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Before the Pennsylvania Public Utility Commission

JAN 30 2013

Mark Strohecker

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

V.

Pennsylvania American Water Company

C-2012-2324937

Exceptions to Prior Decision

Before  
Katrina L. Dunderdale  
Administrative Law Judge

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These are the exceptions I wish to inform you of.

- 1) Never received all document's needed to know the day and time of hearing.
- 2) That wasn't the correct number you had and my new one was on file.
- 3) I never received the pre-hearing date order.
- 4) The correct number's on file and should be is (724)752-1926 and (724)494-5751
- 5) But we are still having the same ongoing problem with the sewage only now with sludge building up and constant headaches, nausea, and vomit .
- 6) The water company was there three times on this problem and said oh it's fine but if it doesn't stop the wall would have to be ripped out and new pipe put in.
- 7) It show's on my bill every month that I use between 5,500-6,500 gallons a month. Lines leaking and severe sewage problems and strong odor coming off the water. Instant headache.
- 8) But I kept getting blown off and found out from several other people who has had the same problem with the water company not wanting to fix it.
- 9) I have breathing problem's. C.O.P.D., Asthmatic Bronchitis, on o2 24/7 and other issues.
- 10) I never withdrew or request a continuance due to the fact I didn't know when the hearing was and what date or I would have called gave my number's and been ready for this hearing.
- 11) You can see by looking on the exception paper that half the thing's that were sent either went elsewhere, or didn't get returned cause I never got them.

12)I feel I am entitled to another hearing due to the fact I didn't know.I wasn't ignoring noone or wouldn't have filed anything in the first place.

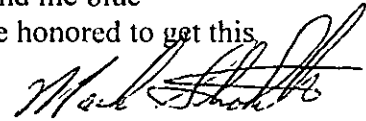
13)And I would have called had I known who to call.

14)I am in complete honesty and I never heard of Chartiers Industrial I am on disability and don't work.

15)Due to the fact thing's were getting lost,not delivered,not knowing the day and time of the hearing I request and a exception be made to set a new hearing up.

16)I had no such knowledge of these dates.But this got to me cause one I had my regular mail person, and it was sent to the proper address.

Your honor I swear on the bible this information is true.I will list the right number's and address and ask that it be sent by certified if possible.This is a reason why I can't afford to pay the bill and we have been on this issue for a few year's or send me blue tablet's.For the welfare of me and my family I ask this exception be honored to get this problem taken care of.



Mark Strohecker  
538 Glen Ave  
Ellwood City,Pa  
16117  
(h)(724)752-1926  
1-27-13

1-27-13

©(724)494-5751

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SECRETARY'S BUREAU

c-2012-2324937

Mark Strohecker  
Complainant  
Pa American Water  
Defendant

Rosemary Chiavetta,

I am writing due to the hearing that was held with me against Pennsylvania American Water Company. I never once received any notice regarding the date time on the hearing. Everyday we have different mail carriers that deliver our mail and after reading the paper I got that you received whatever you sent to me sent back nor delivered to you. This isn't the first time the postal office has messed up on my mail or other people in my area. So I am doing an exception to my complaint cause I never received no phone call and the water company were give numerous times my new number which will be listed. My new number is (724)752-1926 and I can be reached at all times at this number.

I never received the telephone hearing notice or the pre-hearing date cause the problem I am having is serious and getting more serious. We have all been getting increased headaches, nausea, vomiting, and sludge on my cellar floor. So attached to this letter will be my exception and I no way shape or form ignore situation's like this and the water company are trying to lie there way out of this. I never received any of the mail you sent except the one and that is probably when we had our regular mail person. All those places shown on the paper showing where sent are way off from where I live. So I wanted to bring this to your attention. So I am now going to send and sign an exception cause I didn't get a fair hearing due to the fact's I never got them.

Thank You,  
Mr. Mark Strohecker  
538 Glen Ave  
Ellwood City, Pa. 16117  
1-27-13

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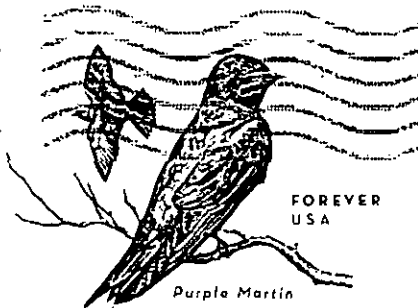
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16117

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SECRETARY  
P.A. Public Utility Commission  
P.O. BOX 3265  
Harrisburg, Pa.

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