

# Exelon.

Legal Department

Exelon Business Services Company  
2301 Market Street/S23-1  
P.O. Box 8699  
Philadelphia, PA 19101-8699

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Company

Direct Dial: 215 841 6841

January 11, 2013

**VIA Federal Express**

Special Agent Tiffany Hunt  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2nd Fl.  
Harrisburg, PA 17105-3265

**RE: Rashita Hurst v. PECO Energy Company**  
**Docket No. C-2012-2324132**  
**Date of Hearing: Wednesday, January 16, 2013 at 10:00 a.m.**

Dear Agent Hunt:

Enclosed please find three copies of PECO's exhibits 1 through 6, which it intends to use in the above referenced hearing. By copy of this letter, I am sending a copy of these documents to the Complainant.

Please call my direct dial number if you have any questions regarding this case.

Very truly yours,



Shawane Lee  
Counsel for PECO Energy Company

SL/lo  
Enclosures

cc: Rashita Hurst (via Regular Mail)

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EXHIBIT "1"

\*\*\* Account Information \*\*\*

Account Number: 10308-92017  
Account Status: Active  
Mail To: RASHITA HURST  
5382 CHEW AVE  
PHILADELPHIA PA 19138

\*\*\* Current Account Status \*\*\*

Current Bill: \$376.00  
Billed Prior: \$858.29  
Account bal: \$1902.97  
Service Address: 5382 W CHEW AV  
PHILADELPHIA PA 19138  
Rate: Electric Residential Heating Service

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CCF	KW
10/08/10	BUDGET BILLING	09/07/10 10/07/10			\$169.00							
	** Budget Bill Detail **	Actual Bill Amount: 131.83			BB Deferred Amount: -56.29							
10/08/10	Regular Bill						\$169.00		11/02	1058		
10/15/10	Payment					\$169.00						
11/05/10	BUDGET BILLING	10/07/10 11/04/10			\$202.00							
	** Budget Bill Detail **	Actual Bill Amount: 215.68			BB Deferred Amount: -42.61							
11/05/10	Regular Bill						\$202.00		11/29	2146		
11/29/10	Payment					\$202.00						
12/08/10	BUDGET BILLING	11/04/10 12/07/10			\$202.00							
	** Budget Bill Detail **	Actual Bill Amount: 428.82			BB Deferred Amount: 184.21							
12/08/10	Regular Bill						\$202.00		12/30	4913		
12/27/10	Payment					\$202.00						
01/11/11	BUDGET BILLING	12/07/10 01/10/11			\$202.00							
	** Budget Bill Detail **	Actual Bill Amount: 699.33			BB Deferred Amount: 681.54							
01/11/11	Regular Bill						\$202.00		02/02	8083		
01/21/11	Payment					\$202.00						
02/10/11	BUDGET BILLING	01/10/11 02/09/11			\$202.00							
	** Budget Bill Detail **	Actual Bill Amount: 602.95			BB Deferred Amount: 1082.49							
02/10/11	Regular Bill						\$202.00		03/04	6078		
02/22/11	Payment					\$101.00						
03/04/11	Payment					\$101.00						
03/11/11	BUDGET BILLING	02/09/11 03/10/11			\$336.00							
	** Budget Bill Detail **	Actual Bill Amount: 519.11			BB Deferred Amount: 1265.60							
03/11/11	Regular Bill						\$336.00		04/04	5183		
03/21/11	Payment					\$168.00						
04/01/11	Payment					\$168.00						
04/11/11	BUDGET BILLING	03/10/11 04/10/11			\$336.00							
	** Budget Bill Detail **	Actual Bill Amount: 510.49			BB Deferred Amount: 1440.09							
04/11/11	Regular Bill						\$336.00		05/03	5068		
04/15/11	Payment					\$167.00						
05/03/11	Payment					\$169.00						
05/10/11	BUDGET BILLING	04/10/11 05/09/11			\$336.00							
	** Budget Bill Detail **	Actual Bill Amount: 260.25			BB Deferred Amount: 1364.34							
05/10/11	Regular Bill						\$336.00		06/01	2408		
05/17/11	Payment					\$168.00						
06/01/11	Payment					\$168.00						
06/09/11	BUDGET BILLING	05/09/11 06/08/11			\$449.00							
	** Budget Bill Detail **	Actual Bill Amount: 202.53			BB Deferred Amount: 1117.87							
06/09/11	Regular Bill						\$449.00		07/01	1184		
07/06/11	Late Payment Charge				\$6.74							
07/07/11	Payment					\$225.00						
07/11/11	BUDGET BILLING	06/08/11 07/10/11			\$449.00							
	** Budget Bill Detail **	Actual Bill Amount: 200.89			BB Deferred Amount: 869.76							
07/11/11	Regular Bill						\$679.74	\$230.74	08/02	1144		
07/12/11	Payment					\$225.00						
07/27/11	Payment Agreement				\$908.48							

PECO ENERGY  
EXHIBIT

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CCF	KW
08/09/11	BUDGET BILLING	07/10/11 08/08/11			\$449.00							
	** Budget Bill Detail **	Actual Bill Amount: 226.09			BB Deferred Amount: 646.85							
08/09/11	PUC AGREEMENT				\$151.58							
08/09/11	Regular Bill						\$500.58		08/31	1288		
08/12/11	Payment					\$600.58						
09/08/11	BUDGET BILLING	08/08/11 09/07/11			\$449.00							
	** Budget Bill Detail **	Actual Bill Amount: 180.44			BB Deferred Amount: 378.29							
09/08/11	PUC AGREEMENT				\$151.58							
09/08/11	Regular Bill						\$600.58		09/30	1027		
09/20/11	Payment					\$300.00						
10/04/11	Payment					\$300.00						
10/05/11	Agreement Defaulted				\$152.16							
10/05/11	Late Payment Charge				\$0.01							
10/07/11	BUDGET BILLING	09/07/11 10/06/11			\$380.00							
	** Budget Bill Detail **	Actual Bill Amount: 216.91			BB Deferred Amount: 215.20							
10/07/11	Regular Bill						\$532.17	\$152.17	11/01	1794		
10/18/11	Payment					\$267.00						
11/01/11	Payment					\$267.00						
11/07/11	BUDGET BILLING	10/06/11 11/06/11			\$380.00							
	** Budget Bill Detail **	Actual Bill Amount: 375.94			BB Deferred Amount: 211.14							
11/07/11	Regular Bill						\$378.17		11/29	3380		
11/15/11	Payment					\$189.00						
11/29/11	Payment					\$190.00						
12/01/11	Payment					\$190.00						
12/08/11	BUDGET BILLING	11/06/11 12/07/11			\$380.00							
	** Budget Bill Detail **	Actual Bill Amount: 424.48			BB Deferred Amount: 255.62							
12/08/11	Regular Bill						\$189.17		12/30	3864		
12/28/11	Payment					\$189.17						
01/11/12	BUDGET BILLING	12/07/11 01/10/12			\$380.00							
	** Budget Bill Detail **	Actual Bill Amount: 816.95			BB Deferred Amount: 692.57							
01/11/12	Regular Bill						\$380.00		02/02	6748		
01/24/12	Payment					\$190.00						
02/06/12	Payment					\$190.00						
02/10/12	BUDGET BILLING	01/10/12 02/09/12			\$436.00							
	** Budget Bill Detail **	Actual Bill Amount: 742.50			BB Deferred Amount: 999.07							
02/10/12	Regular Bill						\$436.00		03/05	6117		
02/22/12	Payment					\$218.00						
03/06/12	Payment					\$218.00						
03/12/12	BUDGET BILLING	02/09/12 03/11/12			\$436.00							
	** Budget Bill Detail **	Actual Bill Amount: 700.62			BB Deferred Amount: 1263.69							
03/12/12	Regular Bill						\$436.00		04/03	5762		
03/20/12	Payment					\$218.00						
04/03/12	Payment					\$218.00						
04/10/12	BUDGET BILLING	03/11/12 04/09/12			\$436.00							
	** Budget Bill Detail **	Actual Bill Amount: 361.84			BB Deferred Amount: 1189.53							
04/10/12	Regular Bill						\$436.00		05/02	2863		
04/17/12	Payment					\$136.00						
05/08/12	Late Payment Charge				\$4.50							
05/09/12	BUDGET BILLING	04/09/12 05/08/12			\$436.00							
	** Budget Bill Detail **	Actual Bill Amount: 324.68			BB Deferred Amount: 1078.21							
05/09/12	Regular Bill						\$740.50	\$304.50	05/31	2551		
05/30/12	Payment					\$100.00						
06/05/12	Late Payment Charge				\$9.54							
06/08/12	BUDGET BILLING	05/08/12 06/07/12			\$488.00							
	** Budget Bill Detail **	Actual Bill Amount: 211.35			BB Deferred Amount: 801.56							
06/08/12	Regular Bill						\$1138.04	\$650.04	07/02	1231		
06/13/12	Payment					\$100.00						
06/28/12	Payment					\$300.00						

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CCF	KW
07/09/12	Late Payment Charge				\$10.93							
07/10/12	BUDGET BILLING	06/07/12 07/09/12			\$488.00							
	** Budget Bill Detail **	Actual Bill Amount: 154.65				BB Deferred Amount: 468.21						
07/10/12	Regular Bill						\$1236.97	\$748.97	08/01	985		
07/24/12	Payment					\$200.00						
08/07/12	Payment					\$200.00						
08/07/12	Late Payment Charge				\$12.39							
08/08/12	BUDGET BILLING	07/09/12 08/07/12			\$488.00							
	** Budget Bill Detail **	Actual Bill Amount: 181.18				BB Deferred Amount: 161.39						
08/08/12	Regular Bill						\$1337.36	\$849.36	08/30	1159		
08/16/12	Payment					\$250.39						
08/16/12	Payment Agreement				\$1337.36							
09/07/12	BUDGET BILLING	08/07/12 09/06/12			\$488.00							
	** Budget Bill Detail **	Actual Bill Amount: 165.47				BB Deferred Amount: -161.14						
09/07/12	PUC AGREEMENT					\$222.89						
09/07/12	Regular Bill						\$460.50		10/01	1056		
09/18/12	Payment					\$150.00						
10/02/12	Payment					\$100.00						
10/08/12	Agreement Default				\$1324.97							
10/08/12	BUDGET BILLING	09/06/12 10/06/12			\$376.00							
	** Budget Bill Detail **	Actual Bill Amount: 174.93				BB Deferred Amount: -362.21						
10/08/12	PUC AGREEMENT					\$222.89						
10/08/12	Regular Bill						\$809.39	\$210.50	10/30	1249		
10/16/12	Payment					\$100.00						
10/16/12	Agreement Reinstated				\$891.58							
11/05/12	Payment					\$150.00						
11/06/12	BUDGET BILLING	10/06/12 11/05/12			\$376.00							
	** Budget Bill Detail **	Actual Bill Amount: 353.76				BB Deferred Amount: -384.45						
11/06/12	PUC AGREEMENT					\$222.90						
11/06/12	Regular Bill						\$1158.29	\$559.39	11/28	2702		
11/27/12	Payment					\$100.00						
12/03/12	Bill Out DPA due to Default				\$668.68							
12/07/12	BUDGET BILLING	11/05/12 12/06/12			\$376.00							
	** Budget Bill Detail **	Actual Bill Amount: 534.32				BB Deferred Amount: -226.13						
12/07/12	Regular Bill						\$2102.97	\$1726.97	12/31	4169		
12/11/12	Payment					\$100.00						
12/11/12	Payment Agreement				\$668.68							
12/26/12	Payment					\$100.00						

Account Balance \$1,902.97

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EXHIBIT "2"

**COLLECTION HISTORY FOR ACCOUNT**

**NAME: RASHITA HURST**

**ACCOUNT: 10308-92017**

**ADDRESS: 5382 W CHEW AVE PHILADELPHIA PA 19138**

**CASE: C2012-2324132**

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7/25/11 Informal complaint filed – case #2863664

7/28/11 Decision issued - LEVEL 4, PUC terms to pay budget of \$339.00 plus \$221.00 towards the arrears beginning September 2011. Informal complaint closed

10/5/11 Agreement defaulted

7/26/12 10 day notice of termination mailed for a past due balance of \$538.04

8/1/12 72 hour termination notice satisfied

8/14/12 Utility report issued – collection held for 10 days  
Informal complaint filed – case #3007157

8/17/12 Decision issued - LEVEL 4, PUC terms to pay budget of \$488.00 plus \$250.00 towards the arrears beginning September 2011. Informal complaint closed

9/13/12 Formal complaint filed at docket #C-2012-2324132

10/8/12 Agreement defaulted

Display Collection Activity Detail for Account 10308-92017

Edit Help

Date	Activity	Amount(\$)	Action By
07/27/11	Setup PUC Agreement	454.74	U999L1E
07/27/11	Setup PUC Agreement	453.74	U999L1E
07/12/11	Removed From Collections	0.00	CUBCL001

OK

Display Collection Activity Detail for Account 10308-92017

Edit Help

Date	Activity	Amount(\$)	Action By
10/18/11	Removed From Collections	0.00	CUBCL001
10/12/11	Proactive Call 2	152.16	CUBCL401
10/05/11	Proactive Customer Call	152.16	CUBCL401
10/05/11	Deposit Review	152.16	
10/05/11	PA Reinstatement Call	152.16	CUBCL401
10/05/11	PUC Default	152.16	CUBSA200
10/04/11	Removed From Collections	0.58	CUBCL001

OK

Display Collection Activity Detail for Account 10308-92017

Edit Help

Date	Activity	Amount(\$)	Action By
06/20/12	Proactive Call 2	540.50	CUBCL401
06/06/12	Proactive Customer Call	640.50	CUBCL401

OK

Display Collection Activity Detail for Account 10308-92017

Edit Help

Date	Activity	Amount(\$)	Action By
08/16/12	Suspended Charge	1,337.36	U000DNP
08/14/12	Suspended Charge	1,337.36	U000DNP
07/26/12	Disconnect Notice	538.04	CUBCL401
07/26/12	Deposit Review	0.00	
07/19/12	Proactive Call 4	738.04	CUBCL401
07/12/12	Non-Friendly Notice	738.04	CUBCL401
07/05/12	Proactive Call 3	738.04	CUBCL401

OK

Display Collection Activity Detail for Account 10308-92017

Edit Help

Date	Activity	Amount(\$)	Action By
08/24/12	Expire UR	836.97	CUBCL010
08/22/12	Halt Collections	0.00	U999ND8
08/16/12	Setup PUC Agreement	1,337.36	U001ENB
08/14/12	Removed From Collections	0.00	CUBCL001
08/14/12	Halt Collections	836.97	U999T3E
08/03/12	Cut Out Non Pay - Pending	1,036.97	U002JCB
08/02/12	Eligible for Cut	538.04	CUBCL401
08/01/12	72 Hour Notice Success	538.04	CUBCL122
07/30/12	72 Hour Notice 1	538.04	CUBCL401

OK

Display Collection Activity Detail for Account 10308-92017

Edit Help

Date	Activity	Amount(\$)	Action By
09/17/12	Suspended Charge	1,409.50	U999L01
09/13/12	Suspended Charge	460.50	U999L01

Display Collection Activity Detail for Account 10308-92017

Edit Help

Date	Activity	Amount(\$)	Action By
10/16/12	PUC Agreement Reinstated	891.58	CUBSA300
10/08/12	Removed From Collections	0.00	CUBCL401
10/08/12	PUC Default	1,324.97	CUBSA200

OK

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EXHIBIT "3"

**AGREEMENT HISTORY**

**NAME: RASHITA HURST**

**ACCOUNT: 10308-92017**

**ADDRESS: 5382 W CHEW AVE PHILADELPHIA PA 19138**

**CASE: C2012-2324132**

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<b>DATE</b>	<b>TYPE</b>	<b>AMOUNT</b>	<b>INSTALLMENT</b>	<b>STATUS</b>
7/27/11	PUC	\$454.74	\$151.58	Not Kept
8/16/12	PUC	\$1337.36	\$222.89	Not Kept

**PECO EXHIBIT # 3**

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EXHIBIT "4"

**FINANCIAL INFORMATION HISTORY**

**NAME: RASHITA HURST**

**ACCOUNT: 10308-92017**

**ADDRESS: 5382 W CHEW AVE PHILADELPHIA PA 19138**

**CASE: C2012-2324132**

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**9/24/12 Monthly gross income of \$3833.00/ 1 adult (level 4 -411% FPL)**

**7/22/11 Monthly gross income of \$3425.09/ 1 adult and 4 children (level 2 - 157% FPL)**

**7/21/11 Monthly gross income of \$3162.62/1 adult and 4 children (level 1 - 131% FPL)**

**1/13/10 Monthly gross income of \$3293.33/ 2 adults and 2 children (level 2 - 179% FPL)**

**1/6/08 Monthly gross income of \$2449.67/2 adults and 3 children (level 1 - 121% FPL)**

PECO EXHIBIT #

**4**

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EXHIBIT "5"



January 11, 2013

**BCS Decision Report**

BCS Case #: 002863664                      Open Date: 2011-07-25  
Customer Name: RASHITA HURST  
Service Address: 5382 CHEW AVENUE

PHILADELPHIA, PA 19138  
BCS Bill Account #: 1030892017                      Previous Case #:  
Violation Type: NO                                      Chapter Type:  
Decision Type: W                                        Section / Rule:  
Investigator Name: LORI MARRAZZO

Decision Issued Date: 2011-07-28  
Case Closed Date: 2011-07-26

Letter Description:  
EGW STRAIGHT PAR/BUDGET + FOR LEVEL 2-4 HOUSEHOLDS

Total Balance:	\$1324.50	Balance Date:	2011-07-26
Amount to Restore Service:	\$0.00	Amount to Continue Service:	\$0.00
Date Payment Due:		Regular Budget Amount:	\$339.00
Special Budget Payment:	\$560.00	Final Bill Monthly Payment:	\$0.00
Plus Arrears Payment:	\$221.00	End of Month Payment:	\$0.00
Current Monthly Payment:	\$0.00		
Payment Terms:	SEPTEMBER 2011 DUE DATE		

PAR Description:

Resolution Description:  
LEVEL 4, BB 339.00 + 221.00 = 560.00 BEGINNING SEPTEMBER 2011.

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EXHIBIT "6"

January 11, 2013

## BCS Decision Report

BCS Case #: 003007157                      Open Date: 2012-08-14  
Customer Name: RASHITA HURST  
Service Address: 5382 CHEW AVENUE

PHILADELPHIA, PA 19138  
BCS Bill Account #: 1030892017                      Previous Case #: 2863664  
Violation Type: NO                      Chapter Type:  
Decision Type: W                      Section / Rule:  
Investigator Name: BUREAU OF  
CONSUMER SERVICE

Decision Issued Date: 2012-08-17  
Case Closed Date: 2012-08-15

Letter Description:  
EGW STRAIGHT PAR/BUDGET + FOR LEVEL 2-4 HOUSEHOLDS

Total Balance:	\$1498.75	Balance Date:	2012-08-15
Amount to Restore Service:	\$0.00	Amount to Continue Service:	\$0.00
Date Payment Due:		Regular Budget Amount:	\$488.00
Special Budget Payment:	\$738.00	Final Bill Monthly Payment:	\$0.00
Plus Arrears Payment:	\$250.00	End of Month Payment:	\$0.00
Current Monthly Payment:	\$0.00		
Payment Terms:	SEPTEMBER 2012 DUE DATE		

PAR Description:

Resolution Description:  
LEVEL 4, BB 488.00 + 250.00 = 738.00 BEGINNING SEPTEMBER 2012.