



Exelon Business Services Company
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January 30, 2013

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, Second Floor
Harrisburg, PA 17120

Re: Laura Jones v. PECO Energy Company
Docket Number: F-2012-2340796

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), PECO Energy Company certifies that the parties in the above-referenced complaint have reached an accord.

By copy of this letter, I am alerting the Complainant of her right to object to the closing of this matter in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you.

Sincerely,

A handwritten signature in black ink, appearing to read "Shawane Lee", with a long horizontal flourish extending to the right.

Shawane Lee
Counsel for PECO Energy Company

cc: Laura Jones
PUC Scheduling

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

LAURA JONES

v.

PECO ENERGY COMPANY

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:
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DOCKET NO. F-2012-2340796

CERTIFICATE OF SATISFACTION

I, Shawane Lee, Esquire, representing PECO Energy Company (“PECO”) in this matter, hereby certify that the issues raised in the Formal Complaint filed by Complainant with the Pennsylvania Public Utility Commission and docketed at Complaint Docket No. F-2012-2340796 has been satisfied.

This Certificate of Satisfaction is provided pursuant to 52 Pa. Code §5.24(b). Unless Complainant files an objection to this Certificate within ten (10) days of its filing, the Formal Complaint shall be withdrawn and the Commission’s file closed.



Shawane Lee
Counsel for PECO Energy Company
2301 Market Street, S23-1
P.O. Box 8699
Philadelphia, PA 19101-8699
(215) 841-6841
shawane.lee@exeloncorp.com

Date: January 30, 2013

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

LAURA JONES

v.

PECO ENERGY COMPANY

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DOCKET NO. F-2012-2340796

CERTIFICATE OF SERVICE

I, Shawane Lee, hereby certify that I have this day served a true and correct copy of the foregoing document upon the interested parties and in the manner indicated below.

Service by first class mail:

Laura Jones
2036 South 29th Street, Apt. A
Philadelphia, PA 19145



Shawane Lee
Counsel for PECO Energy Company
2301 Market Street, S23-1
P.O. Box 8699
Philadelphia, PA 19101-8699
(215) 841-6841
Shawane.lee@exeloncorp.com

Dated: January 30, 2013



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January 30, 2013

Laura Jones
2036 South 29th Street, Apt. A
Philadelphia, PA 19145

**Re: Laura Jones v. PECO Energy Company
PUC Docket No. : F-2012-2340796**

Dear Ms. Jones:

Per your telephone conversation with Regulatory Assessor, Dana McCollum, this letter confirms the settlement of the above-referenced Public Utility Commission (PUC) Complaint. As the parties desire to amicably resolve the dispute without the need for further litigation, PECO Energy has agreed to resolve your formal complaint as follows:

- (1) You have agreed to pay \$232.76 immediately to reinstate the payment agreement issued by the Pennsylvania Public Utility Commission, Bureau of Consumer Services at case number 003046735.
- (2) You have agreed to apply for PECO Energy's Customer Assistance Program and submit your application and income verification directly to Dana McCollum;
- (3) PECO Energy has agreed to schedule a high bill field investigation at your property.

This letter memorializes the entire agreement between Laura Jones and PECO Energy Company. Any other terms or promises, written or oral, not in the body of this letter will not be a part of this settlement agreement and, therefore, will be void.

I will also forward a Certificate of Satisfaction to the PUC to inform them of the status of this complaint. Unless you file a written objection to the PUC within ten (10) days, the Certificate of Satisfaction will sufficiently confirm to the PUC that the Complaint has been resolved and the file will be closed.

If you have any questions, please do not hesitate to contact me or Dana McCollum at 215-841-6401.

Very truly yours,

A handwritten signature in black ink, appearing to read "Shawane L. Lee".

Shawane L. Lee
Assistant General Counsel, Exelon BSC
Encl.

cc: Dana McCollum, Regulatory Assessor, PECO Energy