

## COMMONWEALTH OF PENNSYLVAN PENNS VANIA PUBLIC UTILITY COMMISSION P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE REFER TO OUR FILE

DOCUMENT December 30, 1998 FOLDER

A-00068360 HHG-98-034

MATHESON TRANSFER COMPANY 157 WELLES ST PO BOX 1324 FORTY-FORT PA 18704

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Gentlemen:

During the month of August 1998, Enforcement Officer Barry Pacovsky conducted a household goods review of your business operations for the months of February 1998 through August 1998.

The following move reflects a violation of 52 Pa. Code §31.121(a) for failure to furnish the shipper with a "Information for Shippers" statement:

(a) Mark Terwilliger, June 19, 1998.

Please be informed that when a prospective shipper requests moving and before an order for service is prepared, the household goods carrier shall furnish the prospective shipper with a statement entitled "Information for Shippers" as required by 52 Pa. Code §31.121(a) of which the bottom part has to include the name of the shipper, the date certified that the information for shipper was furnished to this person and the signature of the carrier representative. The carrier shall retain a copy of this certification with the shipping order.

The following move reflects a violation of 52 Pa. Code §31.122(2) for failure to use and execute a proper form for estimates of charges titled "Estimated Cost of Services":

(a) Mark Terwilliger, June 19, 1998.

The shipper shall be given a completed estimate of charges on the proper form as required by 52 Pa. Code §31.122(2), even if an estimate is given over the telephone in advance.

The following move reflects a violation of 66 Pa. C.S. §1303, by charging a greater rate than that specified in your household goods tariff on file with this Commission:

(a) In the household goods move made for Barbara Bouton on July 7, 1998, you charged \$1,639.55, as opposed to the correct charge of \$1,577.35, resulting in an approximate overcharge of \$62.20.

Continued operations, as described above, may subject you to penalties which may include the assessment of fines up to \$1,000 per violation.

If you have any questions concerning this matter, please do not hesitate to contact me at the above address or call me at (717) 787-2616.

Alternative formats of this material are available, for persons with disabilities, by contacting the Technical Unit at (717) 783-5945.

Very truly yours, 16

Dwight Beard Motor Carrier Services and Enforcement Division Bureau of Transportation and Safety

DWB:dk

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pc: Scranton District Officie/Pacovaky/S-59-98