
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I will also forward a Certificate of Satisfaction to the PUC to inform them of the status of this complaint. Unless you file a written objection to the PUC within ten (10) days, the Certificate of Satisfaction will sufficiently confirm to the PUC that the Complaint has been resolved and the file will be closed.

If you have any questions, please do not hesitate to contact me or Teresa Ferrier at 215-841-6330.

Very truly yours,

A handwritten signature in black ink, appearing to read "Shawane L. Lee".

Shawane L. Lee
Assistant General Counsel, Exelon BSC
Encl.

cc: **Teresa Ferrier, Senior Regulatory Assessor, PECO Energy**