

From: Miller, Sara

Sent: Wednesday, January 16, 2013 10:56 AM

To: Strawser, Melissa; Taylor, Jodi; Spunaugle, Shirley A

Subject: C-2012-2338741 Formal Complaint

Sharon Robinson called me this morning regarding this docket. She said she received a letter from PECO and they told her to call us to get the problem corrected. (The letter she is referring too, I believe is a certificate of satisfaction).

Sharon Robinson (267-505-1461) said her complaint was against the gas company and not the electric company. I looked at the formal complaint and advised her that the problem occurred when she answered #2 as PECO, but #3 she indicated gas. She said the complaint is against Philadelphia Gas Works.

Does she need to do anything or can this be reserved on PGW? I'll leave this in your hands. Thanks.

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RECEIVED

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**PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU**