

Advanced Chemicals Inc.

P.O. Box 1090 • Lansdowne, PA 19050 • (610) 622-5400 • FAX (610) 622-0703

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RECEIVED
SECRETARY'S BUREAU

May 20, 1999

A-110098

Mr. Robert Homa, Account Manager
PP&L EnergyPlus Co.
Two North 9th Street
Allentown, PA 18101

CKETED

MAY 21 1999

Re: PECO Account #050-12-90-162517

**DOCUMENT
FOLDER**

Dear Mr. Homa:

I am in receipt of your letter dated May 5, 1999 and I cannot accept your explanation as to why Advanced Chemicals, Incorporated is not participating in PECO's Customer Choice Program. On 8/03/98, we entered into a contract with PP&L EnergyPlus to supply generation and transmission for the above-referenced electric account.

As part of our agreement, PP&L EnergyPlus was to enroll our account into PECO's Customer Choice Program. All customers were eligible to enroll into the program prior to August 31, 1998. The only reason we are now ineligible to participate is due to PP&L's inability to enroll our account in a timely fashion.

I am enclosing a copy of a letter dated January 5, 1999 from the Pennsylvania Public Utility Commission that was sent to all electric distribution companies and electric generation suppliers. I assume that PP&L EnergyPlus, as an electric generation supplier, received this letter. The letter specifically states that if an electric generation supplier is responsible for delaying a customer's participation in Customer Choice, that they should compensate the customer for any "lost savings." We fully expect PP&L EnergyPlus to live up to this commitment. The letter also states that the Pennsylvania Public Utility Commission should be informed of how PP&L EnergyPlus plans to address these lost savings.

SRB

Mr. Robert Homa, Account Manager
PP&L EnergyPlus Co.

Page Two

Thank you for your anticipated cooperation in this matter. Please let me know how we will be compensated.

Sincerely,



Susan Davis
Assistant to the President

Enclosure

cc: Mr. John F. Cotter
Vice President of Business Markets

Mr. James J. McNulty
Secretary of Pennsylvania Public Utility Commission

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE
REFER TO OUR FILE

January 15, 1999

Re: Enrollment and Supplier Selection Procedures for Direct Access;
Docket No. M-00960890F0014

To: All Electric Distribution Companies and Electric Generation Suppliers

As a result of the implementation of new data systems necessary to accommodate retail electric choice, the Commission is aware of situations where electric consumers participating in the Pennsylvania Electric Choice Program may not start receiving service from their electric generation supplier (EGS) in a timely manner. In particular, some EGSs may have projected a service initiation date to the consumer that, for a variety of reasons, cannot now be fulfilled. Many of these delays are the result of electronic data exchange (EDI) difficulties between the EGS and the electric distribution company (EDC). These difficulties can be caused by failures on the part of the EGS, the EDC, or both. Regardless of the reasons, delays in the delivery of service by the EGS might result in a loss of the savings that the consumer was anticipating.

The purpose of this letter is to encourage all EDCs and EGSs to identify customers that might be affected by a system failure, particularly those caused by a failure of an EDI exchange. We believe it is important to ensure that customers are notified of delays and advised as to the steps which will be taken to remedy the problem. We are hopeful that by taking the actions outlined in this letter, EDCs and EGSs will minimize consumer concerns, to the benefit of all participants.

Specifically, if an EDC or EGS is aware that customers will be negatively impacted by an EDI system failure, the Commission urges the company to adopt proactive measures to address the problem. Affected consumers should be contacted, alerted to the problem and provided with a new service initiation date. Consumers should also be assured that they will still receive electric service and that reliability will be maintained.

Further, the company responsible for the delay should take measures to compensate the consumer for any "lost savings." Several different methods are available for compensating these consumers and the Commission is not requiring that compensation be made using a specific method. However, the method, amount, and timing of the compensation should be communicated to customers as soon as possible.

After an EDC or EGS has decided how to address any "lost savings" situations, the Commission would appreciate the opportunity to review any correspondence that the company plans to send to consumers concerning the problem. The company should also provide the Commission with an estimate of the number of letters that will be sent, and a date when they will be sent. Copies of these letters should be sent to the address at the top of this letter, to the attention of the Bureau of Consumer Services.

Very truly yours,

James J. McNulty
Secretary

PP&L EnergyPlus Co.
Two North Ninth Street (GENTW-17)
Allentown, PA 18101-1179
Tel. 877.375.8726
Fax 888.284.6916
<http://pplweb.papl.com/eplus/index.htm>



May 5, 1999

Mr. Edward J. Knorr
Advanced Chemicals Incorporation
41 S. Union Street
Lansdowne, Pa. 19050

Dear Mr. Edward J Knorr:

Confirming my recent phone conversation with you, we have been told by your local Electric Distribution Company (EDC), the accounts listed below have not been enrolled in the Pennsylvania Customer Choice Program because of the reasons listed below. As a result, we regret to inform you that these accounts will not be allowed to participate in the Customer Choice program until January 2000.

Our contract with you for generation supply in 1999 had as a condition the eligibility of your account in the Pennsylvania Customer Choice Program. This contract is therefore null and void for the accounts listed below and you are released of any obligations under the contract pertaining to these accounts.

If you have any questions, you should contact your local EDC.

We sincerely appreciate your interest in PP&L EnergyPlus and we look forward to supplying you in 2000. We will be in contact with you later in 1999.

EDC: Peco

Account
501290162517

Reason
Rate class full

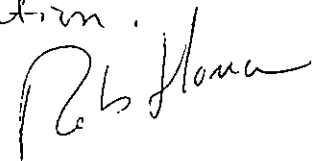
Sincerely,


Robert Homa
Account Manager

5/10/99

Mr. Knorr,

I spoke to
Ms. Susan Davis about
this situation.



Jesse A. Dillon
Senior Counsel
Tel. 610.774.5013 Fax 610.774.6726
E-mail: jadillon@papl.com

PP&L, Inc.
Two North Ninth Street
Allentown, PA 18101-1179
Tel. 610.774.5151
http://www.ppl-inc.com/



July 22, 1999

James J. McNulty
Secretary
Pennsylvania Public Utility Commission
North & Commonwealth Streets
Harrisburg, Pennsylvania 17105-3265

ORIGINAL

DOCKETED

JUL 28 1999

**Corporate Name Change
PP&L EnergyPlus Co.
Docket No. A-110098**

Dear Mr. McNulty:

Enclosed for filing is an original and nine (9) copies of the notification that PP&L EnergyPlus Co. has changed its name to PP&L EnergyPlus Co., LLC, effective June 30, 1999. Additionally, the appropriate documentation was filed with the Federal Energy Regulatory Commission on July 16, 1999.

Please contact me at the above numbers if there are any questions or concerns regarding this matter.

Respectfully submitted,

EEF

Jesse A. Dillon

cc: John F. Cotter
Elizabeth S. Duane
Kevin Cadden

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