

Historical Data	1686	031	54	0.0000	RS	Regular Company	\$	135.34	9	0.00	Y
09/06/01	2483	037	51	0.0000	RS	Regular Company	\$	197.08	9	0.00	Y
08/06/01	3184	034	52	0.0000	RS	Regular Company	\$	243.86	9	0.00	Y
07/10/01	2075	030	102	0.0000	RS	Regular Company	\$	235.96	9	0.00	Y
06/06/01	2416	032	76	0.0000	RS	Culpeper Assling	\$	189.66	9	0.00	Y
05/07/01	3140	028	133	0.0000	RS	Regular Company	\$	243.56	9	0.00	Y
04/05/01	2812	030	94	0.0000	RS	Regular Company	\$	217.64	9	0.00	Y
03/09/01	2538	029	89	0.0000	RS	Regular Company	\$	201.92	9	0.00	Y
02/06/01	2033	013	61	0.0000	RS	Regular Company	\$	159.98	9	0.00	Y
01/08/01	1965	039	65	0.0000	RS	Regular Company	\$	154.92	9	0.00	Y
12/06/00	2703	038	71	0.0000	RS	Regular Company	\$	211.20	9	0.00	Y

Reading Instructions:

Completion Information

Date: 10/24/02

Arrived: 12:00

Worked by: E40294

Unable to complete:

Departed: 12:01

AK @

Comments: METER TESTED 100.31

Printed: 10/23/02

Time: 2:07:03 PM

User ID: ALBSPRCH

Order Vol 43247355

Page 2

Heating Use Estimate

Heating Estimate - Base Use For Internal Use Only

CSN 10294 Bill Account Number 85820-37016 Date 10/24/2002 File Room

Customer Name <u>pluc</u>				Customer's Name <u>mariano alonso</u>						
Lighting				Refrigeration						
How many rooms in your house?				How many refrigerators do you have? What kind?						
		Watts	KWH*	Refrigerators	Watts	KWH*				
4 - 5 rooms	<input type="radio"/>	490	60	14 - 18 cu. ft. manual defrost	<input type="checkbox"/>	350	100			
6 - 8 rooms	<input type="radio"/>	735	90	14 - 18 cu. ft. auto defrost	<input checked="" type="checkbox"/>	850	150			
9 - 12 rooms	<input checked="" type="radio"/>	1,085	130	19 - 24 cu. ft. manual defrost	<input type="checkbox"/>	550	125			
13 - 16 rooms	<input type="radio"/>	1,435	175	19 - 24 cu. ft. auto defrost	<input checked="" type="checkbox"/>	750	190			
Outdoor lights	<input checked="" type="checkbox"/>	200	70	Side-by-side, auto defrost	<input type="checkbox"/>	900	225			
Kitchen Appliances				Apartment "cube"				<input type="checkbox"/>	150	40
Electric Range	<input type="checkbox"/>	12,200	150	Water cooler (hot and cold)	<input type="checkbox"/>	660	80			
Microwave oven	<input checked="" type="checkbox"/>	1,000	40	Freezers						
Drip Coffee maker	<input checked="" type="checkbox"/>	1,200	38	15 - 20 cu. ft. manual defrost	<input type="checkbox"/>	350	90			
Dishwasher (1 load per day)	<input checked="" type="checkbox"/>	1,200	25	15 - 20 cu. ft. auto defrost	<input type="checkbox"/>	450	120			
Laundry				Water Heating						
Washer	<input checked="" type="checkbox"/>	510	8	Electric (Stand-by heat loss)	<input type="checkbox"/>	4,500	175			
Electric Dryer	<input type="checkbox"/>	5,500	75	Number of adults (average use)	<input type="checkbox"/>		75			
Iron	<input checked="" type="checkbox"/>	1,100	18	Infants or teenagers (high use)	<input type="checkbox"/>		125			
Miscellaneous				Oil-fired, free-standing water heater tank				<input type="checkbox"/>	240	60
TV up to 27-inch	<input checked="" type="checkbox"/>	130	45	Outdoor Hot-tub or spa	<input checked="" type="checkbox"/>	6,000	450			
TV over 27-inch	<input type="checkbox"/>	200	75	Indoor Hot-tub or spa	<input checked="" type="checkbox"/>	1,000	120			
VCR / DVD player	<input checked="" type="checkbox"/>	24	9	Well pump	<input checked="" type="checkbox"/>	1,400	45			
Satellite dish	<input type="checkbox"/>	170	51	Sump Pump	<input type="checkbox"/>	825	79			
Computer	<input type="checkbox"/>	300	50	Aquarium	<input type="checkbox"/>	100	12			
Hair dryer	<input checked="" type="checkbox"/>	1,000	15	Water bed	<input type="checkbox"/>	360	100			
Vacuum cleaner	<input checked="" type="checkbox"/>	100	12	Humidifier	<input type="checkbox"/>	180	35			
Radon fan	<input type="checkbox"/>	100	70	Dehumidifier	<input type="checkbox"/>	900	300			
Other	<input type="checkbox"/>			Other Septic pump	<input type="checkbox"/>		79			
Calculate Use Over 30 Days				BASE KWH <u>1861</u>						

*Average for one month

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Heating Use Estimate

Heating Estimate - Heating Use For Internal Use Only

Energy Use (based on indoor temp. setting)

When was the house built?
 1981 - 1992 (Act 222 Standards)

What is the Average temperature in the house?
 68 to 70 (Average)

How is the house heated?

Electricity	Oil	Gas	Coal
<input checked="" type="radio"/> Electric Baseboard (resistance)	<input type="radio"/> Circulated Water	<input type="radio"/> Circulated Water	<input type="radio"/> Circulated Water
<input type="radio"/> Electric Resistance Furnace	<input type="radio"/> Forced Air	<input type="radio"/> Forced Air	<input type="radio"/> Forced Air
<input type="radio"/> Ground Source Heat Pump			
<input type="radio"/> Ground Source Heat Pump Plus (off peak)			
<input type="radio"/> Heat Pump			
<input type="radio"/> Heat Pump Plus (off peak)			
<input type="radio"/> Radiant (resistance cabin)			
<input type="radio"/> Resistance Units - Ceramic (off peak)			

How many square foot of the house is heated?

Billing Period: to

Click here to find the heating degree days then come back and enter it here:

How many KWH was the customer billed for?

H Factor	Square Foot	Heating DD	=	Heating KWH
<input type="text" value="0.001483"/>	x <input type="text" value="2900"/>	x <input type="text" value="5006"/>	=	<input type="text" value="21529"/>
				Base KWH + <input type="text" value="22766"/>
				Additional KWH + <input type="text" value="0"/>
				Total Potential KWH = <input type="text" value="44296"/>
				Percentage of KWH Billed = <input type="text" value="208%"/>

[Click here if not justified.](#)

[Click here for Cooling Use Estimate.](#)

Potential for use is not justified. Issue High Bill Investigation Order.

Comments (Please limit to 5 lines. CSS will not accept more than 5 lines.)

Please type here: Heating KWH, Base KWH, Total Potential KWH, Percentage of KWH Billed, Justified or not, Month in question.
 heating kwh 21529, base kwh 22766, total potential kwh 44296, percentage of kwh billed 208, justified period identified by complainer to the puc & mailed supporting details to immediate

KWH Calculator

Fax Cover Sheet

Clear All

Print

Account Activity Statement

*** Account Information ***

*** Current Account Status ***

Date: 01/03/03
Page: 1

Account Number:
95820-37016

Mailed To:
MARIANO ALONSO
6 DICKEY COURT
ALBRIGHTSVILLE

PA 18210

Requested By:
MARIANO ALONSO
1570722-8662 Extension:

Payment Agreement
Installment: \$15.00 Balance: \$1176.37
Budget Bill Amortization
Installment: \$0.00 Balance: \$0.00
Current Rate: RS

EXHIBIT
PP2 #2
1-15-03
HBG ves

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILBLD BALANCE	DEFERRED BALANCE	DEG DAY H/C	RUC/TYPE	DAYS USED	MAIL	BILLED RW
11/07/2000	ELECTRIC SERVICE Regular Bill	11/28	\$211.24	\$211.24			0488/0000	03499A	38	2703	
12/05/2000	Payment		\$-100.00	\$111.24							
12/05/2000	Late Payment Charge		\$1.39	\$112.63							
12/06/2000	ELECTRIC SERVICE Regular Bill	12/27	\$154.93	\$267.56			0870/0000	05464A	30	1965	
12/06/2000	Regular Bill		\$267.56	\$111.24							
01/03/2001	Late Payment Charge		\$3.33	\$0.02							
01/03/2001	Late Payment Charge		\$0.02	\$0.02							
01/09/2001	ELECTRIC SERVICE Regular Bill	01/31	\$159.98	\$430.89			1356/0000	07497E	33	2033	
01/09/2001	Regular Bill		\$430.89	\$267.56							
02/05/2001	ELECTRIC SERVICE		\$261.42	\$5.33							
02/06/2001	Late Payment Charge		\$5.33	\$0.06							
02/06/2001	Late Payment Charge		\$0.06	\$67.70							
02/06/2001	Regular Bill	02/27	\$67.70	\$430.89			1065/0000	10095A	29	2198	
02/06/2001	Regular Bill		\$67.70	\$430.89							
03/06/2001	Late Payment Charge		\$7.85	\$0.13							
03/06/2001	Late Payment Charge		\$0.13	\$0.13							
03/08/2001	ELECTRIC SERVICE Regular Bill	03/29	\$217.64	\$863.32			1009/0000	12917A	30	2822	
03/08/2001	Regular Bill		\$863.32	\$67.70							
03/27/2001	Payment		\$-100.00	\$-100.00							
04/04/2001	Late Payment Charge		\$9.32	\$0.23							
04/04/2001	Late Payment Charge		\$0.23	\$0.23							
04/05/2001	ELECTRIC SERVICE Regular Bill	04/26	\$241.56	\$1016.43			0766/0000	16097A	23		
04/05/2001	Regular Bill		\$1016.43	\$763.32							
04/10/2001	Payment		\$-125.00	\$-125.00							
05/04/2001	Late Payment Charge		\$16.81	\$0.33							
05/04/2001	Late Payment Charge		\$0.33	\$0.33							
05/07/2001	CANCELLED ELECTRIC SERVICE Canceled Bill	05/29	\$907.20	\$-907.20			0153/0000	18338A	32		
05/07/2001	Canceled Bill		\$-907.20	\$891.43							
05/10/2001	Adjustment		\$-907.20	\$-907.20							
05/10/2001	ELECTRIC SERVICE Regular Bill	05/31	\$125.65	\$1092.23			0353/0035	18532A	32	2436	
05/10/2001	Regular Bill		\$1092.23	\$891.43							
06/06/2001	ELECTRIC SERVICE		\$235.95	\$235.95							

DOCUMENT FOLDER

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SECRETARY'S BUREAU
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FEB 11 2003

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06/06/2001 Late Payment Charge

\$13.18

Bill Account: 84820-37036

Account Activity Statement

Date: 01/03/03

Page: 2

DATE TRANSACTION TYPE

DRR DATE

TRANSACTION AMOUNT

BALANCE FORWARD

ACTUAL BILLED

DEFERRED BALANCE

DEB DAY N/C

RUC/TYPE

DAYS USED

KWH

BILLED AM

06/06/2001 Late Payment Charge

06/27

\$0.47

\$1341.84

\$1092.23

0171/0013

21608A

30

3075

06/11/2001 Payment

-\$220.00

07/03/2001 Late Payment Charge

\$13.49

\$0.53

07/30/2001 ELECTRIC SERVICE

07/31

\$243.86

\$1379.72

0016/0219

24792A

34

3184

08/06/2001 ELECTRIC SERVICE

08/27

\$193.08

\$1572.80

0003/0172

27275A

27

2483

08/07/2001 Payment

-\$272.88

\$13.23

08/07/2001 Late Payment Charge

\$0.61

08/29/2001 Payment

-\$268.08

09/06/2001 ELECTRIC SERVICE

09/27

\$135.34

\$1781.02

0012/0241

28961A

31

1686

10/05/2001 ELECTRIC SERVICE

\$205.19

\$14.10

10/05/2001 Late Payment Charge

\$0.62

10/05/2001 Late Payment Charge

\$1400.98

\$1181.02

0118/0047

31611A

29

2650

10/29/2001 Regular Bill

-\$220.00

11/02/2001 ELECTRIC SERVICE

11/26

\$159.67

\$1340.63

0350/0001

33633A

20

2022

11/02/2001 Regular Bill

-\$15.00

-\$85.00

12/04/2001 Payment

-\$15.00

-\$85.00

12/04/2001 ELECTRIC SERVICE

12/26

\$141.43

\$14.50

12/05/2001 Late Payment Charge

\$0.72

12/05/2001 Regular Bill

\$1397.60

\$1260.65

0588/0003

35403A

33

1770

12/19/2001 Payment

-\$90.00

-\$40.00

01/03/2002 ELECTRIC SERVICE

01/29

-\$31.22

\$1326.02

1026/0000

37036A

34

1633

01/03/2002 Regular Bill

\$250.51

\$1529.43

02/07/2002 ELECTRIC SERVICE

02/28

-\$50.00

-\$462.04

03/01/2002 Regular Bill

\$1741.47

\$1575.43

03/01/2002 Late Payment Charge

\$0.75

04/03/2002 Late Payment Charge

\$21.04

Bill Account: 85620-37016

Account Activity Statement

Date: 01/03/03
Page: 3

DATE	TRANSACTION TYPE	DUPLICATE DATE	TRANSACTION AMOUNT	BALANCE FORW	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDC/TYPE	DAYS USED	RDR	BILLED AM
04/03/2002	ELECTRIC SERVICE	04/29	\$83.95	\$1741.47			0658/0000	43109A	29	983	
04/03/2002	Regular Bill		\$1847.21								
04/09/2002	Payment		\$-202.00								
04/23/2002	Payment		\$-121.00								
05/01/2002	Late Payment Charge		\$0.84								
05/07/2002	Late Payment Charge		\$18.23								
05/08/2002	ELECTRIC SERVICE	05/29	\$155.72	\$1524.21			0411/0040	45090A	33	1981	
05/08/2002	Regular Bill		\$1699.00								
06/06/2002	ELECTRIC SERVICE		\$179.66								
06/06/2002	Late Payment Charge		\$1.08								
06/06/2002	Late Payment Charge		\$20.18								
06/06/2002	Regular Bill	06/27	\$1899.92	\$1699.00			0183/0050	47404A	29	2314	
07/01/2002	Payment		\$-200.92								
07/09/2002	ELECTRIC SERVICE	07/30	\$126.96	\$1699.00			0013/0248	40985A	33	1581	
07/09/2002	Regular Bill		\$1825.96								
07/22/2002	Payment		\$-126.96								
08/06/2002	ELECTRIC SERVICE	08/27	\$94.84	\$1699.00			0000/0322	50128A	28	1133	
08/06/2002	Regular Bill		\$1793.84								
08/28/2002	Payment		\$-95.00								
09/05/2002	ELECTRIC SERVICE	09/26	\$112.53	\$1698.84			0009/0262	51496A	10	1378	
09/05/2002	Regular Bill		\$1811.37								
09/30/2002	Payment		\$-113.00								
10/03/2002	BUDGET BILLING	10/28	\$149.60	\$1658.37	\$114.69	5-34.31	0049/0095	52904A	32	1405	
10/07/2002	Regular Bill		\$1847.37								
11/01/2002	Payment		\$-184.00								
11/05/2002	BUDGET BILLING	11/26	\$149.00	\$1658.37	\$148.10	5-35.21	0534/0060	54776A	29	1472	
11/05/2002	Regular Bill		\$1612.37								
11/27/2002	Payment		\$-161.00								
12/06/2002	AUGUST BILLING	12/30	\$149.00	\$1648.37	\$77.53	5-106.69	0652/0005	55465A	31	852	
12/06/2002	Regular Bill		\$1797.37								

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END